

Business Development Opportunity

The right candidate must be able to:

- Enhance business efficiency
- Guide the company sately into the tuture
- Keep track of 100s of incoming calls Memorise hours of messages and who they're for

 - Demonstrate a world class padigree Be easy to work with and absolutely reliable
 - Work 24 hours non-stop

Apply within...

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Norstar

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Excellent Pedcage + car

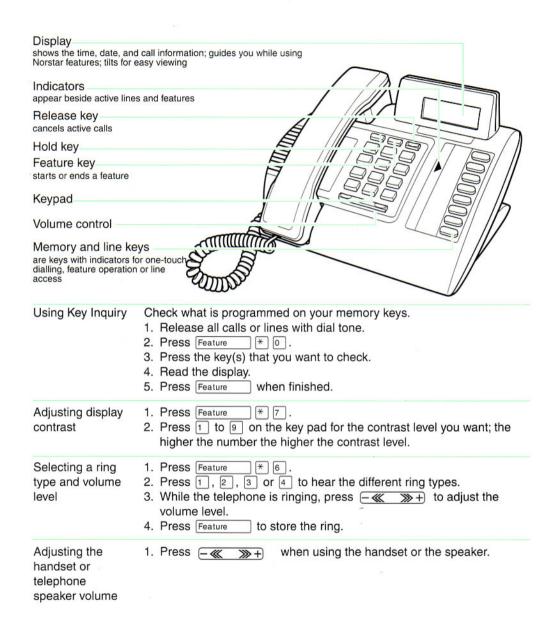
Data Collection

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Norking with an existing customer base of essentia M7208N Telephone User with an expense customer base of exemption with a companies in votar sector. You will active Card and before every think eye be full of enthusiasm and amid In return we will offer yours the career upportunity

Your Norstar M7208N telephone



Making and answering calls

Answering calls

Answering calls using the handset

When your telephone rings, or ▶ flashes beside an Intercom or line key:

1. Lift the handset.

OR

Press the key beside the flashing before lifting the handset.

Answering calls using Handsfree

When your telephone rings, or ▶ flashes beside an Intercom or line key:

1. Press Hf/Mute

Making calls

Depending upon the dialling mode programmed on your telephone, you may have to lift the handset before making a call.

Line

External calls using numbered line keys

- 1. If you do not have an external Prime line, press a line key.
- Dial your call.

Intercom

External calls using Intercom keys

- 1. Lift the handset.
- If ▶ appears beside an Intercom key, enter a line pool access code.
 OR

Press an Intercom key without ▶, then enter a line pool access code.

3. When you hear external dial tone, dial your call.

Internal calls using Intercom keys

- If you do not have an internal Prime line, press Intercom
- 2. Dial your call.

Note: Line pool access codes and extension numbers are supplied by your System Administrator.

Making calls using Handsfree

1. Press Hf/Mute instead of lifting the handset.

Hold

Holding Calls

- Press Hold . The ► flashes beside the line on hold.
- 2. Press the line key with the flashing ▶ to return to the call.

Automatic hold

Calls are put on hold automatically when you switch from one line to another.

Exclusive hold

Use Exclusive Hold (Feature Hold) to keep a call on hold so that it can be retrieved only at your telephone.

Hf/Mute

System Administrator can program Handsfree for your telephone.

Switching between Handsfree and handset

- 1. Press Hf/Mute and replace the handset to switch to Handsfree.
- Pick up the handset to switch back.

Using Mute

- 1. Press Hf/Mute to turn the microphone OFF.
- 2. Press again to turn the microphone ON.

Setting up the telephone

Connecting the cords

1
Press here firmly until it clicks, to attach the stand.

Press here to remove the stand.

ATTENTION Before attempting to carry out <u>any</u> work on the telephone, ensure that the line cord is unplugged from the wall socket.

To remove any of the cords, squeeze the release latch on the plug and gently pull the plug from the socket.

Connect the handset cord to the jack labelled with the telephone icon and route the cord as shown.

If you are using a headset, route the cord along the channel in the base and connect the cord to the telephone jack that is marked with the headset icon.

Route the line cord through the stand and connect the cord to the telephone jack that is marked with the jack icon.

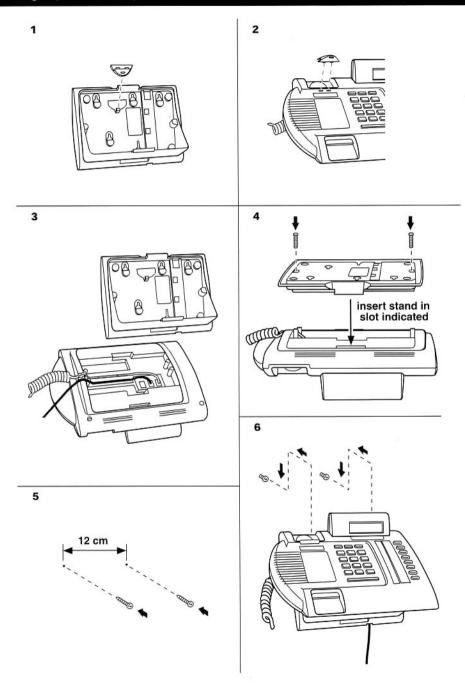
Attach the stand using either pair of slots; to raise the back of the telephone to its highest position, use these slots.

Once the above work is complete, plug the line cord back into its wall socket.

Mounting the telephone on the wall See the next page for the illustrations.

- 1. Unplug the line cord from its wall socket.
- 2. Remove the stand.
- 3. Detach the handset clip from inside the stand (Panel 1).
- Snap the handset clip into the two slots on the upper edge of the handset rest (Panel 2).
- If you are using a headset, route the headset cord along the channel in the base and connect (as shown in panel 3) the cord to the telephone jack that is marked with the headset icon.
- Route the line cord through the stand and connect the cord to the telephone jack that is marked with the jack icon.
- Hold the telephone as shown in the illustration (panel 4), and position the stand with the
 wide end facing away from you. Insert the tab on the stand into the slot as indicated and
 press firmly until the stand clicks.
- IMPORTANT: Lock the stand in place using two 2-mm screws (supplied) in the holes at both sides of the stand (as shown in panel 4). If you do not screw the stand on, the telephone may fall off the wall.
- Insert two 4-mm x 2.5-cm long screws (not supplied) in the mounting surface (as shown in panel 5). Position the screws 12 cm apart horizontally. Ensure that the screw heads protrude from the mounting surface by 1 cm.
- 10. Position the telephone so that the screw heads slip into the slots on the back of the stand. Hold the telephone against the wall and slide it down until the screw heads are caught securely (as shown in panel 6).
- 11. Hang up the handset.
- 12. Plug the line cord back into its wall socket.

Setting up the telephone



Programming memory keys

About memory keys

Programming memory keys



Memory keys are the keys with indicators other than line or Handsfree keys. Memory keys store telephone numbers or feature codes to give you one-touch dialling or feature activation. You can change what a memory key does by just programming it with a new number or feature. You cannot program a line or Handsfree key.

| Remember: Press Feature * 0 to check a memory or line key. |
|---|
| External Autodial 1. If you are on a call or a line with dial tone, press Hold or Release 2. Press Feature * 1. 3. Press a memory key. 4. Dial the external number. 5. Press Hold to store the number. 6. Label your new key. |
| Internal Autodial 1. If you are on a call or a line with dial tone, press Hold or Release 2. Press Feature * 2 . 3. Press a memory key. 4. Dial the extension number. 5. Label your new key. |
| Features 1. If you are on a call or a line with dial tone, press Hold or Release 2. Press Feature * 3 . 3. Press a memory key. 4. Press Feature and the feature code. 5. Label your new key. |
| Erasing memory keys 1. If you are on a call or a line with dial tone, press Hold or Release 2. Press Feature * 1. 3. Press the memory key you want to erase. 4. Press Hold to erase the key. |



Note: Programming using the M7208N overlay is ONLY available with the Norstar Compact System.

Notice

These telephones now conform to the latest standards in relation to the positioning of Q and Z on the number keys. The Q appears on key number 7 and the Z appears on key number 9. Some earlier variants of Norstar and Norstar peripherals may expect these letters to appear on key number 0.