

D380-D380A

USER GUIDE



BACKLIGHT



HANDS-FREE



**BOX/GATEWAY
COMPATIBLE**

SAGEMCOM

Dear customer,

You have just acquired a new generation Sagemcom telephone and thank you for placing your confidence in us.

This device has been manufactured with the utmost care. If you should have difficulties in operating it, we recommend that you consult this user manual.

This product follows a strategy of continuous development. We reserve the right to make changes without notice, modifications and improvements to the products described in this user manual.

To operate the device safely and easily, please read carefully the paragraph “**Recommendations and safety instructions**”, page 2.



The CE label confirms that the product complies with the 1999/5/EC regulations of the European Union Parliament regarding wireless systems and telecommunications.

The declaration of compliance may be looked up on the **www.sagemcom.com** website section «Support», or can be obtained from the following address :

Sagemcom Broadband SAS
250, route de l'Empereur
92848 Rueil-Malmaison Cedex - France

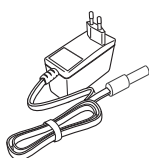
Copyright © Sagemcom Broadband SAS
All rights reserved
Sagemcom is a registered trademark.

Recommendations and safety instructions



For safety reasons, never put the handset in the base station without the battery inserted or without the lid on the battery compartment as this could cause an electric shock.

To avoid damaging your handset/base, only use certified rechargeable batteries NiMH 1.2 V 650 mAh, never use no rechargeable batteries. Insert the batteries in the handset/base battery compartment respecting polarity.



Only use the power unit supplied and connect it to the electricity mains in accordance with the installation instructions in this user manual and the details on the sticker regarding voltage, electrical current and frequency. As a precaution if there is a risk of danger, the power plug can be pulled out to disconnect the 230 volt power supply. Therefore the sockets should be near the device and easily accessible.



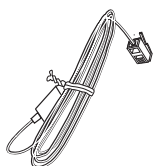
Do not install your DECT telephone in a damp environment, such as a bathroom, washroom, kitchen etc, and not within 1.50 metres of a source of water or outside. This device is designed for use in temperatures of between 5 °C and 45 °C.



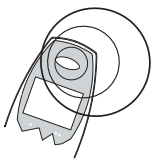
In regions greatly affected by electrical storms we recommend that you protect your telephone circuit with a special fixture for excess voltage.



Do not attempt to remove screws or open the appliance. It does not contain any user-replaceable parts.



This device is designed to be used for connecting to the public telephone network. If problems should arise, contact your nearest specialist dealer. Only use the telephone cable supplied.



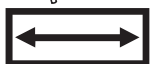
Your DECT telephone has a range of approx. 50 metres indoors and up to 300 metres outdoors. The range can be affected by the proximity of metal objects, such as a television and electrical devices. Zones without reception may appear owing to elements in the building. This can cause brief interruptions in the conversation, caused by faulty transmission.



Certain medical equipment and highly-sensitive machines or security systems may be affected by the transmission power of the telephone. In these cases we recommend adhering to the safety information.



Your D380 has anti-skid pads that should leave no traces on your furniture and ensure stability. However, given the the wide variety of finishes used by furniture manufacturers, traces may appear on surfaces in contact with the parts of your D380. Sagemcom Broadband SAS decline all responsibility in any such cases of damage.



The used battery must be disposed of in line with the recycling regulations in this user manual.





Contents

Recommendations and safety instructions	2
Discover.....	8
Your phone	8
The base	8
The handset	10
The screen	11
Handset set-up.....	12
Charging.....	13
Browsing through the menus.....	14
Browser.....	14
Programmable keys.....	14
Illustration.....	15
Menu tree structure	17
Procedures in your booklet.....	19
Making and receiving calls... ..	20
Managing a call	20
Making a call.....	20
Receiving a call	20
Managing several calls.....	21
Receiving a second call	21
Making a second call	21
Switching from one call to the other	21
Ending one of the calls in progress.....	22
Talking with two contacts at the same time (3-party conference)	22
Using additional handsets	23
Calling another handset (intercom)	23
Transferring a call to another handset.....	23



Use the phonebook 24

Create an entry	24
Call the contact from their entry	24
Search for an entry	24
Changing an entry	24
Deleting an entry	25
Associating a ring tone with an entry	25
Adding another number to an entry	25
Transferring entries from one handset to another	26

Options during a call 27

Enable/Disable loudspeaker (handsfree mode)	27
Adjusting the volume	28
Enabling/Disabling the secret mode	28

Locating your handset 29

Listening and Recording... (model D380A).....30

Enabling/disabling the answering machine..... 30

Answering machine announcements 30

Saving your personal announcement	31
Listening to your announcement	31
Erasing your announcement	31

Messages 32

Listening to your messages	32
Managing your messages	33
Querying your answering machine remotely	34
Delete all your messages	35
Recording a conversation	35

Answering machine settings 36

Changing the remote querying code	36
Changing the recording quality	36
Changing the number of rings	36



Setting up..... 37

The phone 37

Changing the ringing tone.....	37
Enabling/Disabling audio alerts.....	37
Enabling/Disabling the silent mode.....	37
Defining programmable key shortcuts.....	38
Setting the date and the time.....	38
Picking up and hanging up calls automatically.....	38
Changing your voice mail number.....	39
Checking your operator voice mail.....	39
Changing the display language.....	39
Enabling/Disabling keyboard locking.....	40
Defining banned calls (Parental Control).....	40
Changing the default code.....	41
Allow/Prevent the sharing of a call with another handset.....	41

The handset 41

Associating a new handset.....	41
Define the priority base for a handset.....	42
Resetting the handset.....	42
Customizing the handset's registration.....	43
Renaming the handset.....	43
Adjusting the contrast.....	43

The base 44

Enabling the paging mode.....	44
Adjusting the volume of the messages heard from the base.....	44
Resetting the base.....	45
Removing a handset registered on the base.....	45
Renaming the base.....	45

The line 46

Changing the network type.....	46
Changing the dialling type.....	46
Changing the flash duration.....	46
Defining the outside call prefix (PABX).....	47
Modifying the country.....	47



Enjoy.....	48
The alarm.....	48
Programming the alarm.....	48
Finding out the alarm status.....	48
Enabling/Disabling the alarm.....	49
Changing the ringing tone.....	49
Defining the wake-up time.....	49
The Surveillance mode.....	50
Enabling the surveillance mode.....	50
Disabling the surveillance mode	50
Tracing your calls.....	51
Call logs.....	51
Viewing the received and dialled call log	51
Managing incoming or outgoing calls.....	51
The events log.....	52
Checking new events.....	52
Enabling/Disabling event notification.....	52
Environnement.....	53
Packaging.....	53
Batteries	53
The product	53
Guarantee	54
Lexicon	58

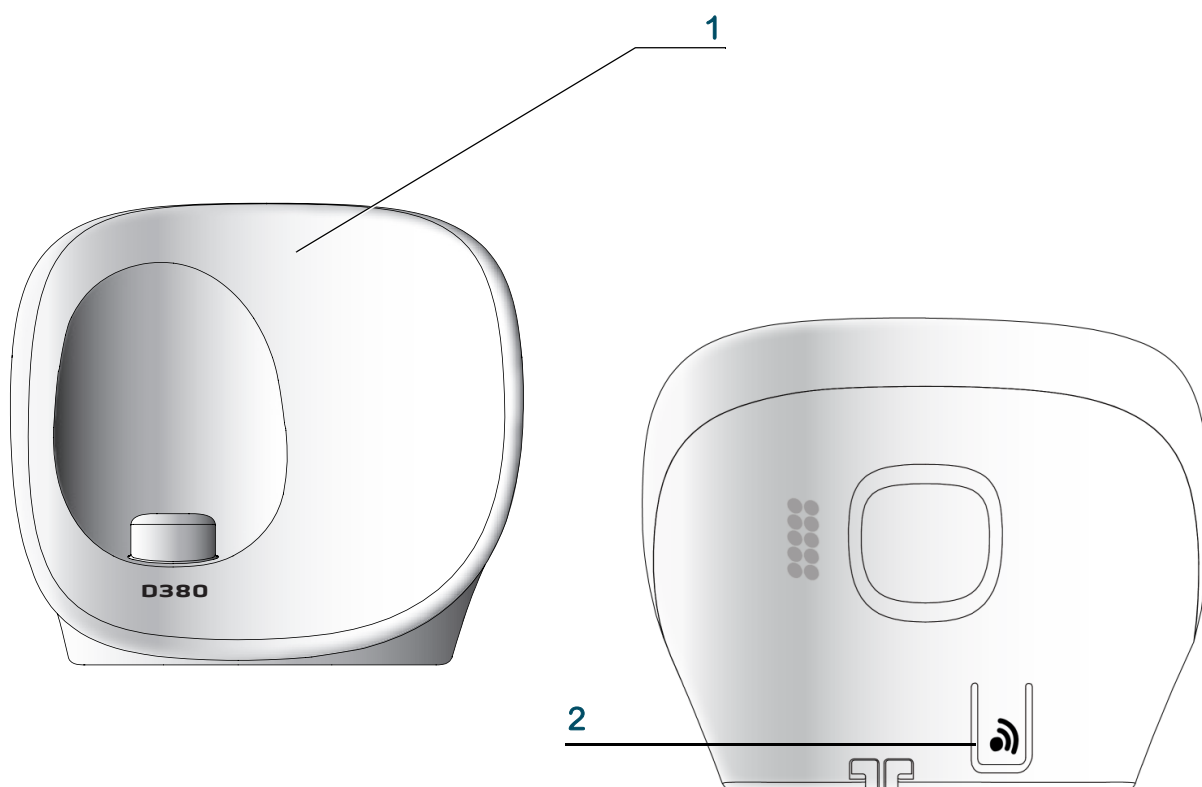



Discover...

Your phone

The base

Model without answering machine (**D380**)

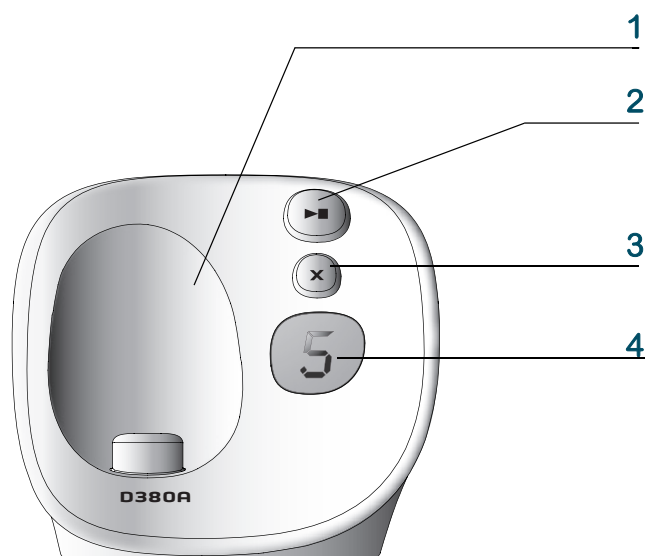




Caption	Description
1	Handset location
2	 button Paging/Pairing: <ul style="list-style-type: none">• <i>Short press</i>: paging of handsets.• <i>Long press</i>: pairing of handsets

D380-D380A



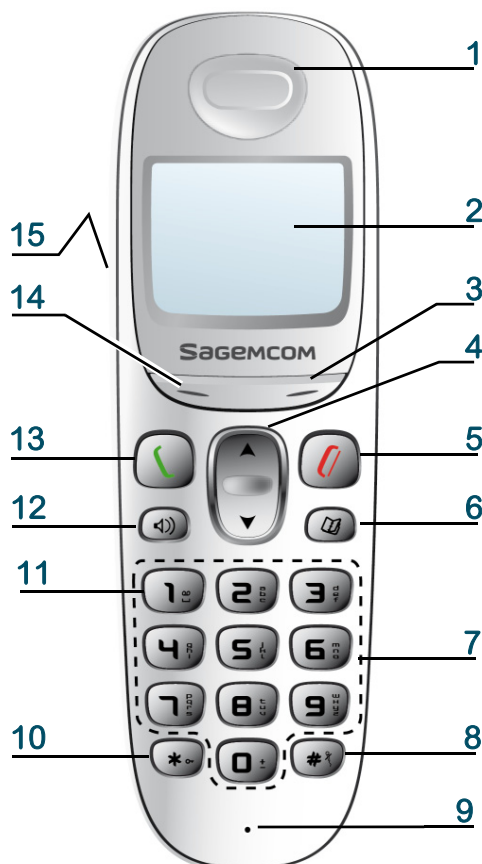
Model with answering machine (D380A)










Key	Description	Key	Description
	1 Handset location.		4 Display:
	2 <i>Short press</i> : read / stop reading messages		<ul style="list-style-type: none"> <i>Answering machine off</i>: no display. <i>Answering machine enabled</i>: <ul style="list-style-type: none"> - No new messages: a dash is displayed. - New messages have been received: the unread messages counter flashes and displays the number of messages received (up to 9).
	3 Message deletion: <ul style="list-style-type: none"> <i>Long press in read mode</i>: delete a message. <i>Long press when not in read mode</i>: delete already read messages. 		5 Paging button: <ul style="list-style-type: none"> <i>Short press</i>: paging of handsets. <i>Long press</i>: pairing of handsets






The handset



Key	Description	Key	Description
	1 Speaker.		9 Microphone.
	2 Graphic screen.		10 Star key / Keypad lock
	3 Programmable/cancel shortcut key.		11 Long press: <ul style="list-style-type: none"> If the answering machine is turned off: access to voice mail. If the answering machine is turned on: access to your messages on the answering machine.
	4 Browsing through the menus.		12 Speakerphone key.
	5 Hang up key		13 Pick-up / Hands-free / Redial (long press) key

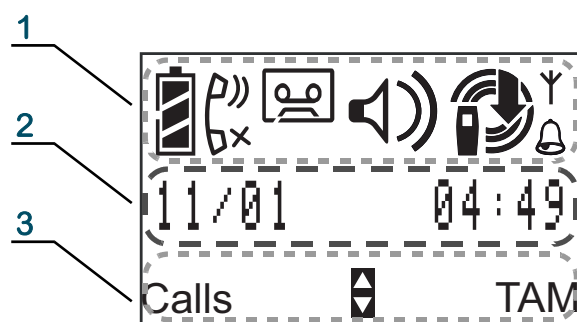
























Key	Description	Key	Description
	6 Phonebook access key.		14 Programmable/confirm shortcut key.
	7 Alphanumeric keyboard.		15 Loudspeaker in speakerphone mode.
	8 # key		

The screen

THE ICONS DISPLAYED

In standby mode or during use, your phone screen informs you of your phone's current state through icons, and in particular:



Caption	Description										
1	<p>Status icons Indicates your phone's current state.</p> <table border="0"> <tr> <td> Battery charge condition</td><td> Network</td></tr> <tr> <td> Phone in conversation mode</td><td> Alarm on</td></tr> <tr> <td> Secret mode on</td><td></td></tr> <tr> <td> Speakerphone on</td><td></td></tr> <tr> <td> Low transmission</td><td></td></tr> </table>	 Battery charge condition	 Network	 Phone in conversation mode	 Alarm on	 Secret mode on		 Speakerphone on		 Low transmission	
 Battery charge condition	 Network										
 Phone in conversation mode	 Alarm on										
 Secret mode on											
 Speakerphone on											
 Low transmission											
	<p>Only for the D380A model</p> <p> Answering machine enabled - steadily displayed: answering machine on - flashing: new message - Answering machine off: no display</p>										



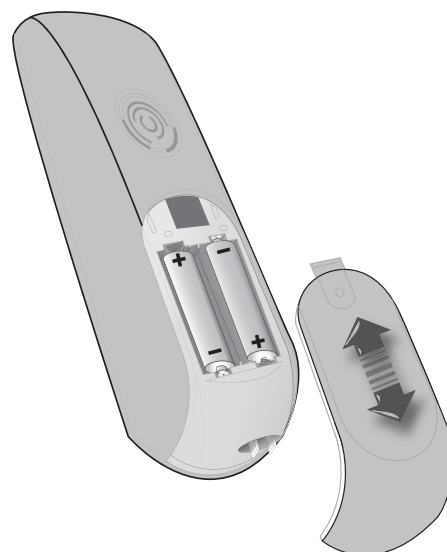
Caption	Description
2	Information field <ul style="list-style-type: none">• <i>handset placed on the base</i>: the current time is displayed,• <i>handset off-hook</i>: the handset number, the date and the time are displayed.
3	Action icons <ul style="list-style-type: none">• <i>handset placed on the base</i>: browser actions and the confirm key,• <i>handset off-hook</i>: menus associated with programmable keys.


LOW TRANSMISSION MODE

Your handset has a **Low transmission** mode. It manages the radio transmission power required according to how far you are away from your base.

Handset set-up

- 1 Take the batteries and the hatch provided in the packaging.
- 2 Turn over your handset and press the top of the hatch to release it.
- 3 Insert the batteries one by one according to their polarities as indicated in the illustration opposite.
- 4 Fit the hatch to the handset by pushing it up until it is completely closed.
- 5 The screen turns on. Place your handset on its base and fully charge the batteries.
- 6 A beep sounds when you place the handset on the base.




The battery charging icon  moves to inform you that charging is in progress. The icon display stops moving when the batteries are charged.



Charging

To charge your phone, place the handset on the base, making sure that the base is connected to an AC outlet.

The battery charging icon  moves to inform you that charging is in progress. The icon display stops moving when the batteries are charged.

Notes

To ensure optimum charging, leave the handset on the base for at least **15 hours** when using the phone for the first time. During charging, the batteries may heat up. This is quite normal and perfectly safe.

If you do not obtain radio contact with your base, check the electrical connections to your base.

BATTERY REPLACEMENT

- 1 Turn off the handset. Turn it over to access the battery compartment hatch.
- 2 Remove the battery compartment hatch.
- 3 Remove the old batteries, insert the new batteries one by one the right way as indicated by their polarities.
- 4 Refit the battery compartment hatch.

Notes

Worn out batteries should be discarded in accordance with the recycling instructions given in chapter “Recommendations and safety instructions”, page 2.

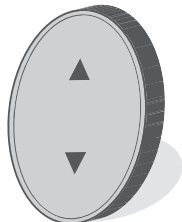
CAUTION

To prevent damage to your handset, only use approved AAA format NiMH 1.2 V 650 mAh rechargeable type batteries. Never use No-rechargeable batteries.



Browsing through the menus

Browser



This browser allows you to quickly access menus and change your settings easily. It points in two directions.



When choosing menus, press the top ▲ or the bottom ▼ of the browser to access the previous or next menu.

During a call, press the top ▲ of the browser to increase the volume or the bottom ▼ to decrease it.

Programmable keys

Your phone has two so-called “programmable” keys allowing you to associate a shortcut to the menu you use most. This shortcut can then be accessed from the your phone’s home screen.

These keys are also used to confirm or cancel an action in a menu.






Programmable key...	Use this key from the home screen to...	Use this key from the menus to...
Left 	Directly access the associated menu through the shortcut.	<ul style="list-style-type: none">• Confirm the current entry.• Display context-sensitive menu options during a call.• Display options during a call
Right 		<ul style="list-style-type: none">• Cancel the current entry.

Notes For further details on programming the left and right programmable keys, see section “Defining programmable key shortcuts”, page 38.



Illustration

To browse through menus, use the browser and the two programmable keys:

- 1 Press the top ▲ or bottom ▼ of the browser key .
The main menu is displayed on the screen.
- 2 Press the top ▲ or bottom ▼ of the browser key  to scroll through the menus and access the desired function.
- 3 Confirm your choice/Enter the displayed menu by pressing the left programmable key .
- 4 Cancel your choice/Exit the displayed menu:
 - either by pressing the right programmable key ,
 - or by pressing the  key; the home screen is displayed.

DETAILED BROWSER EXAMPLE: ADJUST THE DATE AND TIME

Notes It is recommended to set the date and time accurately to allow you to follow the chronological order of your calls and messages.







Notes If you have the **Display number** option, the date and time will, depending on your operator, be set automatically when you receive a call.

To access the date and time setting menu:

- 1 Press the top ▲ or bottom ▼ of the browser key .

The main menu is displayed on the screen.



- 2 Scroll through the menus to the **SETTINGS** menu by pressing the top ▲ or bottom ▼ of the browser key .
- 3 Enter the **SETTINGS** menu by pressing the left programmable key . The **SETTINGS** menu is displayed.
- 4 Scroll through the menus to the **DATE/TIME** menu by pressing the top ▲ or bottom ▼ of the browser key .
- 5 Enter the **DATE/TIME** menu by pressing the left programmable key . The **DATE/TIME** menu is displayed.
- 6 Enter the **DATE**: using the numeric keypad (day, month and year) in the form DD/MM/YY.
- 7 **Confirm** your entry by pressing the left programmable key . The home screen displays the message **OK**.
- 8 Enter the **TIME**: using the numeric keypad (hours then minutes).
- 9 **Confirm** your entry by pressing the left programmable key . The home screen displays the message **OK**.

You have just set your phone's current date and time.

Refer to the “**Menu tree structure**”, page 17 section to find out about your phone's functions.



Menu tree structure

PHONEBOOK

Option	
	< New >
	VIEW
	CALL
	EDIT
	SEARCH
	RING TONE
	ADD NUMBER
	NEW ENTRY
	DELETE
	TRANSMIT

CALLS

	INCOMING CALLS
	OUTGOING CALLS
	EVENTS

ACCESSORIES

	ALARM
	ROOM MONITOR.

RINGER TONE

	EXTERNAL CALL
	INTERNAL CALL
	BEEPS
	SILENT MODE

Contextual menu

In conversation mode

FIRST CALL

- | HANDSFREE
- | LOUDSPEAK BASE (*)
- | CALL TRANSFER (**)
- | SECOND CALL
- | PHONEBOOK
- | CALLS
- | SECRET
- | RECORD

SECOND CALL

- | SWITCH
- | 3-PARTY CONF
- | HANDSFREE
- | LOUDSPEAK BASE (*)
- | PHONEBOOK
- | CALLS
- | SECRET
- | RECORD (*)
- | HANGING UP

(*) Only for the **D380A** model.

(**) Only if two handsets are registered on the same base.



SETTINGS

PROGRAM KEYS		
DATE/TIME		
CONTRAST		
AUTO HANG UP		
AUTO PICKUP		
VOICE BOX No		
LANGUAGE		
KEYPAD LOCK		
RESTRICTION		
ADVANCED SET.	SET HANDSET	REGISTRATION
		BASE PRIORITY
		RESET HANDSET
		PERSON.REGISTR
		HANDSET NAME
SET BASE		REGISTR.MODE
		RESET BASE
		DELETE HANDSET
		RENAME BASE
		INTRUSION
SET LINE		NETWORK TYPE
		DIAL
		FLASHING
		PABX PREFIX
		COUNTRY
CHANGE CODE		



ANS.MACH. (*)

MESSAGES	PLAY
	DELETE OLD
ANSWERING MODE	
OUTGOING MSG.	PLAY
	CHANGE
	DELETE
SETTINGS	CALL SCREENING
	REMOTE CODE
	MODE ENREG.
	NO OF RINGS
	SPK.BS LEVEL

(*) Only for the **D380A** model.

Procedures in your booklet

The procedures in your booklet are presented in the form of sheets.


To facilitate their implementation, each of them includes the following as appropriate:

- the keys associated to directly access the function described, and/or
- the path for accessing the function described in the menu.

EXAMPLE:

 > **HANDSFREE**

means that you access this function by displaying the menu and then the

HANDSFREE function.  > **HANDSFREE**

means that you access this function by displaying the menu and then the **HANDSFREE** function.

Contextual menu > **HANDSFREE**

means that you access this function by displaying the menu and then the **HANDSFREE** function.




2

Making and receiving calls...


Managing a call

Making a call

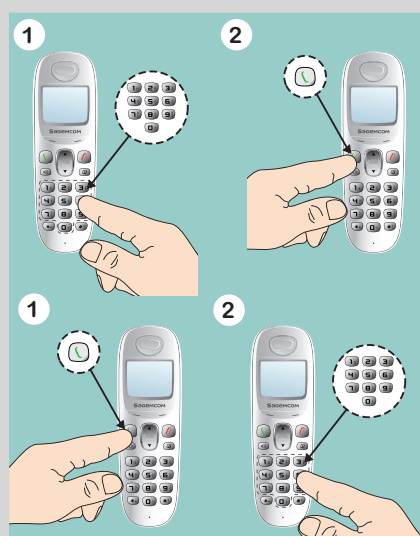
METHOD 1

- 1 Dial your contact's number.
- 2 Press the key .

METHOD 2



- 1 Press the key .
- 2 Dial the number.

A beep sounds.

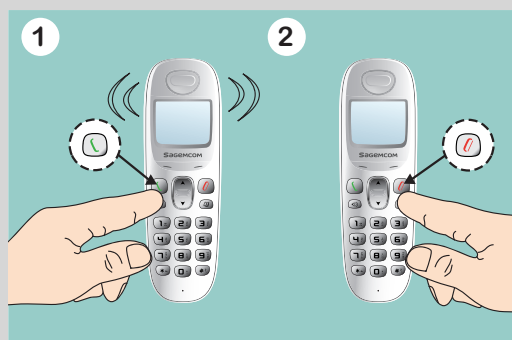


At the end of the call, press the handset  key and replace the handset on its base.

Receiving a call

- 1 Press the  key to take the call.
- 2 At the end of the call, press the handset  key and replace the handset on its base.

A beep sounds.



Notes

Your handset includes the AUTO PICKUP and AUTO HANG UP functions.

For further details, refer to the "Picking up and hanging up calls automatically", page 38 section.



Managing several calls

Your phone allows you to take and manage several calls when you are already on the line.

These calls can be managed with the **Contextual menu**.

Receiving a second call

During a call, a beep indicates the arrival of a second call.

To take this call, press **ACCEPT** when the message is displayed on the screen.

Your first call is put on hold and you can talk with the second caller.

Making a second call

Contextual menu > **SECOND CALL**

Dial your contact's number and confirm.

The message **SECOND CALL** is displayed on the screen to indicate that the second call is in progress.

Switching from one call to the other

Contextual menu > **SWITCH**

The call in progress is then put on hold and you can take back the previous call.



Ending one of the calls in progress


Contextual menu > **HANGING UP**

The call in progress is interrupted and you take back the previous call.

Talking with two contacts at the same time (3-party conference)

Contextual menu > **3-PARTY CONF**

You can then talk with your two contacts at the same time.

To end the 3-party conference, press the key .





Using additional handsets

You can associate additional handsets with your phone: You can then make and receive outside calls or calls between these handsets.

Notes

You first have to pair the handsets with the base.
For further details, refer to the “Associating a new handset”, page 41 section.

Calling another handset (intercom)


- 1 Enter the handset's number directly on the keyboard.
- 2 Press **Call**.
The selected handset rings.
- 3 Take the call from the handset by pressing .
- 4 End the call by pressing .

Transferring a call to another handset

Notes

You must have at least two handsets paired on the same base.

Contextual menu > **CALL TRANSFER**

- 1 Select the handset and confirm.
The handset called rings.
- 2 Pick up the other handset and then transfer the call by pressing .



Use the phonebook

Create an entry


Menu > **PHONEBOOK** > < New >

Specify the required information by confirming at each step:

- **NEW NAME?** : enter your contact's name,
- **NEW NUMBER?** : enter their number,
- **HOME, WORK, MOBILE or FAX** : select the number type.

Call the contact from their entry

Menu > **PHONEBOOK** > Option > **CALL**

Confirm or press the  key or the speakerphone key directly.

Search for an entry

Menu > **PHONEBOOK** > Option > **SEARCH**

Enter the first letter of the name and confirm.

When your handset is in standby mode, hold down the key (long press) corresponding on the first letter of the name to be looked up.

Changing an entry

Menu > **PHONEBOOK** > Option > **EDIT**

Change the name and/or number and/or number type and confirm.



Deleting an entry

Menu > **PHONEBOOK** > Option > **DELETE**

Confirm the deletion of the entry.

Associating a ring tone with an entry

Menu > **PHONEBOOK** > Option > **RING TONE**

Scroll down the list of available ring tones and confirm.

Adding another number to an entry

Menu > **PHONEBOOK** > Option > **ADD NUMBER**

Specify the required information by confirming at each step:

- **NEW NUMBER?** : enter their number,
- **HOME, WORK, MOBILE or FAX** : select the number type.



Transferring entries from one handset to another


Notes

You must have at least two handsets paired on the same base.

Menu > **PHONEBOOK** > Option > **TRANSMIT**

Each handset has its own phonebook.

To transfer one or more entries from a phonebook to another handset:

- 1 Confirm the message **BY INTERCOM**.
- 2 Choose the desired option to transfer:
 - **ONE ENTRY** : the current entry,
 - **MANY ENTRIES** : the selected entries,
 - **ALL ENTRIES** : all the phonebook entries.
- 3 Select the handset to which the data are to be transferred.
The receiving handset rings.
- 4 Pick up the handset by pressing .
A confirmation message is displayed.
- 5 The transfer takes place.



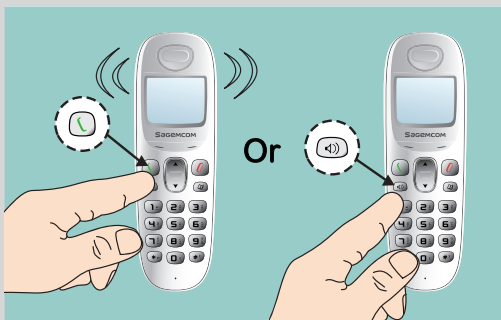
Options during a call

You can use the following options during a call:

Enable/Disable loudspeaker (handsfree mode)

HANDSET LOUDSPEAKER

 or  (during a call)



Or

Contextual menu > **HANDSFREE** > **ACTIV.** or **Deact.**

BASE LOUDSPEAKER (**D380V** ONLY)

Contextual menu > **LOUDSPEAK BASE** > **ACTIV.** or **Deact.**

A confirmation screen is displayed.

Notes

When your battery charging icon displays the minimum, the handsfree mode is unavailable until the next charging cycle.



Adjusting the volume



- To increase the volume, press ▲.
- To decrease the volume, press ▼.

Enabling/Disabling the secret mode



(during a call)



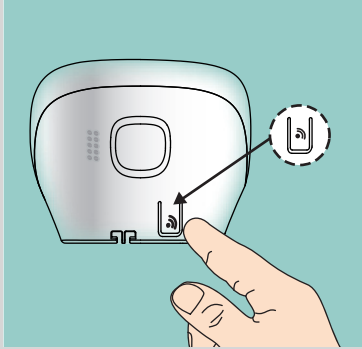
Or


Contextual menu > **SECRET** > **ACTIV.** or **DISABLE**

The secret mode allows you to temporarily mute the line so that you are not heard by the caller. Once enabled, the **SECRET MODE** message flashes on the screen.



Locating your handset



If you have misplaced your handset, press the  key on your phone's base. The handset rings.



Listening and Recording... (model D380A)

IMPORTANT When you answering machine's memory is full, the answering machine turns off. You have to read your messages and delete some to free up memory space.

Enabling/disabling the answering machine

Menu > ANS.MACH. > ANSWERING MODE > ACTIVATED or OFF

When the answering machine is enabled, the  icon is displayed on the screen.

Notes For further details on the settings of your answering machine, see section "Setting up...", page 37.

Answering machine announcements

Notes If you have not saved a personal announcement, the answering machine will automatically use the pre-recorded announcement.



Saving your personal announcement

Menu > **ANS.MACH.** > OUTGOING MSG. > CHANGE

Confirm the instructions on the screen.

Listening to your announcement

Menu > **ANS.MACH.** > OUTGOING MSG. > PLAY

The current announcement used is played.

Erasing your announcement

Notes If you have erased your personal announcement, the answering machine will use the pre-recorded announcement.

Menu > **ANS.MACH.** > OUTGOING MSG. > DELETE

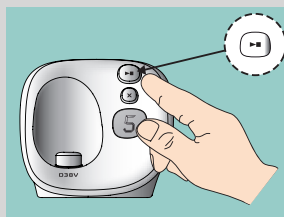
Confirm the instructions on the screen.



Messages

Listening to your messages

FROM THE BASE



Notes

For better listening comfort, see section “Adjusting the volume of the messages heard from the base”, page 44.

FROM THE HANDSET

Menu > ANS.MACH. > MESSAGES > PLAY

The messages are read in chronological order (from oldest to newest).

At the end of the last message, the answering machine will stop automatically.








Notes

Depending on your operator and your subscription, your contact's name and number are displayed on the screen.



Managing your messages

When playing back messages, press the following buttons:









To...	FROM THE BASE	FROM THE HANDSET
Go on to the next message		1 press 
Return to the start of the message		1 press 
Return to the previous message		2 presses 
Pause/Resume reading		1 press 
Stop/Start message again	1 short press 	
Delete the message being read	1 long press 	1 press 




Querying your answering machine remotely

This function allows you to check your messages from outside.

When playing back messages, press the following buttons:

To...	FROM THE BASE	
Read messages	1 press	
Enable the answering/recording machine	1 press	
Disable the answering/recording machine	1 press	
Go on to the next message	1 press	
Return to the start of the message	1 press	
Return to the previous message	2 presses	
Delete the message being read	1 press	
Pause/Continue playing back	1 press	

- 1 Dial your phone number and wait for 12 rings before the remote querying function cuts in.
- 2 While listening to your announcement, press the  key and enter your remote querying code.

Notes The default code is **0000**. You can change it.
For further details, refer to paragraph “Changing the remote querying code”, page 36.

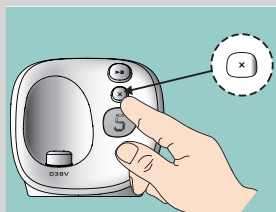


Delete all your messages

FROM THE BASE



(1 long press) only for messages already read.



FROM THE HANDSET

Menu > **ANS.MACH.** > MESSAGES > DELETE OLD

Confirm the deletion.

Recording a conversation

CAUTION

The Penal Code prohibits the recording of a conversation without your contact's knowledge. You have to obtain your contact's authorization before using this function.

Contextual menu > **RECORD** > Begin then End.

Confirm the messages on the screen.



Answering machine settings

Enabling/Disabling call filtering

Call filtering allows you to take only the calls you want. Other calls will be recorded on the answering machine.

Menu > [ANS.MACH.](#) > [SETTINGS](#) > [CALL SCREENING](#) > ON or OFF

Changing the remote querying code

You can give this code to anyone who needs to check their messages outside.

Menu > [ANS.MACH.](#) > [SETTINGS](#) > [REMOTE CODE](#) > [MODIFY CODE?](#)

Follow the instructions on the screen to change the code.

Notes The default code is 0000.

Changing the recording quality

Menu > [ANS.MACH.](#) > [SETTINGS](#) > [MODE ENREG.](#) > HIGH or STD

Two quality modes are available:

- **HIGH** for higher quality (12 minutes and 30 seconds of recording),
- **STD** for standard quality (24 minutes).

Changing the number of rings

You can increase the number of rings before the answering machine cuts in to give yourself longer to take the call.

Menu > [ANS.MACH.](#) > [SETTINGS](#) > [NO OF RINGS](#) > 2 to 7

Select the number of rings you want (up to 7 rings).



Setting up...

The phone

Changing the ringing tone

Menu > **RINGER TONE** > EXTERNAL CALL and INTERNAL CALL

You can change the ringing tone of:

- outside calls,
- calls between handsets (**intercom**).

Scroll through the pre-recorded ring tones and confirm.

Enabling/Disabling audio alerts

Menu > **RINGER TONE** > BEEPS > KEYTONE and CHARGER and BATTERY LOW

The audio alerts apply to:

- low battery,
- keyboard keys pressed,
- placing the handset on the base.

Follow the instructions on the screen and confirm.

Enabling/Disabling the silent mode

Menu > **RINGER TONE** > SILENT MODE

Follow the instructions on the screen and confirm.



A direct-access key can also be configured with this function.



Defining programmable key shortcuts

You can define a shortcut for the function(s) you use most.

Menu > **SETTINGS** > PROGRAM KEYS

Select the menu to be displayed as a shortcut for the left  and right  programmable keys, confirming each step.

Setting the date and the time

Menu > **SETTINGS** > DATE/TIME

- 1 Enter the **DATE**: in as DD/MM/YY.
- 2 Enter the **TIME**: starting with the hours and then the minutes.
- 3 Confirm your entry.

For further details, refer to the “Illustration”, page 15 section.

Picking up and hanging up calls automatically

This function allows you to take and end a call by simply taking the handset off its base or placing it back on its base.

Menu > **SETTINGS** > AUTO HANG UP and AUTO PICKUP

Follow the instructions on the screen and confirm.



Changing your voice mail number

Notes If you do not know your voice mail number, request it from your operator.

Menu > **SETTINGS** > **VOICE BOX No**

Enter the voice mail number and confirm.

There are two ways of recording messages:

- **Answering machine enabled:** the messages are recorded on your D380A's internal answering machine.
- **Answering machine disabled:** messages are handled by your operator voice mail.

Notes For further details on your operator voice mail, refer to section "Checking your operator voice mail", page 39

Checking your operator voice mail

Notes You must first define the phone number for your operator voice mail.

 (long press)

Follow the instructions issued by your operator's online answering machine.

Changing the display language

Menu > **SETTINGS** > **LANGUAGE**

Select the language to be used and confirm.



Enabling/Disabling keyboard locking

This function allows you to lock the keyboard when you are not on line.

 (1 long press)



FROM THE HANDSET

Menu > **SETTINGS** > KEYPAD LOCK

Follow the instructions on the screen and confirm.

Notes To unlock the keyboard, make a long press on .

Defining banned calls (Parental Control)

You can inhibit calls to numbers with surcharged prefixes or international calls, for example, by defining up to 5 profiles.

Menu > **SETTINGS** > RESTRICTION

1 Enter the base code and confirm.

Notes The default code is 0000.

2 Select an entry (from 0 to 4) and confirm.

3 Enter the prefix to be inhibited and confirm.



Changing the default code

Menu > **SETTINGS** > ADVANCED SET. > CHANGE CODE

Enter the old and then the new code and confirm.

Allow/Prevent the sharing of a call with another handset

Notes If you disable the intrusion mode, you will not be able to share a call in process with another handset.

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > INTRUSION

Follow the instructions on the screen and confirm.

The handset

Associating a new handset

Your phone allows you to associate other handsets with the base. You then have to page/pair them so that they are recognized.

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > REGISTRATION

FROM THE HANDSET:

- 1 Enable the function.

FROM THE BASE:

- 2 Enabling the paging mode.
Refer to section “Enabling the paging mode”, page 44.

Once the handset is registered, the paging mode is automatically exited.



Define the priority base for a handset

This function allows you to specify the priority base to be used for making calls.

Notes Only if you have paged/paired the same handset on several bases.

Menu > **SETTINGS** > **ADVANCED SET.** > **SET HANDSET** > **BASE PRIORITY**

Select the base that the handset should use first.

Notes The **automatic** mode avoids you having to specify a priority.

Resetting the handset

When you reset your handset, all the settings are returned to their initial values (factory settings), except for the phonebook.

Menu > **SETTINGS** > **ADVANCED SET.** > **SET HANDSET** > **RESET HANDSET**

Follow the instructions on the screen and confirm.



Customizing the handset's registration

You can customize the following information:

- your base's name,
- the handset's registration number.


Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > PERSON.REGISTR

FROM THE HANDSET:

- 1 Select the base number and confirm.
- 2 Enter the new base name and confirm.
- 3 Enter the base code.

Notes The default code is 0000.

FROM THE BASE:

- 4 Press the paging button for several seconds .
On the D380 base: the green light flashes, meaning that the base is in paging mode.
On the D380A base: a dash flashes on the display, meaning that the base is in paging mode.
Once the handset is registered, the paging mode is automatically exited.

Renaming the handset

You can assign a meaningful name to your handset if you have several handsets

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > HANDSET NAME

Follow the instructions on the screen and confirm.

Adjusting the contrast

Menu > **SETTINGS** > CONTRAST

Select the LEVEL 1, the LEVEL 2 or LEVEL 3 and confirm.



The base

Enabling the paging mode

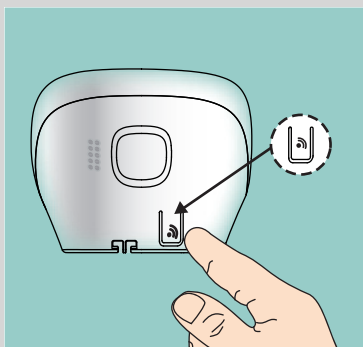
You enable the paging mode when you associate an additional handset, for example.



Or

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > REGISTR.MODE

The green indicator light flashes: the base is in paging mode.



Notes

Your base will remain in paging mode for about a minute.

Adjusting the volume of the messages heard from the base

For better listening comfort, you can adjust the volume when listening to answering machine messages from the base.

Menu > **ANS.MACH.** > SETTINGS > SPK.BS LEVEL

Select the desired level (**LOW**, **MEDIUM** or **HIGH**) and confirm.



Resetting the base

When you reset your base, all the settings are returned to their initial values (factory settings), except for the phonebook.

Menu > SETTINGS > ADVANCED SET. > SET BASE > RESET BASE

Follow the instructions on the screen and confirm.

Removing a handset registered on the base

Menu > SETTINGS > ADVANCED SET. > SET BASE > DELETE HANDSET

- 1 Enter the base code and confirm.

Notes The default code is 0000.

- 2 Select the handset number and confirm.

Renaming the base

You can assign a meaningful name to your base if you have several bases.

Menu > SETTINGS > ADVANCED SET. > SET BASE > RENAME BASE

Follow the instructions on the screen and confirm.



The line

Important We do not recommend that you change line settings without first contacting your operator, as this may result in your phone line being disconnected.

Changing the network type

You can connect your phone to a **public** or **private** network.

Menu > SETTINGS > ADVANCED SET. > SET LINE > NETWORK TYPE > PRIVATE or PUBLIC

Follow the instructions on the screen and confirm.

Changing the dialling type

You can use a **voice frequency** or **pulse** based dialling system.

Menu > SETTINGS > ADVANCED SET. > SET LINE > DIAL > TONE or PULSE

Follow the instructions on the screen and confirm.

Changing the flash duration

You can configure the flash duration if you use your phone abroad or on a private network.

For further details, refer to section “Changing the network type”, page 46..

Menu > SETTINGS > ADVANCED SET. > SET LINE > FLASHING > 80 MS to 600 MS

Follow the instructions on the screen and confirm.



Defining the outside call prefix (PABX)

You can define the outside call prefix if you use your phone on a private automatic branch exchange.

For further details, refer to the “Lexicon”, page 58 section .

Menu > SETTINGS > ADVANCED SET. > SET LINE > PABX PREFIX > ACTIVATE / DEACTIVATE or PREFIX or EDIT LENGTH

The following options are available:

- **ACTIVATE / DEACTIVATE** : to define the prefix status.
- **PREFIX** : to enter the number that allows you to access the outside line.
- **EDIT LENGTH** : to specify the length of the number before automatic dialling of the prefix (from 01 to 99).

Modifying the country

This menu allows you to select the country where you are using the telephone.

Menu > SETTINGS > ADVANCED SET. > SET LINE > COUNTRY

Follow the instructions on the screen and confirm.



Enjoy...

The alarm

Notes The alarm sounds for 60 seconds through the handset speaker.
To stop the alarm clock, press any key on the handset.

Programming the alarm

Menu > **ACCESSORIES** > **ALARM**

To program the alarm:

- 1 Depending on the alarm status, enable or disable the **ALARM** function.
- 2 If necessary, change the ring tone.
- 3 Select the time at which you want to be woken up.

For further details, refer to the following sections.

Finding out the alarm status

Menu > **ACCESSORIES** > **ALARM**

The display indicates the alarm status (**ALARM CLOCK OFF** or the alarm time programmed).

Confirm to save the indicated information or display the options by pressing ▼.



Enabling/Disabling the alarm

Menu > ACCESSORIES > ALARM > ACTIVATE or DEACTIVATE

Follow the instructions on the screen and confirm.

Once the alarm is enabled, the  icon is displayed on the screen.

Changing the ringing tone

Menu > ACCESSORIES > ALARM > RINGER TONE

Scroll down the list of available ring tones and confirm.

Defining the wake-up time

Menu > ACCESSORIES > ALARM > SET TIME

Follow the instructions on the screen and confirm.



The Surveillance mode

This function allows you to monitor a room, by placing the first handset (transmitter) in the room to be monitored, and the second handset (receiver) near you.

Notes

You must have at least **two** handsets registered on **the same base** to use this mode.


Enabling the surveillance mode

Menu > **ACCESSORIES** > ROOM MONITOR.

ON THE RECEIVING HANDSET:

- 1 Select the calling handset to be called.
The handset rings.

ON THE CALLING HANDSET:

- 2 Pick up the second handset by pressing .
- 3 Confirm the transition to surveillance mode.

Notes

In calling mode, the phone will not ring if a call comes in.
You can still make or take a call from the receiving handset, however.

Disabling the surveillance mode

Press **Off** on the receiving and calling handsets.



Tracing your calls...

Call logs

Logs are lists of numbers or events received by your phone.

Depending on your operator, call logs contain the following information:

- your contact's name or number,
- the call time or date.

Viewing the received and dialled call log

Menu > **CALLS** > INCOMING CALLS or OUTGOING CALLS

Scroll through the list of stored numbers.

You can use the options described in section “Managing incoming or outgoing calls”, page 51.

A shortcut is set as default for the  key to access the log directly.

Managing incoming or outgoing calls

Menu > **CALLS** > INCOMING CALLS or OUTGOING CALLS > Option

Use the following options from the call list to:

- **VIEW** : display the information about the selected call,
- **CALL** : call the displayed number,
- **DELETE** : delete the stored number,
- **STORE NUMBER** : save the number in your phonebook,
- **DELETE ALL** : delete all the numbers in the list.



The events log

The **NEW EVENT!** message informs you that you missed a call or message.

Checking new events

NEW EVENT! + 

Or

Menu > **CALLS** > **EVENTS** > **VIEW**



Select the event and confirm.

Enabling/Disabling event notification

Menu > **CALLS** > **EVENTS** > **ACTIVATE** or **DEACTIVATE**

Disable this function to delete the display of the **NEW EVENT!** message.



Environnement

Environmental protection and sustainable development is an important priority for Sagemcom. Sagemcom has a policy of using environmentally- friendly systems and makes environmental protection an essential part of the life-cycle of its products – from the manufacturing, to the installation, operation and disposal.

Packaging



The logo (green point) on the packaging means that a fee is paid to an authorised national organisation to improve packaging recycling and the recycling infrastructure. Follow the local sorting regulations for this type of waste product in order to improve recycling.

Batteries

If your product contains batteries, they must be disposed of at the designated collection points.

The product



•The crossed out dustbin displayed on the product signifies that it belongs to the electrical and electronic equipment group. The European regulations request you to carry out your own selective recycling collection at:

- the sales outlet when you buy a similar new device.
- the collection points available in your area (recycling centres, sorting points, etc).

This means you participate in the recycling and valorisation of used electric and electronic goods which would otherwise have a negative impact on the environment and health.



Guarantee

Terms and Conditions for United Kingdom & Ireland only

In order to apply the guarantee, you should contact the Sagemcom Helpdesk or the retailer where you purchased the equipment. Proof of purchase will be required in either case.

Please make sure that you use your equipment only for the purpose for which it was designed and under normal usage conditions.

Sagemcom do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage.

Should any malfunction arise, the Sagemcom Helpdesk or your retailer will advise you how to proceed.

A) General Guarantee conditions

Sagemcom undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 (twelve) months or 3 (three) months for accessories, from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship.

Unless the customer has concluded with Sagemcom a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises.

The customer must however return the defective equipment at his/her own expense, to the address supplied by the Sagemcom Helpdesk or by the retailer.

In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of purchase (which is not altered, written on or in any way made illegible) showing that the product is still under guarantee. In the case that no proof of purchase is enclosed, the Sagemcom repair centre will use the production date as its reference for establishing the guarantee status of the product.

Apart from all legal obligatory rules, Sagemcom, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee.



If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee.

This guarantee does not affect the Customer statutory rights

B) General Guarantee conditions

Sagemcom shall have no liability under the guarantee in respect of:

- Damage, defects, breakdown or malfunction due to one or more of the following:
 - Failure to properly follow the installation process and instructions for use
 - An external cause to the equipment (including but not limited to: lightning, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)
 - Modifications made without the written approval of Sagemcom
 - Unsuitable operating conditions, particularly of temperature and humidity
 - Repair or maintenance of the equipment by persons not authorised by Sagemcom
- Wear and tear from normal daily use of the equipment and its accessories
- Damage due to insufficient or bad packaging of equipment when returned to Sagemcom
- Usage of new versions of software without the previous approval of Sagemcom
- Work on any equipment or software modified or added without the prior written consent of Sagemcom
- Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment.

Communication problems related to an unsuitable environment including:

- Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
- Transmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality)
- Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network)
- Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product
- Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.

Malfunctions resulting from the usage of products, consumables or accessories not compatible with the equipment.



C) Out of Guarantee Repairs

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised Sagemcom Repair Centre for a cost estimation prior to work being carried out. In such cases, the repair and delivery costs will be invoiced to the customer.

The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom and Ireland.

www.sagemcom.com



TERMS AND CONDITIONS FOR OTHER COUNTRIES

If, despite our best efforts, your product presents any defects, you should refer to your retailer and present the proof of purchase that they gave you on the day of purchase.

Should any malfunctioning arise, the retailer will advise you what to do.

For the warranty to apply, you should ensure that the product was used in accordance with the instructions for use and the purpose for use, and that you have at your disposal the sales invoice or receipt stating the date of purchase, the name of the retailer, the reference and the serial number of the product.

No coverage shall be given under this warranty if the following conditions are applicable:

The required documents have been modified or altered in order to take advantage of the warranty. The manufacturing numbers, product brands or labels have been altered or made illegible.

Interventions on the product have been made by an unauthorized person.

The product has been subjected to abnormal or improper use.

The product has been damaged by external factors such as lightning, over-voltage, moisture, accidental damage, improper care as well as all Acts of God.

This present warranty does not affect the consumer rights that you may have under the laws in effect in your country.

Important:

Should you return the product to the after-sales department, please ensure that you return as well all the elements and accessories originally supplied with the product.



Lexicon

Term	Definition
Paging (<i>Paging</i>)	The <i>Paging/pairing</i> mode allows you to associate devices that have to operate in pairs (for example, a phone base and its handset) in compliance with the GAP standard.
Private automatic branch exchange (<i>PABX, Private Automatic Branch eXchange</i>)	A PABX is primarily used to connect the telephones of a private entity on to the public telephone network.
3-way conference	This service allows you to talk to two contacts simultaneously.
GAP (<i>Generic Access Profile</i>)	The GAP is a standard that allows the handsets of the various manufacturers to be operated with the same base and calls to be dialled on the line connected to the base. Likewise, a single handset can work with several bases.
Intercommunication:	Intercommunication establishes free communication between several handsets from the same base.

SAGEMCOM

Sagemcom Broadband SAS

Headquarters: 250, route de l'Empereur
92848 Rueil-Malmaison Cedex - France
Tél. +33(0)1 57 61 10 00 - Fax : +33(0)1 57 61 10 01
www.sagemcom.com

All rights reserved. Sagemcom Broadband SAS reserves the right to change the technical characteristics of its products and services or to stop marketing them at any time. The information and specifications included are subject to change without prior notice. Sagemcom Broadband SAS tries to ensure that all information in this document is correct, but does not accept liability for error or omission. No contractual document. All trademarks are registered by their respective owners. Simplified joint stock company - Capital 35 703 000 € - 518 250 360 RCS Nanterre.