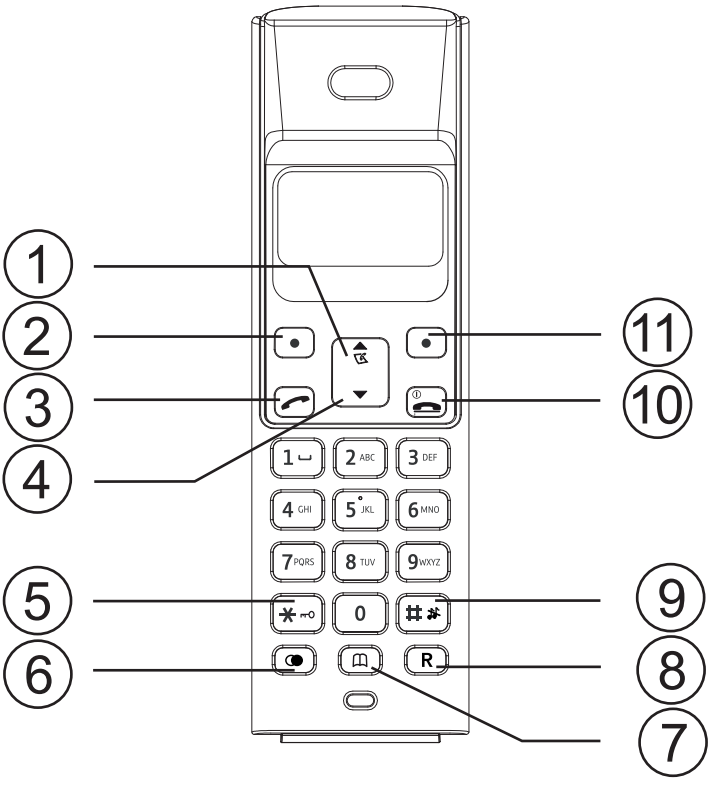
Arc 3



English

1 Up / missed call
2 Left menu button/OK
3 Talk button
4 Down/Redial
5 ✱ and keypad lock
6 Redial
7 Phone book
8 Recall button (PBX features)
9 # and ring signal off/on
10 End call and on / off button
11 Right menu button/Back/Internal call

Connection

1. Connect mains adapter/phone cable to wall sockets.
2. Insert batteries (1.2V NiMH AAA) in accordance with the markings.
3. Charge with the keypad facing outwards (24 hours the first time).
4. Press (left menu button).
5. Scroll ▲/▼ to **HS SETTINGS**.
6. Press **OK** (left menu button).
7. Scroll to **LANGUAGE**. Press **OK**.
8. Scroll to desired setting. Press **OK**.
9. Press or several times to exit the menu screens.

If the base unit's display is showing -- the answer machine is disconnected, or time/date is not set.

Date/Time

10. Press (left menu button).
11. Scroll ▲/▼ to **HS SETTINGS**. Press **OK**.
12. Scroll to **HS DISPLAY**. Press **OK**.
13. Scroll to **TIME**. Press **OK**.
14. Scroll to **DATE & TIME**. Press **OK**.
15. Scroll to **SET TIME**. Press **OK**.
16. Enter time of day (HH-MM). Press **OK**.
17. Scroll to **SET DATE**. Press **OK**.
18. Enter date (DD MM YY). Press **OK**.
19. Press or several times to exit the menu screens.

The format of date/time can also be adjusted.

Battery

When the batteries are relatively new and fully-charged (10 hours) they will last for approx. 100 hours' standby time or approx. 10 hours' call time. These times apply at normal room temperature. Full battery capacity will not be reached until the batteries have been charged 4-5 times. It is not possible to overcharge or damage the batteries by charging them for "too long". It may take up to 5 minutes charging before display wakes up, if batteries are totally empty.

Please note!

When the battery is low or when there is too great a distance to the base unit the telephone will be unable to connect to a line. Do not place the base unit close to other electrical equipment, in direct sunlight or other strong heat sources! This is to minimize the risk of any interference. It is normal for the device to become warm during charging and this is not dangerous. Use only original batteries. The guarantee does not cover any damage caused by using the wrong batteries.

Battery LED

When the batteries are running low, will flash and a warning tone will be heard when a call is in progress. Please note that the complete battery indicator in the display will flash as long as the handset is charging, and when the battery is fully charged only the inner segment will flash.

Paging

The handset will ring when (on the base unit) is pressed. The signal will stop automatically after a while or if the button on the handset or the button on the base unit are pressed.

Range
The telephone's range depends on whether or not the radio waves carrying the call are restricted by obstacles in their path, and is usually between 50 and 300 metres. Coverage can be improved by turning one's head so that the handset is aligned with the base unit. Sound quality declines as the limit is reached until the call is finally interrupted.
The ᛉ symbol is shown when the phone is within range and goes out/flashes when it is out of range.

Making a call
1. Enter the required number. Delete if necessary with right menu button **C**.
2. Press to make the call. Press to end the call.

Receiving a call
1. Wait for the handset to ring.
2. Press to answer. Press to end the call.

Volume control
The volume may be adjusted during a call with ▲/▼.

Redial
Press . Scroll among the 5 most recently dialled numbers with ▲/▼. Press .

Mute button
The microphone can be switched off/on during a call with **C** (right menu button).

Temporary silent mode
When someone calls, you can press **C** (right menu button) to turn off the handset ring signal.

Softkeys
Note the top two keys are "softkeys". Their function is shown in the Display directly above them.

Phonebook
You can save 20 numbers/names. If you subscribe to a caller ID service, the name allocated to the caller in the phonebook will be shown for incoming calls. It is possible to choose between various ringers for the numbers saved in the Phonebook (only functions if you subscribe to a caller ID service).

Letters
Each number key has been allocated certain letters.
1 .....[Space]

Save name/number in handset
1. Press . Press .
2. Scroll to **ADD**. Press **OK**.
3. Press equivalent digit key several times for desired name. Press **OK**.
4. Enter the telephone number, including the area code Delete if necessary with right menu button **C**. Press **OK**.
5. Scroll to required ringer. Press **OK**.

Managing the phonebook
1. Press . Scroll between entries with ▲/▼. You can quick search the phonebook by pressing the corresponding number key for the first letter.
2. Press to make a call or press for various options.

Incoming numbers/Caller ID

The display shows you who is calling and the 10 most recent missed calls. **NEW CALLS** will be shown in standby mode and ★ in the list indicates a missed call. This function requires a subscription from your service provider!

Retrieving and dialling

1. Press ▲. Scroll to the desired entry with ▼.
2. Press 📞 to call or press 📋 for various options (↩ = back).

Caller identification messages

In addition to number display, the following messages will be shown occasionally:

OUT OF AREA Unknown number, e.g. international call.
WITHHELD Information about the number is blocked. Number cannot be shown.
MSG indication from your network operator*

To remove the message indicator press: Press ▲ and then hold down* **4.

Functions

1. Press 📋. Scroll to **HS SETTINGS**. Press **OK**.
2. Scroll to desired function e.g. **LANGUAGE**. Press **OK**.
3. Scroll to desired setting. Press **OK**.

ALARM When the alarm is activated ⏰ will be shown in standby mode. When the alarm goes off, a signal will be heard for 45 seconds. The signal can be turned off with any button. If **SNOOZE** is activated the alarm will go off again approx. 7 minutes later. Turn the alarm off permanently via the menu or by holding 📵 down for a few seconds. The volume is determined by the set ringer level.

RING SETUP The handset's ringer signal.
INT/EXT=internal/external melody.
RING VOLUME=set the ringer level.

Melodies 2,3,4... can continue for up to 8 seconds if the call is answered in another phone.

TONE SETUP Any of the following warning tones can be disbled, Keytone, low battery and range.
LANGUAGE The language of the display texts.
RENAME HS The text shown in standby mode.
HS DISPLAY Show name or time in standby mode.
AUTO ANSWER The call is answered when the handset is lifted from the base.
DATE & TIME Setting the date/time. The format of date/time can also be adjusted.

Base settings

System PIN is 0000 on delivery.

1. Press 📋. Scroll to **BS SETTINGS**. Press **OK**.
2. Scroll to desired function. Press **OK**.
3. Enter the desired setting. Press **OK**.

DELETE HS To deregister another handset. WARNING! This function will de-register a handset from the system.
DIAL MODE TONE/PULSE, should normally be set to TONE.
FLASH TIME RECALL TIME. **LONG**=New Zealand. **MEDIUM**=France/Portugal. **SHORT**=others incl. UK/AUS.
CHANGE PIN The code (e.g. 0000) can be changed.

Expanded system (Two or more handsets e.g +1...)

The call number for internal calls will be shown in the display in standby mode. The base unit should be positioned centrally so that the coverage area is roughly equal for all handsets.

Intercom / internal call

1. Press ⇄ (right menu button).
2. If using more than 2 handsets: Enter call number 1-6 for the desired handset or press 9 for all.

A tone will be heard if an external call comes in while an internal call is in progress. End the internal call with ☎ and then answer the external call with ✆.

Transferring calls/Conference between handsets

When an external call is connected;

1. Press 🗐. Scroll to **INTERCOM**. Press **OK**.
2. If using more than 2 handsets: Enter call number 1-6 for the desired handset or press 9 for all.
3. To transfer: press ☎, For conference: hold * pressed down.

Register a new handset

All handsets included in the package are already registered to the base unit.
Only for separate handsets/service measures.
You can register up to 6 handsets to one base unit.

This model is GAP (Generic Access Profile) compatible, which means that the handset and the base unit can both be used with most other GAP compatible units irrespective of manufacturer. However the GAP protocol cannot guarantee that all functions may be accessed. Extra handsets will not be available as accessories.

1. Hold down ⚑ on the base for around 6 seconds.
2. Press 🗐. Scroll to **REGISTRATION**. Press **OK**.
3. Enter the base unit's PIN code (e.g. 0000). Press **OK**.
4. If the registration is successful the unit will return to standby mode within one minute.

Troubleshooting

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment.
Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there the fault is probably with your telephone line. Please report this to your network operator.

No number shown when ringing

- This function requires a Caller ID subscription from your service provider.

Warning tone/Not possible to make calls

- The batteries may be running low (charge the handset).
- The hand unit may be nearly out of range. Move closer to a base unit.

Telephone does not work

- Check that the adapter/phone cord is connected correctly.
- Check that you have selected Tone Dial, see *System Settings*.
- Check the charge status of the handset batteries.
- Connect another functioning telephone to the network wall socket.

The telephone continues to ring

- Some of the telephone's ringers do not follow the line signal, which means that the signal may continue for up to 8 seconds after answering a call.

If the telephone still does not work, contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. This telephone measures 0,05 W/kg (per 10g tissue). The max. limit according to WHO is 2W/kg (per 10g tissue).

Declaration of conformity

Doro hereby declares that the product Doro Arc 5r conforms to the essential requirements and other regulations contained in the directives 1999/5/EC (R&TTE), 2002/95/EC (ROHS). A copy of the manufacturer's declaration is available at www.doro.com/dofc

Guarantee

This product is guaranteed for a period of 12 months from the date of purchase. If you experience any problems please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period. This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the device during a thunderstorm. Batteries are consumables and are not included in any guarantee. This guarantee does not apply if other batteries than DORO original batteries have been used.

UK

If you cannot resolve the fault using the faultfinder section, technical support is available by email: tech@doro-uk.com **-premium rate telephone number: 0905 895 0854**, calls cost **50 pence per minute** (prices correct at the time of publication). You can also contact us in writing (regarding any Spares or Technical query):
Customer Services
Doro UK Ltd
1 High Street
Chalfont St Peter
Buckinghamshire
SL9 9QE.
Further contact details are available on our website:
www.doro-uk.com.

Australia and New Zealand

Products permitted for connection to the telephone network are marked with in Australia and TELEPERMIT in New Zealand. These marks indicate the products comply with the regulations and can be legally connected in the country of purchase.

Customer support

AUSTRALIA
DORO Australia Pty Ltd
PO Box 6760
Baulkham Hills BC NSW 2153
Australia

Consumer Support
Ph: Ph: 1300 885 023
Fax: (02) 8853-8489
support@doro.com.au
www.doro.com.au

NEW ZEALAND
Atlas Gentech (NZ) Limited
Private Bag 14927
Panmure
Auckland
New Zealand
Consumer Support
Ph: 0900-500-25 (Toll Call)
Fax: (09) 574-2722
support@atlasgentech.co.nz

Electro Magnetic Radiation (EMR)

This telephone complies with applicable safety requirements for exposure to radio waves. The mean power of this telephone is not greater than 14 mW.
This is below the 20mW limit at which testing is required.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

ALL PRODUCTS

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service. This equipment may not provide for the effective hand-over of a call to another device connected to the same line. This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom Customers.

CND PRODUCTS

If a charge for local calls is unacceptable, the "DIAL" button should NOT be used for local calls. Only the 7 digits of the local number should be dialled from your telephone. DO NOT dial the area code digit or the "0" prefix.

English

Version 1.6

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CE