

MultiCorder PRI/T1

Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 3 per PC) for larger installations.

BackOffice Software Overview:

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

Because talk isn't cheap..

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations are met
- Security alerts- record threats and verbal abuse.

Flexible set-up for multiple applications

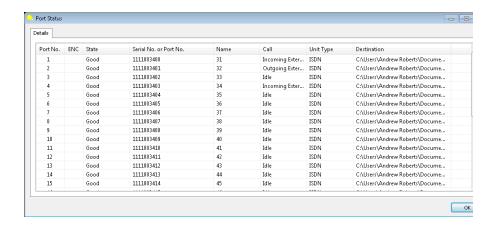
Set-up options include:

- Directional Recording -Record all calls, record just inbound or outbound only.
- SMDR Integration available for most PBXs enables tracking calls by extension.
- Encryption Option ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?

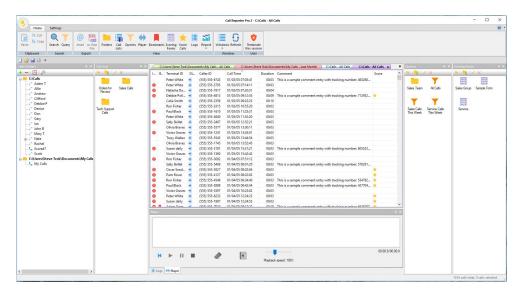


BackOffice Recorder Software:



- Combine Hardware on same
 Host PC-- Analog Recorder for
 Radio Channels, Digital Recorder
 for a group of Digital Phones or add
 a few IP Phones to record, all is
 possible using the provided
 BackOffice4IP Software.
- Call Storage- store calls on host PC or Server or on any network drive.
- Certified Solution Package—Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Solution Package, with complete remote installation support.

Call Reporter Pro 2 Included:



Click for Demonstration of Call Reporter Pro 2 Software



- Advanced Search, Playback & Export – Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- Speed Playback Control
- Multiple Bookmarks
- Multiple User Logins
- Call Playback/Modification Log
- · Erase a portion of any call
- Reports plus Call Scoring

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