

Training Headset Quick Start Guide

Step 1.

Unpack all items you have received in your bundle. You will have 2 x Headset and 1 x Y-Training Cable and a Connection cable (USB Versions will have a USB-C Adapter). See images below for guidance.



2 x Noise Cancelling Headsets (Monaural or Binaural)



USB-A to USB-C Adapter (Not included in all Bundles)



1 x Y-Training Connection Cable



1 x QD Connection Cable (This will be different depending on the device you are connectting to i.e USB or Telephone)



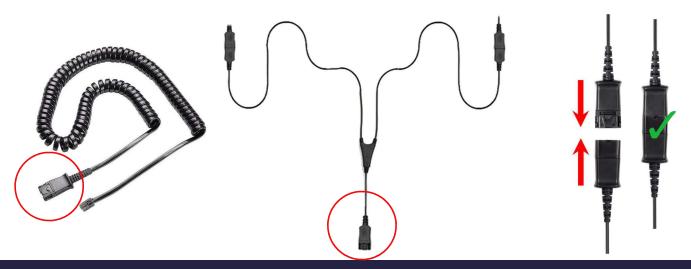
Step. 2

Connect each headset to the Y-Training cable. Use the Flat QD connectors and push them together to connect. This will leave you with 2 headsets connected to the Y-Training cable and 1 x Flat QD Connector.



Connect your connection cable to the remaining Flat QD Connector on the Y-Training cable. All four items will now be connected, ready to use.

In some bundles you may have received a USB-C Adapter, this can be connected to a USB-A Connection to make the Bundle compatible with a USB-C Port.

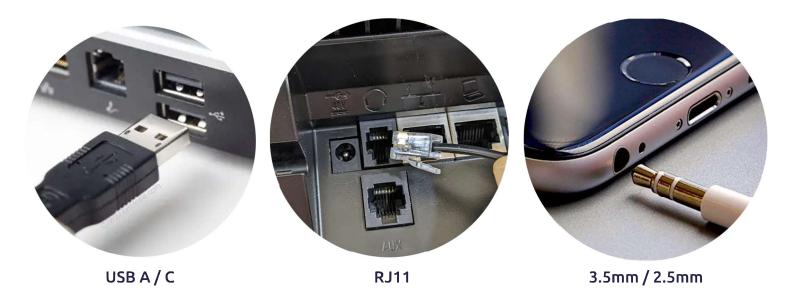




Step. 4

Plug your provided connection cable into the device you are using it with. This will normally be a USB Connection into a PC or an RJ11 Plug into a Telephone Headset/Handset port.

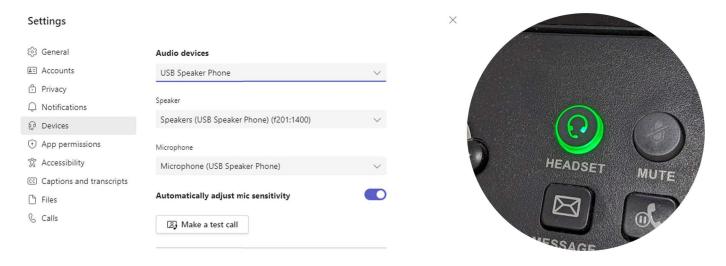
There will variations such as 2.5mm / 3.5mm Jack Plug options depending on the make and model of the phone you are using the Headset Training Bundle with.



Step. 5

Make a call using your device and you will hear audio in both headsets. On softphone applications you might need to select the headset as your audio device in Settings.

Ensure the device is selected as the Audio Device, Speaker and Microphone. See the settings from Microsoft Teams below as an Example.



To make a call on a telephone, in most cases you will need to press the Headset or Speakerphone button on your telephone.



The Mute Switch

The Y-Training Cable has a Mute switch to enable you to mute one of the headsets microphones for training.

When the switch is set to the Full Circle Symbol, both Microphones from both headsets will work.

When the switch is set to the half circle symbol, only one of the headsets microphones will work.





Cables and accessories may vary from the images shown, these are for illustration and instructional purposes only. Please note though the Monaural Headset is shown, the same instructions and steps apply to the Binaural Headsets.

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