

Retell Single-Line Solutions

CALL RECORDER PICO



A powerful little hardware & software combination that connects your phone and your computer, allowing you to record phone calls automatically or manually.



Retell Single-Line call recording solutions

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A powerful little hardware & software combination that connects your phone and your computer, allowing you to record phone calls automatically or manually.

Enjoy a clearer view of telephone traffic

Now you can have a clear view of the telephone traffic to and from your company, Skype calls included. The Call Recorder Pico automatically records all calls and stores them in a comprehensive database on your computer.

Surely you don't want to be on guard all the time. Let the Pico do it for you. The Pico is Retell's smallest call recorder, measured in body size, but linked to a computer it has an almost endless capacity for recording calls.

The software is user friendly and has extensive query options to retrieve a specific call in seconds. Recordings can be attached to e-mail, played back in a call or by any standard Windows audio player.

It is the perfect recording solution for private individuals, small businesses, call centres and any other organisation. It's recording quality is high, it's price is low.

How does it work?

The Call Recorder Pico is a single line USB Call Recorder. It's a powerful little hardware & software combination that connects your phone and your computer, allowing you to record phone calls automatically or manually. Together with the included Pico PC software and your PC you can easily record all your telephone calls.

The recordings are stored in the database on your PC with registration of all available data: date, time, internal and external telephone number, duration of the call and more. In the list the recording properties like date and time of the recording and caller ID are stored with the actual recording and can be viewed. Queries can be made to get a clear picture of the amount of recordings or to find a specific recording quickly.

You can even use it to record conversations in the room with its microphone input. It's the perfect recording solution for private persons, small businesses, call centres (special functionalities) or any other organisations.

Functions

The software supplied has been specially developed to deal with and archive the large number of recordings made by the Call Recorder Pico..

It offers the following functions:

Extensive select and search function: it is easy to make selections based on, for instance, name, date or telephone number.

Export and conversion routines: certain telephone calls or whole selections can be exported onto CD-ROM/DVD archive and/or converted into a PC-WAVE format that can be played on any PC.

The perfect recording solution for private persons, small businesses, call centres and any other organisation. It's recording quality is high, it's price is low

Presentation can be configured by the user: You can determine exactly how the software should present the data.

About Retell

Retell has manufactured telephone recording equipment since 1986. We are an ethical, well capitalised, financially secure company. Our focus is on developing reliable, innovative products and services that are designed to improve the business performance of our customers.

Retell offers secure, easy to use, cost effective solutions that enable all businesses, both large and small, to record all landline and mobile phone conversations.



Call Recorder Pico Software

Together with the included Pico PC software and your PC you can easily record all your telephone calls. The Pico software is designed to give easy access to recordings. It has buttons to go to the List, Search and Audio tabs. Search on date, notes, external number etc. Recordings can be attached to an e-mail from within the software. A notification message can be recorded and played back. Archives of calls can be selected to burn onto CD for back up purposes. Special functionality for call centre use is added.



The Pico Call Recorder

FEATURES



Unlimited recording time

Every gigabyte of free disk space on your PC allows you to record up to 180 hours of conversation on a hard disk.



Multiple telephones

It's possible to record simultaneously from one up to at least 4 Pico's on 1 PC, depending on the USB & processor capacity of your PC.



Search function

The Pico software has an extended search function. Search by Date, Week, Time of day, Duration of the call, Device, Telephone number, Name, or Notes.



Supervisor function

It is possible to make a database in which all databases of all connected Pico's in an organisation can be brought together, ideal for supervisors.



Notification

The Pico can record a notification message from within the software. Play back the notification message on line manually or automatically.



Play back your recordings in another telephone call

Play back a recording in a conversation. Have a third party listen to your recording on the line.

The Pico Call Recorder

FEATURES



E-mail recordings

E-mail one or more recordings as attachments to a message with one mouse click from within the Pico software.



Works with Skype®

With Skype® you can use your internet connection and make free Skype-to-Skype calls. The Call Recorder Pico can also record your Skype® conversations



Great sound quality

The Call Recorder Pico records in excellent sound quality. The recorded sound is stored in a format any PC can play back.



Multi Lingual

The Pico software has been made Multi Lingual. The software is available in English, French, German, Dutch, Spanish, Italian, Swedish and Polish. More languages will follow.



2 minute install

The Pico hardware & software are easy to install without technical knowledge. The included Quick Guide explains the installation process.



SPECIFICATIONS

- + Records incoming and outgoing mobile calls seamlessly
- + Single line USB Call Recorder
- + Connects to all telephones *
- + Store 180 hours per GB free disk space
- + Microphone input
- + Automatic recording or Start / Stop button
- + Comprehensive database with extended search options

TECH SPECS

- + Records incoming and outgoing mobile calls seamlessly
- + Article no. 010.01100
- + Working temperature: 0 - 40°C
- + Size (LxWxH): 7 x 6,6 x 2,8 cm
- + Weight: 85 grams
- + Power: USB

System Requirements

Processor

All IBM PC processors

Operating system

Microsoft Windows XP/ Vista / 7

Connection

Free USB port or USB hub

Audio

Loudspeakers

Extensive select and search function: it is easy to make selections based on, for instance, name, date or telephone number.

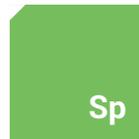
The screenshot displays the software interface with a search panel on the left and a list of recordings on the right. The search panel includes filters for Date, Week, Time of day, Duration, Device, Telephone number or ID, Name, and Notes. The list of recordings shows columns for Date, Time, Duration, Telephone Number, Direction, and Notes. A search for 'Terry' is shown, resulting in a list of recordings with 'Terry in car' as a note.

Date	Time	Duration	Telephone Number	Direction	Notes
30/03/2011	14:43	0:00:22	07836-671000		
30/03/2011	14:16	0:02:50	01865810600		Terry in car
30/03/2011	10:12	0:00:10	02380768868		Karenzy
30/03/2011	10:05	0:06:57	07836-671000		
25/03/2011	14:57	0:00:09			
25/03/2011	14:54	0:01:57			
25/03/2011	14:52	0:01:30	01189884999		Good
25/03/2011	14:50	0:00:12	01235833990		Bad
25/03/2011	14:37	0:00:55			
25/03/2011	14:36	0:01:21	01865810600		Order
25/03/2011	12:23	0:00:47			
25/03/2011	11:46	0:02:49	0117 898989		Needs training
25/03/2011	11:39	0:06:06			
25/03/2011	10:38	0:02:43			
25/03/2011	10:25:15	0:00:06			
25/03/2011	10:37	0:01:24	078120369888		remember to ask
23/03/2011	14:13	0:01:09	01865810600		Very Good
23/03/2011	14:04	0:01:15			
23/03/2011	14:04	0:00:29			
23/03/2011	14:02	0:00:57			

CALL RECORDER PICO



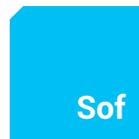
Sense Enterprise



Sense Professional



Sense Essentials



Sense Optional Features



Mobile Phone Recording



Call Recorder Pico



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