

GEEMARC  
**CLEAR SOUND™**  
 HEAR THE DIFFERENCE  
**ClearText**

English



**Geemarc™**  
 Telecom

Developed in partnership with:

**RNID** • )))

Changing the world for deaf  
 and hard of hearing people

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## Introduction

Thank you for choosing the ClearText textphone. ClearText has been designed to be the extremely easy to use. Most of its functions can be activated by a push of the button. The remainder can be found in its simple on-screen menu.

We hope you enjoy using your ClearText. To get the most out of this product, please read this user manual before you use it.

## Contents

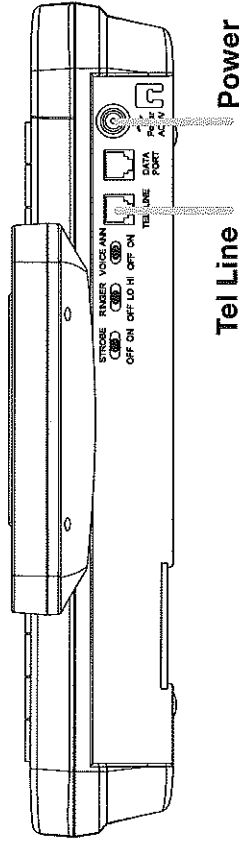
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## Getting started

When unpacking the ClearText, you should find the following in the box:

A ClearText texophone, a telephone line cord, mains plug, and a user guide.

### Back of ClearText



## Installing the product

1. Open the battery cover underneath the texophone. Insert batteries, and replace battery cover, making sure they have been inserted the right way round. Replace the battery cover.  
**Note: Do not use rechargeable batteries.**
2. Connect the telephone wire. Plug the clear square end into the socket at the back of the texophone labelled: **TEL. LINE**. Plug the other end into your telephone socket.
3. Connect the circular plug into the the back of the texophone labelled: **POWER**. Connect the mains plug into a mains electrical socket.

**Note:** The batteries are used to save and use stored numbers in case of a power failure. When operating solely under battery power the screen's backlight and the flash strobe will be disabled.

**Without any form of power (mains power or batteries) the texophone will not operate.**

## Quick guides

### Making a call

1. Dial the phone number using the **digit**  keys; the numbers will be displayed on the screen.
2. Press the **Dial**  key. The number will be dialled automatically. Wait until '**Connected**' message is displayed.
3. Once connected you will be able to type your conversation on the keyboard.
4. To end the call simply press the **Hang Up**  key for **two** seconds. Wait until 'Call Ended' message is displayed.
5. The conversation will stay on the screen after the call has ended. You can scroll through the conversation using the  and  keys. To clear the conversation press the **Hang Up**  key again or the **cancel**  key.

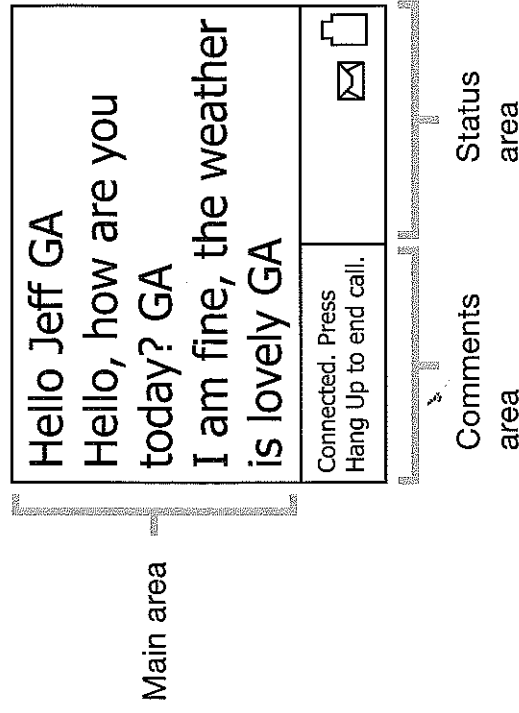
### Receiving a call

1. The texophone will ring and/or flash (see page 15) when receiving a call. The screen will display the person's phone number and name (see Caller Display, page 18) and the message '**Press Dial to answer**'.
2. Press the **Dial**  key to answer the call.
3. Once connected you will be able to type your conversation on the keyboard.
4. To end the call simply press the **Hang Up**  key for **2** seconds. Wait until '**Call Ended**' message is displayed.
5. The conversation will stay on the screen after the call has ended. You can scroll through the conversation using the  and  keys. To clear the conversation press the **Hang Up**  key again or the **cancel**  key.

# Getting to know your ClearText

## Screen display

The screen is divided into three sections; main area, comments area, and status area.



The **main area** is for displaying the conversation during a call, and also the menu options.

The **comment area** displays text to help guide you through all the telephone functions.

The **status area** displays the various **Screen icons** (see next page).

## Screen icons

All the icons below are displayed in the 'Status Area' in the bottom right hand corner of the screen.



One or more messages have been received.



The batteries are fully charged (or similar).



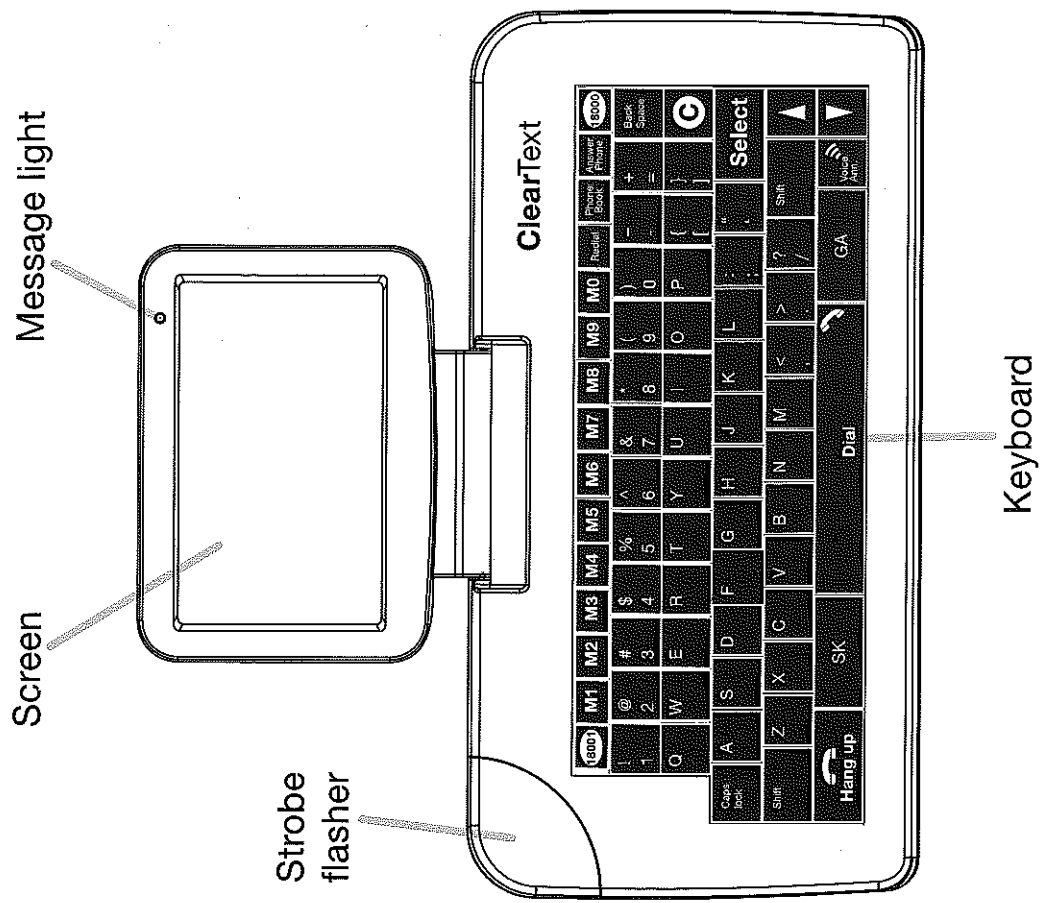
The batteries are flat, they will need to be replaced with new batteries to retain numbers in the phonebook and messages.

## Message Light

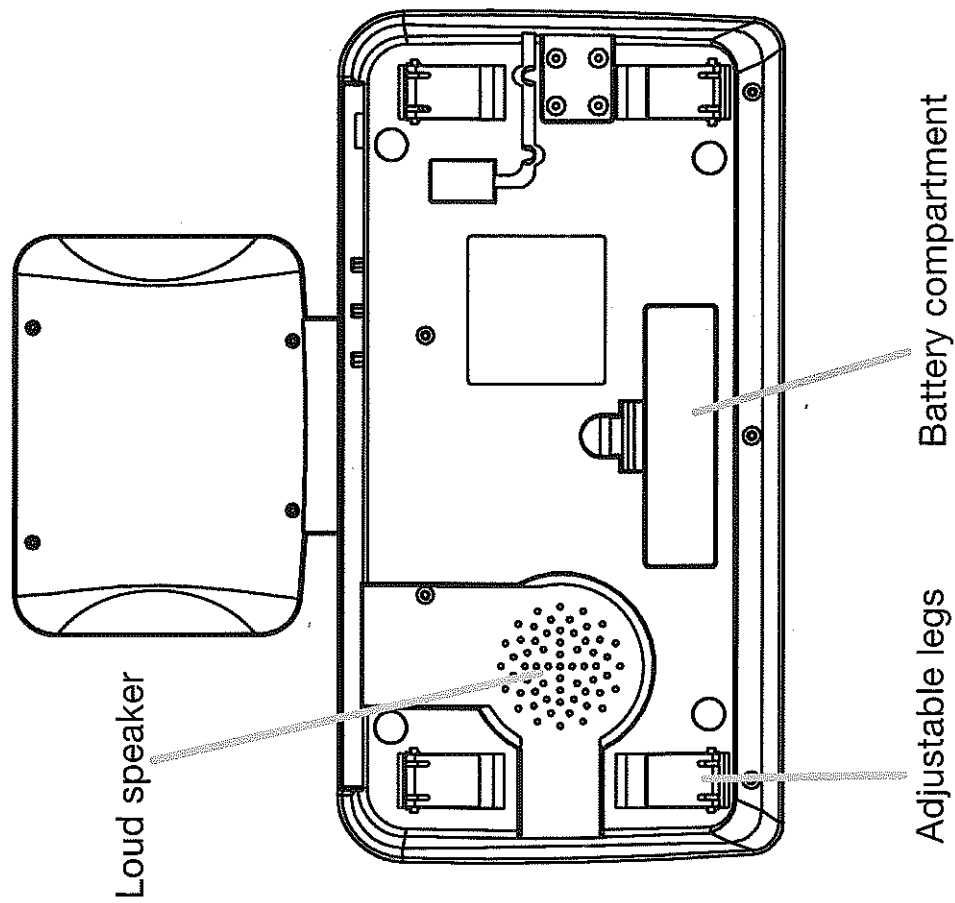
Above the screen on the right is a symbol  with a red light. If the red light is on, then you have one or more missed calls. If the light is flashing then you have one or more messages waiting to be read.

Note: If you have a message **and** missed a call the light will flash.

## Front description



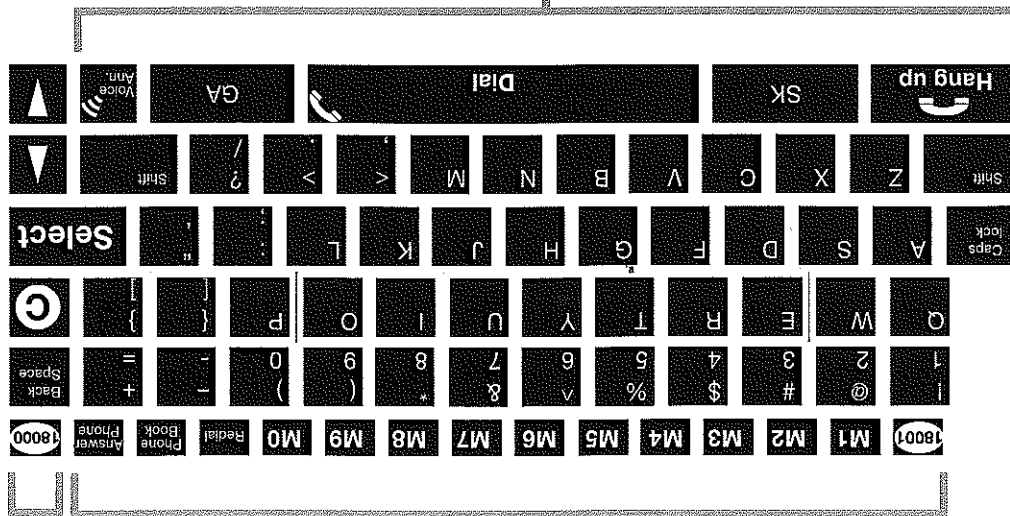
## Back description



**Dialling keys.**  
Use these to dial the number you wish to call

**Emergency key.**  
Emergency services with text relay.

**Menu keys.**  
Use these keys to scroll through the on-screen menu



**In call keys.**  
Use these keys to connect, type your conversation and end a call.

## Menu Navigation

Your ClearText has an easy to use menu system. Each menu has a list of options, which you can see on the menu map on the next page.

When the ClearText is switched on and is idle:

1. Press the **Select** key to open the main menu.
2. Then use the **▲** and **▼** keys to scroll through the available options.
3. Press the **Select** key to choose a menu option or the **cancel** **Ⓢ** key to return to the previous screen.

If you press and hold the **Ⓢ** key for 2 seconds while in any menu (except when dialling a number), the textphone returns to idle mode.

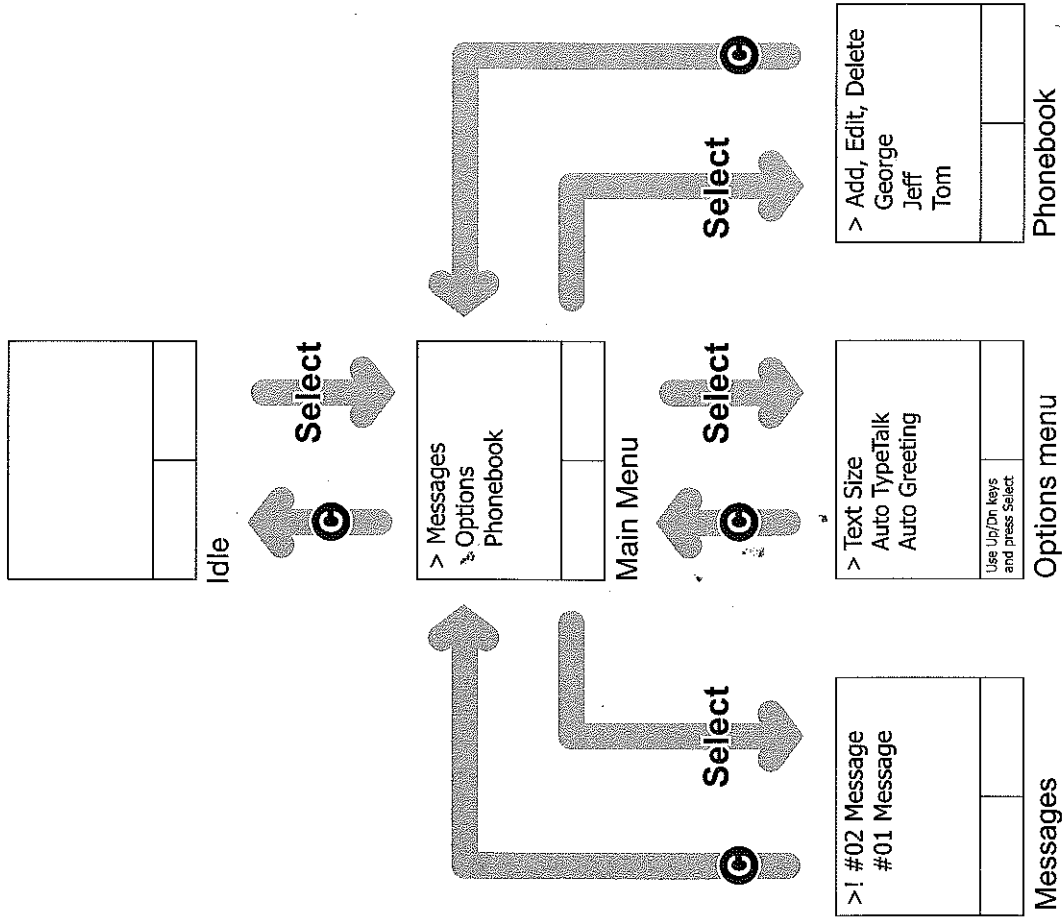
The textphone will automatically return to idle mode from any menu if no key is pressed for 30 seconds.

### NOTE:

The menu system cannot be accessed during a call.

## Menu map

A quick guide to show you how to get to and back from each screen.



## Main menu

In the main menu you are able to access your messages, the options menu and the phonebook.

|                                    |  |
|------------------------------------|--|
| > Messages<br>Options<br>Phonebook |  |
|                                    |  |

## Options menu

In the options menu you are able to change the text size, the Typetalk settings and greeting settings. To get to the options screen simply choose **Options** from the main menu and press the **Select** key.

|                                               |  |
|-----------------------------------------------|--|
| > Text Size<br>Auto Typetalk<br>Auto Greeting |  |
| Use Up/Dn keys<br>and press Select            |  |

## Text Size Selection

1. In the **Options** menu use the ▲ ▼ keys to get to the **Text Size** submenu. Press the **Select** key.
2. Then use the ▲ or ▼ keys to increase or decrease the font size. Press the **Select** key when you have found the size you want. The screen displays 'Text set' to indicate the selection has been successful.

## Auto Typetalk Mode

When this option is selected, the textphone will automatically insert the Typetalk number (18001) in front of every number dialled or chosen from the phonebook. We recommend using this mode for text to text calls, as it is the most reliable method of connecting to other textphones.

Auto Typetalk mode can be switched on or off inside the **Options** menu.

1. In the **Options** menu use the ▲ ▼ keys to get to the **Auto Typetalk** submenu. Press the **Select** key.
2. Use the ▲ ▼ keys to select either **On** or **Off**. Press the **Select** key. The textphone will display 'Auto Typetalk is now on' or **Auto Typetalk is now off** to indicate the selection has been successful.

## Auto Greeting

When this option is selected, the textphone will transmit 'Hello' to the other party once connection is established. Auto Greeting can be switched on or off inside the Options menu.

1. In the **Options** menu use the ▲ ▼ keys to get to the **Auto Greeting** submenu. Press the **Select** key.
2. Use the ▲ ▼ keys to select either **On** or **Off**. Press the **Select** key. The textphone will display 'Auto Greeting is now on' or **Auto Greeting is now off** to indicate the selection has been successful.

## Emergency Button

The red emergency key  can be used to access the '999' emergency services with text relay. After dialling, you will be connected to both an emergency services' operator and a Typetalk relay assistant.

**To stop accidental use, you will have to hold this key down for 2 seconds to start dialling.**

## Phonebook

Names and phone numbers can be stored in the textphone's phonebook.

If you have subscribed to a Caller Display service (see page 18) and if the caller's name and number have been stored in the phonebook, the name of the caller will be displayed alongside their number when a call is received.

The phonebook can hold 50 names and phone numbers. Each name can contain up to 20 characters and each phone number can contain up to 24 digits.

### Create a Phonebook Entry

1. Press the  key or navigate to **Phonebook** in the menu.
2. Use the   keys to select **Add, Edit, Delete Entry**. Press the **Select** key.
3. Use the   keys to select **Add Entry**. Press the **Select** key.
4. Type in the person's name using the keyboard. When you are finished typing, press the **Select** key.
5. Enter the telephone number you wish to store (including area code). When you are finished press the **Select** key.
6. The name and number have now been stored.

### Dial a Phonebook Entry

1. Press the  key or navigate to **Phonebook** in the options menu.
2. Use the   keys to select the name you wish to dial. Press the **Select** key.
3. Press the **Dial**  key.

### Edit a Phonebook Entry

1. Press the  key or navigate to **Phonebook** in the options menu.
2. Use the   keys to select **Add, Edit, Delete Entry**. Press the **Select** key.
3. Use the   keys to select **Edit Entry**. Press the **Select** key.
4. Use the   keys to select the name you want to edit. Press the **Select** key.
5. Use the  or **Back Space** keys to delete any incorrect letters in the name. Modify the name with the keyboard. When finished press the **Select** key.
6. Use  or **Back Space** keys to delete any incorrect numbers in the phone number. Modify the phone number with the keyboard. When finished press the **Select** key.
7. The name and number have been edited and stored.

## Delete a Phonebook Entry

1. Press the  key or navigate to **Phonebook** in the options menu.
2. Use the  keys to select **Add, Edit, Delete Entry**. Press the **Select** key.
3. Use the  keys to select **Delete Entry**. Press **Select**.
4. Use the  keys to select the name you want to delete. Press the **Select** key.
5. The name and number have been deleted.

## Full Phonebook

If the Phonebook is full (50 names) - '**Directory Full**' will be displayed on the screen, when you try to add a new entry. If you wish to continue with adding this entry you will have to go back and first delete another number in the phonebook to make space for the new entry.

## Ringer and Alert Settings

### Ringer volume

A switch on the back of the product labelled '**RINGER**' allows the ringer to be switched **High, Low** or **Off**.

### Strobe flasher

A switch on the back of the product labelled '**STROBE**' allows you to switch the incoming call flasher **On** or **Off**.

### Voice announcement

A switch on the back of the product labelled '**VOICE ANN.**' allows the voice announcement to be switched **On** or **Off**. The message is a factory pre-set; you are not able to change it.

When this function is **On** the textphone will inform a caller using a standard telephone, who has not used the 18002 prefix, that you are using a textphone. It will instruct them to call again using the prefix 18002. The message is as follows "You have contacted a textphone user. Please dial again, putting 18002 before the area code number".

We recommend that you turn this function **On**. If you are confident that anyone who calls you from a voice telephone will remember the 18002 prefix then this can be turned **Off**.

If you have the voice announcer switch turned to **Off**, you can still trigger the announcement. When the call is connecting, press the **Voice Announcer**  key and the textphone will play the announcement. While this message is played the keyboard keys will be locked and a message '**Playing announcer**' will be displayed on the screen to indicate that the voice announcer has been activated. When the message has stopped the keys will unlock and the textphone goes into to text mode. After the text call is connected the **Voice Announcer** key is disabled.

## Answerphone

If you are not available to answer a call, the textphone can receive and save a message. The answerphone will be activated if a call is not answered within 8 rings (24 seconds).

When someone leaves a message on your answerphone, the new message indicator will flash and the New Message count seen in standby mode will increase by one.

### Turning the answerphone on

Press the **Answer Phone** key. When switched on, "**Ans On**" will appear in the Status area of the screen.

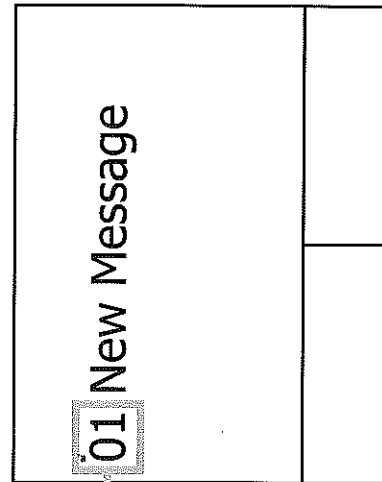
### Turning the answerphone off

To turn the answer phone off, press the **Answer Phone** key once again. The "**Ans On**" text will no longer be displayed on screen.

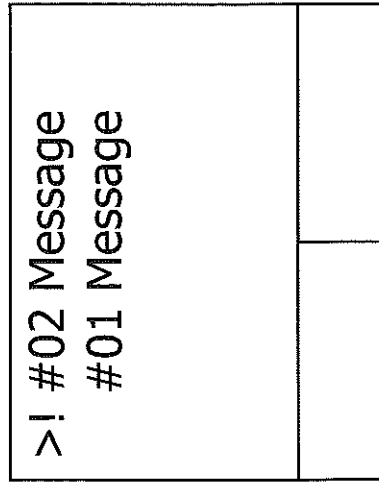
## Reading, saving and deleting answerphone messages

If you have a new message it will be indicated by the message light flashing, 'New Message' written on the screen

This is the number of new unread messages you have.



1. Press the **Select** key to go to the **Menu Screen**.
2. Use the **▲ ▼** keys to select the **Messages** submenu. Press the **Select** key..
3. If you have some messages you should see a screen like this:



Message are displayed with most recent at the top of the list. The symbol '!' indicates that the message is **new** and **unread**.

Note: Answerphone messages and missed calls are stored in the same menu.

4. Use the **▲ ▼** keys to choose the message you want to read. Press the **Select** key.
5. The message is displayed. You can use the **▲ ▼** keys to scroll up and down the message.
6. Press the **Select** key to finish reading the message.
7. You will be given the choice to save or delete the message. Use the **▲ ▼** keys to select **Save** or **Delete**. Press the **Select** key to confirm you choice.
8. Text on the screen will confirm that you have either saved or deleted the message. You will then automatically returned to the messages menu.

## Missed calls

### Caller display

The missed calls features described in this section are only available if you subscribe to a Caller Display service from your network provider (BT, Sky, Virgin, etc).

Caller Display means you can see the number of the person calling you on the screen (provided the number is not withheld, unavailable or is an international call). If this number is stored in the phone book you will also see the caller's name displayed with the number.

For example, when your textphone rings the following will be displayed in the main area of the screen.

|                             |  |
|-----------------------------|--|
| Tom Mobile<br>0788123456789 |  |
|                             |  |

### What is a missed call?

Every received call that is not answered at the time or answered by the answerphone, is stored in the textphone and is classified as a **missed call**. The textphone can store up to 99 missed calls.

## Calling, Storing and deleting Missed Calls.

If you have a new missed call it will be indicated by the message light turning on and '**New Call**' appearing on the screen.

|             |  |
|-------------|--|
| 01 New Call |  |
|             |  |

This is the number of missed calls you have.

1. Press the **Select** key to go to the **Menu Screen**.
2. Use the **▲ ▼** keys to select the **Messages** submenu. Press the **Select** key.
3. If you have some messages you should see a screen like this:

|                                       |  |
|---------------------------------------|--|
| >! #02 Missed Call<br>#01 Missed Call |  |
|                                       |  |

Missed calls are displayed in received order, with most recent at the top of the list. The symbol '!' indicates a message is new and unread.

Note: Missed calls and answerphone messages are stored in the same menu.

4. Use the **▲▼** keys to select the missed call you want to check.  
Press the **Select** key.
5. The details of the missed call are displayed:

| Reference number                                                                                           | Date of call |
|------------------------------------------------------------------------------------------------------------|--------------|
| New call                                                                                                   |              |
| <div> <div>Time of call</div> <div> #01 NEW 23/07<br/>09:38<br/>Tom Mobile<br/>0788123456789 </div> </div> |              |
| <div> <div>Name and number of call (if you have caller display)</div> <div></div> </div>                   |              |

Note: If the caller has exercised the option to prevent their number from being displayed, **Private Number** will be shown on the screen. If someone is calling from a line which is not providing name and number delivery (an office for example) **Unavailable** will be displayed on the screen.

6. Press the **Select** key to continue.
7. You will be given the choice to save or delete the missed call.  
Use the **▲▼** keys to select **Save** or **Delete**. Press the **Select** key to confirm your choice.
8. A message will confirm that you have either saved or deleted the missed call. You will then automatically be taken back to the messages menu.

## Memory keys



The top row of keys on the keyboard numbered **M1** to **M0** have two uses;

In the standby menu the keys can be used to dial a phone number.

During a call these keys can be used to automatically bring up popular words and phrases. A different word or phrase (which cannot be changed) is stored into each Key.

|           |                 |
|-----------|-----------------|
| <b>M1</b> | Hello           |
| <b>M2</b> | Good bye        |
| <b>M3</b> | thank you       |
| <b>M4</b> | today           |
| <b>M5</b> | tomorrow        |
| <b>M6</b> | Who is calling? |
| <b>M7</b> | How are you?    |
| <b>M8</b> | Can I speak to  |
| <b>M9</b> | How may I help? |
| <b>M0</b> | I will be late  |

## Trouble Shooting

### No display:

- Make sure that the power adaptor is plugged in correctly and is not damaged
- Make sure the batteries are inserted correctly and fully charged.

### ClearText does not ring:

- Make sure that the telephone line cord is plugged in correctly and is not damaged.
- Connect another telephone to the telephone socket or move your telephone to another socket to determine if the failure is coming from your telephone or your telephone socket.
- There may be too many communication devices connected to a single telephone line e.g. Another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line (usually no more than 4 items).

### No number is displayed when the ClearText rings:

- Please contact your telephone network provider to obtain the caller display service or ensure that it has been activated if you have subscribed already.
- Even if you have subscribed to caller display, if the caller does not want to show their number, the display will show **Private number** or if the call is from an area not providing caller display, **Unavailable** will be displayed.
- It could be a call from a private telephone exchange. Caller display may not work properly if this is the case.

### No response on LCD display:

- If you have experienced a power failure the batteries may become weak. If the power is restored and the LCD display still does not respond then replace the batteries with new ones.

### Flashing or permanent light on the top right hand corner of the Screen

- Go into the messages menu and open all your logged missed calls that have an ! in front of them.
- Go into the messages menu and open all your logged messages that have an ! in front of them

## Safety information

### General

Only use the correct Geemarc authorised power supply; 'Ten Pao brand', model no G090050A31 with the product.

Do not open the unit (except to replace the batteries). Contact the **RNID Products helpline** (Tel: 01733 361199, Text: 01733 238020) for advice.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of toxic chemicals.

### Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrical components inside.

### Environmental

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone. Your guarantee does not cover thunderstorm damage.

The textphone is designed for working within a temperature range of 5°C to 45°C.

## Guarantee

From the moment your Geemarc product is purchased, Geemarc guarantee it for the period of one year. During this time, all repairs or replacements (at our discretion) are free of charge. Should you experience a problem then contact the **RNID Products helpline** (Tel: 01733 361199, Text: 01733 238020) for advice before filling in the **Returns Form** that came with the product. The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorised Geemarc representative. The Geemarc guarantee in no way limits your legal rights.

**IMPORTANT: YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.**

Please note: The guarantee applies to  
the United Kingdom only

**DECLARATION:** Geemarc Telecom SA hereby declares that this product is in compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EEC and in particular article 3 section 1a, 1b and section 3.

CE

Electrical connection: The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as 'hazardous voltage' according to EN60950-1 standard).

## Recycling directives

The WEEE (Waste Electrical and Electronic Equipment) has been put in place for the products at the end of their useful life are recycled in the best way.

When this product is finished with, please do not put it in your domestic waste bin.

Please use one of the following disposal options:

- Remove the batteries and deposit them in an appropriate WEEE skip. Deposit the product in an appropriate WEEE skip.
- Or, hand the old product to the retailer. If you purchase a new one, they should accept it.

If you respect these instructions you will be helping to ensure human health and environmental protection.

