



Bringing it all together

BT Decor 1100

User Guide



Please note that you require 4 x AA batteries for the 1571 feature to work. These are not included.

Welcome...

to your BT Decor 1100
Corded Telephone

- Three one-touch memory buttons for easy dialling of your most important numbers.
- Quickdial memory to store 10 more useful contact numbers.
- Secrecy feature lets you talk to someone else close by without your caller hearing you.
- Last number redial at the touch of a button.
- The BT Answer (1571) button flashes to let you know when you have received new voice mail messages on your network's answering service*

This User Guide provides you with all the information you need to get the most from your phone. Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages. If you need any assistance with your phone, please visit www.bt.com/producthelp

Hearing aid?

The BT Decor 1100 is fitted with an inductive coupler so it is compatible with hearing aids.

Got everything?

BT Decor 1100 telephone
Base plinth
Telephone line cord
Wall mounting screws

User Guide

* Requires subscription to BT's Call Minder or 1571 Service and 4 x AA batteries must be fitted (not included) for this feature to work.

Getting started

Location

You need to place your BT Decor 1100 within 3 metres of a telephone socket so that the cable will reach.

Your BT Decor 1100 can be wall mounted, see Wall mounting your phone, on page 11.

Insert 4 x AA batteries

You will need to insert 4 x AA Alkaline recommended 1.5V batteries (not supplied) for the 1571 feature to work.

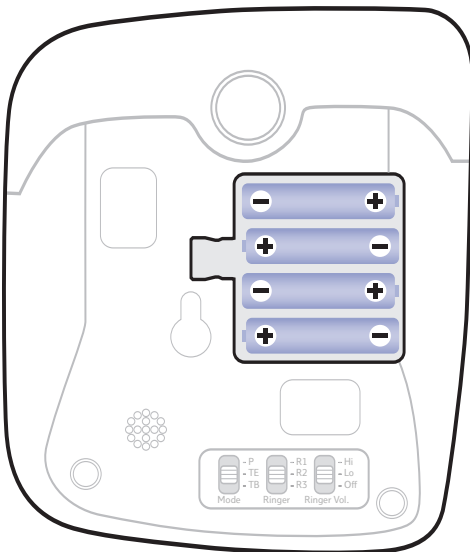
- **Please note**

You will still be able to make and receive calls without the batteries fitted.

- **Low battery indication**

If the batteries are low, the 1571 button will flash to warn you that they need replacing.


Turn the phone over, and remove the battery compartment cover by pressing in on the plastic clip and lifting the cover off. Insert the batteries making sure to follow the polarity markings shown inside the battery compartment and replace the cover.



- **Warning**

When you change the batteries please ensure the phone is disconnected from the telephone line.

Connecting the handset to the base

Turn the phone over and connect the curly handset cord into the socket marked with the  symbol. Turn the phone back over and position the handset on the receiver.


Removing the base plinth (optional)

Your BT Decor 1100 will come with the base plinth already attached. If you want to use your BT Decor 1100 on a flat surface such as a table or desk then we advise you to leave the plinth attached.

If you prefer to wall-mount your BT Decor 1100, please refer to the instructions shown on page 11.

If you want to remove the base plinth, turn the plinth lock switch on the underside of the phone to the 'unlock' position and unclip.

Connecting to the telephone line

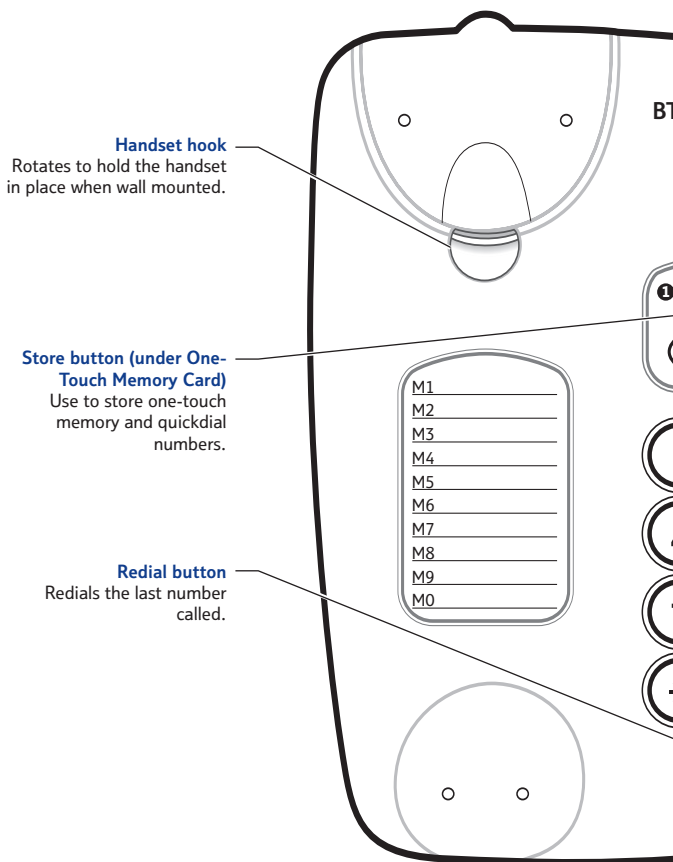
Connect the telephone line cord to the socket marked  ^{Line in} on the back of the base and plug the other end into the telephone wall socket.

Your BT Decor 1100 is now ready for use.

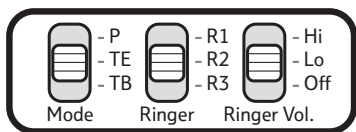
Removing the batteries

If you ever need to remove the batteries, firstly ensure that the phone is disconnected from the phone line and then turn the phone over and remove the battery compartment cover by pressing in on the plastic clip and lifting the cover off. Insert your fingernail under the end of the batteries to pull them out.

Corded telephone



Underneath your phone:



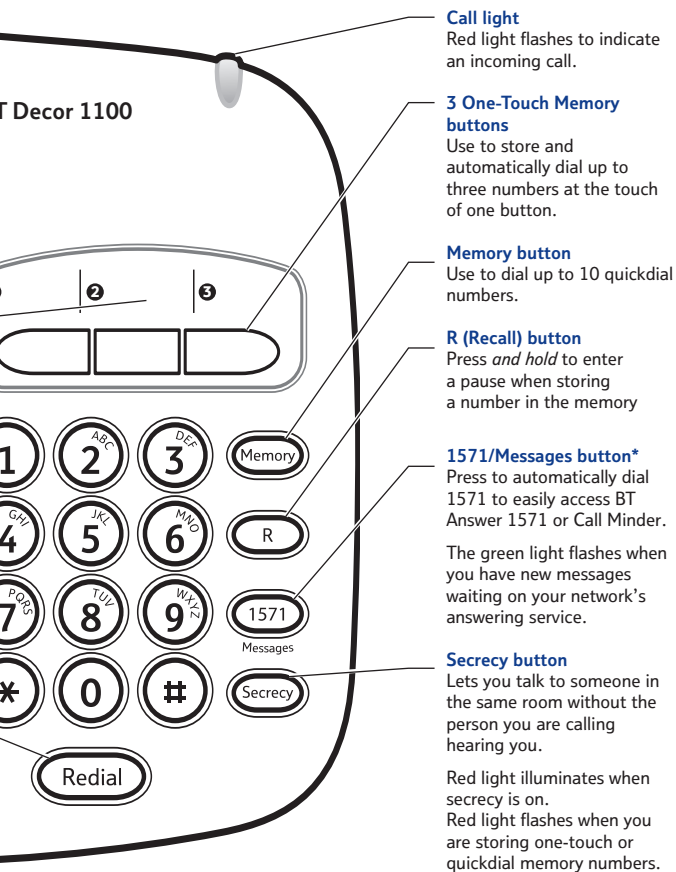
Mode switch
Use to change the dial mode.

Ringer Switch
Use to change the ringer melody.

Ringer Volume Switch
Use to set the ringer volume.

* To use the 1571 feature, you must subscribe to your network's answering service. Ba

If you need any assistance with your product, please visit www.bt.com/producthelp



Batteries must be installed to be able to use the 1571 button.

If you need any assistance with your product, please visit www.bt.com/producthelp

Making and ending calls

Make a call

1. Lift the handset and wait for the dial tone.
2. Dial the telephone number.


End a call

Replace the handset.

Receive a call

When you receive a call, the telephone rings and the red call light flashes. Simply pick up the handset to answer the call.

Redial the last number called

1. Lift the handset.
2. Press the  button. The last number called is dialled.

A redial number can be no longer than 32 digits.

Secrecy

When on a call you can use the secrecy feature to talk to someone in the same room, without your caller hearing.

To switch secrecy on and off

1. During a call press *and release* the  button.

The secrecy button will illuminate red to show that secrecy is on.

Your caller will be put on hold. You can now talk to someone in the room without your caller hearing you.

2. Press *and release* the  button again to return to your caller. The red secrecy light will go out.

Adjust the ringer volume

There are 3 volume settings to choose from: HIGH, LOW or OFF.

The default setting is High (Hi).

If the ringer is set to OFF, the call light will still flash to indicate when someone is calling you.

Turn the phone over and move the Ringer Vol. Switch to the volume you want: Hi, Lo or Off.



Ringer Vol.

Set the ringer melody

There are 3 ringer melodies to choose from.

The default melody is R1.

Turn the phone over and move the Ringer Switch to the position you want: R1, R2 or R3.



Ringer

Set the dial mode

There are 3 dial mode settings. Tone/Timed break (TB), Tone/Earth (TE) and Pulse/Earth (P). The default setting is Tone/Timed break (TB).

You should only have to change this setting if connected to a switchboard that requires Pulse dialling.

Turn the phone over and move the Mode Switch to the position you want: P, TE or TB.



Mode

One-Touch memories

You can store your three most frequently used telephone numbers in the One-Touch memories (1, 2 or 3).

The one-touch memory card (located around the one-touch buttons) can be used to keep a record of your one-touch memory numbers/contact names. Lift the plastic plate up and you can write on the card.

To store a One-Touch number



The **Store** button is located underneath the one-touch memory card. You will need to remove the card and plastic plate before you can access it.

1. Lift the handset.
2. Press the **Store** button. The red secrecy light will flash.
3. Press the memory location number (1, 2 or 3), in which you want to store the number.
4. Enter the telephone number you want to store including the area code.

Please note that the number can be no longer than 32 digits.

5. Press the **Store** button. You will hear a confirmation tone.
6. Replace the handset.

To dial a One-Touch number

1. Lift the handset and wait for the dial tone.
2. Press the memory location number in which the number you want is stored (1, 2 or 3). The number is dialled automatically.

To insert a pause in a memory number

Sometimes you may need to enter a pause when storing a number, e.g. with an overseas number you may need to enter a pause after storing the international code.

Press *and hold* (for approx 1.5 seconds) the **R** button in the place where you want to enter a pause.

When you dial the number your BT Decor 1100 will automatically insert the pause where you stored it.



Quickdial memories

You can store a further 10 telephone numbers in the Quickdial memories.


There is a quickdial memory card located under the handset on your BT Decor 1100 which can be used to keep a record of your quickdial memory numbers / contact names. Lift the plastic plate up and you can write on the label.

Please note that quickdial numbers can be a maximum of 32 digits long.



To store a number in the Quickdial memory

1. Lift the handset.
2. Press the  button. The red secrecy light will flash.
The Store button is located underneath the one-touch memory card. You will need to remove the card and plastic plate before you can access it.
3. Using the keypad, enter a memory location number between 0 and 9 in which you want to store the number.
4. Enter the telephone number you want to store including the area code.
5. Press the  button. You will hear a confirmation tone.
6. Replace the handset.

To dial a Quickdial number

1. Lift the handset and wait for the dial tone.
2. Press the  button.
3. Using the keypad, enter the memory location number between 0 and 9 in which the number is stored. The number is dialled automatically.

To delete stored numbers

1. Lift the handset.
2. Press the  button. The red secrecy light will flash.
3. Press the memory location number (0-9) or the one-touch memory button (1, 2 or 3) in which you have stored the number you wish to delete.
4. Press the  button. You will hear a confirmation tone.

5. Replace the handset.

Alternatively, any existing number stored in the Quickdial or One-Touch memory can be overwritten by entering a new number in the same memory location. Simply follow the instructions for storing numbers as previously shown.

Place the handset back on the receiver at any time to cancel storing.

During all storing operations the red secrecy light will flash.

You can mix manual and memory dialling as required, for example, you can dial the area code 020 8304 from the memory and then complete the number manually.

If an error occurs while storing a number you will hear three short beeps, then your BT Decor 1100 will return to talk mode. If you unplug your BT Decor 1100 the numbers stored in the memory will be saved. However, the last number redial memory will be lost.

1571 Voice mail indication

If you have subscribed to BT Answer 1571 or Call Minder, your BT Decor 1100 will indicate when you have received a voice message by the flashing messages light.

BT Answer 1571 and Call Minder are invisible answer machines located at your local exchange which will take messages when you are out, engaged on another call or on the Internet.

To enable your BT Decor 1100 to let you know you have messages you must first subscribe to a BT messaging service:

BT Answer 1571 is a basic answering service and is completely free of charge. To activate the service, dial Freefone 0800 003 800.

For information on Call Minder, call BT on Freefone 0800 800 150. This is a chargeable service.

To access your voice mail

1. Lift the handset and wait for the dial tone.
2. Press the **1571** button. You will hear the telephone dialling out and after a few seconds you will be connected automatically to your voice mail service. Options to play, save and delete your messages will then be available.

The message waiting indicator is activated by a stuttered dial tone which you can hear when you pick up your phone. BT Calling Features, such as Call Diversion and Call Barring use a stuttered dial tone so therefore will cause the message waiting indicator to flash even if no messages have been left.

11 Using your phone

- **IMPORTANT**

After an incoming call, or after lifting the handset, your BT Decor 1100 will check the line for any messages. You will experience at least a 2 minute delay before the message waiting indicator light flashes if messages have been left.

Wall mounting

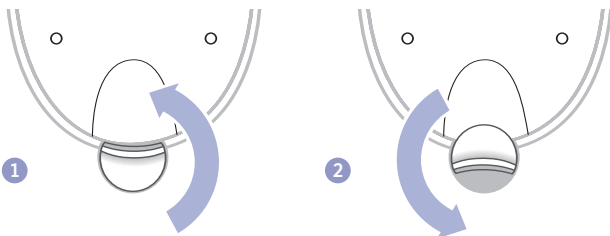
- **IMPORTANT**

Before you wall mount, please check that:

- the wall can support the weight of the phone
- you are not drilling into any hidden wiring
- the telephone line cord will reach the telephone socket

BT are not responsible for any damage/injury caused while attempting to wall mount your phone.

1. Revolve the handset catch to keep the handset in place when wall mounted.





2. Remove the base plinth by turning the plinth lock switch on the underside of the phone to the 'unlock' position and unclip.
3. Drill 2 holes with a 5mm drill for the screws provided, using the template on the back page.
4. Insert the wall plugs provided and then insert a screw into each hole. Leave a gap between the head of the screw and the wall (approx. 9mm).
5. Position the product onto the screws.
6. Drop down to secure into place.

Phone does not ring

- Check that the telephone line cord is correctly connected.
- Check that the Ringer switch on the back of your BT Decor 1100 is not set to 'Off'.

Your caller cannot hear you

- Is the red  button light on? If so, secrecy is switched on. Press the  button to speak to your caller again.

1571 button does not work

- You must subscribe to BT's Call Minder or 1571 Service for the 1571 button to work. See page 10.
- Check that you have installed 4 x AA batteries (not supplied) and that they are inserted correctly.

Safety information

- Only use the telephone line cord supplied with your BT Decor 1100, otherwise your telephone may not work correctly.
- Use only the recommended battery type (4 x AA).
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.
- Do not open the telephone (except to replace the batteries).

Cleaning

- Simply clean your BT Decor 1100 with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.

Product disposal instructions



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Decor 1100 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Decor 1100, or any component thereof, which is identified as faulty or below standard, or fails as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to the point of purchase.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than by approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

In the unlikely event of a defect occurring, please return the product, with the receipt, to the place of purchase.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

If you have to return your BT Decor 1100:

Pack the unit securely, preferably in the original packaging. All parts must be returned. We cannot take responsibility for goods damaged in transit. Please obtain and keep proof of posting from the carrier.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Decor 1100 has a REN of 1. A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring.

With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Switchboard compatibility

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone dialling and time break recall. If in doubt please consult your Service Provider.

You can change to pulse dialling if necessary. Please see page 7 for instructions on how to change the dial mode.

R&TTE Directive

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

If you would like a copy of the Declaration of Conformity please visit: www.ateamtech.com/products/doc/decor1100

BT is a **sustainability leader**

To find out how we're
making our products
greener visit

bt.com/betterworld/products 



Wall mounting template

73mm



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Offices worldwide

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