

Desktop Analog

Recall every conversation using the power of your PC

The XtR Professional Universal Adapter 3.0 is the perfect entry level hardware for desktop recording applications. Although it's our basic hardware model, it has many sophisticated features not available on other recorders.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?

Flexible set-up for multiple applications

Set-up options include:

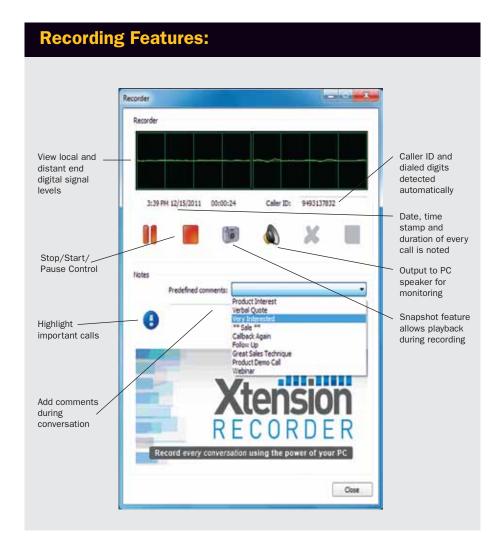
- · Record all calls, manually select which to record
- Use compression to save disc space
- Save calls locally or on a network server for centralized monitoring and playback.

The Universal Adapter 3.0 can connect directly onto any analog telephone line making a recording log of incoming callers (with caller ID if enabled) and outgoing dialed calls. The Universal Adapter 3.0 can also connect to any IP, digital or analog business telephone at the handset curly cord (although we would recommend our Desktop Digital 01 for compatible PBX's).

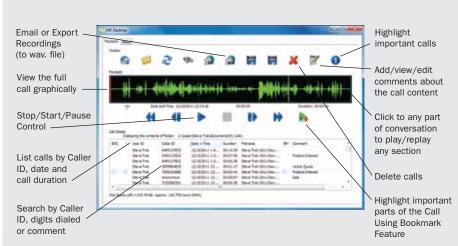
Complete with XtR Desktop software, and installed in minutes, the Universal Adapter 3.0 delivers the best analog desktop connectivity and recording on the market.

Because talk isn't cheap...





Complete Playback Control:



Some application ideas:

- Message Taking use Xtension
 Recorder Desktop Software to record
 a message instead of writing it down.
 Email the message to the recipient.
 It's like a mini Unified Messaging
 system.
- Customer Service Desks Xtension Recorder is a great training tool.
 Move it around to different agents to monitor activity from time to time.
- Operator Positions monitor how those important callers are being answered and transferred.
- Call Centers install Xtension Recorder at each desk and record to a central server location for supervisor listening.
- Conference Calls record those important discussions and decisions.
- Dictation Using the included Room Recorder feature, Xtension Recorder allows you to dictate directly into your PC microphone and email the recording to an assistant.

Contact us

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