



Polycom[®] VVX[®] Business Media Phone Guide







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| Business Media Phones | VVX [®] 300 | VVX [®] 310 | VVX [®] 400 |
| Overview | | | |
| Summary | An entry level UC business media phone designed specifically for cubicle workers and small business owners, complete with voice and integrated applications. | An entry level UC business media phone designed specifically for cubicle workers and small business owners, complete with voice and integrated applications. | A color mid-range UC business media phone for today's office workers and call attendants delivering crystal clear communications. |
| Application target | Cubicle workers and small businesses | Cubicle workers and small businesses | Front-line staff in small and medium businesses using hosted or premises-based open SIP platforms |
| User interface features | | | |
| LCD display | 208 x 104 backlit graphical LCD | 208 x 104 backlit graphical LCD | 320 x 240 3.5 in TFT LCD |
| Touch display | | | |
| Character support | Asian character support | Asian character support | Asian character support |
| Expansion module support | Up to 3 Polycom [®] VVX [®] Expansion Modules or Polycom [®] VVX [®] Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules |
| Video features | | | |
| Video conferencing | | | |
| Video mail support | | | |
| Audio features | | | |
| Polycom HD Voice™ technology | Up to 7KHz on all audio paths | Up to 7KHz on all audio paths | Up to 7KHz on all audio paths |
| Full duplex speakerphone with Acoustic Clarity Technology | • | | |
| Basic Features | | | |
| Lines (registrations) | 6 | 6 | 12 |
| Dual-stack H.323/SIP | | | • |
| Line/speed dial keys | 6 | 6 | 12 |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key |
| Hard keys | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer |
| Polycom teleworker solution | | | |
| Busy lamp field (BLF) functionality | • | • | • |
| Advanced Features | | | |
| Polycom Productivity Suite™ | • | •• | •• |
| Polycom desktop connector | • | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • | |
| Webkit-based full browser | • | • | • |
| Exchange calendar integration | • | • | • |
| USB call recording | | | |
| Bluetooth | | | |
| Connectivity | | | |
| USB port | | | |
| Ethernet port | 2 × 10/100 | 2 x 10/100/1000 | 2 x 10/100 |







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| Business Media Phones | VVX [®] 410 | VVX [®] 500 | VVX [®] 600 |
| Overview | | | |
| Summary | A color mid-range UC business media phone for today's office workers and call attendants delivering crystal clear communications. | A performance business media phone delivering best-in-class desktop and unified communications for busy professionals. | A premium UC business media phone integrating real-time presence, advanced telephony, and business applications into a modern communications experience. |
| Application target | Front-line staff in small and medium businesses using hosted or premises-based open SIP platforms | Knowledge worker/professional's office, call center | Executive office, executive administrators, small and medium business owners |
| User interface features | | | |
| LCD display | 320 x 240 3.5 in TFT LCD | 320 x 240 3.5 in TFT LCD Display | 480 x 272 4.3 in MVA LCD display |
| Touch display | | Gesture based, capacitive touch | Gesture based, capacitive touch |
| Character support | Asian character support | Unicode character support | Unicode character support |
| Expansion module support | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules |
| Video features | | | |
| Video conferencing | | (With camera accessory) | (With camera accessory) |
| Video mail support | | (With camera accessory) | (With camera accessory) |
| Audio features | · · · · · | | |
| Polycom HD Voice technology | Up to 7KHz on all audio paths | • | • |
| Full duplex speakerphone with acoustic clarity technology | • | • | • |
| Basic features | | | |
| Lines (registrations) | 12 | 12 | 16 |
| Dual-stack H.323/SIP | • | • | • |
| Line/speed dial keys | 12 | 12 | 16 |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | | • |
| Hard keys | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer |
| Polycom teleworker solution | | | |
| Busy lamp field (BLF) functionality | • | • | • |
| Advanced features | | | |
| Polycom Productivity Suite | • | • | • |
| Polycom desktop connector | • | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | | • |
| Webkit-based full browser | • | | • |
| Exchange calendar integration | • | • | |
| USB call recording | | | |
| Bluetooth | | | Integrated Bluetooth 2.1 EDR |
| Connectivity | | | |
| USB port | | 2 × USB 2.0 | 2 x USB 2.0 |
| Ethernet port | 2 × 10/100/1000 | 2 × 10/100/1000 | 2 × 10/100/1000 |





| Business Media Phones | VVX [®] 1500 | VVX [®] 1500D |
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| Overview | | |
| Summary | The first Business Media Phone combining advanced IP telephony, one-touch video and integrated business application into a seamless, lifelike experience. | An easy-to-use dual stack business media phone for H.323 and SIP environments. |
| Application target | Executive office/manager's office/professionals | Executive office/manager's office/professionals |
| User interface features | | |
| LCD display | 7 in TFT LCD display with | 7 in TFT LCD display with |
| Touch display | Adjustable screen angle | Adjustable screen angle |
| Character support | Resistive touch screen interface | Resistive touch screen interface |
| Video features | | |
| Video conferencing | | |
| Video mail support | | |
| Audio features | | |
| Polycom HD Voice technology | | |
| Full duplex speakerphone with acoustic clarity technology | • | |
| Basic features | | |
| Lines (registrations) | | |
| Dual-stack H.323/SIP | 6 | 6 |
| Line/speed dial keys | (With H.323 license) | • |
| Polycom teleworker solution | 6 | 6 |
| Busy lamp field (BLF) functionality | • | • |
| Advanced features | | |
| Polycom Productivity Suite | | |
| Polycom desktop connector | • | • |
| Polycom MyInfoPortal (weather, news widgets) | • | • |
| Webkit-based full browser | • | • |
| Exchange calendar integration | • | • |
| USB call recording | • | • |
| Bluetooth | • | • |
| Connectivity | | |
| USB port | 1 x USB 2.0 | 1 x USB 2.0 |
| Ethernet port | 2 x 10/100/1000 | 2 x 10/100/1000 |

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