





At a glance



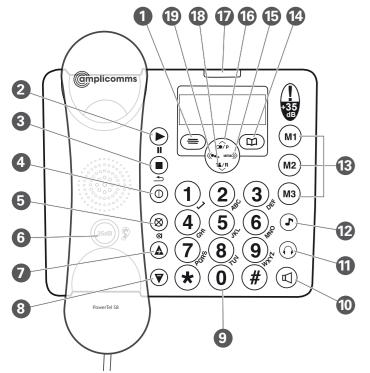
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User Guide

CONTENTS

PowerTel 58 corded phone base



- 1 Menu/OK
- 2 Play/Pause
- 3 Stop
- 4 Answer on/off
- Mute/Delete
- 6 35dB Boost (under handset)
- **7** Volume up
- 8 Volume down
- 9 Keypad
- 10 Handsfree
- 11 Headset
- 12 Equaliser

- 13 Quick dial memories/ User profiles
- 14 Phonebook
- Fast forward/ Memo
- 16 Up/Redial/ Pause
- 1 Incoming call light/ New messages received
- 18 Down/Calls list/Recall
- 19 Rewind/ OGM

Getting started7	Adjust the tone
Check box contents8	See call length
Set up your phone9	Use a headset (not included)
Display icons explained11	Mute
Phone menu guide12	Power failure – what to do
How to use your phone	Using your menu
menu display12	Priority/Default Setting
Making and receiving calls15	User Profiles
Make a call16	Change the profile name
End a call16	Change a profile's handset volume
Take a call16	Change a profile's boost setting
Redial a number16	Change a profile's tone
Call back a previous caller 17	('equaliser') setting
Dial a number in your phone book 17	Choosing which profile to use
Dial a number using the	Change ringer melody
quick dial buttons18	Change ringer volume
Adjust the earpiece volume18	Switch key tone on or off
Boost the handset earpiece volume. 18	Change display contrast
Handsfree feature 19	Change display language
Use handsfree calling19	Remember boost
Halpline 08// 800 6503 (See page 5/)	

Read number28	Using your calls list38
Change to upper or lower case29	Store numbers from your calls list
Change date/time30	to the phonebook or quick dial
Change clock hours to 12- or 24-hour	memory (M1, M2, M3)39
format display30	Delete a single calls list entry39
Reset to default settings31	Delete all calls list entries40
Using your phone book32	Using your answering machine 41
How to use the keypad when	Switch answering machine
using your phone book32	on or off42
Enter a name and number in	Set the answering
your phone book33	machine language42
Edit a phone book entry33	Set answer mode42
Delete a phone book entry34	Record your outgoing message43
Delete all phone book entries35	Set answer delay43
Using your quick dial memory36	Record a memo44
Store a quick dial name and number 36	Listen to messages or memos44
Edit a quick dial entry36	Delete a single message or memo45
Delete a quick dial entry37	Delete all messages and memos45
	Memory full45



Remote access to your	
answering machine46	;
Change remote access PIN46	3
Call in to check messages46	3
Remote instructions guide47	7
Use on a private branch exchange 49)
To set the recall time50)
Insert a dialling pause50)
Using additional services51	
Set the dial mode51	
Help and support53	}
Help and support53 Troubleshooting guide54	
	ļ
Troubleshooting guide54	ļ 7
Troubleshooting guide54 General information 57	ļ 7
Troubleshooting guide	1 7 3
Troubleshooting guide	‡ 7 3
Troubleshooting guide	1 7 3 1
Troubleshooting guide	1 7 3 1 2

6

Getting started



Getting started

Important: please make sure you've read the safety information on page 58 before you set up your phone system.

Check box contents

You should have:

- 1 corded phone base
- 1 handset and handset cable
- 1 power adapter
- 1 telephone cable

Important: use only the power adapter and telephone line cord supplied with your PowerTel 58 otherwise your phone may not work.



Set up your phone

Connect your corded phone base

- 2. Plug the telephone cable into the socket marked on the back of your phone base and the other end into the phone wall socket.
- 3. Plug one end of the handset cable into the handset and the other end into the side of the base.

Socket for Vibrate Pad (PTV100)

Mains power wall socket

Socket for Headset (not supplied)

Important: use only the power adapter and telephone line cord supplied with your PowerTel 58 otherwise your phone may not work.



Private exchanges: if your phone is going to use a private exchange (for example, if you have to dial '9' to get an outside line, please follow the steps on page 50).

Your PowerTel 58 phone is now ready for use!



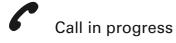
Display icons explained

The following icons appear in your corded base display to indicate:









Boost receiver volume is on (Icon will flash)

Mute handset microphone

You have new calls

New calls in the calls list

Old calls in the calls list

Phone menu guide

Use this section to find your way around the menu display on your phone.

How to use your phone menu display

When you've set up your phone and everything's connected, use your menu display to do things with your phone – from making and receiving calls to setting up user profiles and saving phone numbers.

Basic guide

Open main menu: press (=).

Browse sub menu: open your main menu and then press p or R.

Select sub menu item: scroll using p or p until the item you're looking for is highlighted and then press.

Browse a function: open your sub menu and then press \bigcirc / P or ? A/R.

Select a function: scroll using p or P until the function you're looking for is highlighted and then press.



Enter digits or letters: use your keypad.

Confirm or save an entry or action: press (



Cancel and return to standby: press .

Note: if you don't do anything, your phone will automatically go on standby after 20 seconds.

Making and receiving calls

Making and receiving calls

Make a call

As you enter each number to be dialled it will be announced to you. For this feature to work you must have the Read number feature set to On, see page 28.

- 1. Enter the number you wish to call using your base keypad.
- 2. If you make a mistake, press (x) to delete the last digit.
- 3. Dial the number by picking up the handset or pressing (\Box)
- 4. End your call by putting the handset back in its cradle.

End a call

Simply put the handset back in its base cradle.

Take a call

Simply lift the handset or press (to answer in handsfree mode.

Redial a number

Your phone stores the last five numbers you've dialled (max. 24 digits each).

- 1. Open the redial list by pressing (P. / P. / A/R
- 2. Scroll through the redial list using the P or buttons until the number you wish to redial is highlighted. To dial the number simply lift the handset or press (1) to dial in handsfree mode.
- Helpline 0844 800 6503 (See page 54 for costs and hours of operation)

Note: each phone number will be announced as you scroll through the redial list provided the Read Number feature is enabled. See page 28, "Read number" for details.

Call back a previous caller

Your phone stores the last 30 incoming calls.

- 2. Scroll to find the number you want to call back using p or then lift your handset or press to call in handsfree mode.

Note: each phone number will be announced as you scroll through the incoming calls list provided the Read Number feature is enabled. See page 28, "Read number" for details.

Dial a number in your phone book

To store a phone number in your phone book, see page 33.

- 1. Open your phone book by pressing (11).
- 2. Scroll to find your number using press then lift your handset or press to dial in handsfree mode.

Note: each phone number will be announced as you scroll through your phone book provided the Read Number feature is enabled. See page 28, "Read number" for details.

Dial a number using the quick dial buttons

To store phone numbers under your quick dial memory buttons, see page 36.

- 1. Choose your quick dial number by pressing (M1), (M2) or (M3)
- 2. Lift your handset or press () to dial in handsfree mode.

Note: the quick dial number you've selected will be announced when you press the quick dial button provided the Read Number feature is enabled. See page 28, "Read number" for details.

Adjust the earpiece volume

Your handset earpiece volume is louder than a standard phone. But you can still increase or decrease the volume to suit you.

To adjust the volume while you're making a call, press (f A) or (f V).



Boost the handset earpiece volume

To boost the handset earpiece volume while you're making a call, press (35dB)



An image of an ear will flash in the display to show that boost is on.

Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset or to let other people in the room listen to the conversation.

Use handsfree calling

To switch handsfree mode on and off, simply press (\P)

To adjust handsfree volume, press (A) or (\overline{\Bigsi}) (there are 5 levels).

Note: you can't boost volume using $\mathfrak{P}^{\left[\frac{m}{8}\right]}$ when using handsfree calling.

Adjust the tone

To adjust the tone while you're making a call, press then use the while you're making a call, press buttons until it's right for you.

Note: adjusting the tone can affect volume level – you may need to adjust the volume level after you've adjusted the tone.

See call length

You can see the call time on your display.

Use a headset (not included)

Simply plug your headset into the headset socket marked \bigcap on the back of the base and press the \bigcap button.

Mute

During a call you can mute the microphone so your caller cannot hear you.

To switch off the microphone, simply press (8). **Mute** will be displayed.

To switch it on again, simply press again. The display will show **Unmute**.

Power failure – what to do

If your mains power fails, you can still use your phone to make and receive calls – though the incoming call light won't work, your caller's details won't be stored, and the display will only show when you lift the handset.

You can still also:

- View and dial numbers using your phone book or the M1, M2 and M3 keys
- Dial out using Recall (Flash) and pause
- Adjust the earpiece volume
- Mute the microphone

Using your menu

Using your menu

For information on your answering machine, please go to page 42.

For information on your phone book, please go to page 32.

Priority/Default Setting

If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.

The user profile feature can be used by others in the household whose preferences for volume, boost and equaliser will also be memorised and applied as indicated below.

User Profiles

You can store 3 different user profiles, each with different settings for the 'Volume', 'Boost' and 'Equaliser' features. You can also personalise each Profile by naming it (Max 10 letters).

Change the profile name

- 1. Open your menu by pressing , then scroll using p or until you highlight **Profile** and press .
- 2. Scroll using $\bigcirc /_{\mathbf{P}}$ or $?^{\mathbf{A}}/\mathbf{R}$ until you highlight **Profile 1, 2 or 3** and press
- Helpline 0844 800 6503 (See page 54 for costs and hours of operation)

- 3. Scroll using (P) or (P) until you highlight Name and press (P).
- 4. Delete the current name by pressing $\stackrel{\bigotimes}{\boxtimes}$.
- 5. Enter a new name (up to ten letters) and press (=).

Change a profile's handset volume

You have a choice of five volume levels.

- 1. Open your menu by pressing , then scroll using p or until you highlight **Profile** and press .
- 2. Scroll using p or until you highlight **Profile 1, 2 or 3** and press.
- 3. Scroll using $\bigcirc P$ or $\bigcirc R$ until you highlight **Volume** and press
- 4. You'll see the current volume level (e.g. 4).
- 5. Change the volume level using \bigcirc / P or $? \bigcirc / R$ and press \bigcirc .

Change a profile's boost setting

1. Open your menu by pressing , then scroll using p or until you highlight **Profile** and press .

- 2. Scroll using p or p or until you highlight Profile 1, 2 or 3 and press.
- 3. Scroll using $(\mathbf{p})_{\mathbf{p}}$ or $(\mathbf{k})_{\mathbf{p}}^{\mathbf{k}}$ until you highlight **Boost** and press
- 4. You'll see the current boost setting (i.e. On or Off).
- 5. Change the boost setting using $\bigcirc P$ or $^{2}/R$ and press \bigcirc .

Change a profile's tone ('equaliser') setting

- 1. Open your menu by pressing , then scroll using p or until you highlight **Profile** and press .
- 2. Scroll using p or until you highlight **Profile 1, 2 or 3** and press .
- 3. Scroll using p or until you highlight **Equaliser** and press
- 4. You'll see the current tone setting.
- 5. Change the tone setting using $(\mathbf{p})^{\mathbf{p}}$ or $(\mathbf{p})^{\mathbf{R}}$ and press

Note: when you finish changing any profile settings, press to put the base back to standby.

Choosing which profile to use

Before you answer an incoming call, press (M1), (M2) or (M3) – depending on which profile you want to use. The display will confirm your choice and you can answer the call as normal.

Note: you can't choose a profile using handsfree mode.

When you want to make a call and before you dial the number, press and hold (M1), (M2) or (M3) – depending on which profile you want to use. The display will confirm your choice and you can now make your outgoing call as normal.

Note: once you've selected a profile to use when making a call, you have about 30 seconds to dial the call under that profile before the system will return to its default settings.

Change ringer melody

You have a choice of ten ringer melodies.

- 1. Open your menu by pressing , then scroll using p or until you highlight **Ringer Tone** and press .
- 2. Scroll \bigcirc / \mathbf{p} or $| \mathbf{P} / \mathbf{R} |$ to highlight **EXT Melody** and press \bigcirc .
- 3. You'll see and hear the current setting (i.e. Melody 8).
- 4. Scroll using p or want to use and press.

Helpline 0844 800 6503 (See page 54 for costs and hours of operation)

Change ringer volume

You have a choice of five volume levels plus Ring Off.

1. Press the or buttons to adjust the ringer volume level. You'll hear and see the volume levels on the display (e.g. **Ring Vol 5**) as you press the buttons. If you want to switch the ringer volume off choose the **Ring off** option.

Switch key tone on or off

This is the tone you hear when you press a button.

- 1. Open your menu by pressing , then scroll using p or until you highlight **Key Tone** and press .
- 2. You'll see the current key tone setting (i.e. **On** or **Off**).
- 3. Change the key tone on or off using $\bigcirc P$ or $\bigcirc P$ and press

Change display contrast

You have a choice of five screen contrast levels.

- 1. Open your menu by pressing (=), then scroll using (•) p or (**) until you highlight **Display** and press (=).
- 2. Scroll using \bigcirc / \mathbf{p} or $^{2}/\mathbf{R}$ until you highlight **Contrast** and press \bigcirc .
- 3. You'll see the current contrast setting (e.g. 4).
- 4. Change the contrast setting using \bigcirc / P or $? \bigcirc / R$ and press \bigcirc .

Change display language

You have a choice of five languages to use on your handsets: **English**, **German**, **French**, **Spanish** and **Italian**.

- 1. Open your menu by pressing , then scroll using , then scroll using , until you highlight **Display** and press .
- 2. Scroll using $\bigcirc /_{\mathbf{P}}$ or $? \bigcirc /_{\mathbf{R}}$ until you highlight **Language** and press \bigcirc
- 3. You'll see the current language setting (e.g. English).
- 4. Change the language setting using \bigcirc / \mathbf{p} or $^{\mathbf{2}}/\mathbf{R}$ and press \bigcirc .

Remember boost

When this feature is set to **On** and you use the (35dB) button, the handset you're using will remember and use your last boost setting for each of your calls.

- 1. Open your menu by pressing , then scroll using , the scroll using , t
- 2. Scroll using \bigcirc / \mathbf{p} or $? \boxed{/ \mathbf{R}}$ until you highlight **Boost Mem** and press
- 3. You'll see the current boost memory setting (e.g. Off).
- 4. Change the boost memory setting using \bigcirc / \mathbf{p} or $^{2}/\mathbf{R}$ and press \bigcirc .

Read number

When this feature is set to **On**: as you enter each number or press a quickdial button to make a call, or when you scroll through your phonebook entries, your redial list or calls list (if you subscribe to a Caller Display/Caller ID service) the telephone numbers will be announced to you. A quarterly fee may be payable for Caller Display/Caller ID. See page 38 for further information.

- 1. Open your menu by pressing , then scroll using p or until you highlight **Settings** and press .
- 2. Scroll using \bigcirc / P or $? \bigcirc / R$ until you highlight **Read number** and press

- 3. You'll see the current read number setting (e.g. On).
- 4. Change the read number setting using \bigcirc / P or $? \bigcirc / R$ and press $\bigcirc =$.

Change to upper or lower case

- 1. Open your menu by pressing (=), then scroll using (p) or (1/p) or (1/p) or (1/p) or (1/p) or (1/p).
- 2. Scroll using $\bigcap_{\mathbf{P}} \mathbf{p}$ or $\bigcap_{\mathbf{P}} \mathbf{k}$ until you highlight **Change case** and press
- 3. You'll see the case setting (e.g. ABC).
- 4. Change the case setting using \bigcirc / P or $? \bigcirc / R$ and press \bigcirc .

For information on dial mode, please go to page 51.

For information on recall, please go to page 50.

Change date/time

- 1. Open your menu by pressing , then scroll using p or until you highlight **Time** and press .
- 2. Scroll using $\bigcirc P$ or $\bigcirc P$ until you highlight **Date & Time** and press
- 3. Enter the day, month and year and press (=).
- 4. Enter the hours (your handset has a 24-hour clock) and press

Note: it's also possible to use the (and MEMO) keys to move backward and forward to make changes.

Change clock hours to 12- or 24-hour format display

- 1. Open your menu by pressing , then scroll using p or until you highlight **Time** and press .
- 2. Scroll using \bigcirc / \mathbf{p} or $^{2}/\mathbf{R}$ until you highlight **Format** and press
- 3. You'll see the current time format setting (e.g. 24 hour).
- 4. Change the time format using \bigcirc / P or $? \bigcirc / R$ and press \bigcirc .

Reset to default settings

You can easily reset your phone to its default settings. The default settings are listed on page 62.

Note: your phone book, calls and redial lists and any answering machine messages and memos will be deleted if you do this.

- 1. Open your menu by pressing (=), then scroll using (p) or (k) until you highlight **Reset** and press (=).
- 2. Enter the system PIN (default = **0000**) and press to confirm or to cancel.

Using your phone book

You can store, alphabetically, up to 200 names and their phone numbers in your phone book. To quickly find a phone book entry, simply enter the first letter of the name you've stored.

Note: each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.

Important: please remember to also enter the area code for each phone number you enter in your phone book.

How to use the keypad when using your phone book

You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it'll show you all the numbers and letters it represents.

Here are some keys you may find useful when entering names and phone numbers in your phone book:

- press 1 for a space
- press to delete a number or letter you've entered
- press **(0)** for certain special characters

Note: to enter the same letter twice, simply enter the letter and then wait until the cursor moves to after the letter you've entered, before entering it again.

Enter a name and number in your phone book

- 1. Press and hold for about 2 seconds until the display shows **Enter**Name and a flashing cursor.
- 2. Enter the name you want to store using the keypad and press (=).
- 3. Enter the phone number you want to store and press (=).
- 4. Scroll using or to choose a ringer melody for this name and number and press. The display will show **Saved**.

Edit a phone book entry

- 1. Press (11).
- 2. Scroll using or to find the entry you want to edit.
- 3. Open options by pressing and then scroll using or until you highlight **Edit** and press .

- 4. Edit the name using or MEMO to move the cursor and enter the new letters and press.
- 5. Edit the phone number using or MEMO to move the cursor and enter the new digits and press.
- 6. Scroll using or to choose a ringer melody for this name and number and press. The display will show **Saved**.

Delete a phone book entry

- 1. Press D.
- 2. Scroll using or to find the entry you want to delete.
- 3. Open options by pressing and then scroll using or until you highlight **Delete** and press.
- 4. You'll see **Delete?** on your display. Press to confirm the deletion or to cancel.

Delete all phone book entries

- 1. Press (***).
- 2. Open options by pressing and then scroll using or until you highlight **Delete All** and press.
- 3. You'll see **Delete All?** on your display. Press (to confirm the deletion or to cancel.

Using your quick dial memory

You can store a name (max. 16 characters) and telephone number (max. 24 digits) under each of the quick dial memory buttons: (M1), (M2) and (M3)

Store a quick dial name and number

- 1. Choose the quick dial button under which you want to store a name and number by pressing either (M1), (M2) and (M3).
- 2. Press (=) twice.
- 3. Enter the name you want to store using the keypad and press (=)
- 4. Enter the phone number you want to store and press (\equiv) .
- 5. Scroll or or to choose a ringer melody for this name and number and press . The display shows **Saved**.

Edit a quick dial entry

- 1. Choose the quickdial entry you want to edit by pressing either (M1), (M2) or (M3)
- 2. Press (=). Edit is displayed, press (=) again.
- 3. Edit the name using or MEMO to move the cursor and enter the new letters and press.

- 4. Edit the phone number using or MEMO to move the cursor and enter the new digits and press.
- 5. Scroll using or to choose a ringer melody for this name and number and press. The display will show **Saved**.

Delete a quick dial entry

- 1. Choose the quick dial entry you want to delete by pressing either (M1), (M2) or (M3).
- 2. Press Press to highlight **Delete** and press
- 3. You'll see **Delete?** on your display. Press to confirm or at to cancel.

Using your calls list

Note: you must subscribe to your network provider's Caller Display/Caller ID service for this feature to work. A quarterly fee may be payable.

Incoming call telephone numbers should appear in your calls list. If you have the caller's number stored in your phonebook the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing (con. If the number doesn't appear, this is because the caller's identification (Call Line ID) has been withheld by the caller.

You can open and view your calls list by pressing 2 /R. To scroll through your calls list simply press 2 /P or 2 /R.

Here are some things you may see on your calls list display:

- WITHHELD NUMBER caller has withheld their number, or this information isn't available
- INTERNATIONA caller is calling from another country or using an internet service
- PAYPHONE caller is calling from a public payphone
- OPERATOR caller is a telephone network operator

Store numbers from your calls list to the phonebook or quick dial memory (M1, M2, M3)

It's easy to store incoming call numbers to your phone book or quick dial list.

- 1. Press to open your calls list at the most recent entry.
- 2. Scroll using $\bigcirc P$ or $\bigcirc R$ to find the entry you want to store.
- 3. Open options by pressing and then scroll using p or hand until you highlight Save to PB or M1, M2 or M3 and press.
- 4. Using your keypad, enter a name for this stored number and press (=).
- 5. Edit the number for this name, if needed, and press (=).
- 6. Scroll using p or to choose a ringer melody for the entry and press .

Delete a single calls list entry

- 1. Press to open your calls list at the most recent entry.
- 2. Scroll using $\bigcirc P$ or $^{2}/R$ to find the entry you want to delete.
- 3. Open options by pressing and then scroll using p or until you highlight **Delete** and press.
- 4. You'll see **Delete?** on your display. Press to confirm or to cancel.

Delete all calls list entries

- 1. Press to open your calls list at the most recent entry.
- 2. Scroll using \triangle or \bigvee to select an entry.
- 3. Open options by pressing (■) and then scroll using ▲ or ▼ until you highlight **Delete All** and press (■).
- 4. You'll see **Delete All?** on your display. Press to confirm or to cancel.

Using your answering machine

Using your answering machine

Follow these easy steps to set up and use your answering machine.

Switch answering machine on or off

To switch your answering machine on and off, simply press ① on the base. The current answer mode will be announced.

Set the answering machine language

You have a choice of three languages to use on your answering machine: **English, German** or **French**.

- 1. Open your answering machine menu by pressing (=) on the base twice.
- 2. Scroll using or until you highlight Language and press
- 3. Choose the language using or 3 and press .

Set answer mode

There are two answer modes to choose from: Answer & Record or Answer only. If you set the answer mode to Answer only your callers will not be able to leave a mesage.

- 1. Switch your answering machine on by pressing ① on the base.
- 2. To change mode between **Answer & Rec**. and **Answer Only**, press and hold for a couple of seconds.
- 42 **Helpline 0844 800 6503** (See page 54 for costs and hours of operation)

Record your outgoing message

You can change the default answering message to your own. Your outgoing message needs to be under two minutes.

- 1. Press and hold on the base for a couple of seconds and then record your message after the beep.
- 2. To stop recording, press .
- 3. Check your outgoing message is how you want it but pressing (to hear it.

Note: to return your outgoing message to the default message, simply press and hold \bigotimes while the outgoing message is playing.

Set answer delay

You either choose the number of rings you want before your answering machine answers any incoming call or you can choose Time Saver. Time Saver saves you the cost of the call if you're calling in from elsewhere to pick up any messages: if your answering machine answers after 2 rings you have new messages, if it answers after 5 rings you have no new messages. Therefore, you can hang up after 3 rings knowing you have no new messages and you won't be charged for the call.

USING YOUR ANSWERING MACHINE

- 1. Press = twice.
- 2. Scroll using \bigcirc_{P} or $\stackrel{?}{\sim}/P$ until you highlight **Answer Delay** and press =



- 3. You'll see the current answer delay setting (e.g. 5 rings).
- 4. Choose the number of rings you want (2–9) or Time Saver using

 → p or

 ↑ P and press

 .

Record a memo

You can record memo messages for yourself or other members of the household which can be played back like normal messages.

- 1. Press and hold MEMO for a couple of seconds.
- 2. After the beep record your memo.
- 3. Press to finish recording.

Listen to messages or memos

Playback is in the order messages or memos were received. New messages are played before old ones. The time and date of each message or memo is announced before playback.

Here are some functions you may find useful:

- to play or pause, press
- to stop, press
- to rewind, press
- to fast forward, press MEMO>>

Delete a single message or memo

- 1. Play the message or memo you want to delete by pressing .
- 2. Press and hold during playback of the message or memo to delete it.

Delete all messages and memos

- 1. Press twice.
- 2. Scroll using p or known and press =



- 3. You'll see Delete All? on your display.
- 4. To confirm, press . Or to cancel, press .

Memory full

Your answering machine will announce if it's full and automatically stop taking any more messages and switch itself to Answer Only. You'll need to delete some of your messages or memos before any new messages can be recorded.

Remote access to your answering machine

You can call your answering machine to hear your messages when you're away from home using most modern phones, including mobile phones.

You need to use a PIN code to access your answering machine. The default code is **000**. We suggest you change this for security reasons.

Change remote access PIN

- 1. Open your menu by pressing \(\begin{align*} \left\ \text{twice, then scroll using } \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \) or \(\frac{\partial \cappa \rightarrow \mathbb{P}}{\partial \cappa \rightarrow \mathbb{P}} \).
- 2. Enter your old PIN and press (=).
- 3. Enter your new PIN and press (\equiv) .

Call in to check messages

- 1. Dial your own phone number from the remote phone.
- 2. Press (*) three times, then enter your 3 digit PIN.
- 3. You can manage your messages using your keypad (see remote instructions guide on the next page).

Note: if you make a mistake entering your PIN three times, your answering machine will hang up and you'll need to call and try again.

Remote instructions guide

While listening to your messages from a remote location, enter these numbers to manage your messages.

To...

Rewind messages, press 1.

Play or pause your messages, press 2.

Fast Forward through your messages, press 3.

Hear outgoing message (OGM), press 4.

Record outgoing message (OGM), press 5. To end your message, press 6.

Stop messages, press 6.

Delete current message, press 7.

Switch answering machine off, press 8.

Switch answering machine on to take messages, press 9.

Delete all old messages, press 0.

Record a memo, press #. To end your message, press 6.

Use on a private branch exchange

Use on a private branch exchange

If your phone's on an exchange (e.g. you need to dial 9 to get an outside line), you can transfer calls and use call back by using the **R** button. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (**Short**) and 300ms (**Long**).

To set the recall time

- 1. Open your menu by pressing , then scroll using p or until you highlight **Settings** and press .
- 2. Scroll using p or known until you highlight Recall and press .
- 3. You'll see the current recall timing setting (e.g. Short).
- 4. Choose the recall timing setting you want (Short or Long) using p or A/R and press .

Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone.

To insert a dialling pause, simply enter the number you usually dial for an outside line and then press (P) A P on your display will show dialling pause is active.

Note: you can also insert a dialling pause with a phone number in your phone book.

Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.

Set the dial mode

You have a choice of two dialling modes: tone and pulse. The default setting is **TONE** and this is the correct setting for use within Europe.

- 1. Open your menu by pressing , then scroll using p or until you highlight **Settings** and press .
- 2. Scroll using \bigcirc / P or $? \bigcirc / R$ until you highlight **Dial Mode** and press
- 3. You'll see the current dial mode setting (e.g. Tone).
- 4. Choose the dial mode setting you want (Tone or Pulse) using p or A/R and press.

Help and support

Help and support

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't, please call us on 0844 800 6503 (using a UK landline, at the time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays. If you've a claim on your 2-year guarantee, please contact your supplier.

Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the main base station should be switched off for about 20 minutes. After which reconnect everything to determine if this has resolved the issue.

Troubleshooting guide

I can't make phone calls

- 1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
- 2. Check the power's plugged in, switched on and working.
- 3. Test the phone line and socket by using another phone.

The phone system isn't responding

You may need to reset to default settings. Please see page 31.

Caller's identification (Call Line ID) isn't working

- Check you have this service on your phone line. Please call your network provider.
- 2. The caller may have withheld their phone number.

My phone doesn't ring

Check that the ringer is on. See page 26.

There is interference in the earpiece and/or internet connection is very slow when using the phone

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

My answering machine won't record messages or memos

- 1. Check that your answering machine is connected and switched on.
- 2. Answering memory may be full. See page 45.

My remote access isn't working

- 1. Check you're using the correct remote access PIN. See page 46.
- 2. Make sure you're using a touchtone phone.

The white light on the base is constantly flashing

You have new answering machine message(s). Press the button to listen to them and the flashing will stop.

General information

Safety information

Please make sure you read this User Guide carefully.

Intended use

This phone is suitable for use on a public telephone network. Any other use is considered unintended use. Unauthorised modification or reconstruction isn't permitted. **Do not** open the device and attempt any repair work yourself.

Phone location

Make sure your phone:

- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- isn't obstructed by furniture
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Power supply

Important: use only the power adapter supplied with your PowerTel 58.

If you have a mains power failure you can still use your phone to make and receive calls, see page 20.

Energy efficient power adapter

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.



Economisant l'énergie A risparmio di Energy efficient

Medical equipment

Do not use your phone:

- near emergency or intensive care medical equipment
- during an electrical storm

It is recommended that if you have a pacemaker fitted you check with a medical expert or your health adviser before using this product

Hearing aid compatibility

You phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

Important: your phone can produce very high sound when Boost is switched on. Please take care if the phone is used by others.

Disposal

You are obliged to dispose of consumable goods properly in accordance with the applicable legal regulations.

The symbol on this product indicates that electrical and electronic apparatus and batteries must be disposed of **separately** from domestic waste at suitable collection points provided by the public waste authorities. Batteries can also often be disposed of at the point of sale.

Packaging materials must be disposed of according to local regulations.



Technical details

Power supply (base station) Input: 230VAC 50Hz

Output: 12VDC 670mA

Dialling mode Tone (DTMF)

Pulse

Optimum ambient temperature 0°C to 45°C

Optimum relative humidity 20% to 80%

Recall 100, 300 ms

Default settings

To reset to default settings, please see page 31.

Language English

Answer mode Answer and Record

PIN code for remote access 000

Answer delay 5

Time format 24 Hour

Ringing volume

Ringer melody

Key tone On

Contrast 4

Boost memory Off

Read number On

Recall time 100ms

Dialling mode Tone

PIN code 0000

5

8

Maintenance and guarantee

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

amplicomms equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material of production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.

Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the amplicomms equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive: 1999/5 EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

CE

To view the complete Declaration of Conformity, please refer to the free download available on our website **www.amplicomms.com**

Index



Default settings 62 Α Adjusting the handsfree volume 19 Delete messages 45 Adjusting the earpiece volume 18 Dial mode 51 Answer delay 43 Dialling pause 50 Answer mode 42 Dialling phone numbers from the phone book 17 Answering machine 42 В Dialling phone numbers from **Boost memory 28** a quickdial button 18 Display contrast 27 Boosting the earpiece volume 18 Display icons 11 C Calling back missed calls 17 Display language 27 Call in to check messages 46 Displaying calls list entries 38 Call length 19 E Calls list 38-40 Earpiece volume 18 Change case 29 End a call 16 Change remote access PIN 46 Entering a name in the phonebook 33 Check the contents of the box 8 Equaliser 24 Connecting the base 9 G Contrast 27 Guarantee 63 D Н Date/time 30 Handsfree 19 Declaration of Conformity 64 Headset use 20



Help 54 Play messages 44-45 Power failure 20 Icons in the display 11 Private branch exchanges 50 Profiles 22-25 K Keytone on/off 26 $\mathbf{0}$ L **Quickdial 18, 36-37** Language 27, 42 R Listening to your messages 44-45 Recall 50 M Read number 28 Maintenance 63 Record a memo 44 Making a call 16 Record your outgoing message 43 Melody 25 Redial 16 Memo 44 Remember boost 28 Memory full 45 Remote access 46-47 Menu guide 12-13 Reset to default settings 31 Muting the microphone 20 Ringer melody 25 Ν Ringer volume 26 Navigating the menu 12 S P Safety information 58-60 Pause 50 Set the answer delay 43 Set the answer machine language 42 Phone book 17, 32

Helpline 0844 800 6503 (See page 54 for costs and hours of operation)

Set the answer mode 42

PIN 46



Setting the recall time 50 Storing a phonebook entry 33 Storing a quickdial entry 36

Т

Take a call 16
Talk time display 19
Technical details 61
Tone control 19

U

User profiles 22-25
Using a headset 20
Using remote access 46-47
Using the answering machine 42
Using the menu 22

V

Volume 18, 19, 26

