

MITEL

Superset | 4015

Affordable multi-line digital display business telephone providing user-programmable access to features/functionality of Mitel® SX-200® and Mitel SX-2000® PBX business telephone systems.



Users

For any user within the enterprise that requires information about calls they handle combined with access to more advanced PBX telephone system features. Ideal for technical support staff, office workers, sales, and customer service departments.

Call Handling Features

- 20-character digital display screen for displaying caller ID, call status and programming options
- On-hook dial
- Dedicated headset jack
- SuperKey programming for easy access to PBX telephone system features
- Seven programmable keys with LED indicators
- Limited Automatic Call Distribution (ACD) functionality
- Speed calling
- Placing calls on hold
- Transferring calls
- Setting up conference calls
- Voice mail access – large message waiting lamp

Ergonomic/Physical Features

- Tilting base
- Wall mount
- Small footprint - 8.9" x 8"
- Available in Dark Charcoal Gray

System Software Requirements

- Mitel SX-200: Mitel LIGHTWARE™ 17 or higher
- Mitel SX-2000: Mitel LIGHTWARE 29 or higher



it's about **YOU**

Description/ Target User	Superset 4001 Affordable, single-line digital set for casual user; provides basic access to PBX features	Superset 4015 Affordable multi-line, entry level digital display set for technical office and contact center staff	Superset 4025 Multi-line full function set for office workers, professionals, managers and contact center agents; basic conferencing set	Superset 4150 Advanced multi-line, intuitive, digital display phone with touch screen and advanced PBX feature access; ideal for heavy phone users and call center agents; PC connectivity for TAPI-compliant applications
PBX Support	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000	SX-200/SX-2000
Min Software	LW 17/29	LW 17/29	LW 17/29	LW 17/29
Speakerphone			•	•
Display Screen with Contrast Control		•	•	touch screen
TAPI-Enabled				•
Backlit Display			•	•
Full Duplex Handsfree Operation				•
Half Duplex Handsfree Operation			•	
On-hook Dial		•	•	•
Softkeys (Context-Sensitive)			•	•
Dedicated Headset Jack		•	•	•
SuperKey Programming		•	•	•
Off-hook Voice Announce			•	•
Send/Receive Direct Page	•	•	•	•
Speed Calling	•	•	•	•
Call Forward	*	•	•	•
Call Hold (Place/Retrieve)	•	•	•	•
Call Transfer	•	•	•	•
ACD Agent		limited functionality	•	•
ACD Supervisor			•	•
Last Number Redial	*	•	•	•
Conference Call Setup	•	•	•	•
Do Not Disturb	*	•	•	•
Large Message Waiting Lamp	•	•	•	•
Firmware Download			•	•
Wall Mount	•	•	•	•
Number of Programmable Keys	7	7	14	14
Max Number of Line Appearances	1	7	14	14
PKM 48 (min S/W LW17 Rel 3 / LW29 Rel 2)			**	**
PKM 12 (min S/W LW17 Rel 3/LW 29 Rel 2)			***	***
AIM			•	•
* through access code **2 PKMs per set on SX-2000 and SX-200 ***1 PKM per set on both SX-200 and SX-2000				

North America
(613) 592 2122
1 800 648 3579

**Europe, Middle-East
& Africa**
Sales: 0870 9093030
Int: +44 (0) 1291 430 000

Latin America
(613) 592 2122
1 800 648 3579

Asia-Pacific
Tel: +852 2508 9780
Fax: +852 2508 9232

www.mitel.com



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