



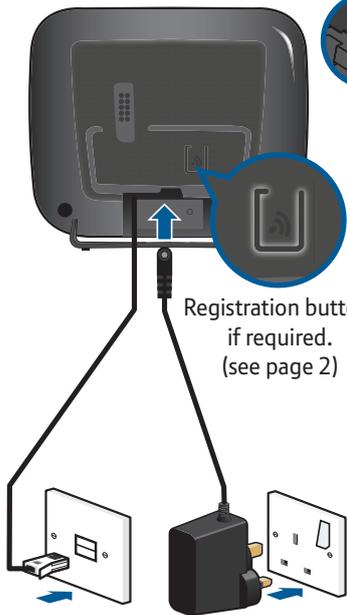
## BT Home SmartPhone S II User Guide



Touch screen home phone with web browsing

# 1 Plug in and charge

1



2



Insert battery



Clip cover on, pressing firmly around edges to fasten

3

Charger base



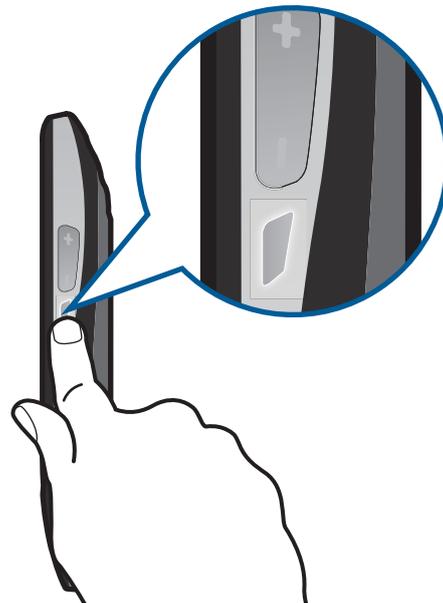
4



Full Charge  
16 hours

# 2 Turn on

When the screen is off, press the small button on the side of your SmartPhone to turn it on. The handset vibrates and the screen turns on.



## 3 Set up your phone

When you set up your Home SmartPhone S II for the first time you'll be taken through the following steps.

### Registration

1 If  is shown then your handset is successfully registered to the base.

If  is shown then your handset has become de-registered and you should follow the on screen steps to re-register, making sure you press and hold the button on the back of the base. (See page 1 for button location)



2 Press **Next**.

### Google Account

3 You can set up your Google Account as part of the set up by using existing Google login details or creating a new account.

If you have a Gmail account you can use the same login details. If not you can always skip and set up later.



### Select Wi-Fi network

4 Touch **Configure** on the Wi-Fi settings window.

5 There are 2 ways of selecting your network: use WPS if your router supports it, otherwise use your wireless network key.

Slide your finger up and down to see more networks.

### Using WPS

If your router supports WPS, (WPS available) will show next to its name. Touch the WPS icon  and then press the WPS button on the router within 2 minutes. This will start your secure connection.



...OR...

### Using your wireless network key

Select your usual Wi-Fi network name.

Touch the **Password** box to enter the Wi-Fi password or key for that network.



You can select **Show password**. If you make a mistake, touch the  icon to delete.

Touch **Done** or .

Touch **Connect**.



6 When you're connected press .

7 Press **Next**.

### Set date and time

8 To change the date and time press **Set**.



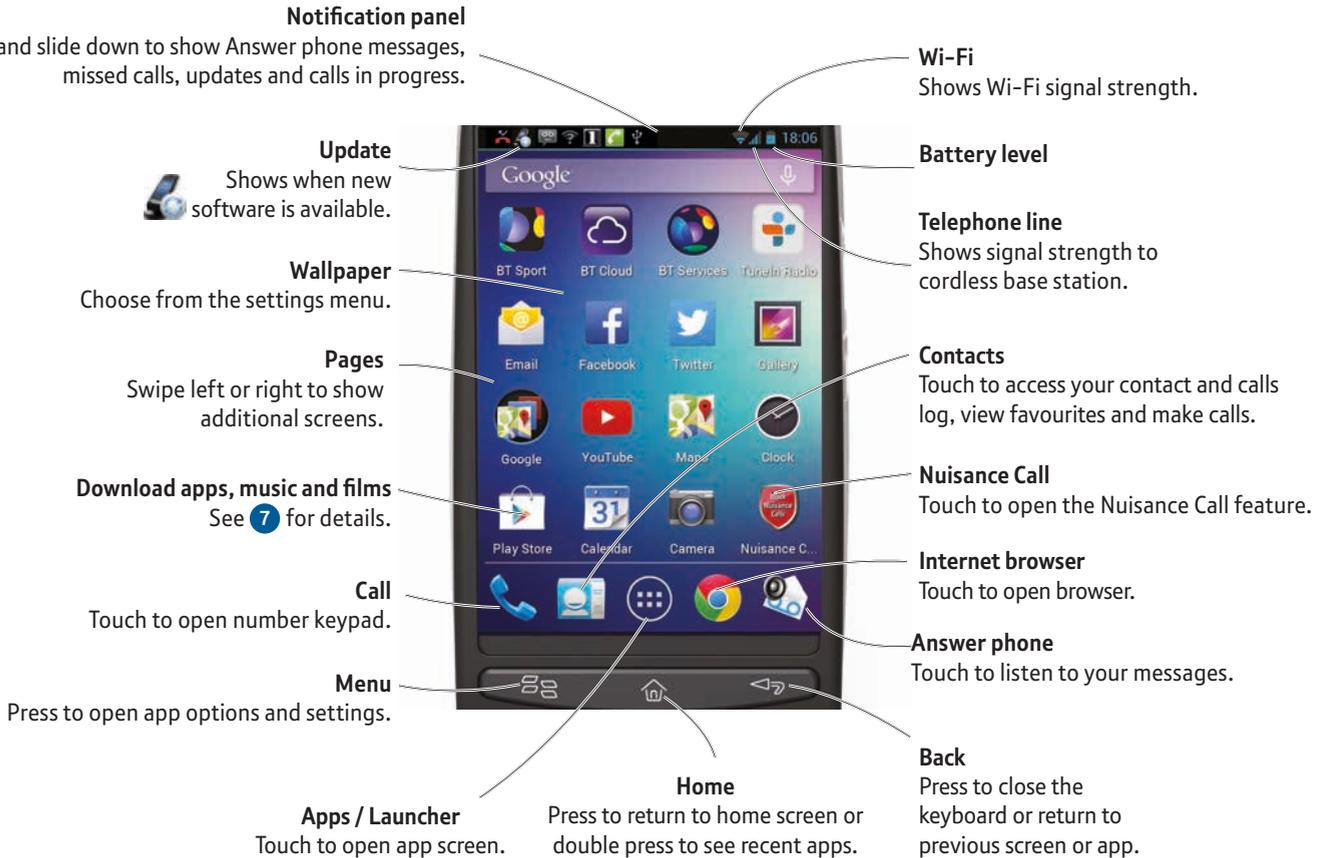
9 Adjust the date or time using + or -. Press **OK** to confirm.



10 Press **Finish** to return to the Home screen.

If you need to change these settings in the future, they can be accessed through the Settings menu.

## 4 Learn about your home screen



## 5 Use your phone

### How to use the touch screen

**Touch** once to open a menu, start an app or confirm something.

**Slide left, right, up or down** to scroll lists or screens.

**Pinch** two fingers together or spread them apart to zoom in or out on an image.

**Touch and hold** icons for extra options.

**Rotate the handset** for landscape view in certain apps.



### Main menu and internet browsing

Press the  key to return to the home screen or wake up your handset.

Touch the  icon to browse the internet.

### Download new apps

Touch the  icon on the home screen, to open Google Play Store.

Touch the  icon to see a list of your apps. Scroll right to see more.

### Make a call

1 Touch the  icon.



2 Enter number.

You can also dial from the calls log or contacts screens.



3 Touch the  icon to call.



### Take a call

1 The phone rings and calling screen shows.



2 Pick up the handset from the charger to answer calls.

If it's not in charger, then slide the  to the right  to answer or slide to the left  to end the call.



## During a call

Touch **Mute**  if you don't want your caller to hear you, or **Speaker**  for handsfree mode.

A green bar will show when these keys are active.

## End a call

- 1 Touch the  icon.
- 2 The call is ended.



Whilst on a call you can still navigate between screens and apps by pressing the  or  keys. You can return to your call by touching the  icon on the home screen. You'll need to press  to end your phone call.

## Call control / nuisance call blocking

Use the Call control app on the home screen to configure your Home SmartPhone's call control settings. Touch the app  then follow instructions to set your PIN for the first time and touch **OK**.



- 1 Restrict **Incoming calls** such as nuisance calls.

Touch the first option **Incoming calls**. You can block numbers in two separate ways:

- Touch **Do Not Disturb** to restrict all incoming calls apart from the numbers saved as VIPs. You can either turn **On/Off** this feature as and when required or by setting the timer to switch on and off automatically. Touch **VIP List** to set VIP numbers.

- Touch **Block calls** to block incoming calls;
  - i **By call type** e.g. **International number**, **Withheld number** etc.
  - ii By adding a number manually from the keypad, phonebook or calls list.

Calls from numbers manually added to the blocked calls list can't leave messages on your answer machine but calls blocked by call type can.

Also note that other telephones connected to the line aren't compatible with this feature and will still ring.

- 2 Restrict **Outgoing calls**

Touch **Outgoing Calls** to restrict calls by categories e.g. Mobile calls, international calls etc.

## 6 Using the answer phone

1 Message icon shows.



2 Touch the Answer Phone icon.



3 The screen shows who's called.

Press ▶ to play the first new message.

Press ▶ to play the next message.

Press ◀ to play the previous message.

Press || to pause playback.



Touch 📞, then the ⌘ key, then **Outgoing message** to play, change or delete your outgoing message.

Touch 📞, then the ⌘ key, then **Settings** to set up remote access or change answer delay, recording quality or answer mode.

## 7 Apps

You can use your BT Home SmartPhone S II to do many of the things a computer can do. And, like a computer, you can add and delete apps to make it suit your own needs and wants.

And with Google Play Store, you've got millions of apps to choose from. You can get apps that give your phone more functions and apps that make your phone more fun. You can also get apps that help you stay in control, and in touch, by synchronising the contacts and email accounts on your phone and your computer.

You'll need a Google account to download Apps. But don't worry if you haven't got one yet, you can use your phone now and set up a Google account later.

## General Information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please see the 'General Information' section in the full user guide at [bt.com/producthelp](http://bt.com/producthelp).

### Guarantee

Your BT Home SmartPhone S II is guaranteed for 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Home SmartPhone S II or any of its components, (other than batteries), which are identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee:

- the guarantee shall apply only to defects that happen within the 12-month guarantee period
- you'll need proof of purchase
- you return the equipment to BT or its agent as instructed

This guarantee doesn't cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

To find out what to do if your phone is in or outside of the 12-month guarantee, please see the full user guide at [bt.com/producthelp](http://bt.com/producthelp).

### How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

### Emergency calls

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

### R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity, go to [bt.com/producthelp](http://bt.com/producthelp).

### Information

You should only use the adaptors, cables and battery supplied (3.7v 1400 mAh Li-ion Polymer) with this product otherwise it may not work.

If you need to remove the battery, use your fingernail to ease the rear cover off, starting at the bottom of the handset and working your way round. Then take the battery out. Any replacement rechargeable battery must be of the same type. BT accepts no responsibility for damage caused by the use of any other type of battery.

This product uses open source codes available from [bt.com/help/gplcode](http://bt.com/help/gplcode)

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\* Calls to our helpdesk made from UK landlines are free. Mobile call charges may vary.