BT HALO®

USER GUIDE

Welcome to your new BT Halo®

The phone that keeps you connected. It's a useful bit of kit that lets you take your mobile calls through your home phone using Bluetooth®. It blocks nuisance calls too.

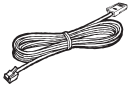
The phone's set-up wizard will help you get started. Read this guide for more on using your phone. Or for more help, go to **bt.com/producthelp** or get in touch with us on **0800 145 6789***.

* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

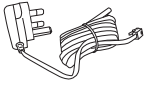
Check box contents

Handset

Base



Telephone line cord (pre-installed)



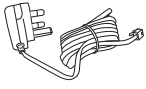
Mains power adaptor (item code 066270)

2 x AAA Ni-MH 750 mAh rechargeable batteries (already in handset)

Contents for each additional handset (multipacks only)

Handset

Charger



Mains power adaptor (item code 066270)

2 x AAA Ni-MH 750 mAh rechargeable batteries (already in handset)

IMPORTANT
Only use the mains power adaptors, cables and rechargeable batteries supplied in this box.
Any replacement rechargeable batteries must be of the same type.

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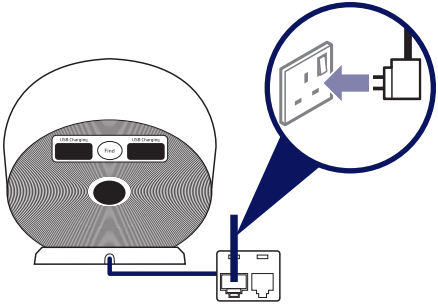
Quick set-up

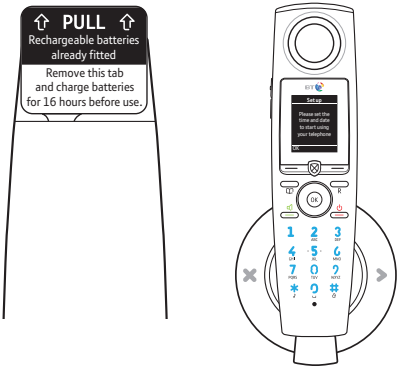
Plug in

1. Plug the mains power adaptor into the base.
2. Plug the other end into your wall socket and switch it on.
3. The phone line cord is already fitted, but don't plug the other end into the wall socket yet.

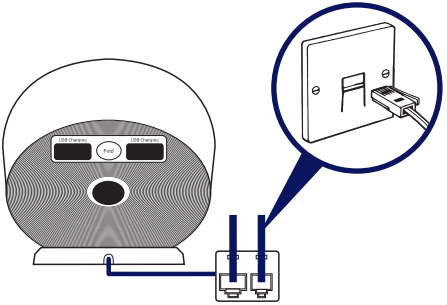


Activate batteries and charge

1. Pull the plastic tab away from bottom of the handset.
2. The BT logo, then the set-up wizard will appear. Before you start following it, place the handset on the base to charge for 16 hours.



3. Plug the phone line cord into the phone socket.



Follow set-up wizard

1. The set-up wizard will show you how to set the time and date, record your outgoing message, add some contacts and pair your mobile with your BT Halo® using Bluetooth. Follow it to get yourself started.

Syncing your mobile to your BT Halo® using Bluetooth

Using Bluetooth, you can sync all your contacts between your mobile and BT Halo® and make and take your mobile calls. You can pair up to two mobiles and will need them handy when you're going through the steps.

Pair your phones using the BT Halo® set-up wizard

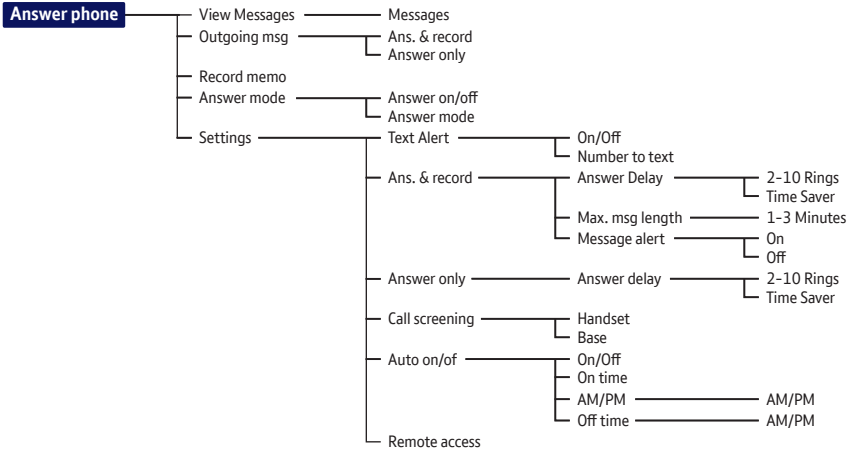
1. On your mobile phone, go to the Bluetooth **Settings** menu. Wait for the list of available devices to load, then tap **BT Halo®** to pair.
2. Select your BT Halo® phone name from the list of available devices on your mobile. Then type **0000** and press the relevant button on your mobile to start pairing.
3. A message will show on your BT Halo's screen to let you know when it's done. Then change the display name for your mobile on the BT Halo® and press **Save**.
4. You'll be asked if you want to import your contacts from your mobile. Press **Yes** and the import will start. Press **Stop** at any time if you change your mind.
5. When it's finished, you'll get a message on your screen letting you know how many contacts have been imported.

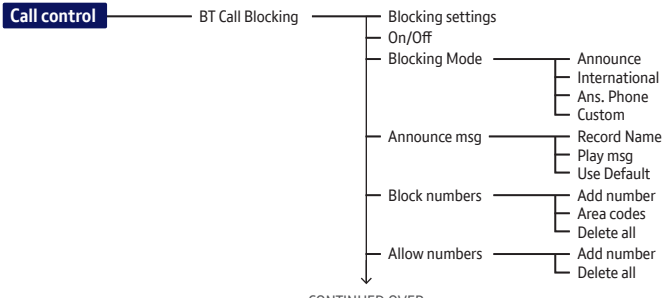
If you chose not to use the set-up wizard to add a mobile, follow the instructions below:

1. When you're on the home screen of your phone, press **Menu**.
2. Use ◎ to scroll through to Bluetooth on the main menu and press **OK**.
3. Use ◎ to get to **Pair new device** and press **Select**.
4. Then follow steps 2 to 5 on page 10 to finish off.

Follow the steps above again to set up any additional handsets.

Menu map





CONTINUED OVER

Menu map continued

- Do Not Disturb
  - On/off
  - VIP calls
    - Allowed
    - Barred
  - Outgoing calls
    - Mobile calls
      - Allowed
      - Barred
    - International
      - Allowed
      - Barred
    - Premium rate
      - Allowed
      - Barred
    - All dialled calls
      - Allowed
      - Barred
- VIP list
  - Add VIPs
  - Remove VIPs
  - VIP ringtone

Calls List
- Save number
- Allow number
- Block number
- Delete call
- Send text
- Delete all

Clock/Alarm
- Alarm
  - Alarm
  - Time AM/PM
  - Melody
- Time and date
  - Time AM/PM
  - Date
- Time format
  - 12 Hours or 24 Hours

Text Messages
- Write Message
- Inbox
  - Time AM/PM
  - Date
- Drafts
- Sent folder
- Templates
- Settings
  - Message alert
  - Service Centre
    - Send centre
    - Receive centre
  - Re-register

Menu map continued

- **Speed Dial List**
  - 1 – 1571, 2-9 – Empty by default
- **Calling Features**
  - Call Diversion
    - All calls
    - When busy
    - Not answered
  - Cancel Ringback
  - Call Waiting
    - Turn on
    - Turn off
    - Check status
- **Bluetooth**
  - Paired Devices
    - Rename
    - Ringtone
    - Delete device
  - Pair new device
  - Bluetooth name
  - Bluetooth PIN
- **Settings**
  - Sounds
    - Ringing
    - Alert tones
    - Handset tones
  - Display
    - Colour theme
    - Wallpaper
    - Contrast
    - Screen saver
  - Handset name
  - Call settings
    - Auto answer
    - Auto end call
    - Auto join calls
    - First ring
  - Base settings
    - Ringing
    - PBX Code
  - S/ware version
  - Registration
    - Register
    - De-register
  - Change Sys. PIN
  - Reset
    - H/set settings
    - Base settings
    - Clear user data

Contacts menu

Accessed by pressing the button

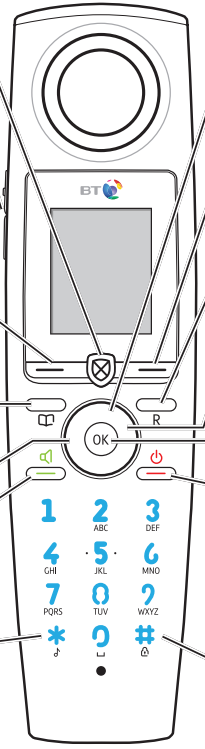
- Add new contact
- Edit contact
- Delete
- Memory status

Calls list menu

Accessed by pressing the button

- Play message
- Save number
- Allow number
- Block number
- Delete call
- Send text
- Delete all

The handset buttons



Block button
Gives you access to your call blocking features. See page 19.

Side buttons
In idle mode, turn the ringer up or down. When you're on a call, turn the earpiece volume up or down. When you're on a handsfree call, turns the speaker volume up or down.

Left option button
Use to select option displayed on the screen above the button.

Contacts
Gives you access to saved numbers.

Scroll left

Green button
Make and answer calls.
Press again during a call for handsfree.

*****
Hold down to turn the handset ringer on or off.

Up/Down
Scroll up or down through menu options.

Right option button
Use to select option displayed on the screen above the button.

Recall
Can be used with some calling features.

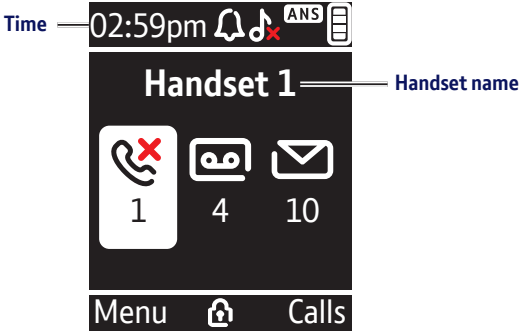
Scroll right

OK
Access the main menu when the phone is idle.

Red button
End calls.
Exit from menu back to home screen.
Can be used to power on/off when held for 3 seconds.

#
Hold down to lock the phone.

The handset display



Shows handset battery status.
Scrolls when the handset is charging.

Empty frame flashes when battery needs recharging.

1 On – missed call(s) in the Calls list†.
With number of calls displayed.

4 On – answer machine message(s) received with number of messages displayed.

10 On – text message(s) received with number of messages displayed.

Blocked call.

ANS On – answer machine on.
Off – answer machine off.
Flashing – new answer machine message
Memory full displayed when the answer machine memory is full.

UnMute/Mute Indicates when Mute is on or off.

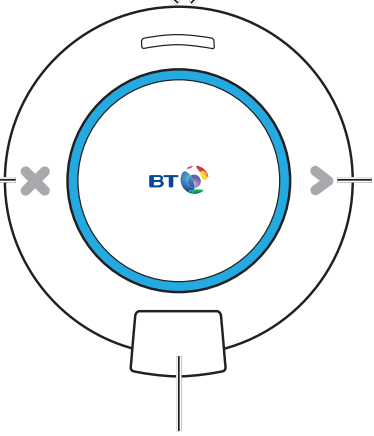
On – alarm is set.
Flashing – alarm time has been reached.
Off – alarm off.

The keypad is locked.

Handset ringer is switched off.

† For full details of who has called you please make sure you have subscribed to Caller Display from your network provider. A fee may be payable. **Find out more at bt.com/callingfeatures**

Base at a glance



Find button
Use to find (page) a handset(s)

USB charging port 1 and 2
You can use these ports to attach your charging cables for any devices e.g. your smartphone. Output per port: 1A

Delete button
Deletes messages if you press it when listening to them.

Play button
The Play button will flash when there is a message waiting, use this button to play or pause your messages.

Handset stand

BT Call Blocking

BT Call Blocking lets you block nuisance calls by the press of a button. **You'll need Caller Display**.

When someone calls your BT Halo® they will hear a message that asks them to say their name and then press #. The phone will then ring through to you and announce the caller. You then need to follow the instructions in the announcement.

Your BT Halo® has four Blocking modes to help you manage incoming calls:

- **Announce** – asks any callers not in your contacts, Allowed or VIP lists to say their name. Callers from your Blocked list won't get through.
- **International** – international callers will need to say their name. All other calls will get through.
- **Answer Phone** – any callers on your Blocked list or not in your contacts, Allowed or VIP lists are sent to the answerphone.
- **Custom** – lets you choose your own Blocking settings.

To switch BT Call Blocking off or to one of the above:

1. Press when you're on the home screen.
2. Follow any instructions on the screen asking you to confirm your PIN (the default PIN is **0000**).
3. When you see **BT Call Blocking**, press **OK**.
4. Use the button to scroll through to the BT Call Blocking mode you want to choose. When you've found it, press **Save**.

The Block button

The **Block** button can be used in three ways to block nuisance calls to your phone.

- **Incoming call** – when you get a call, it'll show on the display screen. Pick up the handset to hear the caller's announcement. If you don't want to take the call, press ⊗ and it'll be rejected.
- **During a call** – if you've already answered an unwanted call, press ⊗. If the number is displayed, you'll be asked if you want to block it from calling again. Pressing Yes will end the call and add the number to the Blocked list. Press **No** to go back to your caller.
- **In idle mode** – use ⊗ to get to the **Call Control** menu.

How do I accept, block or send a call to the answer phone?

When a call comes through and is announced:

- press 1 to accept the call from this number **once**
- press 2 ABC to always accept calls from this number
- press 3 DEF or ⊗ to block all calls from this number
- press 4 GHI to send the call to the answer machine
- or if you don't want to take the call, press the red ⏻ button.

Switching it on and off

When BT Call Blocking is switched on, it's on for whichever mode you've chosen. When it's off, all incoming calls will get through.

To switch BT Call Blocking off

1. Press ⊗ when you're on the home screen.
2. BT Call Blocking is PIN protected, so it'll ask you to set or confirm your PIN (the default PIN is 0000). When you've done that, press **OK**.
3. You'll see **BT Call Blocking**. Press **Select** or **OK**.
4. When **Blocking Settings** is highlighted, press **Select** or **OK** again.
5. Use ◎ to scroll between **On** and **Off**. Choose the option you want and press **Save**.

Please note: Call Blocking will not work on incoming calls via Bluetooth.

Call control settings

My Blocked and Allowed lists

Your Blocked and Allowed lists are the numbers that BT Call Blocking should either block or always let through to you. Your Halo phone's saved contacts will be automatically added to your Allowed list. You can add numbers to a list as they come through or by using the Call Control menu. Here's how to do it:

1. When you're on the home screen, press ⊗.
2. Go through the steps shown on the display to set or confirm your PIN and press **OK**.
3. You'll see **BT Call Blocking**. Press **OK** again.
4. Use ◎ to find either **Block numbers** to add a number to the Blocked list or **Allow numbers** for the Allowed list and press **OK**.
5. Then type the full number you want to Block or Allow and hit **Save**.

   You can delete the lists by following steps 1 to 4 above and then choosing **Delete**. But if you do, any calls you previously blocked or allowed will have to go back through BT Call Blocking.

Outgoing call control

You can block outgoing calls by type. Here's how to do it:

1. Press ⊗ when you're on the home screen.
2. You'll be asked for your access PIN (the default PIN is **0000**). Type it in and then press **OK**.
3. Use ◎ to get to **Outgoing Calls** and press **OK**.

4. You can then change the outgoing call control for international calls or mobile calls. When you're done, press **Save**.

Do Not Disturb

When Do Not Disturb is switched on, your calls will get through and show on the screen but your handset won't ring. Here's how to switch it on.

1. When you're on the home screen, press ⊗.
2. Type in your access PIN (the default PIN is **0000**) and then press **OK**.
3. Use ◎ to scroll through to **Do Not Disturb** and press **Select**.
4. Use ◎ to choose whether you want it on, off or timed. If you choose timed, you'll be asked to set the time.
5. Choose whether you want calls from VIP numbers to be allowed or barred and then press **Save**.

The VIP list (allows certain calls through on Do Not Disturb)

You can give your contacts VIP status. That means when Do Not Disturb is switched on, your phone will ring as normal when they call. It'll only work if you've got the VIP list set to **Allowed**. If you've got it set to **Barred**, their calls will ring silently.

1. To give VIP status to a contact, press ⊗ when your phone is on the home screen.
2. Type in your PIN and press **OK**. Then use the ◎ to find the VIP list and press **OK**.

3. Follow the instructions on the screen by pressing **Info** and then **Yes**. Your contact list will show.
4. Find the contact you want and press **OK**. If you want to add more than one, repeat the steps above and on page 27 to find the contacts.
5. Press **Options** and then **Add selected**. Press **Select** and all the contacts you've picked will be added to the VIP list.

Change the access PIN

1. Press **Left** option button to open the main menu.
2. Press **Down** on the button until you get to **Call control**. Press **Left** option button .
3. Type in your current access PIN (0000 if you've not set one before). Press **Left** option button .
4. Press **Down** on the button until you get to **Change PIN** and press **Left** option button .
5. Type in your new access PIN, press **Left** option button and then type the PIN in again. Press **Left** option button and your new PIN will be saved.

   This PIN will also be used for Remote Access, but is different from your system PIN, which is used to make settings changes.

Using the phone

Making calls

To make a call, press , and then dial the number when you hear the tone. If you've synced your mobile phone through Bluetooth, your BT Halo® will ask which device you want to use to make the call. Choose it and your call will begin from the device you selected. When you get incoming calls, the line it's coming in to will show on the digital display screen. To pick it up, press Talk or .

Ending calls

Press . Or, press to end the call and add the caller to the blocked numbers list.

Making a handsfree call

1. Type in the number then press twice, is displayed. You'll hear your call on loudspeaker.
2. Press to switch the call between the earpiece and the loudspeaker.
3. Press to end the call.

Mute

1. During a call, select **Mute** by pressing the **Right** option button . The display shows **Call muted** and your caller won't be able hear you.
2. Select **Unmute** to return to your call.

Changing the call volume

You can press either + or − using the buttons down the left-hand side of the phone. Or you can press **Up** or **Down** on the button.

Call Waiting

If you've got a call waiting service, your phone will let you know if you have a second incoming caller. When the second call comes in, you'll hear the call waiting tone and the number or contact will show on the handset display screen.

1. To answer the call, choose **Switch** by pressing **Left** option button.
   Your first caller will be put on hold.
2. To switch back, press **Left** option button again.
3. To end one of the calls, connect to it and press.

Voicemail (BT 1571)

If you're subscribed to BT Answer 1571, press and hold 1 to listen to your messages.

Locking or unlocking the keypad

Press and hold #. You'll hear a confirmation tone and **Keypad locked** or **Keypad unlocked** will show on the display screen. If you've locked the keypad, the icon will also show on the display screen.

Turning the handset ringer on or off

To turn the ringer on or off, press and hold *. Whichever option you've switched to will show on the display screen and if you've turned it off, the icon will show on the screen.

Finding the handset (Paging)

1. Press the **Find** button on the back of the main base. All handsets registered to the base will ring for up to two minutes.
2. To stop the ringing, press the **Find** button again.

Contacts

Adding a contact

1. When you're on the home screen, press .
2. Choose **Options**. When you see **Add contact**, press **Left** option button .
3. Type the contact name and press **Down** on the button.
4. Then add the number and press **Down** on the button.
5. You'll be asked if you want to add a work number as well. Press **Left** option button to save when you've finished. **Contact saved will** show.

   For BT Call Blocking to work properly, make sure you enter the full dialling codes when saving contacts. Any changes you make to the contacts list, including adding new numbers, will be copied to any other handsets you have registered to the base. Your phone will come with some BT helpline numbers saved to it, which you won't be able to delete.

View/dial a contact

Within the phone book you are able to access your home and imported contacts.

1. When you're on the home screen, press to open **Contacts**.
2. Use to scroll right to the phone book you want.
3. When you get to it, press . If the contact has more than one number, choose the one you want to dial and press again.

Editing your contacts

1. When you're on the home screen, press .
2. Use to scroll through to the contact you want to edit. Press **Left** option button .

3. Use the arrow buttons to scroll through to **Edit contact**. Press **Left** option button.
4. Edit the name using the keypad and clear buttons. When you're done, press **Left** option button.
5. Then do the same with the phone number and press **Left** option button to save.

Deleting contacts

1. Press to get to your contacts list, then press it again to select **Options**.
2. Use to scroll through to the name you want to delete and press **Left** option button.
3. Then press **Down** on the button to scroll to **Delete**. Press **Left** option button.
4. When you've gone through the list, press **Left** option button for options and then again to choose **Delete**.
5. You'll be asked to confirm, press **Left** option button.

Please note: There are three phonebooks in your Halo: one for Home contacts and one for imported contacts from each paired mobile device. To search for a contact, navigate to the required phonebook (See 'View imported contacts' on the next page) before searching and then use the numeric keypad.

Bluetooth contacts

If you would like to know how to import your mobile phone contacts to Halo, please refer to the instructions on page 52.

To view previously imported contacts

1. When you're on the home screen, press . This will display the Home phonebook.
2. To access the imported contacts phonebook, press **right** on the button. Pressing it once will display contacts from Bluetooth paired device 1. Press it again to view contacts from paired device 2.

Contacts options

To access the various options related to contacts, press the **Left** option button in the relevant phonebook. The available options are:

Copy Contacts*

Copy previously imported contacts to the Home phonebook.

1. Select the **Copy Contacts** option.
2. Select the contacts you would like to copy or press the **Left** option button for the option to select all contacts.

Remove all*

Remove all previously imported contacts for this paired device from all handsets.

Memory Status

Display the number of contacts in all contact lists i.e. Home phone and both paired devices. Total number of 'numbers' allowed are: 1000 for each list. Please note this limit is for phone numbers and not contacts as some contacts may have multiple phone numbers.

* **Please note**: When using these options, it may take up some time.

When importing or removing contacts and the process is complete, your Halo will display a success message, but will still need to synchronise with the base. As a result some functions may not be available until synchronisation is complete.

Speed dial

You can save numbers from your contacts to speed dial, by linking them with the 1-9 buttons on your handset. The 1 button is set-up to call 1571, but you can change this if you want to.

Saving a speed dial entry

1. When you're on the home screen, type the telephone number you want to store.
2. Then, either: press and hold the speed dial number you want to save it to, or select options by pressing **Left** option button.
3. Use the button to scroll until you see **Set speed dial** and press **Left** option button.
4. Scroll to the number you want to save as speed dial and press **Left** option button. Your new speed dial will be saved.

Dialling a speed dial entry

There's two ways you can call a speed dial number.

1. Either, press and hold the speed dial number down.
2. Or, press **Left** option button and scroll through to **Speed dial**. Press **Left** option button.
3. Scroll through to the entry you want to dial and press to begin your call.

Editing a speed dial entry

1. Press **Left** option button to open the menu and then use the button to scroll until you get to **Speed dial list** and press **Left** option button.

2. Use the button again to get to the entry you want to change and press **Left** option button .
3. When you see **Edit**, press **Left** option button .
4. Edit the number and press **Left** option button to save. **Save as speed dial** will show on your display screen.

Delete a speed dial entry

1. Press **Left** option button to open the main menu.
2. Using the button, scroll through the menu until you see **Speed Dial List**, press the **Left** option button .
3. Press **Down** on the button to scroll down to the speed dial entry you wish to delete and press **Left** option button .
4. Select the **Delete** option and press **Left** option button .
5. You'll be asked to confirm, press **Left** option button again.

Caller Display and the Calls list

To get the most out of your BT Halo®, you'll need Caller Display from your network provider. A fee may be payable.

View and dial from the Calls list

You can view up to 50 incoming and 30 outgoing calls.

1. Press **Right** option button or **Down** on the button to open the **Calls list**. You'll see your most recent call.
2. Use the button to scroll through to the list entry you want to call.
3. When you get to it, press to begin your call.
4. You can also access the **Options** menu by pressing **Left** option button to play any answer messages the caller has left, send text messages or allow or block the number.

Missed call notification

If you've missed a call, an icon will show on the display screen. You can clear it by viewing the calls list on any of the handsets you have registered to the base.

Calls list indicators

- outgoing call made
- incoming call received
- missed call
- caller left a voice message
- blocked call

Deleting an entry, or all of the Calls list

1. Press **Right** option button or **Down** on the button to get to the calls list.
2. Use the button to get to the calls list entry you want, if you only need to delete one. Press **Left** option button to open the **Options** menu.
3. Press **Down** on the button to show either **Delete call** or **Delete all** and press **Left** option button to confirm.

Saving a Calls list entry to your contacts

1. Press **Right** option button or **Down** on the button to get to the calls list. Then use the button to get to the calls list entry you want to save.
2. Press **Left** option button and then press the button until you see **Save number**. Press **Left** option button.
3. To save as a new contact, press **New contact** and then **Left** option button. Type in the contact name and press **Save**.
4. Or, if you want to add the number to an existing Contact, highlight **Add to contact** and then press **Left** option button. Highlight the type of number you want to save, **Home**, **Mobile** or **Work** and press **Select** to save.

Answer machine

Message playback using the handset

1. Press **Left** option button. When you see **Answer Phone**, press it again.
2. **View messages** will show on the display screen, press **Left** option button.
3. A list of your messages will be displayed on the screen, most recent first. Highlight the one you want to listen to using the button. Press **Left** option button to play it.
4. If you want to listen to all of them, press **Left** option button and scroll through to play all. Press **Left** option button to start playing them.

Please note: you can't adjust the volume when playing your answer machine messages from the base.

During playback you have the following options:

Press **Up** or **Down** on the button or if you're listening to your messages using the handset, you can also turn the volume up or down using the buttons + or − on the left hand-side of your handset.
Press to switch between private and handsfree playback.
Press **Left** on the button once to repeat the current message playing from the beginning.
At the end of playback, you'll hear, "End of messages".

Deleting a message or delete all old (played) messages

1. Open the menu. When **Answer Phone** is displayed, press **Left** option button.
2. When you see **View messages**, press **Left** option button. Your answer phone messages will be displayed.

3. Press **Left** option button and then use the button to get to **Delete message** or **Delete all old messages** and press **Left** option button .
4. You'll be asked to confirm, press **Left** option button to delete the messages.

Saving a number in the answer phone message list to your contacts

1. Press **Left** option button to open the main menu. When you see **Answer Phone**, press it again.
2. **View messages** is displayed, press **Left** option button .
3. Use the button to get to the number you want to save and press **Left** option button .
4. To save as a new contact, press **New contact** and then **Left** option button . Type in the contact name and press **Save**.
5. Or, if you want to add the number to an existing **Contact**, highlight **Add to contact** and then press **Left** option button . Highlight the type of number you want to save, **Home**, **Mobile** or **Work** and press **Select** to save.

Sending a text to a number in the answer phone message list

1. Press **Left** option button to show the menu. When you see **Answer Phone**, press it again.
2. **View messages** is displayed, press **Left** option button .
3. Use the button to get to the number you want to save and press **Left** option button .
4. Scroll through to **Send text** and press **Left** option button .

5. Type your message and then press **Left** option button to send it.

   You can find more on sending text messages on page 56.

Playing your messages through the base

Press on the base to play your messages. Whilst they are playing, you can press to delete them.

Delete all old (played) messages using the base

1. When your handset is on the idle screen, press .
2. Press it again to delete all of your old messages.

Answer machine settings

Switching the answer machine on or off and setting the answer mode

1. Open the main menu and press **Left** option button when you see **Answer Phone**.
2. Press **Down** on the button to get to **Answer mode** and press **Left** option button .
3. Press **Left** or **Right** on the button to choose between switching the answerphone on or off.
4. Press **Down** on the button to highlight **Answer mode**. Press **Left** or **Right** on the button to choose between **Ans. & Rec** and **Answer only**. When you've made your choice, press **Left** option button to save.

Outgoing messages

The outgoing message is the message a caller first hears when the answer machine picks up their call. There are two pre-recorded outgoing messages to choose from, one that lets callers leave a message (**Answer & Record**) and one that answers the call (**Answer Only**). You can also record your own.

Record your own outgoing message

1. Open the menu and press **Left** option button when you see **Answer Phone**.
2. Press **Down** on the button until you see **Outgoing msg**. Press **Left** option button .
3. Press **Up** or **Down** on the button to highlight the outgoing message mode you want, **Answer only** or **Ans. & Rec**. Press **Left** option button when **Record message** is highlighted.
4. The voice prompt will instruct you on what to do next. Follow it, then press **Left** option button to save when you've finished.

Playing your current outgoing message

1. Open the menu and press **Left** option button when you see **Answer Phone**.
2. Press **Down** on the button until **Outgoing msg** is highlighted. Press **Left** option button .
3. Press **Up** or **Down** on the button to choose the answer phone mode and press **Left** option button .
4. Press **Down** on the button to highlight **Play message** and press **Left** option button to hear it.

Going back to the pre-recorded outgoing message

1. Open the main menu and press **Left** option button when you see **Answer Phone** on the display screen.
2. Press **Down** on the button until **Outgoing msg** is highlighted. Press **Left** option button again.
3. Press **Up** or **Down** on the button to choose between the answer mode you want and press **Left** option button .
4. Press **Down** on the button to get to **Use default msg** and press **Left** option button .
5. Use the button to choose between **On** and **Off** and press **Down** on the button to select either the male or female voice recording.
6. Press **Left** option button to save.

Record a memo

1. Open the menu and press **Left** option button when **Answer Phone** shows on the display screen.
2. Press **Down** on the button to get to **Record memo**. Press **Left** option button .
3. Follow the voice prompts to complete your recording.

Answer delay

Answer delay setting sets how many times the phone will ring before the answer machine takes the call. The default setting is 4 rings.

Setting the answer delay

1. Open the main menu and then the **Answer Phone** menu.
2. Press **Down** on the button until you get to **Settings** and press **Left** option button .
3. Press **Down** on the button until you get to either **Answer only** or **Ans. & Rec**, depending on which setting you want to change the answer delay for. Press **Left** option button .
4. When you see **Answer delay**, use **Left** or **Right** on the button to choose the delay and press **Left** option button .

   If you've got BT 1571 (or another voicemail service), make sure the answer delay is set for your answer machine to answer before the voicemail service does. The answer delay should be less than on your voicemail service.

Setting the maximum message length

1. Open the main menu and press **Left** option button to open the **Answer Phone** menu.
2. Press **Down** on the button until you get to **Settings** and press **Left** option button .
3. Press **Down** on the button until you get to **Answer only**. Press **Left** option button .
4. Set your answer delay and then press **Down** on the button to get to **Max msg length**.
5. Use **Left** or **Right** on the button to choose the length and press **Left** option button .

Turning the message alert on or off

1. Use the steps above to navigate to the **Answer Phone** menu and press **Left** option button.
2. Press **Down** on the button until you see **Settings** and press **Left** option button.
3. Press **Down** on the button to get to Ans. & Record and press **Left** option button.
4. Use the **Up** or **Down** on the button to get to **Message alert**. Press **Left** or **Right** on the button to switch between on and off, then press **Left** option button to save your change.

   When the message alert is set to On, the base will beep at regular intervals. The default setting is On.

Turn call screening on or off

1. Open the menu and press **Left** option button when you see **Answer Phone**.
2. Press **Down** on the button to get to **Settings** and press **Left** option button.
3. Use the button again to get to **Call Screening** and press **Left** option button.
4. Use the button to choose between turning call screening on or off for the handset or the base and press **Left** option button.
5. Press **Left** or **Right** on the button to choose between on or off and then press **Left** option button.

Remote access

With remote access you can operate your answer machine all the time, even if you forget to turn on your answer machine before you go out.

You'll need to set a remote access PIN first and then you'll need to turn remote access on. The PIN is also used for the Call Control PIN.

Setting the remote access PIN for the first time

1. Open the main menu and then press **Left** option button when you see **Answer Phone**.
2. Press **Down** on the button to get to **Settings**. Press **Left** option button .
3. Press **Down** on the button again until **Remote access** is highlighted. Press **Left** option button .
4. Follow the prompts on the display screen to set up your PIN.

Changing the remote access PIN

1. Follow steps 1-3 from the above section.
2. Press **Down** on the button to get to **Change PIN** and then press **Left** option button .
3. Follow the instructions on the display screen to change your PIN.

Turning remote access on or off

You cannot turn remote access on until you have set a remote access PIN.

1. Open the main menu and press **Left** option button when you see **Answer Phone**.

2. Press **Down** on the button until **Settings** is highlighted, press **Left** option button .
3. Press **Down** on the button again to get to **Remote access** and press **Left** option button .
4. When you see **On/off**, press **Left** option button .
5. Press **Left** or **Right** on the button to choose between **On** or **Off**, then press **Left** option button .

If you forget to switch on your answer machine

You'll need to enable Remote Access first and then you can turn your Answer Phone on remotely too.

Call your number from another phone and let it ring. After 20 rings the machine will switch on and answer your call.

Press * and enter your 4-digit remote access PIN to play your messages.
If you do not choose to switch your answer machine On, it'll switch off when the call is ended.

Changing the handset ringtone and volume

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button .
2. When you see **Sounds**, press **Left** option button .
3. **Ringing** will be highlighted. Press **Left** option button .
4. Press **Left** or **Right** on the button to choose between 30 melodies for both internal and external calls.
5. Press **Down** on the button until you get to **Volume**. Press **Left** and **Right** option buttons to scroll between the different volumes and press **Left** option button to save.

Turning alert tones on or off

1. Open the main menu and press **Down** on the button until you get to **Settings**. Press **Left** option button .
2. **Sounds** will be highlighted, press **Left** option button .
3. Press **Down** on the button to get to **Alert tones**, then press **Left** option button .
4. Press **Left** or **Right** on the button to choose **on** or **off** for voice message alerts and **Text Messages**. Press **Left** option button to save.

Turn the handset tones on or off

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button .

2. You'll see **Sounds**. Press **Left** option button.
3. Press **Down** on the button until you get to **Handset tones**, press **Left** option button.
4. Press **Left** or **Right** on the button to turn **Keypad tones** on or off.
5. Press **Down** on the button and then press **Left** or **Right** on the button to do the same for **Confirmation tones**.
6. Press **Left** option button to save.

Handset display options

1. Open the main menu, navigate to **Settings** and press **Left** option button.
2. Press **Down** on the button until you get to **Display**. Press **Left** option button. You'll be able to change the colour theme, wallpaper, contrast and screensaver.
3. When you've finished making your changes, press **Left** option button.

Handset name

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button.
2. Press **Down** on the button until you get to **Handset name**. Press **Left** option button.
3. Edit the name using the keypad and press **Left** option button to save.

Call settings

1. When you've opened the main menu, press **Down** on the button to get to **Settings**. Press **Left** option button .
2. Press **Down** on the button to get to **Call Settings**, then press **Left** option button .
3. You can then choose to switch **Auto answer**, **Auto join calls**, **First ring** and **Auto end calls** on or off. See below for an explanation of each setting.
4. When you've finished, press **Left** option button to save.

Auto Join

- ON (Default): When HS1 in busy on a call, if you press the talk key on HS2, you will be given the option to join the call in progress on HS1.
- OFF: When HS1 in busy on a call, if you press the talk key on HS2, you will not be given the option to join the call in progress on HS1.

First Ring

- OFF (Default): When Halo receives a call from the PSTN, Halo will delay ringing, until the Caller ID (an hence any contact matching) has been displayed
- ON: When Halo receives a call from the PSTN, Halo will start ringing straight away, the Caller ID (an hence any contact matching) will be displayed when it is received by Halo.

Auto Answer

- OFF (Default) – When Halo receives a call, picking the HS up from the BS, will not cause the call to be answered. The user will have to additionally press the Talk key.
- ON - When Halo receives a call, picking the HS up from the BS, will cause the call to be answered.

Changing the base ringtone melody and volume

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button.
2. When you see **Base Settings**, press **Left** option button.
3. **Ringing** will be highlighted. Press **Left** option button.
4. Press left or **Right** on the button to choose between 5 melodies.
5. Press **Down** on the button until you get to **Volume**. Press **Left** and **Right** option buttons to scroll between the different volumes and press **Left** option button to save.

PBX access code

If you're connected to a switchboard, you might need to enter an access code, like 9, before you dial a number. Your BT Halo® can store an access code to be automatically dialled before each number.

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button.
2. You'll see **Base Settings**, press **Left** option button.
3. Press **Down** on the button to highlight **PBX access code** and press **Left** option button.
4. Type the number you want to use, then press **Left** option button to save.

Changing the system PIN (different to the Call control & Remote access PIN)

1. When you've opened the main menu and then the **Settings** menu, press **Down** on the button until you see **Change Sys. PIN**.
2. Press **Left** option button . Type your new PIN and press **Left** option button again.
3. You'll be asked to type your new PIN again. When you've done this, press **Left** option button again to save.

Resetting the handset or base settings

1. Open the main menu and find **Settings** by pressing **Down** on the button. Press **Left** option button .
2. Press **Down** on the button again to get to **Reset**. Press **Left** option button .
3. Then choose between resetting the **Handset** or **Base data** and press **Left** option button .
4. Press **Left** option button to confirm you want to reset.

Clear the handset and base user data

1. Follow steps 1 and 2 above.
2. Press **Down** on the button to get to **Clear user data** and press **Left** option button .
3. Press **Left** option button again to confirm.

Clock/Alarm

Setting the time format (12 or 24 hour), time and date

The default time format is 12 hour.

1. Open the main menu, then press **Down** on the button until **Clock/Alarm** is highlighted. Press **Left** option button .
2. Press **Down** on the button to highlight **Time and date** or **Time format** and press **Left** option button .
3. Follow the onscreen prompts to change your settings, then press **Left** option button to save.

Setting an alarm

1. Open the main menu and navigate through to **Clock/ Alarm**. Press **Left** option button .
2. Press **Down** on the button to get to **Alarm**. Press **Left** option button .
3. Press **Left** or **Right** on the button to choose between **On once**, **On daily**, **Mon to Fri**, **Sat & Sun** and **off**.
4. Press **Down** on the button and then use the keypad to set the time.
5. Press **Down** on the button again to choose the alarm tone and then press **Left** option button to save.

Stopping the alarm when it goes off

When the alarm goes off, the tone will get louder and louder. The handset backlight will flash and the alarm time will show on your screen.

To stop the alarm, press **Left** option button .

To snooze, press **Right** option button .

BT Calling Features

You'll need to subscribe to BT Calling Features to use some of these services. You might have to pay a fee. Go to **bt.com/callingfeatures** for more info.

Changing BT Calling Features settings

1. Open the main menu and then press **Down** on the button until you get to **BT Calling Features**. You can then change any of the below settings.

Call Diversion

2. Press **Down** on the button until **Call Diversion** is highlighted. Press **Left** option button .
3. Press **Up** or **Down** on the button to get to the diversion option you want: **All Calls**, **When Busy** or **Not answered**. Press **Left** option button .
4. Use the arrow buttons to choose between **Set up**, **Cancel** or **Check status**. Press **Left** option button .
5. If you want to set up a diversion, you'll then be asked to type the number you want to divert to. If you choose **Cancel** or **Check status**, the service will be called. Press **Left** option button .

Cancel Ringback

1. Press **Down** on the button to highlight **Cancel Ringback**, press **Left** option button .
2. The service will be called and the display will show **Cancelling**. Follow the spoken instructions or listen for confirmation.

Call Waiting

1. Press **Down** on the button until **Call Waiting** is highlighted. Press **Left** option button .
2. Use to choose between **Turn on**, **Turn off** or **Check status** and press **Left** option button . Follow the voice prompts that follow.

Reminder call

1. Press **Down** on the button until you see **Reminder Call** and press **Left** option button .
2. Press **Up** or **Down** on the button to choose between **Set up**, **Cancel** or **Check Status**. Press **Left** option button to call the service, then follow the voice prompts.

Anonymous Call Reject

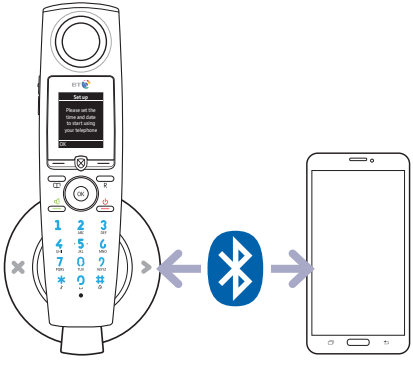
1. Press **Down** on the button until you get to **Anon. Call Reject**. Press **Left** option button .
2. Use the button to scroll between **Turn on**, **Turn off** and **Check status** and press **Left** option button . Then follow the voice prompts.

Bluetooth®

Your BT Halo® has Bluetooth functionality that lets you pair your mobile and take and make calls from both.

You'll need to have your mobile close to your Halo base to use this feature as the Bluetooth functionality is in the base of your new Halo, not the handset.

Here's how to use it...



Pairing a new mobile and importing your contacts

It's essential to have your mobile phone unlocked throughout this process.

1. Open the main menu and press **Up** on the button until you get to **Bluetooth**. Press **Left** option button . **Pair new device** will be highlighted.
2. Then go to the Bluetooth settings menu on your mobile to look for your Halo. It might take a few seconds for your Halo to appear in the list. When it does, type in the access code you've set (or 0000 if you haven't chosen one yet). Press **Left** option button on your Halo.
3. The devices will start pairing. When it's finished, **Paired with <device>** will show on the Halo screen. On your mobile phone screen, Halo will be shown paired and connected.

Please note: When your mobile is paired with Halo it will always show in the paired devices menu. If it is paired and connected, i.e. within range of the Halo base (with Bluetooth switched on), the Bluetooth icon will show on the home screen allowing you to use all the Bluetooth features.

4. You'll then be asked if you want to edit the name of your mobile from Halo. Make your changes and press **Left** option button.
5. Next you'll be given the option to **Import contacts from your mobile**. To do this, press **Left** option button on your Halo.

   Please note: Your mobile may ask you to allow Halo to access your contacts. Importing may take a few minutes depending on the number of contacts, so you may want plug your mobile into a power source to avoid running out of battery during the process.

6. When the import is complete your Halo will display a success message, but will still need to synchronise with the base. As a result some functions may not be available until synchronisation is complete.

Viewing already paired devices

1. Open the main menu, scroll to **Bluetooth**, press **Left** option button.
2. Press **Down** on the button to get to **Paired devices**, press **Left** option button. A list of paired devices will show on the display screen.

Removing a paired device

1. Open the main menu, scroll to **Bluetooth**, press **Left** option button.
2. Press **Down** on the button to get to **Paired devices**, press **Left** option button. A list of paired devices will show on the display screen.
3. Select the device your want to remove, press **Left** option button and select **Delete device**.

Reconnecting your mobile with Halo

If you move in/out of range of the Halo base, or switch your mobile's Bluetooth off/on, your mobile should automatically re-connect with Halo, allowing you to use all the Bluetooth features – unless you remove it from the paired devices list (as above).

Re-importing contacts

If you update contacts in your mobile phone and you would like to update the imported contacts phonebook in Halo to reflect those changes, you will need to re-import all contacts to Halo. To do this:

1. When you're on the home screen, press . This will display the Home phonebook.
2. To access the imported contacts phonebook, press **right** on the button. Pressing it once will display contacts from Bluetooth paired device 1. Press it again to view contacts from paired device 2.
3. When in the required phonebook, press **Left** option button and select **Import contacts**.

Changing the Bluetooth PIN

The default PIN for your BT Halo® is 0000. Here's how to change it.

1. Open the main menu, scroll to **Bluetooth**, press **Left** option button ▭.
2. Press **Down** on the ◎ button to get to **Bluetooth PIN**. Press **Left** option button ▭.
3. Follow the steps on your display screen to change your PIN. Press **Left** option button ▭ to confirm.

Text messaging

If you've got a compatible landline and network, your BT Halo® can send and receive text messages. Find out more about fees and compatibility at **bt.com/terms**

Any messages will be saved to the handset you wrote them on only, but the inbox and outbox will show on every handset registered to the base.

Changing text messaging settings

1. Open the main menu then press **Down** on the button until you see **Text messages**. Press **Left** option button . Then follow the steps below to change any Text Message settings.

Registering to the text messaging service

2. Press **Down** on the button until **Settings** is highlighted. Press **Left** option button .
3. Press **Down** on the button again to get to **Re-register**, then press **Left** option button .
4. When you see **Re-register to receive text messages**, press **Send**. The registration text will be sent and you'll hear the confirmation tone.

Sending a text message

1. When you see **Write message**, press **Left** option button .
2. Use the keypad to write your text, then press **Left** option button to open the **Options**.

3. Send will be highlighted. To send your message, press **Left** option button, type the phone number, then press **Left** option button again to send.
4. To save your message to drafts, press **Down** on the button to get to **Save**, then press **Left** option button.
5. To add a symbol to your message, scroll through to **Insert symbol**, press **Left** option button, scroll through to the symbol you want, then press **Left** option button again.
6. To use a template, scroll through to **Insert template** and press **Left** option button. Use the button to find the template you want, then press **Left** option button to use it.
7. To delete your message, press **Down** on the button to get to **Delete message** and press **Left** option button. **Delete message?** Will show on your display screen. Press **Left** option button.

Accessing the Inbox, Drafts folder or Sent folder

1. Press **Down** on the button to choose between **Inbox**, **Drafts** or **Sent**. Press **Left** option button when you get to the one you want to change.
2. Your list of messages will show. Press **Up** or **Down** on the button to scroll through the list. Press **Left** option button to read the highlighted message or **Right** option button to bring up the menu options.

Editing a template

1. Press **Down** on the button until you see **Templates**. Press **Left** option button .
2. Press **Up** or **Down** on the button until you get to the template you want to edit. Press **Left** option button .
3. Use the keypad to edit the template, then press **Left** option button to save it.

Turning the new text message alert on or off

1. Press **Down** on the button until you see **Settings**. Press **Left** option button .
2. Message alert will be highlighted on your screen. Press **Left** option button .
3. Press **Left** and **Right** on the button to choose between on and off and press **Left** option button to save.

Changing the service centre numbers

1. Press **Down** on the button until you see **Settings**, then press **Left** option button .
2. Press **Down** on the button again until you get to **Service centres**. Press **Left** option button .
3. Choose between either **Send centre** or **Receive centre**, then press **Left** option button to edit.
4. Type in your new number, then press **Left** option button to save.

Using additional handsets

If you've bought a BT Halo® multipack, they'll come already registered to the base. But if you buy another handset separately, you'll need to register it before you can use it.

Registering an additional handset

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button again.
2. Press **Down** on the button until **Registration** is highlighted, then press **Left** option button.
3. When you see **Register**, press **Left** option button to select it.
4. Press and hold find button on the base will show. Press it, then wait to hear a beep.
5. Press **Left** option button on the handset. The handset will start registration.
6. You'll be asked to add your system PIN. When you've done this, press **Left** option button to complete.

   You'll have two minutes to complete the registration process.

De-register a handset

1. Open the main menu and then press **Down** on the button until you get to **Settings**. Press **Left** option button again.
2. Press **Down** on the button until **Registration** is highlighted, then press **Left** option button.
3. Press **Down** on the button to highlight **De-register**. Press **Left** option button.

4. Use the arrow buttons to find the handset you want to de-register, then press **Left** option button.
5. You'll be asked to type in your system PIN. When you've done it, press **Left** option button.

Transfer a call

1. When you're on a call, press **Left** option button to open the options menu.
2. Press **Down** on the button to get to **Transfer** and press **Left** option button.
3. If you've only got one other handset, it'll ring. If you've got more than one, use the button to highlight the one you want to send the call to, then press **Left** option button.
4. When the other handset answers, announce the call and press **Left** option button to transfer the call.

Hold a 3-way call

You can hold a 3-way call with two external callers. Or, you can hold a 3-way call between two internal handsets and one external caller.

1. When you're on a call, press **Left** option button. **Multi call** will be highlighted. Press **Left** option button.
2. Either type the number you want to add, or press **Confirm** to scroll through to the internal handset you want to call and press **Left** option button.
3. When the second call is answered, the first caller will be put on hold. Press **Join** and all callers will be connected.

Common questions

How do I charge my phone?

To charge your BT Halo®, place it on the base. You can plug your phone into the base facing either way, so you can see the digital display or so it's facing the base.

I am unable to pair my mobile phone with Halo

- Check your mobile phone is close to the base.
- If a 'Pairing Failed' message appears due to Halo timing out, press **Try again** and wait for Halo to appear on your mobile's Bluetooth devices list.
- Sometimes, it may take longer for Halo to appear in a mobile's Bluetooth devices list and it may initially appear with a different name.

I am unable to import my mobile phone contacts to Halo

- Check if your mobile phone is correctly paired and connected to Halo by checking if the Bluetooth icon (1/2) is present on the home screen.
- Your mobile phone may ask you to allow Halo to access your contacts, make sure it is unlocked throughout the importing process.
- Make sure the other Halo handset is not busy on a Bluetooth call before starting the contact import process.

How do I add a contact?

1. When you're on the home screen, press .
2. Select **Options** and then **Add Contact**.
3. Type your contact's name and press **Down** on the button.
4. Then add their home and mobile number and press **Save**.

How many contacts can I save?

Your phone has three phone books and you can save 1000 contact numbers in each book.

How do I change my access PIN?

1. When you're on the home screen, press ⊗.
2. Type in your current PIN.
3. Then use ◎ to get to **Change PIN** on the menu and press **OK**.
4. A message will pop up on the screen. Read it and then press **OK** again.
5. Type in your new PIN and press **OK**. It'll ask you to type it in again. When you've done that, press **OK** again and your PIN will be saved.

How do I play my answer phone messages?

Either press ❯ on the base or use the handset.

1. If you've got a message, open the main menu and then use ◎ to scroll through to the answerphone icon and press **OK**.
2. When you see **View Messages**, press **Select**.
3. Your messages will show, with the most recent at the top. Press **Up** or **Down** on the ◎ button to scroll through the list and highlight the one you want. Press **OK** to play it. Or to play all your messages, scroll through to **Play all** and press **Select**.

How do I set an answer delay?

You can set the number of times the phone will ring before the phone goes to the answer phone.

1. Pressing **Left** option button to open the main menu.
2. Use to scroll to **Answer Phone** and press **Select**.
3. Use the button again to scroll to **Settings** and press **Select**.
4. Use the button to select **Ans. & record** or **Answer only** and press **Select** again.
5. When you see **Answer delay**, press **Left** or **Right** on the button to display the number of rings you want to delay by and then press **Save**.

For compatibility with BT Answer 1571

Make sure your answer delay is set for your answer machine to pick up the call before the voicemail service does. For BT Answer 1571, don't set your answer delay to more than five rings.

How do I view, dial or save from my calls list?

You'll only be able to call from the list of numbers that have called, or been called on your home phone line (and not your mobile). Here's how to look at them.

1. Press **Down** on the button or choose **Calls**. Then use **Up** and **Down** on the button to scroll through the list of calls.
2. If you want to call the number, press when the number you want is highlighted.
3. To save it, press **Options** and then use the button to find **Save number**. Press **Select**.

4. You can then save the number as a new contact or add to an existing one.

a. To save it as new, use the ◎ button to find **New contact** and press **Select**.

b. To add to an existing contact, find **Add to contact** and press **Select**. Then use the ◎ button to find the contact and press **Select again**, then follow the instructions on the screen.

How many numbers can I block?

You can block up to 1000 numbers.

What's the talk and standby time?

Under ideal conditions, the handset batteries should give you up to 21 hours of talk time, or 240 hours standby on a single charge. But, you shouldn't ever unplug the base.

Problems using your BT Halo®?

Follow these steps.

1. Check this guide's contents to see if there's anything that can help.
2. View the full user guide online at **bt.com/producthelp**
3. Call us on 0800 145 6789.

Help and advice about text messages on BT lines

1. BT residential customers – call 151 (BT business customers – call 152).
2. Choose option 2.
3. When prompted by the fault management service, select option 2.
4. Enter your phone number on the handset.
5. Wait to speak to a customer adviser. If you're with another phone service providers (i.e. not BT), please contact their customer service team.

General sales enquiries

BT residential lines – call 150 (BT business lines – call 152). If you don't use a BT line, call 0800 800 150 (residential) or 0800 800 152 (business).

Additional handsets

If you'd like to get some more handsets, call us on 0800 145 6789.

Questions about your bill

Please see the phone number shown on your BT bill.

Calls to 0800 numbers made from within the UK mainland network are free. Mobile and international call costs may vary.

Phone doesn't work

- Have you activated the batteries correctly? See page 8.
- Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen

- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Can't make or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Check that Outgoing calls control is not active – see page 21.
- Has there been a power cut? If so, place the handset back on the base for ten seconds and try again. If it still doesn't work, disconnect the batteries and mains power for ten minutes, then reconnect and try again.

You have a dial tone, but the phone won't dial out

- If you're connected to a switchboard, check whether you need to dial an access code, see page 47.

Handset doesn't ring

- The ringer volume may be switched off, see page 44.
- Check that the mains power is correctly connected.
- Do Not Disturb may be switched on, see page 22.
- Check your BT Call Blocking settings, see page 18.
- Make sure the handset is registered to the base, see page 59.

If you need some help, call us on 0800 145 6789* or go to **bt.com/producthelp**

* Calls made from within the UK mainland network are free.
Mobile and international call costs may vary.

General information

Guarantee

Your BT Halo® is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Halo®, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights.

To find out what to do, if your phone is in or outside of the 12 month guarantee, please look in the full user guide at **bt.com/producthelp**

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin. It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground. You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity please refer to bt.com/producthelp.

If you need some help, call us on 0800 145 6789* or go to **bt.com/producthelp**

Free Technical Help & Support

bt.com/producthelp

0800 145 6789*

Call us or go online if you have any difficulties with your phone

Offices worldwide

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Available in other formats including braille, large print or audio CD.
If you would like a copy, please call 0800 145 6789*.

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