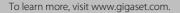


E310 - E310a

Congratulations

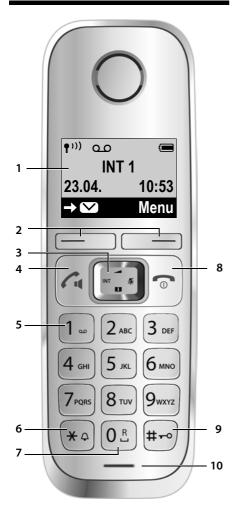
By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!





GIGASET. INSPIRING CONVERSATION. MADE IN GERMANY

Overview of handset



- 1 **Display** in idle status (→ page 17)
- 2 Display keys (→ page 4)
- 3 Control key (→ page 5)
- 4 Talk/speaker key

Accept call; start dialling; toggle between earpiece and speaker mode (→ page 28); Lights up: speaker mode activated; Flashes: incoming call

5 Key 1

Call the answering machine (E310A only) (→ page 35)/ network mailbox (→ page 39)

6 Star key

Ring tones on/off (press and **hold**); with an open connection: switch from pulse dialling to tone dialling (press **briefly**, → page 50)

7 0 key/recall key

Consultation call (flash): press and hold

8 End call key, on/off key

End call; cancel function; go back one menu level (press briefly); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)

9 Hash key

Keypad lock on/off (press and **hold**, → page 20); upper/lower case and digits (→ page 60); enter dialling pause (press and **hold**)

- 10 Microphone
- Please note

To **change the display language**, proceed as described on page 44.

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

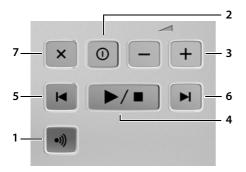
Service Centre UK: 0845 3

0845 367 0812 (local call cost charge)

Overview of handset

Overview of Gigaset E310A base

You can use the keys on the base to operate the integrated answering machine (Gigaset E310 A only), search for handsets ("paging" → page 42) and register handsets to the base → page 41.



- 1 Registration/paging key: Search for handsets (press briefly, paging → page 42). Register handsets (press and hold → page 41).
- 2 **On/off key:** switch answering machine on and off. **Lights up:** answering machine is activated. **Flashes:** message is being played back or recorded.

3 Volume keys:

(- = quieter; + = louder.) During message playback: adjust the speaking volume. While phone is ringing: adjust ringer melody volume.

4 Play/Stop key:

Play back new messages from answering machine (press **briefly**), play back all messages (press and **hold**), cancel playback. **Flashes:** at least one new message is present. **Flashes very quickly:** memory is full.

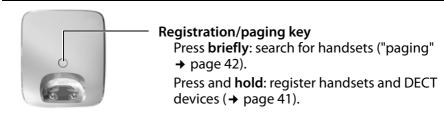
During message playback:

- 5 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 6 Go to the next message.
- 7 Delete current message.

Please note

If the answering machine is being operated from a handset or if it is recording a message, it cannot be operated from the base at the same time.

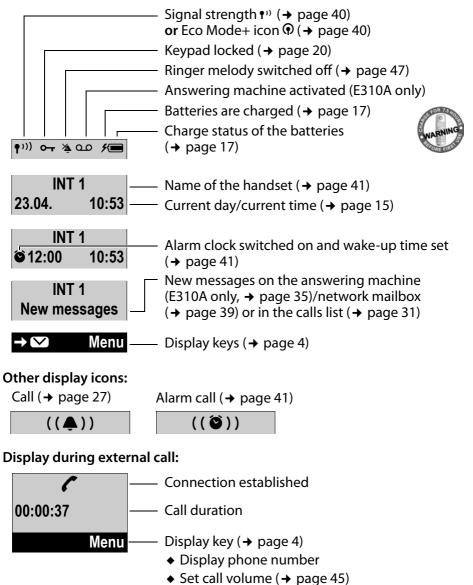
Overview of Gigaset E310 base



Icons and keys

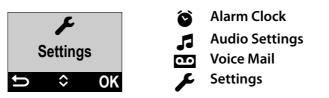
Display icons

The display depends on the phone's settings and operating status.



Access service information

Main menu icons



For information on using the menu and the menu tree, see page 19 and page 23.

Display keys

The functions of the display keys change depending on the particular operating situation. **Examples:**

 Current display key function

② Display keys



Examples:

- Menu Open main menu/menu for further functions.
- OK Confirm selection or save entry.
- → Open calls list (→ page 31), network mailbox (→ page 39) or answering machine list (E310A only, → page 35).
- C Delete key: delete one character at a time from right to left.
 - So back one menu level or cancel operation. So back one menu level or cancel operation. So back one menu level or cancel operation. So back one menu level or cancel operation.

Control key

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black e.g., for "press the right edge of the control key".



The control key has a number of different functions:

When the handset is in idle status

- Open the main menu.
- Open the directory.
- Open the list of handsets.
- Call up the menu for setting the handset's call volume.

In menus and in lists

רוא	Ĺ

Scroll up/down a line at a time.

In input fields

) / 🕒 Use the control key to move the cursor to the left 🗐 or right 🕒.

During an external call

- Mute the microphone.
- Open the directory.
- Initiate an internal consultation call.
- Adjust the loudspeaker volume for earpiece and speaker mode.

Contents

Contents

Overview of handset	. 1
Overview of Gigaset E310A base	. 2
Overview of Gigaset E310 base	. 2
Icons and keys Display icons Main menu icons Display keys Control key	.3 .4 .4
Safety precautions	. 9
First steps	10 10 11 11 12 14
What would you like to do next?	18
Using the phone	19 20 20 20 20
Understanding the operating steps	21
Menu tree	23
Making callsMaking external calls and ending callsAccepting a callCalling Line IdentificationNotes on phone number display (CLIP)Speaker mode operationMuting	26 26 26 27 28
Muting	28

Contents

Using the directory and lists	28
Directory	
Redial list	
Answering machine list (Gigaset E310A only)	
Network mailbox list	
Calls list	
Opening lists	32
Automatic network provider preselection	
Operating the answering machine	34
Switching the answering machine on/off	34
Recording a personal announcement	
Playing back messages	
Accepting a call from the answering machine	
Activating/deactivating call screening	
Setting up the answering machine	
Operating when on the move (remote operation)	38
Using the network mailbox	39
Accepting a new message from the network mailbox	
Playing back messages	39
ECO DECT	40
ECO DECTUsing the handset as an alarm clock	
	41
Using the handset as an alarm clock	41 41
Using the handset as an alarm clock Using multiple handsets	41 41 41
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging")	41 41 42 42
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging") Listening in to an external call (conference)	41 41 42 42 43
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging")	41 41 42 42 43
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging") Listening in to an external call (conference) Making internal calls	41 41 42 42 43 43
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging") Listening in to an external call (conference) Making internal calls Setting the handset	 41 41 42 42 43 43 44
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging") Listening in to an external call (conference) Making internal calls	41 41 42 42 43 43 44
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging") Listening in to an external call (conference) Making internal calls Setting the handset Changing the display language	 41 41 42 42 43 43 44 44 44
Using the handset as an alarm clock Using multiple handsets Registering handsets De-registering handsets Locating a handset ("paging") Listening in to an external call (conference) Making internal calls Setting the handset Changing the display language Setting big dial font	41 41 42 42 43 43 43 44 44 44
Using the handset as an alarm clock	41 41 42 42 43 43 44 44 45 45
Using the handset as an alarm clock	41 41 42 42 43 43 44 45 45 45 45 45
Using the handset as an alarm clock	41 41 42 43 43 43 44 44 45 45 45 45 45 45 45
Using the handset as an alarm clock	41 41 42 42 43 43 43 44 44 45 45 45 45 45 46 46
Using the handset as an alarm clock	41 41 42 42 43 43 44 44 45 45 45 45 45 46 46 47

Contents

Setting the base	48
Changing the ring tones for the Gigaset E310A base	48
Repeater support	
Protecting against unauthorised access	
Resetting the base to the default settings	49
Operating the base on the PABX	50
Service (Customer Care)	51
Questions and answers	52
Authorisation	53
Guarantee Certificate	
United Kingdom	54
Guarantee Certificate	
Ireland	55
Environment	56
Appendix	57
Care	57
Contact with liquid	57
Specifications	58
Writing and editing names	60
Accessories	61
Mounting the E310 base on the wall	62
Mounting the charger on the wall	62
Index	63

Safety precautions

- Warning

Read the safety precautions and the user manual before use. Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base.



Fit only the recommended, rechargeable batteries (\rightarrow page 58), i.e., never use a conventional (non-rechargeable) battery or other battery type as this could result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, for example doctor's surgery.

If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

During a call, a very high call volume can be set on your handset. This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment (\rightarrow page 46).

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids. If you require assistance, please contact your hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof.



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your phone to a third party, make sure you also give them the user manual.



Remove faulty bases from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- Not all of the functions described in this user guide are available in all countries.
- The device cannot be used in the event of a power failure. It is also not possible to transmit emergency calls.

First steps

Checking the package contents

- One Gigaset E310/E310A base
- One power adapter
- One Gigaset handset
- Two batteries
- One battery cover
- One phone cord
- One user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charger with power adapter for each additional handset.

Setting up the base and charger (if included)

The base and charger are designed for use in dry rooms in a temperature range of $+5^{\circ}$ C to $+45^{\circ}$ C.

 Set up the base at a central point in the building on a level, nonslip surface or mount the base (Gigaset E310 only) and charger on the wall (→ page 62).

— Please note —

Pay attention to the range of the base. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (\rightarrow page 40).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

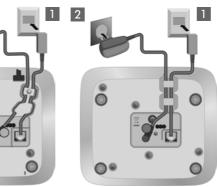
Please note:

- Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

- First, connect telephone jack
 1.
- Then connect the power adapter 2 and insert the cables into the cable ducts.

Gigaset E310A



Please note:

• The power adapter must **always be connected**, as the phone will not operate without a mains connection.

Gigaset E310

2

- Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.
- The answering machine is ready for use **approx**. **15 seconds after** the base has been connected or reset.

Connecting the charger (if included)



- Connect the flat plug to the power adapter 1.
- Plug the power adapter into the plug socket 2.

To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4.



Setting up the handset for use

The display is protected by a plastic film. Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Use only rechargeable batteries (→ page 58) recommended by Gigaset Communications GmbH i.e., never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

 Insert the batteries with the polarity in the correct direction. The polarity is indicated

in/on the battery compartment.







 Slide the battery cover back into the main casing until it clicks into place.

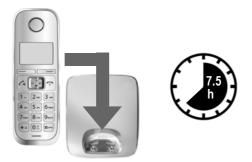
To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

• Charge the handset in the base for 7.5 hours.



Please note

The handset must only be placed in the designated Gigaset E310/E310A base or the corresponding charger.

• After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

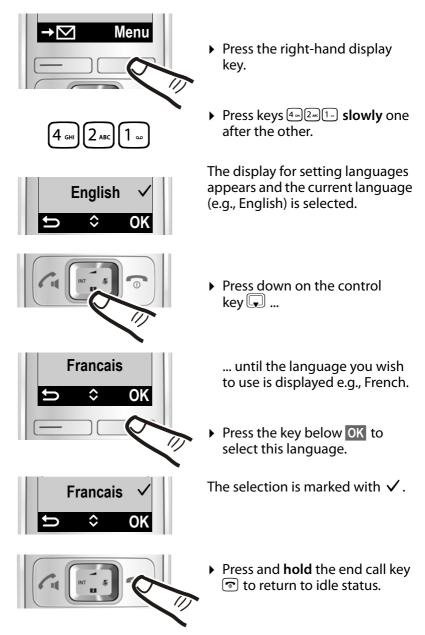
 The handset is pre-registered with the base. If you have purchased a model with multiple handsets, all handsets will already be registered with the base. You do not need to register the handsets again.

However, if a handset is not registered with the base (**Register HS** or **Put into base** flashes on the display), please register the handset manually (→ page 41).

- After the first battery charge and discharge, you may place your handset in the charger after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

Change the display language if you do not understand the language currently set.

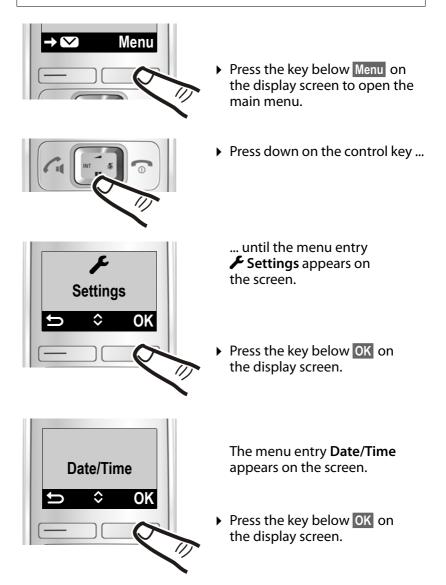


Setting the date/time

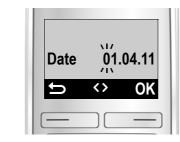
Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

— Please note

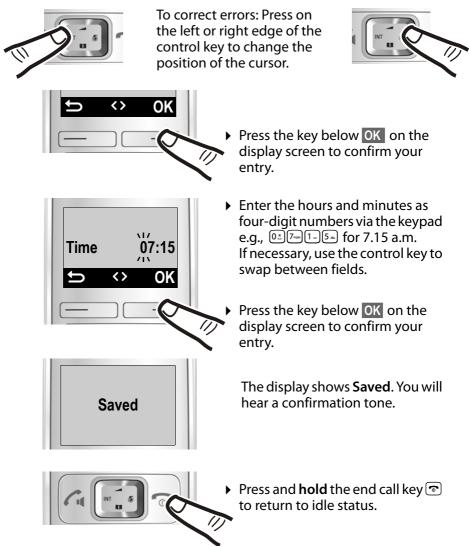
Depending on your network provider, the date and time may be displayed automatically.



First steps



The input field opens. The active line is marked [...]. Enter the day, month and year as a 6-digit number via the keypad e.g., 0:1-0:4-1-1for 1 April 2011.



Please note If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone: Press the following keys in sequence: ► + + + + + + • 0 ^R 5 m + • • 7 ros 3 of You will see the following display and the current setting will flash: 973 SET: [0] > Press one of the following keys to determine when the date should be copied across: 0 . Never Or 1. Once, in case the date/time is not set on your phone Or (2 ARC) Always

Your selection is displayed (e.g., 2 for Always):

973 SET: [2]

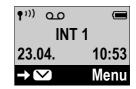
Press the display key OK.

Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example.

Screen display

- Reception between the base and the handset:
 - Good to poor: $\mathbf{P}^{(1)}$ $\mathbf{P}^{(1)}$ $\mathbf{P}^{(1)}$
 - No reception: 🕏
- Activating the answering machine:
 - • Your answering machine is set with a pre-recorded announcement
- Battery charge status:
 - 🔚 Batteries charged to over 66%
 - 🔳 Batteries charged to between 34% and 66%
 - 🗔 Batteries charged to between 11% and 33%
 - Batteries charged below 11%
 - — Flashes: battery almost empty (less than 10 minutes of talktime)



What would you like to do next?

If Eco Mode+ (\rightarrow page 40) is activated, the \odot icon is displayed in the top left corner of the display.

Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers" \rightarrow page 52) or contact our Customer Care team (\rightarrow page 51).

What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	page 19
Changing the ring tones and volume on the handset	page 46
Changing the ring tones and volume on the base (Gigaset E310A only)	page 48
Changing the call volume on the handset	page 45
Setting the sound of the earpiece	page 46
Activating Eco Mode / Eco Mode+	page 40
Transferring an old directory to a new handset	page 30
Registering other handsets	page 41
Recording an announcement for the answering machine (Gigaset E310A only)	page 34
Setting big dial font	page 44
Storing numbers in the directory	page 28

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels (menu overview \rightarrow page 23).

Main menu (first menu level)

When the handset is in idle status, press the display key Menu to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- You can scroll between functions using the control key (1). The relevant function is shown in the display.
- Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key 🔄 left on the control key 🗐 or briefly press the end call key 🕤, the display returns to idle status.

Submenus

The functions in the submenu are indicated by name.

Selecting a function:

- You can scroll between functions using the control key (1). The relevant function is shown in the display.
- Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key 🔄 , left on the control key 💭 or **briefly** press the end call key 🕤, the display will return to the previous menu level.

Any settings you have not confirmed by pressing **OK** will be discarded.



Settings

 $\hat{\mathbf{x}}$

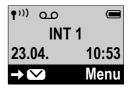
OK

Using the phone

Returning to idle status

From any point in the menu:

- Press and hold the end call key or
- Do not press any key: after 2 minutes, the display will automatically revert to idle status.



Keys on the keypad

▲/0≞/*→ etc.

Press the corresponding key on the handset.

P

Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key << to delete the character to the left of the cursor
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date

Activating/deactivating the handset

In idle status, press and **hold** the end call key (confirmation tone).

If you place a deactivated handset in the base or charger, it will automatically be activated after a specific period of time (approx. 30 seconds).

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the or icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

[•]

Understanding the operating steps

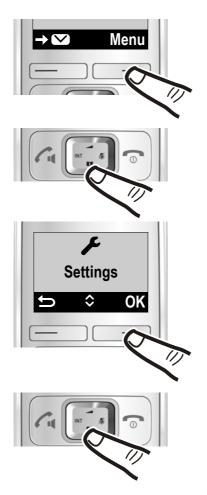
An example of a procedure is as follows:

Menu ► 💭 Settings ► OK ► 💭 Handset ► OK

• Auto Answer • OK (\checkmark = on)

This means you should proceed as follows:

Please note Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.



Menu:

Press the key below Menu on the display screen to open the main menu.

Press up or down on the control key until ...

Settings:

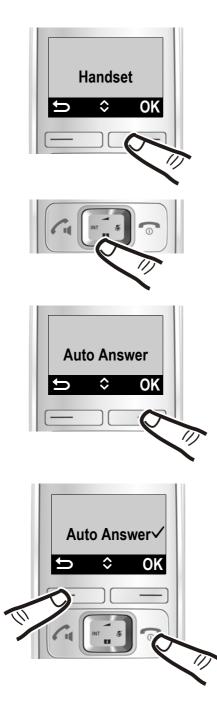
... the menu entry **Settings** appears on the screen.

• OK:

Press the key below **OK** on the display screen to open the submenu.

▶ 💭:

Press up or down on the control key until ...



Handset:

... the menu entry **Handset** appears on the screen.

► OK:

Press the key below **OK** on the display screen to open the submenu.

▶ 🞝:

Press up or down on the control key until ...

Auto Answer:

... the menu entry **Auto Answer** appears on the screen.

• OK :

Press the key below OK on the display screen to switch the function on or off (?! = on).

The change is effective immediately and does not need to be confirmed.

Press the key below 🕤 on the display screen to jump back to the previous menu level **or**

Press and **hold** the end call key To return to idle status.

Menu tree

If you press the Menu display key in idle status, a list appears with menu entries. You can scroll through the list by pressing 💭.

- Ô Alarm Clock
- 5 **Audio Settings**
- مە Voice Mail ۶
 - Settings

Some of these menu entries contain submenus. The page numbers refer to the relevant description in the user guide.

Alarm Clock

Activation → page 41 Wake-up time → page 41

Audio Settings

c 5		
Handset Volume		→ page 45
	Speaker	→ page 45
Handset Sound	Low	→ page 46
	High	→ page 46
Ringer Volume	→ page 46	
Ringer Melody	External Calls	→ page 47
	Internal Calls	→ page 47
	Alarm Clock	→ page 47
Advis.Tones	→ page 47	
Battery Low	→ page 47	

Menu tree

• Voice Mail

Play MessagesNet Mailbox ** Answ. Mach. **> page 39 > page 35Answ. Mach. *> page 34Call Screening *Handset Base> page 37 > page 37Announcements *Rec announce Play announce> page 34 > page 35Message Length *Maximum 1 Minute> page 37 > page 35Message Length *Maximum 1 Minute> page 37 > page 37 3 MinutesRing Delay *Immediately 10 sec 30 sec Auto> page 37 > page 37 > page 37 > page 37 > page 37 > page 37 30 sec AutoNetw. Mailbox> page 39Set Key 1 *Answ. Mach. Net Mailbox> page 35 > page 35		_		_	
Answ. Mach. *+ page 34Call Screening *Handset+ page 37Base+ page 37Base+ page 37Announcements *Rec announce+ page 34Play announce+ page 35Del announce+ page 37Del announce+ page 371 Minute+ page 372 Minutes+ page 373 Minutes+ page 378 sec+ page 371 0 sec+ page 3710 sec+ page 3710 sec+ page 3730 sec+ page 3730 sec+ page 37Auto+ page 37Set Key 1 *Answ. Mach.* page 35	Play Messages		Net Mailbox **	→	page 39
Call Screening *Handset→ page 37Announcements *Rec announce→ page 34Play announce→ page 34Play announce→ page 35Del announce→ page 35Message Length *Maximum→ page 371 Minute→ page 372 Minutes→ page 373 Minutes→ page 379 Announce→ page 371 Minute→ page 372 Minutes→ page 373 Minutes→ page 3710 sec→ page 3718 sec→ page 3730 sec→ page 37Auto→ page 37Auto→ page 37Set Key 1 *Answ. Mach.			Answ. Mach. **	→	page 35
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Image: Section of the section of th			1 Minute	→	page 37
Ring Delay * Immediately > page 37 10 sec > page 37 18 sec > page 37 30 sec > page 37 Auto > page 37 Netw. Mailbox > page 39 Set Key 1 * Answ. Mach. > page 35			2 Minutes	+	page 37
10 sec→ page 3718 sec→ page 3730 sec→ page 3730 sec→ page 37Auto→ page 37Auto→ page 37Set Key 1 *Answ. Mach.			3 Minutes	→	page 37
18 sec → page 37 30 sec → page 37 Auto → page 37 Netw. Mailbox → page 39 Set Key 1 * Answ. Mach. → page 35	Ring Delay *	-	Immediately	→	page 37
30 sec→ page 37Auto→ page 37Auto→ page 37Set Key 1 *Answ. Mach.→ page 35			10 sec	→	page 37
Auto → page 37 Netw. Mailbox → page 39 Set Key 1 * Answ. Mach.			18 sec	→	page 37
Netw. Mailbox → page 39 Set Key 1 * Answ. Mach.			30 sec	→	page 37
Set Key 1 *Answ. Mach. → page 35			Auto	→	page 37
, , , , , , , , , , , , , , , , , , , ,	Netw. Mailbox	→	page 39	-	
Net Mailbox → page 40	Set Key 1 *	<u> </u>	Answ. Mach.	+	page 35
			Net Mailbox	→	page 40

* Base with answering machine only ** Only base with answering machine and number of network mailbox entered

✗ Settings

Date/Time	→ page 15		
Handset	Language	→ page 44	
	Big Dial Font	→ page 44	
	Contrast	→ page 45	
	Backlight	In Charger	→ page 45
		Out of Char.	→ page 45
	Auto Answer	→ page 45	
	Register HS	→ page 41	
	De-register HS	→ page 42	
	Reset Handset	→ page 48	
Base	Audio Settings (E310A only)	Ringer Volume	→ page 48
		Ringer Melody	→ page 48
	Call list type	Missed Calls	→ page 31
		All Calls	→ page 31
	System PIN	→ page 49	
	Base Reset	→ page 49	
	Additional	Repeater	→ page 48
		Eco Mode+	→ page 40
		Eco Mode	→ page 40
	Listening in	→ page 43	
	Preselection	Presel. Number	→ page 33
		With Preselect	→ page 33
		Without Presel	→ page 33

Making calls

Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls

External calls are calls using the public telephone network.

Enter the phone number 🛗 and press the talk key 🖪. The number is dialled.

You can also **first** press and **hold** the talk key (dial tone) and then enter the number.

Press and **hold** the hash key **•** to enter a dialling pause.

During the call, you can access the menu for adjusting the earpiece volume with () and adjust the volume using ().

Ending a call/cancelling dialling:

Press the end call key (a) or place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk/speaker key . Press the talk/speaker key to accept the call.

If the handset is in the base and the **Auto Answer** function is activated (→ page 45), the handset will accept a call automatically when you lift it out of the base.

If the ring tone is intrusive, press

Menu ► Silent ► OK

You can accept the call as long as it is displayed on the screen.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen if the following prerequisites are met.

- Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): the caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): the caller's number is displayed.
- You have requested CLIP from your network provider.
- The caller has requested CLI from the network provider.

Call display

When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.



The following is displayed instead of the number:

- External call, if no number is transmitted.
- Withheld, if the caller has suppressed Calling Line Identification.
- Unavailable, if the caller has not requested Calling Line Identification.

Notes on phone number display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- You have not requested CLIP from your network provider
- Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and home connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

 Briefly disconnect the PABX power plug. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

Check the CLIP (phone number display) settings of your PABX and activate this function if necessary. In the user manual for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number identification", "caller ID" etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.

Have you requested the phone number display service from your network provider?

 Check whether your provider supports phone number display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset website at:

www.gigaset.com/service

Using the directory and lists

Speaker mode operation

In speaker mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note

Inform your caller before you use speaker mode so that they know a third party may be listening.

Activating/deactivating speaker mode

Switching between earpiece and speaker mode

Press the speaker key.

During a call and when listening to the answering machine (Gigaset E310A only), activate or deactivate speaker mode.

If you wish to place the handset in the charger during a call:

Press and hold the speaker key rewrite while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.

For instructions on adjusting the loudspeaker volume, see page 45.

Muting

[]

You can deactivate your handset's microphone during a call.

Press the **right-hand** control key during the call to activate/deactivate the function.

Using the directory and lists

The telephone offers a directory, redial list, answering machine list, network mailbox list and calls list.

You can save up to 120 entries in the directory.

You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets (→ page 30). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. With the handset in idle status, open the directory by pressing the 🖵 control key.

Length of an entry

Number: max. 32 digits Name: max. 16 characters

Saving the first number in the directory

- ↓ New Entry? → OK
- ▶ 🚰 (Enter number) ▶ 🛛 K
- ▶ 🚰 (Enter name) ▶ OK

Storing further numbers in the directory

- Image: Image
- ▶ 🚰 (Enter number) ▶ OK
- ▶ 🚰 (Enter name) ▶ OK

Please note

- Refer to the character set chart to see how to enter names (+ page 60).

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

- 1 Space
- 2 Digits (0-9)
- 3 Letters (alphabetical)
- 4 Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

Open the directory.

You have the following options:

- Use (1) to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the 💭 key.

Dialling with the directory

Select an entry.

•

Managing directory entries

Select an entry.

The following functions can be selected with Menu

New Entry

Save new phone number.

Show Number

Display the phone number.

Show Name

Display the name.

Edit Entry

Edit selected entry.

Use Number

Edit or add to a stored number. Then dial or select other functions using Menu.

Delete Entry

Delete selected entry.

Send Entry

Send an individual entry to another handset (\rightarrow page 30).

Delete List

Delete all directory entries.

Send List

Send the complete directory to another handset.

Shortcut

For creating shortcuts by assigning the current entry to a key, see the following section.

Using shortcuts

You can assign directory entries to the keys 2 = to = :

↓ ↓ ↓ (Select entry) ↓ Menu

► Shortcut ► 🚰 (Press the key to which you want to assign the entry)

To dial, press and **hold** the required shortcut key.

Transferring the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.
- ↓ ↓ ↓ (Select entry) ▶ Menu
- Send Entry/Send List
- ► OK ► 💭 (Select the internal

number of the receiving handset)

► OK

A message appears on the display to confirm a successful transfer. You will hear the confirmation tone.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the calls list or redial list, to the directory.

A number is displayed.

Menu 🕨 💭 Copy to Dir. 🕨 OK

► Complete the entry (→ page 28).

The message playback is interrupted while numbers are copied from the answering machine list (Gigaset E310A only).

Redial list

The redial list contains the ten numbers last dialled with the handset. If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

- Press the talk key.Select an entry.
- Press the talk key. The number is dialled.

Managing entries in the redial list

- Press the talk key.Select an entry.
- Menu Press the display key.

The following functions can be selected with 🔄:

Use Number

Edit or add to the number. Then dial or select other functions from the Menu.

Copy to Dir.

Copy an entry to the directory.

Delete Entry

Delete selected entry.

Delete List

Delete all entries.

Answering machine list (Gigaset E310A only)

The answering machine list contains all the calls recorded by the answering machine. You can use the list to listen to messages on the answering machine (\rightarrow page 35).

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 39).

Calls list

Prerequisite: CLIP (→ page 27)

Depending on the type of list set, the calls list contains:

- All calls
 - Accepted calls
 - Unanswered calls
 - Calls recorded by the answering machine (Gigaset E310A only)
- Missed calls
 - Unanswered calls
 - Calls not recorded by the answering machine (Gigaset E310A only)

Setting the call list type

- Menu 🕨 💭 Settings 🕨 OK
- ► 💭 Base ► OK
- Call list type Call list type
- Missed Calls /All Calls
- OK (\checkmark = selected)
- Press and hold (idle status).

The calls list entries are retained when you change the list type.

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

Opening the calls list

→ 🗸 ► 🖨 CallsList

The calls list is displayed as follows:

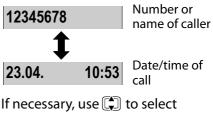
CallsList 01+02

Number of new entries + number of old, read entries.

OK

Press the display key to open the list.

The last incoming call is displayed. The display will alternate between the following (example):



another entry.

The following functions can be selected with Menu ▶ 〔〕:

Delete Entry

Delete current entry.

Automatic network provider preselection

Copy to Dir.

Copy an entry to the directory.

Date/Time

Display date and time of call (if set, \rightarrow page 15).

Status

New Call: New missed call. Old Call: Entry already read.

Delete List

Caution! All **old and new** entries will be deleted.

After exiting the calls lists, all viewed entries are assigned the status "old".

Calling back a caller from the calls list

→ 💟 → 💭 CallsList 01+02 → OK

▶ 💭 (Select entry) ▶ 🕢

Opening lists

When you press \longrightarrow , the list selection opens. You can scroll through the available lists by pressing . Only the lists containing messages and the network mailbox list are displayed.

An **advisory tone** sounds as soon as a **new message** appears in a list. The message **New messages** appears in the display.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been set (depending on your network provider).

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the **With Preselect** list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the **Without Presel** list, enter the exceptions to the **With Preselect** list.

Examples:

Presel. Number	0999
With Preselect	08
Without Presel	081 084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number	Dialled number
07112345678 •	07112345678
08 912345678 ▶	0999 08912345678
084 12345678 ▶	08412345678

Storing preselection numbers

- Menu 🕨 💭 Settings 🕨 OK
- ► 💭 Base ► OK
- Preselection
 OK
- ▶ 🗊 Presel. Number ► 🛛 K
- ► (Enter or edit preselection number) ► OK
- •
- Press and **hold** (idle status).

Saving or editing entries in preselection lists

Each of the two lists can contain 11 entries with 4 digits.

Depending on the country, numbers may be preset in the "With Preselect" list. This means e.g., that all national calls or calls to the mobile network are **automatically** linked to the preselection number you have saved previously.

Menu 🕨 💭 Settings 🕨 OK

- ► 💭 Base ► OK
- Preselection
 OK
- With Preselect /

Without Presel > OK

- ▶ 💭 (Select entry)
- ▶ OK ▶ 🛗 (Enter or edit first digits
- of number) ► OK
- Press and hold (idle status).

Temporarily cancelling preselection

- (press and **hold**) > Menu
- ▶ Preselect off ► OK
- Dial number

Permanently deactivating preselection

Delete the preselection number with **C** and press **OK**.

Operating the answering machine

You can operate the (integrated) answering machine

- Via the handset or
- Via the keys on the base

You will find information on operating the answering machine via the keys on the base on page 2.

The following sections describe operation via the handset.

Switching the answering machine on/off

- Menu
 Voice Mail
 OK
- ▶ 💭 Answ. Mach. ▶ OK (✓ = on)

When the answering machine is switched on, the remaining memory time is announced. The **ao** icon appears in the display. The on/off key lights up on the base.

The answering machine uses a prerecorded announcement. However, you can also record a personal announcement of your own.

Please note

If the memory is full the answering machine switches itself off automatically. It switches itself on again automatically when you delete old messages.

Recording a personal announcement

Menu 🕨 💭 Voice Mail 🕨 OK

- ► C Announcements ► OK
- ▶ 🗊 Rec announce ► OK
- Strt recording? OK

You will hear a short tone.

 Now say your announcement (at least 3 seconds).

Just as if you were making a call via the earpiece, place the telephone against your ear and speak into the microphone at a normal volume.

Cancel the recording with 💿 or 🔄 Restart the recording with OK.

OK

Press the display key to end the recording.

After recording, the announcement is played back for you to check.

Please note

- Your recording is ended automatically:
 - If the maximum message length of 170 seconds is reached or
 - If there is a pause lasting for longer than 2 seconds.
- If you cancel the recording, the pre-recorded announcement is used.
- The recording is cancelled if the answering machine memory is full.

Operating the answering machine

Playing back an announcement

- Menu
 Voice Mail
 OK
- ► 💭 Announcements ► OK
- ▶ 🗊 Play announce ► OK

If you have not recorded your own announcement, the pre-recorded announcement will be played.

Deleting your personal announcement

Menu
Voice Mail
OK

- ► 💭 Announcements ► OK
- Del announce > OK

The pre-recorded announcement is used again after a personal announcement is deleted.

Playing back messages

There are three ways to start playing back messages on the answering machine.

- Start message playback via the Voice Mail menu:
 - Menu
 Voice Mail
 OK

► ► Play Messages ► OK If you have entered a number for the network mailbox you still need to select the answering machine:

▶ 🗊 Answ. Mach. ► OK

 Start message playback via the answering machine list:

→ 💟 → 🗊 VoiceMail

(see also page 32)

The list is displayed as follows:

VoiceMail 01+02

Number of new messages + number of old, played back messages.

OK Press the display key to open the list.

 Fast access to the answering machine:

To access the answering machine, simply **press and hold** the 1- key – you do not have to select it via the menu.

The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access (→ page 39), you can change this setting.

- Menu
 Voice Mail
 OK
- 🕨 💭 Set Key 1 🕨 OK
- ► 💭 Answ. Mach. ► OK

The setting for fast access applies to all registered handsets.

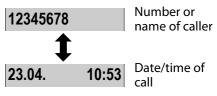
If you have new messages, playback will start with the first new message, otherwise with the first old message. The loudspeaker on the handset switches on **automatically**. To switch it off, press the speaker key **A**.

A message comprises two parts:

- An info block, comprising number/date/time and
- The content (spoken message).

First, the info block is played black followed by the content.

The display will alternate between the following (example):



Operating the answering machine

Stopping and controlling playback

Controlling message playback depends on when you press the relevant key.

During message playback:

2 ABC	Stop playback. Press again to resume.
or 1	During the info block announcement: Skip to the start of the previous message.
	During playback of the con- tent: Skip to the start of the current message.
June Or	Go to the start of the next message.
бмю	During the info block announcement: Skip info block.
	During playback of the con- tent: Skip to the content of

the next message.

Skipping back from the first message means you skip to the last message, skipping forward from the last message means you skip to the first message.

If playback is interrupted for over a minute, the answering machine returns to idle status.

Additional functions during message playback

Menu Press the display key. Playback stops.

Select the relevant function using 💭:

Dial Number

Dial the number.

Continue

Continue message playback.

Handset Volume

Set the speaker or earpiece volume.

Copy to Dir.

Copy the caller's number to the directory.

Delete all old

Delete all old messages.

Deleting an individual message

During playback: Press key 🖭 or display key <

Accepting a call from the answering machine

You can still accept a call even when the answering machine has answered a call or is recording:

Menu Accept OK

If Call Screening has been deactivated via the handset (see following section "Activating/deactivating call screening") or if Call Screening is activated meaning the call cannot be heard on the handset, you can still accept the call by following these steps:

- ◆ Press the talk key <a>
- Remove the handset from the base/charger (if auto answer is activated, → page 45)

Please note If Call Screening is activated via the handset and the call can be heard on the handset, you can switch the speaker on and off by pressing the talk key *(*.

Recording stops and you can speak to the caller.

If three seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answering machine, you can listen in via the loudspeaker on the base or handset.

Permanently activating/ deactivating call screening

Menu
Voice Mail
OK

- Call Screening Coll
- Handset /Base
- ▶ OK (✓ = on)

Call screening can be simultaneously activated on the base and handset.

Deactivating call screening on the handset for the current recording

Press the end call key. The loudspeaker on the hand-set is deactivated.

Operating the answering machine

Setting up the answering machine

The answering machine has already been preset at the factory. You can configure individual settings via the handset.

Setting up ring delay

You can set the amount of time that elapses before the answering machine is to accept a call.

Menu 🕨 💭 Voice Mail 🕨 OK

- 🕨 💭 Ring Delay 🕨 OK
- Select Immediately / 10 sec / 18 sec / 30 sec / Auto and press OK (√ = on).

With **Auto** the ring delay is as follows:

- If there are no new messages, the answering machine answers a call after 18 seconds.
- If new messages are present, the answering machine answers a call after 10 seconds.

Setting the message length

You can set a maximum message length.

You can choose: **Maximum**, **1 Minute, 2 Minutes** or **3 Minutes**.

- Menu 🕨 💭 Voice Mail 🕨 OK
- ► 💭 Message Length ► OK
- Select the message length
- ▶ OK (✓ = on)

Operating when on the move (remote operation)

You can check your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- You have set a system PIN other than 0000 (→ page 49).
- The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from retailers).

Calling the answering machine and playing messages

- Dial your own number.
- When you hear your announcement, press and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answering machine using the keypad.

Please note

The connection is terminated:

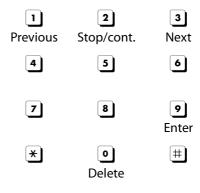
- When an incorrect system PIN is entered
- After playing back the message(s)

Operating the answering machine via the keypad

The answering machine is operated using the following keys:

- During the number/date/time announcement: Skip to the start of the previous message.
 During message playback: Skip to the start of the current message.
- Stop playback. Press again to resume.
- Go to the next message.
- Delete current message.

Number codes for operation:



Using the network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Entering the network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

- Menu ► 💭 Voice Mail ► OK
- ▶ 💭 Netw. Mailbox ► OK
- Enter the network mailbox number and press OK.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **calls list** (→ page 31).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the calls list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.

- Call the network mailbox via the Voice Mail menu:
 - Menu 🕨 💭 Voice Mail 🕨 OK
 - Play Messages
 OK
 - ► 💭 Net Mailbox ► OK
- Call the network mailbox via the network mailbox list:
 - → 🗠 → 💭 Netw.MBX

The list is displayed as follows:

Netw.MBX 00+**

00: The number of new messages is only displayed correctly if your network provider transmits this information.

**: The number of old messages is not available.

- OK Press the display key to call the network mailbox.
- Fast access to the network mailbox:

To access the network mailbox, simply press and **hold** the 1. key – you do not have to select it via the menu.

Gigaset E310: The network mailbox is preconfigured for fast access.

ECO DECT

Gigaset E310A: The integrated answering machine is preconfigured for fast access. You can switch to the network mailbox.

Menu 🕨 💭 Voice Mail 🕨 OK

- ► 💭 Set Key 1 ► OK
- ▶ 💭 Net Mailbox
- OK (\checkmark = selected)

The setting for fast access applies to all handsets.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses <0.4 W when in idle status and when the batteries are not being charged.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- Handset: The closer the handset is to the base, the lower the radiation.
- Base: The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:

Eco Mode

Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. It is always better to use **Eco Mode** when a reduced range is sufficient.

Switching off radiation

Eco Mode+

When you activate **Eco Mode+**, the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made. This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

Eco Mode/Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.

Activating/deactivating Eco Mode / Eco Mode+

- Menu 🕨 💭 Settings 🕨 OK
- ► 💭 Base ► OK
- ► 💭 Additional ► OK
- ▶ 💭 Eco Mode / Eco Mode+
- ▶ OK (✓ = on)

Status displays

Display icon	
↑ ³⁾⁾ ↑ ³⁾ ↑ ³ ↑ (中)	Reception strength: – Good to poor – No reception
•	Eco Mode+ enabled (displays instead of the reception strength icon when in idle status)

Using the handset as an alarm clock

- Please note

- When using Eco Mode+ you can ensure that the range of the base is sufficient by pressing the talk key . You hear the ring tone if the base can be reached.
- When **Eco Mode+** is enabled:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- Registering handsets that do not support Eco Mode+ causes the mode to be deactivated on the base and all other handsets.
- Activating **Eco Mode** reduces the range of the base.
- ◆ Eco Mode / Eco Mode+ and repeater support (→ page 48) cancel each other out, i.e., if you use a repeater, you cannot use Eco Mode or Eco Mode+.

Using the handset as an alarm clock

Activating/deactivating the alarm clock

Prerequisite:

The time is set (\rightarrow page 15).

Menu
Alarm Clock
OK

- Activation
- OK (\checkmark = activated)

After you activate the alarm clock, the menu for setting the wake-up time opens automatically.

Setting the wake-up time

Menu 🕨 💭 Alarm Clock 🕨 OK

- ► 💭 Wake-up time ► OK
- ▶ 🚰 (Enter wake-up time) ▶ OK

If the alarm clock is activated, you will see the **(*)** icon in the display and the wake-up time after it.



When the alarm clock rings...

Press any key to deactivate the alarm clock for 24 hours.

If you do not press any key, the alarm clock switches off after one minute.

Using multiple handsets

Registering handsets

You can register up to four handsets on the base.

Registering a Gigaset handset manually to the Gigaset E310/ E310A

You must register the handset manually on both the handset (1) and the base (2).

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g., **INT 1**.

Using multiple handsets

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

1) On the handset

Menu
Menu

- ► Handset ► OK
- ► 💭 Register HS ► OK

▶ Enter the base system PIN
 (default setting: 0000) ▶ OK
 Registering flashes on the display.

2) On the base

Within **60 seconds** of entering the system PIN, press and **hold** the registration/paging key ④ on the base (→ page 2) (min. 3 seconds).

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

 Start to register the handset as described in its user guide.

2) On the base

De-registering handsets

You can de-register any other registered handset from any registered Gigaset E310H handset.

- Menu 🕨 💭 Settings 🕨 OK
- ► Handset ► OK
- ► De-register HS ► OK
- Select the internal party/ parties you wish to de-register and press OK. (The handset you are currently using is indicated by <.)
- Enter the current system PIN and press OK.

Locating a handset ("paging")

You can locate your handset using the base.

- Briefly press the registration/paging key
 on the base
 (→ page 2).
- All handsets will ring at the same time ("paging"), even if the ringer melodies are switched off.

Ending paging

Briefly press the registration/paging key
Image: The base (→ page 2) or press the talk key Image: or end call key Image: on the handset.

Listening in to an external call (conference)

You want to listen in to an existing external call.

Prerequisite: The **Listening in** function must be activated.

Activating/deactivating the function:

Menu 🕨		Settings	▶	OK
--------	--	----------	---	----

- ► 💭 Base ► OK
- **Listening in** \blacktriangleright OK (\checkmark = on)

Listening in to the call:

Press and **hold** the talk key i on the handset. All participants hear a signal tone. This handset displays the **Conference** message and it is not possible to dial another number from this handset.

Ending listening in:

Press the end call key (a) on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key (*), the handset that has "listened in" remains connected to the external participant.

Making internal calls

Internal calls are free calls between handsets that are registered with the same base.

Calling a specific handset

	Initiate internal call. Enter the number of the handset.
Or:	
	Initiate internal call.
	Select handset.
	Press the talk key.

Calling all handsets ("group call")

	Press and hold .
Or:	
	Initiate internal call.
* \$	Press the star key.
Or:	
	Initiate internal call.
Call all	Select
4	Press the talk key.
Ending a	call
•	Press the end call key.

Accepting an internal call

Your telephone rings and the internal number of the caller appears in the display (e.g. **INT 2**).

Press the talk key 🕝, to take the call.

Ending a call

Press the end call key 🕤.

Transferring a call to another handset/internal consultation

You are in conversation with an **external** participant.

Open the list of handsets.

The external participant hears the music on hold.

Ţ

Select a handset or **Call All** and press **OK**.

When an internal participant answers:

 If necessary, announce the external call.

Either

Press the end call key. The external call is transferred to the other handset.

or

Press the display key. You are reconnected with the external participant.

When transferring a call, you can also press the end call key refore the internal participant answers.

If the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number will appear in the display if phone number identification is enabled.

- Press the end call key raise to end the internal call.
- Press the talk key 🕢 to accept the external call.

Setting the handset

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

Menu 🕨 💭 Settings 🕨 OK

- ► 💭 Handset ► OK
- ▶ 💭 Language ► OK
- ▶ 🗊 (Select language) ▶ OK

The current language is indicated by a \checkmark .

If you accidentally choose a language you do not understand:

Menu
 4 GH 2 ARC 1 ...

- (Select language)
- OK (\checkmark = selected)

Setting big dial font

You can improve the legibility of the digits when you dial. Bigger digits are displayed.

- Menu 🕨 💭 Settings 🕨 OK
- ► 💭 Handset ► OK
- **Big Dial Font OK** $(\checkmark = \text{on})$

Changing the display contrast

You can set the display contrast to 9 levels.

- Menu

 Me
- ► Handset ► OK
- ► Contrast ► OK
- ▶ 💭 (Set contrast) ▶ OK

Setting the display backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the backlight (\checkmark = on).

Menu 🕨 💭 Settings 🕨 OK

- ► 💭 Handset ► OK
- ► 💭 Backlight ► OK
- ▶ 🗊 In Charger/Out of Char.
- ▶ OK (✓ = on)

If the display backlight **In Charger** is activated, the display is permanently dimmed, when the handset is in the charger.

If the display backlight **Out of Charger** is activated, the handset will switch the display brightness in two stages to 10% of the maximum brightness when the handset is not in the charger.

When the display backlight is switched off, pressing any key will activate the backlight and perform the relevant key function. Please note
 If the backlight is turned on out-

side the charger, the standby time for the handset is considerably reduced!

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key A.

Menu 🕨 💭 Settings 🕨 OK

- Handset > OK
- ► C→ Auto Answer ► OK (✓ = on)

Changing the speaker/ earpiece volume

You can set the volume for speaker mode and earpiece mode to five different levels.

In idle status:

┣ ►	Handset	Volume	▶	OK
-----	---------	--------	---	----

- Earpiece/Speaker
 OK
- Set the volume 1–5.
- OK Press the display key to save the setting.

During a conversation via the earpiece or in speaker mode:

Press the control key to open the menu for setting the volume. Set the earpiece or speaker volume 1–5 by pressing ().

The setting 1–5 will automatically be saved after approximately 3 seconds or press the display key OK.

Please note

You can also set the call volume via the menu (\rightarrow page 23).

Extra loud setting

During a conversation, the earpiece volume can also be set to **Extra Loud**:



Do not hold the handset close to the ear when doing so.

If **Extra Loud** is set, **Extra Loud!** is shown on the display.

After pressing the display key 🔄 or at the end of the call, the volume will automatically drop to the previously set level.

- Warning

- This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment.
- It may amplify interference noise in the phone line.

Setting the sound of the earpiece

Adjust the sound of the earpiece to suit your requirements.

- ◆ Low: Default setting
- High: Treble emphasis setting In idle status:
- ► Handset Sound ► OK
- 💭 Low/High
- OK (\checkmark = selected)

Please note
 You can also set the sound of the earpiece via the menu
 (→ page 23).

Changing ring tones

♦ Volume:

Five volume levels (1–5) and **Crescendo** (volume increases with each ring) can be set.

Melody:

List of pre-loaded ringer melodies. The first three melodies are the "classical" ringer melodies.

You can also set different ringer melodies for the following functions:

- External Calls
- Internal Calls
- Alarm Clock

For information on how to set the ring tones for the base, see page 48.

Setting the ringer volume

The ringer volume is the same for all types of ring.

In idle status:

- Kinger Volume
 OK
- Set the volume.
- OK Press the display key to save the setting.

Please note

You can also adjust the ringer volume via the menu (\rightarrow page 23).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

In idle status:

► ► Ringer Melody ► OK

Select melody and press OK (\checkmark = selected).

Please note

You can also set the ringer melodies via the menu (\rightarrow page 23).

Activating/deactivating the ring tones

You can:

- Permanently deactivate the ring tones in idle status or when receiving a call
- Deactivate the ring tones for the current call only

The ring tones cannot be re-activated while a call is in progress.

Permanently deactivating the ring tones

*• Press and **hold** the star key.

The $\overset{\sim}{=}$ icon appears in the display.

Reactivating the ring tones

Press and hold the star key.

Deactivating the ring tones for the current call

Menu ► Silent ► OK

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- Advis.Tones
 - Key click: Every key press is confirmed.
 - **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base and on arrival of a new entry in the answering machine list or the call list.
 - Error tone (descending tone sequence): When you make an incorrect entry.
 - Menu end tone: When scrolling at the end of a menu.
- Battery Low

The battery needs charging.

The **menu end tone** when scrolling at the end of a menu cannot be deactivated.

Activating/deactivating advisory tones

Menu
Menu
Menu

► Advis.Tones ► OK (✓ = on)

Activating/deactivating the battery low beep

Menu 🕨 💭 Audio Settings 🕨 OK

► 💭 Battery Low ► OK (🗸 = on)

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, calls list, date and time or the handset's registration to the base.

- Menu 🕨 💭 Settings 🕨 OK
- Handset Handset
- Reset Handset
 OK
- Reset? > OK

Cancel the reset with 🕤.

Setting the base

The base settings are made via a registered handset.

Changing the ring tones for the Gigaset E310A base

Volume:

Five volume levels (1-5), "Off" (volume = 0) and **Crescendo** (volume increases with each ring) can be set.

Melody:

List of pre-loaded ringer melodies. The first three melodies are the "classical" ring tones.

- Menu

 Me
- ► 💭 Base ► OK
- ► 💭 Audio Settings ► OK
- Ringer Volume/

Ringer Melody > OK

- ▶ 💭 (Select volume/melody)
- OK (\checkmark = selected)

Repeater support

You can increase the range and signal strength of the base using a repeater. You will need to activate repeater mode. This will terminate any calls that are in progress at the time.

- Menu 🕨 💭 Settings 🕨 OK
- ► 💭 Base ► OK
- Additional
- OK
 Repeater
- OK (\checkmark = activated)

After activating or deactivating the repeater, switch your handset off and on again (\rightarrow page 20).

- Please note
- Eco Mode / Eco Mode+

 page 40) and repeater support cancel each other out, i.e., if you use a repeater, you cannot use Eco Mode or Eco Mode+.
- The default encrypted transmission setting is deactivated when repeater mode is activated.

Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to you. You will need to enter the system PIN when, for example, registering/de-registering a handset to/ from the base.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Gigaset E310A: Setting a system PIN enables remote operation of the answering machine (\rightarrow page 38).

- Menu 🕨 💭 Settings 🕨 OK
- ► 💭 Base ► OK
- System PIN > OK
- > PIN: (Enter current system PIN)
- ▶ OK ▶ New PIN: (Enter new

system PIN) ► OK

Resetting the system PIN

If you have forgotten your system PIN, you can reset the PIN to the original code **0000 using the button on the base. This will also reset other settings**; see the section entitled "Resetting the base to the default settings".

Resetting the base to the default settings

When restoring default settings:

- Individual settings are reset
- All lists are deleted
- Eco Mode and Eco Mode+ are deactivated.

The date and time are retained.

Please note

The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Resetting the base via the menu

When resetting via the menu

- Handsets are still registered
- The system PIN is not reset.
- Menu
 Settings
 OK
- ► 💭 Base ► OK
- Base Reset > OK

Resetting the base using the button on the base

When resetting the base using the button on the base

- All handsets are de-registered and
- The system PIN is reset to the original code 0000

Proceed as follows:

- Remove the mains cable from the base.
- Hold down the registration/paging key
 on the base (→ page 2) while reconnecting the power cable to the base. Hold the key down for at least 5 seconds.

Please note

All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user manual.

Changing the dialling mode

Menu ► (**)(**)(*)(5,m)(1-)(1-) ► Enter the digit for the dialling mode: (*) = tone dialling (DTMF); 1- = pulse dialling (PD) ► OK.

Temporarily switching to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

▶ Press the star key 🐑.

Tone dialling is now activated **for this call only**.

Setting recall

Menu ▶ ★ + + • 0 5 st + • • 1 • 2 st

- Enter digits for recall:
- 0 = 80 ms; 1 = 100 ms;
- $2_{\text{asc}} = 120 \text{ ms}; 3_{\text{osc}} = 400 \text{ ms};$
- $4_{\text{os}} = 250 \text{ ms}; 5_{\text{m}} = 300 \text{ ms};$
- 6 = 600 ms; 7 = 800 ms

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key (and transmitting the phone number.

Menu ▶ ★ + + + • 0 ± 5 ± + • • 1 • 9 ± • 2

- Enter digit for the current pause length:
- $1_{\odot} = 1$ second
- $2_{\text{ABC}} = 3 \text{ seconds}$
- 3 = 7 seconds \blacktriangleright OK.

Changing the pause after recall key

Menu ▶ *++=>0 = 5 == #=> 1 == 4 ==

• Enter digit for the current

pause length: 1 = 800 ms;

- 2 = 1600 ms;
- $3_{\text{m}} = 3200 \text{ ms} \rightarrow \text{OK}.$

Service (Customer Care)

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this User Manual and in the service pages of our Gigaset online portal.

Please register your phone right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. Your personal user account enables you to directly contact our customer service by email.

Our representatives are available on the telephone hotlines for more advanced questions or immediate consultation.

United Kingdom

www.gigaset.com/uk/service

Service Hotline: 0845 367 0812 (local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 1850 777 277 (6.6561 Ct./Call)

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

If you have any questions about the use of your phone, you can contact us at <u>www.gigaset.com/service</u> for assistance 24/7.

In addition, the following table provides troubleshooting assistance.

The display is blank.

- 1. The handset is not activated.
 - ▶ Press and **hold** the end call key .
- 2. The battery is empty.
 - Charge or replace the battery (→ page 13).

"Base" flashes in the display.

- 1. The handset is outside the range of the base.
 - Move the handset closer to the base.
- 2. The range of the base is reduced because Eco Mode mode is activated.
 - Deactivate Eco Mode

 (→ page 40) or reduce the distance between the handset and base.
- 3. The base is not activated.
 - Check the base power adapter
 (→ page 11).

"Put into base" or "Register HS" flashes in the display.

The handset has not been registered with the base or has been deregistered.

Place the handset in the base (automatic registration, may take up to 5 minutes) or register the handset manually (→ page 41).

The handset does not ring.

The ringer melody is deactivated.

Activate the ringer melody
 (→ page 47).

You cannot hear a ringer/dialling tone from the fixed line.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

 Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer
 (→ page 59).

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated (→ page 48).

Activate/deactivate the handset
 (→ page 20).

When you try to activate Eco Mode+, "Not possible!" appears in the display.

A handset is registered to the base that does not support **Eco Mode+**.

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.

Reset the system PIN to 0000
 (→ page 49).

Forgotten system PIN.

Reset the system PIN to 0000
 (→ page 49).

The number of the caller is not displayed although CLIP has been set.

Calling Line Identification is not enabled.

 The caller should ask the network provider to enable Calling Line Identification (CLI).

Refer to the notes on calling line display (\rightarrow page 27).

You hear an error tone when keying an input.

Action has failed/invalid input.

Repeat the process.
 Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

Set your PABX to tone dialling
 (→ page 50).

Gigaset E310A only:

No time is specified for a message in the calls list.

Date/time have not been set.

▶ Set the date/time (→ page 15).

The answering machine reports "Incorrect PIN!" during remote operation.

- 1. You have entered the wrong system PIN.
 - Enter the system PIN again.
- 2. The system PIN is still set to 0000.
 - Set the system PIN to something other than 0000
 (→ page 49).

The answering machine will not record any messages/cancels the recording of a personal announcement.

The memory is full.

- Delete old messages.
- Play back and delete new messages (→ page 36).

The answering machine only records part of a personal announcement.

The announcement contained a pause of more than 2 seconds.

Avoid pausing when recording an announcement (→ page 34).

Exclusion of liability

Some displays may contain pixels (picture elements) which remain activated or deactivated. This is completely normal and does not indicate a fault.

Authorisation

This device is intended for analogue phone lines in the UK and on the Irish network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

€ 0682

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the

Guarantee must be submitted within two months of the Guarantee default becoming evident.

- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated

- The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.

Environment

- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk on 1850 777 277. This number is also to be found in the accompanying user guide.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at <u>www.gigaset.com</u>.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TüV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 40) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid 🖄

If the handset has come into contact with liquid:

- 1 Switch off the handset and remove the battery pack immediately.
- 2 Allow the liquid to drain from the handset.
- 3 Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
- 4 Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Appendix

Specifications

Batteries

Technology:	Nickel-metal-hydride (NiMH)
Size:	AAA (Micro, HR03)
Voltage:	1.2 V
Capacity:	550 - 1000 mAh
The device is approved bat	supplied with two tteries.

Handset operating times/ charging times

Your handset can charge batteries up to a capacity of 1000 mAh. Using special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way it is used. (Standby times/talktimes/operating times are maximum possible times, charging times are typical values.)

Capacity (mAh) approx.								
	550	700	800	1000				
Standby time (hours) *	190/ 153	220/ 176	255/ 203	310/ 250				
Talktime (hours)	17	20	23	28				
Operating time for 1.5 hrs of calls per day (hours) **								
- Without - With Eco Mode+	110 85	130 95	150 110	185 135				
Charging time in base (hours)	6.5	7.5	8.5	11				
Charging time in charger (hours)	6	7	8	9.5				

* Without/with display backlight
 ** Without display backlight
 (Setting the display backlight
 → page 45)

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is updated regularly:

www.gigaset.com/service

Base power consumption

	E310	E310A
In standby mode *	approx. 0.6 W	approx. 0.6 W
Base in standby mode **	< 0.4 W	< 0.4 W
During a call	approx. 0.5 W	approx. 0.6 W

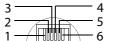
* Charged handset in base

** Handset not in base

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m out- doors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Ambient condi- tions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dial- ling)/PD (pulse dialling)

Pin connections on the telephone jack



- 1 unused 2 unused
- 2 unus 3 a
- 5 a 4 b
- 5 unused
- 6 unused

Appendix

Writing and editing names

The following rules apply when writing names:

- ◆ Each key between [™] and [™] is assigned several letters and characters.
- ◆ Control the cursor with <a>[□].
- Characters are inserted at the cursor position.
- Press the display key <C to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key **s** to change the text input mode.

123	Digits
Abc	Upper case *
abc	Lower case

* First letter in capitals, all others in lower case

Writing names

Enter the individual letters/characters by pressing the corresponding key.

Briefly press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1.	1	£	\$	¥	¤										
2 416	а	b	с	2	ä	á	à	â	ã	ç					
3	d	e	f	3	ë	é	è	ê							
4 🕬	g	h	i	4	ï	í	ì	î							
5 -	j	k	I	5											
6==0	m	n	0	6	ö	ñ	ó	ò	ô	Õ					
7-m	р	q	r	S	7	ß									
8 nw	t	u	٧	8	ü	ú	ù	û							
9.eec	w	х	у	z	9	ÿ	ý	æ	ø	å					
0 *	1)	•	,	?	!	0	+	-	:	ż	i	"	1	;	_
*•	*	/	()	<	=	>	%							
#*			#	@	١	&	§								

1) Space

Upgrade your Gigaset to a cordless PABX.

Gigaset E310H handset

- Extra loud voice playback
- Handsfree operation with brilliant voice quality
- Hearing aid compatible (HAC)
- High-contrast, large b/w display
- Battery charge status and reception signal indicator
- Large font for outstanding legibility
- Enlargeable digit display
- Green illuminated handsfree key
- High-quality, large, illuminated and clear keypad
- Directory for 120 entries
- Automatic redialling of the last 10 numbers
- ◆ Talk/standby time of up to 20/240 hours
- Standard batteries

www.gigaset.com/gigasete310h

Gigaset repeater

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base. <u>www.gigaset.com/gigasetrepeater</u>



Compatibility

You can find more information about the handset functions in connection with the individual Gigaset bases at: <u>www.gigaset.com/compatibility</u>

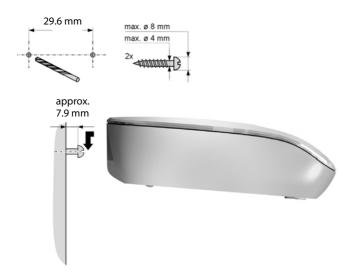


Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

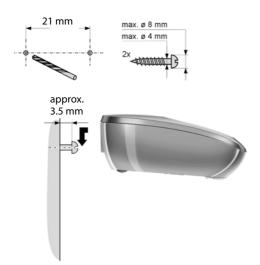


Mounting the E310 base on the wall

Mounting the E310 base on the wall



Mounting the charger on the wall



Α

В

Backlight 45
Base
changing system PIN
connecting11
operating on PABX50
restoring default settings 49
setting
setting up 10
Battery
battery low tone47
charging13
display 3
icon 3
inserting12
Battery low tone
Big dial font

C

Call
internal
participant listening in
picking up from ans. mach 36
transferring (connecting)
Call screening during recording 37
Call waiting, internal call
Calling
externally26
internally
Calling Line Identification
Calls list
Care of the telephone57
Changing
display language 14
earpiece volume
speaker volume
system PIN
Character set
Charge status indicator
CLI, CLIP
Confirmation tone
Control key
Correcting incorrect entries
-
Customer Care

D

Deactivating
advisory tones47
answering machine 34
auto answer45
handset 20
key lock 20
Delete key 4
Deleting
announcement (ans. mach.) 35
characters20
De-registering (handset) 42

Dialling
using shortcut
with directory 29
Dialling mode 50
Dialling pause 1, 26, 29
Directory
opening5
order of entries
saving entry28
saving first number
selecting entry 29
sending entry/list to handset 30
Display
backlight 45
changing display language14, 44
contrast
in idle status1, 20
network mailbox message
number (CLI/CLIP)
Display keys 1, 4
Disposal

Ε

Earpiece
sound 46
volume
Earpiece mode28
ECO DECT 40
Eco mode 40
Eco mode+
End call key1, 26
Entering recall1
Environment 56
Error tone
External call27
Extra loud

F	
Fast access	
answering machine	.35, 39

G

General troubleshooting	52
Group call	43
Guarantee Certificate	54

Η

Handset
activating/deactivating
advisory tones47
big dial font 44
contact with liquid 57
de-registering42, 49
display language14, 44
earpiece volume
idle status 20
list
locating42
muting
registering41
restoring to default settings
setting (individual)
setting up
sound
speaker volume
•
transferring a call
using multiple
Hash key1, 20
Hearing aids
Help52
1
• Ison

ICON
key lock 20
ring tones 42
Idle status
display1, 20
returning to 20
Incorrect entries (correction) 20
Internal call
call waiting44
Internal listening in43

Κ

Key click47 Key lock20 Keys
control key 1, 5
•
delete key 4
display keys 1, 4
end call key 1
hash key1, 20
key 1 (fast access to
answering machine) 1, 35, 39
key 1 (fast access to
network mailbox) 1
on/off key 1
paging key 2
recall key 1
shortcut
star key 1
talk key 1

L

Language, display 1	4
Liquid5	7
List	
answering machine list3	2
calls list3	1
handsets	5
redial list3	0
Listening in to a call 4	3
Lock	
activating/deactivating key lock 2	0

М

26
26
43
47
23
19

Message	
copying number to the directory .	36
playing back35,	39
Message key	
opening lists	32
Message length (ans. mach.)	37
Muting the handset	28

Ν

Network mailbox 3	39
Network provider preselection	
automatic 3	32
Number	
displaying caller's number (CLIP) 2	26
saving in the directory	30

0

On/off key	. 1
Operating remotely	
Operating steps (display)	21
Order in directory	29

Ρ

PABX
operating base on PABX50
setting dialling mode
setting recall 50
switching to tone dialling 50
Package contents10
Paging2, 42
Phone number display, notes 27
PIN change
system PIN 49
Pin connections 59
PIN, changing 49
Playing back
announcement (ans. mach.) 35
message (ans. mach.)
Power adapter9
Power consumption58
Power saving adapter plug 40
Preselection 32
saving, changing entry
Protecting phone against access 48

Q

R

Radiation
reducing 40
Range 10
Recall key 1
Reception booster, see Repeater
Redial list 30
Reducing energy consumption 40
Reducing radiation 40
Registering (handset)41
Repeater 48
Resetting the system PIN 49
Restoring to default settings
base
handset 48
Ring tones
changing46, 48
setting melody 47
setting volume 46

S

Searching
handset 42
in directory29
Sending
directory entry to handset 30
Service
Setting
date 15
melody (ringer)47
recall 50
time 15
Setting up
base10
handset 12
Sound of the earpiece 46
Speaker mode28
Specifications58
Star key 1
System

Т

Talk key		1
Telephone jack		
pin connections	. 5	59
Tone dialling	. 5	50

U

Unknown.		•		•	•			•			•		•	•				•			•				•	•		2	7	'
----------	--	---	--	---	---	--	--	---	--	--	---	--	---	---	--	--	--	---	--	--	---	--	--	--	---	---	--	---	---	---

V

Viewing network mailbox message . 39
Volume
earpiece45, 46
extra loud 46
handset speaker volume 45
loudspeaker45, 46
ring tones 46

W

Writing and	editing names	60
-------------	---------------	----

Issued by Gigaset Communications GmbH Frankenstr. 2a, D-46395 Bocholt

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