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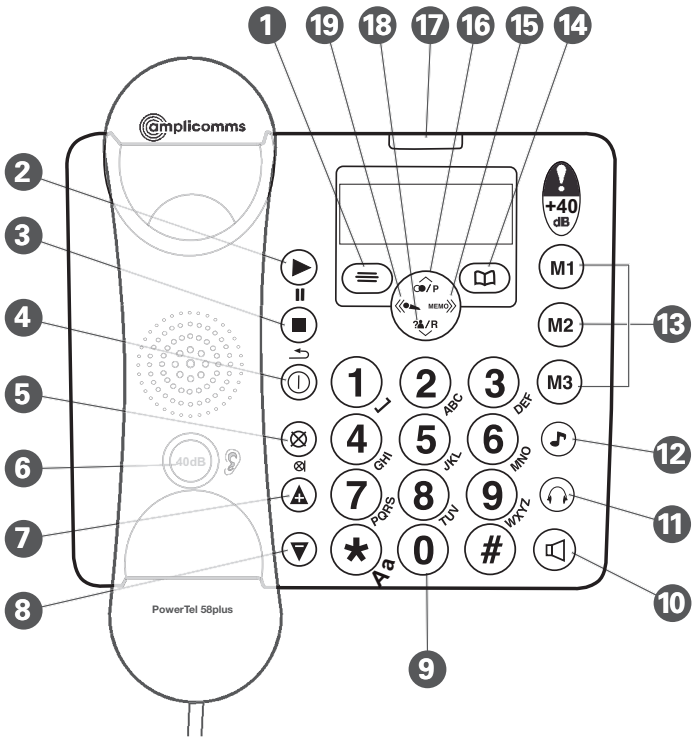
PowerTel 58plus

User Guide

At a glance

Please open this page for “At a glance“ guide to your PowerTel 58plus

Corded phone base



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2. Play/Pause
3. Stop
4. Answer machine on/off
5. Mute/Delete
6. 40dB Boost (under handset)
7. Volume up
8. Volume down
9. Keypad
10. Handsfree
11. Headset
12. Equaliser
13. Quick dial memories/User profiles
14. Phonebook
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16. Up/Redial/ Pause
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Getting started

Getting started

Important: please make sure you've read the safety information on page 62 before you set up your phone system.

Check box contents

If you have purchased a PowerTel 58plus pack you should have:

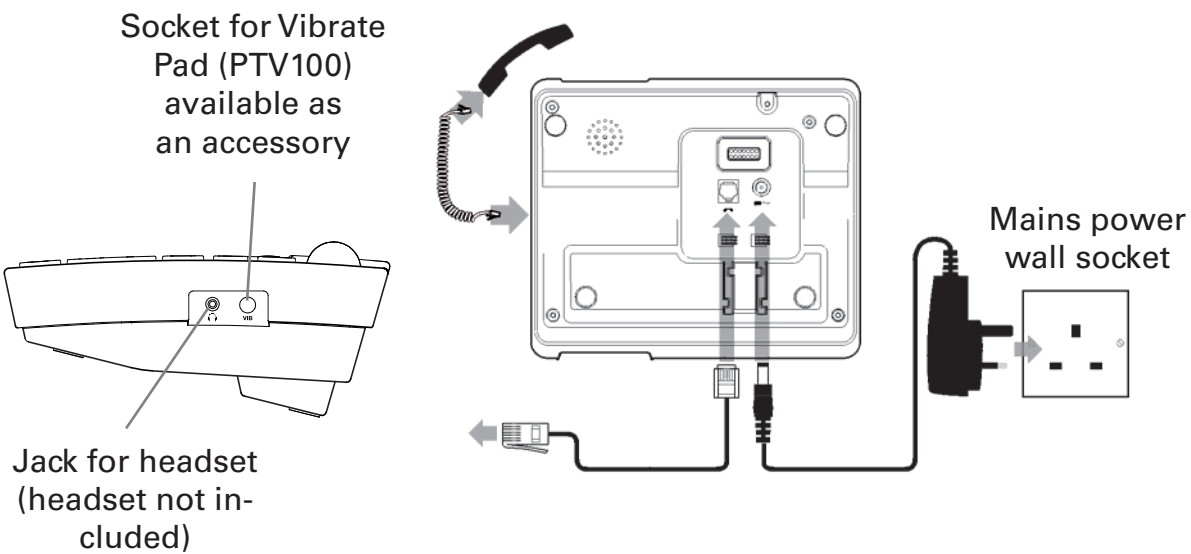
- 1 corded phone
- 1 handset
- 1 coiled cord for handset
- 1 power adapter
- 1 telephone cable

Important: use only the power adapter and telephone line cord supplied with your PowerTel 58plus otherwise your phone may not work. You should ensure access to the power adapter plug is not obstructed by furniture or such.

Set up your phone system

Connect your corded phone

1 Plug the power adapter into the socket marked on the underside of your corded phone and the other end into the mains power wall socket and switch the power on.
2 Plug the telephone cable into the socket marked on the underside of your corded phone and plug the other end into the phone wall socket.
3 Connect the handset to the telephone base using the coiled cord.



Important: use only the power adapter and telephone line cord supplied with your PowerTel 58plus otherwise your phone may not work. You should ensure access to the power adapter plug is not obstructed by furniture or such.

Private exchanges: if your phone is going to use a private exchange (for example, if you have to dial '9' to get an outside line, please follow the steps on page 54).

Your PowerTel 58plus is now ready for use!

Display icons explained

The following icons appear in the display to indicate:

Phone book mode

Ringer off

Handsfree mode

Call in progress

Boost receiver volume is on (Icon will flash)

Mute microphone

You have new calls

Phone menu guide

Use this section to find your way around the menu display on your phone.

How to use your phone menu display

When you've set up your phone and everything's connected, use your menu display to do things with your phone – from changing the ringer sound to setting up user profiles and saving phone numbers.

Basic guide

Open main menu: press .

Browse sub menu: open your main menu and then press or .

Select sub menu item: scroll using or until the item you're looking for is shown and then press .

Browse a function: open your sub menu and then press or

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Select a function: scroll using or until the function you're looking for is shown and then press .

Enter digits or letters: use your keypad.

Confirm or save an entry or action: press .

Cancel and return to standby: press .

Note: if you don't do anything, your phone will automatically go on standby after 30 seconds.

Making and receiving calls

Making and receiving calls

Make a call

As you enter each number to be dialled it will be announced to you. For this feature to work you must have the Read number feature set to On, see page 31.

1. Enter the number you wish to call using your corded phone's keypad.
2. If you make a mistake, press to delete the last digit.
3. Dial the number by picking up the handset or pressing .
4. End your call by putting the handset back in its cradle.

End a call

Simply put the handset back in its cradle.

Take a call

Corded phone: Simply lift the handset or press .

Redial a number

Your phone stores the last five numbers you've dialled (max. 24 digits each).

1. Open the redial list by pressing /P.
2. Scroll through the redial list using the /P or ?/R buttons until the number you wish to redial is highlighted. To dial the number simply lift the handset or press to dial in handsfree mode.

Note: each phone number will be announced as you scroll through the redial list provided the Read Number feature is enabled. See page 31, "Read number" for details.

Call back a previous caller

Your phone stores the last 30 incoming calls.

1. Open the incoming calls list by pressing ?/R.
2. Scroll to find the number you want to call back using /P or ?/R then lift the handset or press .

Note: each phone number will be announced as you scroll through the incoming calls list provided the Read Number feature is enabled. See page 31, "Read number" for details.

Dial a number in your phone book

To store a phone number in your phone book, see page 35.

1. Open your phone book by pressing (📖).
2. Scroll to find your number using ◉/P or ?👤/R then lift the handset or press (🔊).

   or

   enter the first letter of the desired entry using the keypad (e. g. "m" for "Miller". If there are more than one entry beginning with "m" scroll to find your number using ◉/P or ?👤/R then lift the handset or press (🔊).

Dial a number using the quick dial buttons

To store phone numbers under your quick dial memory buttons, see page 37.

1. Choose your quick dial number by pressing (M1) , (M2) or (M3).
2. Lift the handset or press (🔊).

Note: the quick dial number you've selected will be announced when you press the quick dial button provided the Read Number feature is enabled. See page 31, "Read number" for details.

Adjust the handset earpiece volume

You can increase or decrease the volume to suit you. To adjust the volume while you're making a call, press the buttons ▲ and ▼.

Boost the handset earpiece volume

To boost the handset earpiece volume while you're making a call, press the 40dB key. An image of an ear will flash in the display to show that boost is on.

Note: you can't boost volume when using handsfree calling.

Setting the tone / Equalizer

To set the tone (equalizer) during a call, press ♪ and set the sound by pressing the keys ◄ or MEMO►.

Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset or to let other people in the room listen to the conversation.

1. To switch handsfree mode on and off, simply press .
2. To adjust handsfree volume, press or (there are 5 levels).

Note: you can't boost volume when using handsfree calling.

See call length

You can see the call time on your display.

Use a headset (not included)

Simply plug your headset into the headset socket marked on the right side of the phone. This socket can also be used with an Induction Neck Loop NL100 (not supplied).

Mute

During a call you can mute the microphone so your caller cannot hear you.

To switch off the microphone, simply press .

To switch it on again, simply press again.

Power failure – What to do

If your mains power fails, you can still use your phone to make and receive calls – though the incoming call light won't work, your caller's details won't be stored, and the display will only show when you lift the handset. You can still also:

- View and dial numbers using your phonebook or the M1 , M2 and M3 keys
- Dial out using **Recall** (Flash) and pause
- Adjust the earpiece volume
- Mute the microphone

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Using your menu

Using your menu

For information on your phone book, please go to page 34.
For information on your answering machine, please go to page 44.

User Profiles

You can store 3 different user profiles, each with different settings for the "Volume", "Boost" and "Equalizer" feature by naming it (Max 10 letters).

Priority/Default Setting

If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.
The user profile feature can be used by others in the household whose preferences for volume, boost and equalizer will also be memorised and applied as indicated below.

Change the profile name

1. Open your menu by pressing (≡), then scroll using /P or ?/R until you highlight **Profile** and press (≡).

2. Scroll using or until you highlight the desired profile and press .
3. Scroll using or until you highlight **Name** and press .
4. Delete the current name by pressing .
5. Enter a new name (up to ten letters) and press .

Change a profile's handset volume

You have a choice of five volume levels.

1. Open your menu by pressing , then scroll using or until you highlight **Profile** and press .
2. Scroll using or until you highlight the desired profile and press .
3. Scroll using or until you highlight **Volume** and press .
4. You'll see the current volume level (e.g. 3).
5. Change the volume level using or and press .

Change a profile's boost setting

1. Open your menu by pressing , then scroll using or until you highlight **Profile** and press .
2. Scroll using or until you highlight the desired profile and press .
3. Scroll using or until you highlight **Boost** and press .
4. You'll see the current boost setting (i.e. On or Off).
5. Change the boost setting using or and press .

Change a profile's tone ('equalizer') setting

1. Open your menu by pressing , then scroll using or until you highlight **Profile** and press .
2. Scroll using or until you highlight the desired profile and press .
3. Scroll using or until you highlight **Equalizer** and press .
4. You'll see the current tone setting.
5. Change the tone setting using or and press .

Note: when you finish changing any profile settings, press to put the phone back to standby.

Choosing which profile to use

You need to use the handset to choose a profile to use for a call – you can't choose a profile using handsfree.

Before you answer an incoming call, press M1 , M2 or M3 – depending on which profile you want to use. The display will confirm your choice.

When you want to make a call and before you dial the number, press and hold M1 , M2 or M3 – depending on which profile you want to use. The display will confirm your choice.

Note: once you've selected a profile to use when making a call, you have about 30 seconds to dial the call under that profile before the system will return to its default settings.

Change ringer melody

You have a choice of 10 ringer melodies (+ max. 5 personal ringer melodies).

1. Open your menu by pressing , then scroll using P or R until you highlight **Ringer Tone** and press .

2. Scroll using or to highlight **EXT Melody**, and press .
3. You'll see the current settings.
4. Scroll using or until you highlight the ringer tone you want to use and press .

Record a personal ringer melody

You can record personal ringer melodies. They will appear in the list of melodies for external calls. You can record up to 5 personal ringer melodies.

1. Open your menu by pressing , then scroll using or until you highlight **Ringer Tone** and press .
2. Scroll using or until you highlight **Rec. Ringer** and press .
3. Scroll using or until you highlight **Record New** and press .
4. Record your personal ringer tone after the beep.
5. Stop recording by pressing .
6. Enter a name for the personal ringer tone and press .

In the menu "Rec. Ringer" you can rename your personal ringtones and delete them one by one or all.

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Change ringer volume

You have a choice of five volume levels plus **Off**.

1. Open your menu by pressing ≡, then scroll using ⌃/P or ?/R until you highlight **Ringer Tone** and press ≡.
2. Scroll using ⌃/P or ?/R until you highlight **Volume** and press ≡.
3. You'll see the current volume level (e.g. **Ring Vol 5**).
4. Change the ringer volume using ⌃/P or ?/R and press ≡.

Switching the boost function on permanently

When this feature is set to "On" the boost function is activated permanently. The display shows .

During a call the boost button is illuminated and flashes in the display.

By pressing the button 40dB you can switch off the boost function for the current call. It will be switched on again for the next call.
If the boost function is switched off, you can activate it by pressing 40dB . It will be switched off again for the next call.

1. Open your menu by pressing , then scroll using or until you highlight **Settings** and press .
2. Scroll using or until you highlight **Boost On** and press .
3. You'll see the current boost memory setting (e.g. **Off**).
4. Change the boost memory setting using or and press .

Switch key tone on or off

1. Open your menu by pressing , then scroll using or until you highlight **Key Tone** and press .
2. You'll see the current key tone setting (i.e. **On** or **Off**).
3. Change the key tone on or off using or and press .

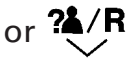
Change display contrast

You have a choice of five screen contrast levels.

1. Open your menu by pressing , then scroll using or until you highlight **Display** and press .
2. Scroll using or until you highlight **Contrast** and press .
3. You'll see the current contrast setting (e.g. **4**).
4. Change the contrast setting using or and press .

Change display language

You have a choice of six languages to use on your corded phone: English, German, French, Spanish, Italian and Dutch.

1. Open your menu by pressing , then scroll using or  until you highlight **Display** and press .
2. Scroll using or until you highlight **Language** and press .
3. You'll see the current language setting (e.g. **English**).
4. Change the language setting using or and press .

Read number

When this feature is set to **On**: as you enter each number or press a quickdial button to make a call, or when you scroll through your phonebook entries, your redial list or calls list the telephone numbers will be announced to you.

1. Open your menu by pressing , then scroll using or until you highlight **Settings** and press .
2. Scroll using or until you highlight **Read Number** and press .
3. You'll see the current read number setting (e.g. **On**).
4. Change the read number setting using or and press .

Change case

Select a font set (ABC = without special characters / AÀÁÂÃÄÅ = with special characters / ABΓ = Greek / AБBΓ = Cyrillic). This font set will be used for entries in the phonebook.

1. Open your menu by pressing ≡, then scroll using ◉/P or ?/R until you highlight **Settings** and press ≡.
2. Scroll using ◉/P or ?/R until you highlight **Change Case** and press ≡.
3. The current setting is marked (e. g. ► **ABC**).
4. Change the case setting using ◉/P or ?/R and press ≡.

Change date/time

1. Open your menu by pressing ≡, then scroll using ◉/P or ?/R until you highlight **Time** and press ≡.
2. Scroll using ◉/P or ?/R until you highlight **Date & Time** and press ≡.
3. Enter the day, month and year and press ≡.
4. Enter the hours and press ≡.

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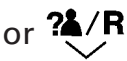
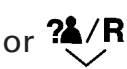
Change clock hours to 12- or 24-hour format display

1. Open your menu by pressing , then scroll using or  until you highlight **Time** and press .
2. Scroll using or until you highlight **Format** and press .
3. You'll see the current time format setting (e.g. **24 hour**).
4. Change the time format using or and press .

For information on dial mode, please go to page 54.
For information on recall, please go to page 54.

Reset to default settings

Note: your phone book, calls and redial lists and any answering machine messages will be deleted if you reset your corded phone to its default settings.

1. Open your menu by pressing , then scroll using or  until you highlight **Reset** and press .
2. Enter the System PIN (default = **0000**) and press . The phone will be reset.

Using your phone book

You can store, alphabetically, up to 200 names and their phone numbers in your phone book. To quickly find a phone book entry, simply enter the first letter of the name you've stored.

Note: each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.
Important: please remember to also enter the area code for each phone number you enter in your phone book.

How to use the keypad when using your phone book

You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it'll show you all the numbers and letters it represents.
Here are some keys you may find useful when entering names and phone numbers in your phone book:

- press for a space
- press or for certain special characters
- press to delete a number or letter you've entered
- press to toggle between lower case letters and upper case letters.

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Enter a name and number in your phone book

1. Press to open the phone book.
2. If the phone book is empty, the display shows **Empty**.

   If there are entries, the first entry will be shown.

   Press , then scroll using /P or ?/R until you highlight **Add New** and press .
3. Enter the name you want to store and press .
4. Enter the phone number you want to store and press .
5. Scroll using /P or ?/R to choose a ringer melody for this name and number and press .

Edit a phone book entry

1. Press to open the phone book.
2. Scroll using /P or ?/R to find the entry you want to edit and press .
3. Scroll using /P or ?/R until you highlight **Edit** and press .
4. Press to delete characters and use the keypad to enter new ones, then press .

5. Press to delete digits and use the keypad to enter new ones, then press .
6. Scroll using or to choose a ringer melody for this entry and press .

Delete a phone book entry or all entries

1. Press to open the phone book.
2. Scroll using or to find the entry you want to delete and press .
3. Scroll using or until you highlight **Delete** or **Delete All** and press .
4. Press to confirm or , to cancel.

Using your quick dial memory

You can store a name (max. 16 characters) and telephone number (max. 24 digits) under each of the quick dial memory buttons: M1 , M2 and M3.

Store a quickdial name and number

1. Choose the quick dial button under which you want to store a name and number by pressing either M1 , M2 or M3.
2. Press ≡ twice.
3. Enter the name you want to store using the keypad and press ≡.
4. Enter the phone number you want to store and press ≡.
5. Scroll using ●/P or ?♟/R to choose a ringer melody for this entry and press ≡.

Edit a quick dial entry

1. Choose the quickdial entry you want to edit by pressing either M1 , M2 or M3.
2. Press ≡.

3. Scroll using or until you highlight **Edit** and press .
4. Press to delete characters and use the keypad to enter new ones, then press .
5. Press to delete digits and use the keypad to enter new ones, then press .
6. Scroll using or to choose a ringer melody for this entry and press .

Delete a quick dial entry

1. Choose the quickdial entry you want to delete by pressing either , or .
2. Press .
3. Scroll using or until you highlight **Delete** and press .
4. You'll see **Delete?** on your display. Press to confirm or to cancel.

Using your calls list

Note: you must subscribe to your network provider's Caller Display/Caller ID service for this feature to work. A quarterly fee may be payable.

Incoming call telephone numbers should appear in your calls list. If you have the caller's number stored in your phonebook the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing icon. If the number doesn't appear, this is because the caller's identification (Call Line ID) has been withheld by the caller.

You can open and view your calls list by pressing ?/R. To scroll through your calls list simply press /P or ?/R.

Here are some things you may see on your calls list display:

- WITHHELD NUMBER – caller has withheld their number, or this information isn't available
- INTERNATIONA – caller is calling from another country or using an internet service
- PAYPHONE – caller is calling from a public payphone
- OPERATOR – caller is a telephone network operator

Store numbers from your calls list to the phonebook or Quick dial memory (M1, M2, M3)

It's easy to store incoming call numbers to your phone book or quick dial buttons.

1. Press ?/R to open your calls list at the most recent entry.
2. Scroll using /P or ?/R to find the entry you want to store and press .
3. Scroll using /P or ?/R until you highlight **Save to PB** or **M1**, **M2** or **M3** and press .
4. Using your keypad, enter a name for this stored number and press .
5. Edit the number for this name, if needed, and press .
6. Scroll using /P or ?/R to choose a ringer melody for this entry and press .

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Delete a single calls list entry

1. Press ?/R to open your calls list at the most recent entry.
2. Scroll using /P or ?/R to find the entry you want to delete and press .
3. Scroll using /P or ?/R until you highlight **Delete** and press .
4. You'll see **Delete?** on your display. Press to confirm or to cancel.

Delete all entries in the call list

1. Press ?/R to open your calls list at the most recent entry.
2. Scroll using /P or ?/R until you highlight **Delete All** and press .
3. You'll see **Delete All?** on your display. Press to confirm or to cancel.

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Using your answering machine

Using your answering machine

After you've set up your phone system, follow these easy steps to set up and use your answering machine.

Switch answering machine on or off

To switch your answering machine on and off, simply press .

The current answer mode will be announced. When new messages are received, the indicator light on the corded phone will flash. The display also shows the number of messages you have.

Taking a call from the answering machine

If the answering machine has accepted a call yet and you hear the caller speaking his message you can take the call to your phone and talk to the caller.

Lift the handset and talk to the caller.

Set the answering machine language

You have a choice of 6 answering machine voice prompt languages: English, German, French, Italian, Spanish and Dutch.

1. Press (≡) to open the menu, scroll using ●/P or ?♟/R until you highlight **Ans Machine** and press (≡).
2. Scroll using ●/P or ?♟/R until you highlight **Language** and press (≡).
3. Choose the language using ●/P or ?♟/R and press (≡).

Adjust the loudspeaker volume

You can increase or decrease the corded phone's loudspeaker volume using the ▼▲ buttons.

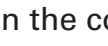
Set the answer mode

Having switched on the answering machine you can select "**Answer & Record**" or "**Answer only**". If you set the answer mode to "**Answer only**" your callers will not be able to leave a message.

1. Switch your answering machine on by pressing (⏻) on the corded phone.
2. To change the mode between **Answer & Record** and **Answer Only** press and hold (■) for a couple of seconds.
3. To switch off the answering machine, press (⏻) briefly.

Record your outgoing message

You can change the default answering message to your own. Your outgoing message needs to be under two minutes.

1. Press and hold  on the corded phone for a couple of seconds and then record your message after the beep.
2. To stop recording, press .
   Your outgoing message will be played back to you.

Note: to return your outgoing message to the default message, simply press and hold while the outgoing message is playing.

Check your outgoing message

1. Press briefly. Your current outgoing message is announced.

Set the answer delay

You either choose the number of rings you want before your answering machine answers any incoming call (2-15 rings) or you can choose Time Saver. Time Saver saves you the cost of the call if you're calling in from elsewhere to

pick up any messages: if your answering machine answers after 2 rings you have new messages, if it answers after 5 rings you have no new messages. Therefore, you can hang up after 3 rings knowing you have no new messages and you won't be charged for the call.

1. Press ☰ to open the menu, scroll using ●/P or ?♟/R until you highlight **Ans Machine** and press ☰.
2. Scroll using ●/P or ?♟/R until you highlight **AnswerDelay** and press ☰.
3. Change the setting using ●/P or ?♟/R and press ☰.

Record a memo

You can record memo messages for yourself or other members of the household which can be played back like normal messages.

1. Press and hold MEMO for a couple of seconds.
2. After the beep record your memo.
3. Press ■ to finish recording.

Listen to messages or memos

Playback is in the order messages or memos were received. New messages are played before old ones. The time and date of each message or memo is announced before playback.

Here are some functions you may find useful:

- to play or pause, press
- to stop, press
- to rewind, press
- to fast forward, press MEMO

Delete a single message or memo

1. Play the message or memo you want to delete by pressing .
2. Press and hold for a couple of seconds during playback of the message or memo to delete it.

Delete all old messages and memos

1. Press and hold for a couple of seconds when no messages are being played.

Helpline 0844 800 6503 (See page 58 for costs and hours of operation)

2. To confirm, press .

Memory full

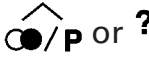
Your answering machine will announce if it's full and automatically stop taking any more messages and switch itself to **Answer Only**. You'll need to delete some of your messages or memos before any new messages can be recorded.

Remote access to your answering machine

You can call your answering machine to hear your messages when you're away from home using most modern phones, including mobile phones.

You need to use a PIN code to access your answering machine. The default code is **000**. We suggest you change this for security reasons.

Change PIN

1. Press to open the menu, scroll using  or until you highlight **Ans Machine** and press .
2. Scroll using or until you highlight **Remote PIN** and press .
3. Enter the old Remote PIN and press .
4. Enter the new Remote PIN and press .
5. Enter the new Remote PIN again and press .

Note: If you change and then forget your remote access code, you can restore the code to it's default by using the Reset procedure. Detailed on page 33. However all data will be lost.

Call in to check messages

NOTE: If you forget to switch on the answering machine it is possible to switch it on remotely. Call in and after 20 rings the "answer only" mode announcement is heard and it is then possible to use the procedures below to switch the machine on.

1. Dial your own phone number from the remote phone and wait until the answering machine picks up the call.
2. Press (*) two times, then enter your 3 digit PIN after the voice prompt.
3. You can manage your messages using your keypad (see remote instructions below)

Note: if you make a mistake entering your PIN three times, your answering machine will hang up and you'll need to call and try again.

Remote access instructions guide

While listening to your messages from a remote location, enter these numbers to manage your messages.

To . . .

Rewind messages, press **1**.

Play or **pause** your messages, press **2**.

Fast Forward through your messages, press **3**.

Hear outgoing message (OGM), press **4**.

Record outgoing message (OGM), press **5**. To end your message, press **6**.

Stop messages, press **6**.

Delete current message, press **7**.

Switch answering machine off, press **8**.

Switch answering machine on to take messages, press **9**.

Delete all old messages, press **0**.

Record a memo, press **#**. To end your message, press **6**.

Use on a private branch exchange

Use on a private branch exchange

If your phone's on an exchange (e.g. you need to dial 9 to get an outside line), you can transfer calls and use call back by using the **R button**. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (Short) and 300ms (Long). You have a choice of two dialling modes: tone and pulse. The default setting is TONE and this is the correct setting for use within Europe.

To set the recall time

1. Press to open the menu, scroll using or until you highlight **Settings** and press .
2. Scroll using or until you highlight **Recall** and press .
3. You'll see the current recall timing setting (e.g. **Short**).
4. Choose the recall timing setting you want (**Short** or **Long**) using or and press .

Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone.

To insert a dialling pause, simply enter the number you usually dial for an outside line and then press 0 for two seconds. A **P** on your display will show dialling pause is active.

Note: you can also insert a dialling pause with a phone number in your phone book.

Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.

Set the dial mode

1. Press to open the menu, scroll using or until you highlight **Settings** and press .
2. Scroll using or until you highlight **Dial Mode** and press .
3. You'll see the current dial mode setting (e.g. **Tone**).
4. Choose the dial mode setting you want (**Tone** or **Pulse**) using or and press .

Help and support

Help and support

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't , please call us on 0844 800 6503 (using a UK landline, at time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays. If you've a claim on your 2-year guarantee, please contact your supplier.

Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the corded phone should be switched off for about 20 minutes. After which reconnect everything to determine if this has resolved the issue.

Troubleshooting guide

I can't make phone calls

1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
2. Check power's plugged in, switched on and working.
3. Test the phone line and socket by using another phone.

When I have called an automated service which requests me to press certain digits, there is no response.
The dial mode may be set to "PULSE" instead of "TONE". Change it to the correct mode as described on page 56.

The phone system isn't responding
You may need to reset to default settings. Please see page 33.

Caller's identification (Call Line ID) isn't working
1. Check you have this service on your phone line. Please call your network provider.
2. The caller may have withheld their phone number.

My phone doesn't ring
Check that the ringer is on. See pages 29.

There is interference in the earpiece and/or internet connection is very slow when using the phone
You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

My answering machine won't record messages or memos

1. Check that your answering machine is connected and switched on.
2. Answering memory may be full. See page 49.

My remote access isn't working

1. Check you're using the correct PIN. See page 49.
2. Make sure you're using a touchtone phone.

The white light on the corded phone is constantly flashing

You have new answering machine message(s).

Press the button to listen to them and the flashing will stop.

1. I have been told by a caller that they had left a message but there are no messages on my answering machine.

2. I have been told by a caller that they heard a message that my "Mail box is full"

Check if you have a network based answering system such as "call minder" or "1571" on your line by dialling 1571. If you have such a service you should consider asking your network provider to remove it.

General information

Safety information

Please make sure you read this User Guide carefully.

Intended use

This phone is suitable for use on either a public telephone network or an approved Private exchange (PABX). Any other use is considered unintended use. Unauthorised modification or reconstruction isn't permitted. Do not open the device and attempt any repair work yourself.

Phone location

Make sure your phone:

- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Please take care that the power supply isn't obstructed by furniture.

Power supply

Important: use only the power adapter supplied with your PowerTel 58plus.

In the event of power failure you will still be able to make calls with restricted functions (see page 22).

Energy efficient power adapter

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.

Hearing aid compatibility

You phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

Important: your phone can produce very high sound when Boost is switched on. Please take care if the handset is used by others.

Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old **electronic and electrical devices** in a separate waste container.
The adjacent symbol indicates that the device must not be disposed of in normal domestic waste!

Packaging materials must be disposed of according to local regulations.

Technical details

Power supply	Input: 100-240V 50/60Hz Output: 6VDC 800mA
Dialling mode	Tone (DTMF) / Pulse
Recall time (Flash)	Short (100 ms) / Long (300 ms)
Optimum ambient temperature	0˚C to 45˚C
Optimum relative humidity	20% to 80%

Default settings

To reset to default settings, please see page 33.

Language	English
Answer mode	Answer and record
PIN code for remote access	000
Answer delay	3
Time format	24 hours
Ringing melody	8
Ringing volume	5
Keypad beep	On
Contrast	4
Boost	Off
Read number	On
Recall time	Short (100 ms)
Dialling mode	Tone

Maintenance and guarantee

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

AMPLICOMMS equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life.
The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system.
The period of guarantee is 24 months from the date of purchase.
All deficiencies resulting from material of production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.
In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.
Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the AMPLICOMMS equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.
Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive:
1999/5 EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.
Conformity with the above mentioned directive is confirmed by the CE symbol on the device.
To view the complete Declaration of Conformity, please refer to the free download available on our website **www.amplicomms.com**

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