# **MITEL MIVOICE 8528 TELEPHONE** CUSTOMIZED FUNCTIONALITY – MAXIMIZED EFFICIENCY



#### The Mitel MiVoice 8528 Telephone is designed to provide users with the functionality they need to maximize their efficiency in a small or medium business.

Together with its two-line by 16-character display, built-in speaker and microphone allowing for hands-free operation and its 16 programmable keys, users are provided with quick access to the information they need and the ability to customize the functionality of this digital phone in order to maximize their efficiency and ease-of-use.

In addition, this ergonomically designed phone features a large message waiting lamp that is visible from all angles, as well as 10 fixed function keys that allow one-touch operation for the most commonly used telephony functions or settings.

The MiVoice 8528 Telephone is designed to operate behind the MiVoice Office unified communications platform (formerly the Mitel 5000 Communications Platform (CP)).

## **UNIFIED COMMUNICATIONS SUPPORT**

When used with Mitel Unified Communicator® (UC) Express or Mitel MiCollab Client (formerly Mitel Unified Communicator® (UC) Advanced) applications, the MiVoice 8528 Telephone becomes a powerful communications tool that helps customers streamline communications between people and organizations. This leads to improved productivity, enhanced customer service, reduced costs, and ultimately improved business process integration.

# **SCALABLE FUNCTIONALITY**

The MiVoice 8528 Telephone integrates with the Mitel Programmable Key Module (PKM) 12 and Mitel Programmable Key Module (PKM) 48 for easy addition of quick access function keys.

#### **FEATURES**

- · Hands-free operation (half duplex)
- · 16 programmable multi-function keys with LED indicators for features, personal speed calls
- · Expansion support for 12 and 48 button Programmable Key Modules
- · 10 hard function keys: Mute, Speaker, Volume Up / Down, Directory, Feature, Redial, Hold, Transfer, Message
- Two-line x 16-character alphanumeric Liquid Crystal Display (LCD)
- $\cdot$  Dedicated headset jack
- · Speed Calling (Station / System)
- · Intercom Calling
- · Emergency Calling
- · Call Hold (Place / Retrieve)
- · Call Transfer
- · Conference Calling
- $\cdot$  Call Waiting
- $\cdot$  Do Not Disturb
- · Call Forward (Manual / Automatic)
- · Voice mail notification large message waiting lamp
- · Message handling (View / Reply)
- · Direct page / Group page
- $\cdot$  Last number redial
- · Reminder Messages
- · Hearing Aid Compatible handset
- $\cdot$  Wall mountable
- · Two-position, 35 degree tilting stand for better viewing angle
- · Store up to 10 personal speed dial numbers and associated names



# **ADVANCED FEATURES**

- Adjust Volume Levels: Provides multiple levels
  of volume for speaker, ringers and handset
- · Select a Ring Tone
- $\cdot$  Enable Background Music
- $\cdot$  Enable Automatic Call Answer
- $\cdot$  Change the Display Language
- $\cdot$  Return Phone to Default Operation
- · Use Record-A-Call
- Enable Paging
- · Place a Page Announcement
- $\cdot$  Program Feature Keys

· Program Direct Station Select (DSS) Keys

10.31.13

- $\cdot$  Program Secondary Extension Keys
- · Use Accounting Codes
- · Enter a Remote Access Password
- · Remote Feature Access

## SYSTEM REQUIREMENTS

· MiVoice Office – Release 3.2 or higher (formerly Mitel 5000 Communication Platform (CP))

# TECHNICAL SPECIFICATIONS MAXIMUM LOOP LENGTH

1200 ft (366 meters)

## **ENVIRONMENTAL**

OPERATING TEMPERATURE	OPERATING HUMIDITY	STORAGE TEMPERATURE	STORAGE HUMIDITY
+4°C to +49°C	34% at +49°C, 95% at 29°C	-40°C to +70°C	15% at +70°C, 95% at 29°C

## **REGULATORY APPROVALS**

EMC	SAFETY	TELECOM
CANADA: ICES-003 (CLASS B)	CANADA: CSA C22.2 NO. 60950-1	CANADA: CS03 Part V (hearing aid compatible)
USA: CFR TITLE 47, PART 15 (CLASS B)	USA: UL 60950-1-07, Second Edition	USA: FCC Part 68 (CFR 47)
EUROPEAN UNION: EN55024: 1998 + A1: 2001 + A2:2003 EN55022: 2006 + A1: 2007 (CLASS B) EN 61000-3-2: 2006 EN 61000-3-3: 1995 + A1: 2001 + A2: 2005	ANSI / NFPA 70, "National Electrical Code" EUROPEAN UNION: EN 60950: 2006	(Hearing Aid Compatible) US Americans with Disabilities Act (ADA) (HAC and Volume Control)
EN 61000-4-2: LEVEL 4		

## **TELEPHONY**

POWERING PHONE RATE	РКМ	CONSUMPTION	SIZE (L X W X H)	WEIGHT	MTBF
Line powered from the digital loop interface	Output: 24 Vdc Input: 110 V 50-60 Hz 220 V 50 Hz		9.1" x 7.5" x 3.5" 23cm x 19cm x 9cm	1.65 lbs 0.75 kgs	10 years

GLOBAL HEADQUARTERS	U.S.	EMEA	CALA	ASIA PACIFIC
Tel: +1(613) 592-2122 Fax: +1(613) 592-4784	Tel: +1(480) 961-9000 Fax: +1(480) 961-1370	Tel: +44(0)1291-430000 Fax: +44(0)1291-430400	Tel: +1(613) 592-2122 Fax: +1(613) 592-7825	Tel: +61(0) 2 9023 9500 Fax: +61(0) 2 9023 9501

FOR MORE INFORMATION ON OUR WORLDWIDE OFFICE LOCATIONS, VISIT OUR WEBSITE AT MITEL.COM/OFFICES

mitel.com

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.



M MITEL (design) is a registered trademark of Mitel Networks Corporation. All other products and services are the registered trademarks of their respective holders.

© Copyright 2013, Mitel Networks Corporation. All Rights Reserved.