





**Prefix (Depending on Country)**  
*If a PABX is used in a private network, you can program the outside call prefix. This function sets:*

**The PABX prefix number:** this number will be added at the beginning of the number you dialled.  
**The number to be detected:** if the number you dialled starts with the recorded sequence, this sequence will be automatically deleted.

These two settings are not applied if number you dialled starts with "#", "" or "P".

- Go to the menu " *ADVANCED SET* " / " *AUTO PREFIX* ".
  - Select " *DETECT DIGIT* " to define the number giving you access to the outside line.
  - Select " *PREFIX* " to specify the «digits before prefix».
- Press *OK*.

**Flash timing**

*If you connect your telephone to a private automatic branch exchange or use it in a foreign country, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, conference call. Contact your administrator, who will supply the appropriate time period, and proceed to the new settings.*

- Go to the menu " *ADVANCED SET* " / " *RECALL TIME* ".
- Select the appropriate time period, press *OK*.

**Modifying the dialing mode (Depending on Country)**  
*Most telephone systems use the tone dialling mode. You can, however, use the pulse dialling mode:*

- Go to the menu " *ADVANCED SET* " / " *DIAL MODE* ".
- Two modes are available: " *TONE* " and " *PULSE* ".
- Press *OK*.

**First ring**

*Activating this function is only useful if your line does not have the CLIP service. This menu allows you to arrange for your telephone to ring when a call is received even if it is connected on the same line with another device (a fax, a cord telephone, etc.). This function is activated as default. It will be automatically deactivated when a CLIP call is received (the number of which will be displayed on the handset screen).*

- Go to the menu " *ADVANCED SET* " / " *FIRST RING* ". Use the *▲* or *▼* key to change the state.
- Press *OK*.

**ANSWERING MACHINE (MODELS D160A / D210A ONLY)**

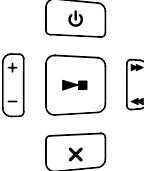
Your telephone features an answering machine with pre-recorded announcements and the possibility of remote access.

The answering machine function of your telephone has two operating modes:

- Basic answering machine:** an announcement indicates that you are not available. Your correspondent cannot leave any messages.
- Recording answering machine:** an announcement tells your correspondents that they can leave you a message, which they can record after a beep.

D160A and D210A models offer pre-recorded announcements in English language. It is recommended to record your own announcements Refer to paragraph **Modifying the outgoing message (OGM)** on page 15.

Control panel:



Description:

Key	Functions
	Start playback of the messages. Stop playback of the messages *.
	1 time up: go to the next message. 1 time down: go back to the beginning of the message. 2 times down: go back to the previous message.
	Delete the current message (Short press in playback mode). Delete all messages already played back (Press and hold outside playback mode)
	Press "+": Increase the base loudspeaker volume. Press "-": Decrease the base loudspeaker volume.
	Enable or disable the answering machine function.

\* The playback resumes from the first message.

**Enabling / disabling the answering machine**

From the base

To deactivate your answering machine, press the key on the base. The indicator light of the key goes off.

To activate your answering machine, press again the key on the base. The indicator light of the key turns on blue and the announcement that will be used is broadcast.

*Each time you power on your base, the answering machine goes to its previous state (activated or deactivated).*

From the handset

- Go to " *ANSU MACHINE* " / " *ANSU ON/OFF* ".
- Select " *ON* " or " *OFF* " using the *▲* or *▼* key to activate or deactivate your answering machine, press *OK*.

**Modify the answering machine mode**

- Go to " *ANSU MACHINE* " / " *ANSWER MODE* " / " *ANSU BRECORD* " (or " *ANSWER ONLY* ").
- Select " *ANSU BRECORD* " or " *ANSWER ONLY* " using the *▲* or *▼* key, press *OK*. You will hear a confirmation tone.

**Modifying the outgoing message (OGM)**

Recording a personal outgoing message

- Go to " *ANSU MACHINE* " / " *RECORD OGM* " / " *ANSU & RECORD* " (or " *ANSWER ONLY* ").
- Select " *RECORD OGM* " using the *▲* or *▼* key, press *OK*.
- Clear state your announcement close to the base.
- At the end of your announcement, press *OK*. A confirmation beep is issued.

If you make a mistake while recording the announcement, repeat the operations described above until you are satisfied with your announcement.

*The maximum recording duration for an announcement is 120 seconds. The recording start and end beeps are not part of your announcement.*

*The recording of a new announcement will automatically replace the previous announcement.*

**Playing outgoing message**

- Go to " *ANSU MACHINE* " / " *RECORD OGM* " / " *ANSU BRECORD* " (or " *ANSWER ONLY* ").
- Select " *PLAY* " using the *▲* or *▼* key, press *OK*. The announcement that will be used is broadcast. After broadcasting the announcement, your answering machine will return to standby mode.

*If no announcement is recorded, you will hear a beep.*

**Delete your personal outgoing message**

*If you have not saved a personal announcement, the answering machine will automatically use one of the pre-recorded announcements.*

- Go to " *ANSU MACHINE* " / " *RECORD OGM* " / " *ANSU BRECORD* " (or " *ANSWER ONLY* ").
- Select " *DELETE* " using the *▲* or *▼* key, press *OK*. The anonymous announcement corresponding to the current answering machine mode (simple/recorder) is automatically played. At the end of the playback, the announcement is deleted and you are back to the previous menu.

**Adjusting the volume of the base speaker**

Press successively the top or bottom the on the base until you obtain a satisfactory level.

**Playing messages using the base**

If you have received new messages, the indicator light of the key flashes blue and the icon flashes on the handset screen.

Press the key to listen to your messages:

- If you have new messages, only the latter will be played, from the most recent one to the oldest one.
- If you have no new messages, all the older messages will be played, from the most recent to the oldest one.

A beep is issued after each message is broadcast and the next message is broadcast automatically.

*For the key to operate correctly, Use it only after 2 seconds as from the start of message playback.*

*When a message is being left by a correspondent, you can open the line (by pressing the key) to answer at any time.*

Listen again to the current message

Press the bottom of the key during the playback of the message.

Listen again to the previous message

Press twice the bottom of the key to hear the previous message again.

Go to the next message

During playback of the message, press the top of the key to skip to the next message.

Stop the playback of the messages

Press the key to stop the playback of the messages.

*When you press the key a second time the playback resumes from the first message.*

**Playing messages using the handset**

*If you have received new messages, the indicator light of the key flashes blue and the icon flashes on the handset.*

- Go to " *ANSU MACHINE* " / " *PLAY* ".
- Press *OK*.

**Deleting messages**

Deleting the current message

During the playback of the message, press the key.

- The message in progress is deleted:
- If you have other messages, the next message is broadcast.
- Otherwise, the answering machine returns to standby mode.

Deleting all messages already played back

- In standby mode, hold down the key until you hear a beep. This beep informs you that all your messages already played back have been deleted.

- OR -

- Go to " *ANSU MACHINE* " / " *DELETE ALL* ".
- Press *OK*.
- Press *OK* to confirm deletion. A beep indicates that all messages already played back have been deleted.



**ANSWERING MACHINE SETUP (MODELS D160A / D210A ONLY)**

**Number of rings**

*This parameter enables you to set the number of times your telephone rings before the answering machine answers a call. The number of rings can be set between 2 and 7. You can also select the "ECONOMY" mode. The "ECONOMY" mode automatically determines the number of rings: If there are no new messages on the answering machine, the number of rings will be 4, otherwise the number of rings will be 2.*

- Go to " *ANSU MACHINE* " / " *SETTINGS* " / " *RING DELAY* ".
- In the list, select the desired number of rings (between 2 and 7) using the *▲* or *▼* key or the " *ECONOMY* " mode, Press *OK*.

Remote access to answering machine

*Your answering machine can be interrogated remotely. This function lets you play back your messages and set up your answering machine from another telephone located outside your home.*

Activate/deactivate remote access

- Go to " *ANSU MACHINE* " / " *SETTINGS* " / " *REMOTE RCC* ".
- Use *▲* or *▼* to select " *ACTIVATE* " or " *DEACTIVATE* " setting.
- Press *OK* key to confirm your selection. You will hear a confirmation tone

Remote access control

*To remotely access your answering machine: Dial your telephone number and wait for the answering machine to come on. When your outgoing message is played, press # and enter your remote access code (0000 by default).*

*The code for remote access to the answering machine corresponds in fact to the PIN Code of your Base. This code is 0000 by default, and it can be modified from the " *ADVANCED SET* / *CHANGE PIN* " menu (refer to the paragraph " **Base master PIN code** " page 11).*

*A beep will indicate access to the answering machine. You can carry out the following operations:*

- |   |                                     |
|---|-------------------------------------|
| 1: Previous message.  | 6: Delete the current message       |
| 2: Listen to your messages / back to the beginning of the message | 8: Stop the playback of the message |
| 3: Next message   | 9: Switch OFF the answering machine |

**Memory status**

Your answering machine has a capacity of 15 minutes (2 minutes for the OGM and 13 minutes for the messages) or 59 messages.

When your answering machine reaches its maximum recording capacity, you can no longer receive new messages.

**BATTERIES SAFETY PRECAUTIONS**

To avoid any risk of explosion:

- Make sure you have inserted the batteries correctly.
- Use only with 1.2V 400mAh type or equivalent rechargeable batteries pack.
- Do not dispose of the batteries in a fire. The cell may explode.
- Check with local code for possible special disposal instructions.
- Do not burn, disassemble, mutilate or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the user's guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

**GENERAL PRODUCT CARE**

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

**TROUBLESHOOTING**

**Causes of poor reception:**

- Aluminium siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You are too close to appliances such as microwaves, stoves, computers, etc).
- Atmospheric conditions, such as strong storms.
- Base installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset batteries is low.
- You are out of range of the base.

**Auto-diagnostics**

Problem	Solution
No display	<ul style="list-style-type: none"><li>Are batteries fully charged? Try replacing the batteries. Make sure the batteries are properly installed and connected.</li><li>If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again.</li><li>Did you order Caller ID service from your local telephone company?</li></ul>
No dial tone	<ul style="list-style-type: none"><li>Check installation :<ul style="list-style-type: none"><li>Is the base power cord connected to a working outlet?</li><li>Is the telephone line cord connected to the base unit and the wall jack?</li></ul></li><li>Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.</li><li>Is the handset out of range of the base?</li><li>Make sure the batteries are properly charged (12 hours).</li><li>Are the batteries pack installed correctly? The batteries may need to be charged.</li></ul>
Dial tone is OK, but can't dial out	<ul style="list-style-type: none"><li>Make sure the tone/pulse setting is correct.</li></ul>
Handset does not ring	<ul style="list-style-type: none"><li>Make sure the RINGER setting on the handset is programmed to ON.</li><li>You may have too many extension phones on your line. Try unplugging some phones. See solutions for «NO dial tone».</li></ul>
You experience static, noise or fading in and out.	<ul style="list-style-type: none"><li>Is handset out of range?</li><li>Move closer to the base.</li><li>Does the base need to be relocated?</li><li>Charge batteries.</li><li>Make sure base is not plugged into an outlet with another household appliance.</li></ul>

**Warning beeps**

- Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge batteries for 15 hours.
- Clean charging contacts on handset and base with a soft cloth
- See solutions for «No dial tone»
- Replace batteries.

**Memory dialling**

- Did you program the memory location keys correctly?
- Did you follow proper dialling sequence?
- Make sure the tone/pulse setting is correct.
- Did you reprogram numbers into memory after power outage or batteries replacement?

**ENVIRONMENT**

Preservation of the environment is an essential concern of SAGEMCOM. The desire of SAGEMCOM is to operate systems observing the environment and consequently it has decided to integrate environmental performances in the life cycle of its products, from manufacturing to commissioning, use and elimination.

**Packaging**



The presence of the logo (green dot) means that a contribution is paid to an approved national organisation to improve packaging recovery and recycling infrastructures.

To facilitate recycling, please respect the sorting rules set up locally for this kind of waste.

**Batteries**

If your product contains batteries, they must be disposed of at appropriate collection points.

**The product**



The crossed-out waste bin stuck on the product or its accessories means that the product belongs to the family of electrical and electronic equipments. In this respect, the European regulations ask you to dispose of it selectively:

- At sales points in the event of the purchase of similar equipment.
- At the collection points made available to you locally (drop-off centre, selective collection, etc.).

In this way you can participate in the re-use and upgrading of Electrical and Electronic Equipment Waste, which can have an effect on the environment and human health.

**TERMS AND CONDITIONS FOR UNITED KINGDOM & IRELAND ONLY**

In order to apply the guarantee, you should contact the SAGEMCOM Helpdesk or the retailer where you purchased the equipment. Proof of purchase will be required in either case. Please make sure that you use your equipment only for the purpose for which it was designed and under normal usage conditions. SAGEMCOM do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage. Should any malfunction arise, the SAGEMCOM Helpdesk or your retailer will advise you how to proceed.

**A) General Guarantee conditions**

SAGEMCOM undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 (twelve) months or 3 (three) months for accessories, from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship. Unless the customer has concluded with SAGEMCOM a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises. The customer must however return the defective equipment at his/her own expense, to the address supplied by the SAGEMCOM Helpdesk or by the retailer. In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of purchase (which is not altered, written on or in any way made illegible) showing that the product is still under guarantee. In the case that no proof of purchase is enclosed, the SAGEMCOM repair centre will use the production date as its reference for establishing the guarantee status of the product. Apart from all legal obligatory rules, SAGEMCOM, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee. If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee. This guarantee does not affect the Customer statutory rights.

**B) Exclusions From Guarantee**

SAGEMCOM shall have no liability under the guarantee in respect of:

- Damage, defects, breakdown or malfunction due to one or more of the following:
    - Failure to properly follow the installation process and instructions for use
    - An external cable to the equipment (including but not limited to: lightning, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)
    - Modifications made without the written approval of SAGEMCOM
    - Unsuitable operating conditions, particularly of temperature and humidity
    - Repair or maintenance of the equipment by persons not authorised by SAGEMCOM
  - Wear and tear from normal daily use of the equipment and its accessories
  - Damage due to insufficient or bad packaging of equipment when returned to SAGEMCOM
  - Usage of new versions of software without the previous approval of SAGEMCOM
  - Work on any equipment or software modified or added without the prior written consent of SAGEMCOM
  - Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment
- Communication problems related to an unsuitable environment including:
- Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
  - Transmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality)
  - Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network
  - Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product

- Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.
- Malfunctions resulting from the usage of products, consumables or accessories not compatible with the equipment.

**C) Out of Guarantee Repairs**

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised SAGEMCOM Repair Centre for a cost estimation prior to work being carried out. In such cases, the repair and delivery costs will be invoiced to the customer. The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom and Ireland. [www.sagemcom.com](http://www.sagemcom.com)

**TERMS AND CONDITIONS FOR OTHER COUNTRIES**

If, despite our best efforts, your product presents any defects, you should refer to your retailer and present the proof of purchase that they gave you on the day of purchase. Should any malfunctioning arise, the retailer will advise you what to do. For the warranty to apply, you should ensure that the product was used in accordance with the instructions for use and the purpose for use, and that you have at your disposal the sales invoice or receipt stating the date of purchase, the name of the retailer, the reference and the serial number of the product. No coverage shall be given under this warranty if the following conditions are applicable:

- The required documents have been modified or altered in order to take advantage of the warranty.
- The manufacturing numbers, product brands or labels have been altered or made illegible.
- Interventions on the product have been made by an unauthorized person.
- The product has been subjected to abnormal or improper use.
- The product has been damaged by external factors such as lightning, over-voltage, moisture, accidental damage, improper care as well as all Acts of God.

This present warranty does not affect the consumer rights that you may have under the laws in effect in your country.

Important: Should you return the product to the after-sales department, please ensure that you return as well all the elements and accessories originally supplied with the product.