

Caprice 500

USER GUIDE

Binatone

If you need help...

The Binatone Help Line is available from 9:00 am to 5:00 pm, Monday to Friday, on **0845 345 9677**

Calls are charged at Local Call rate.

Caprice 500



Unpacking your Binatone Caprice 500

In the box are:

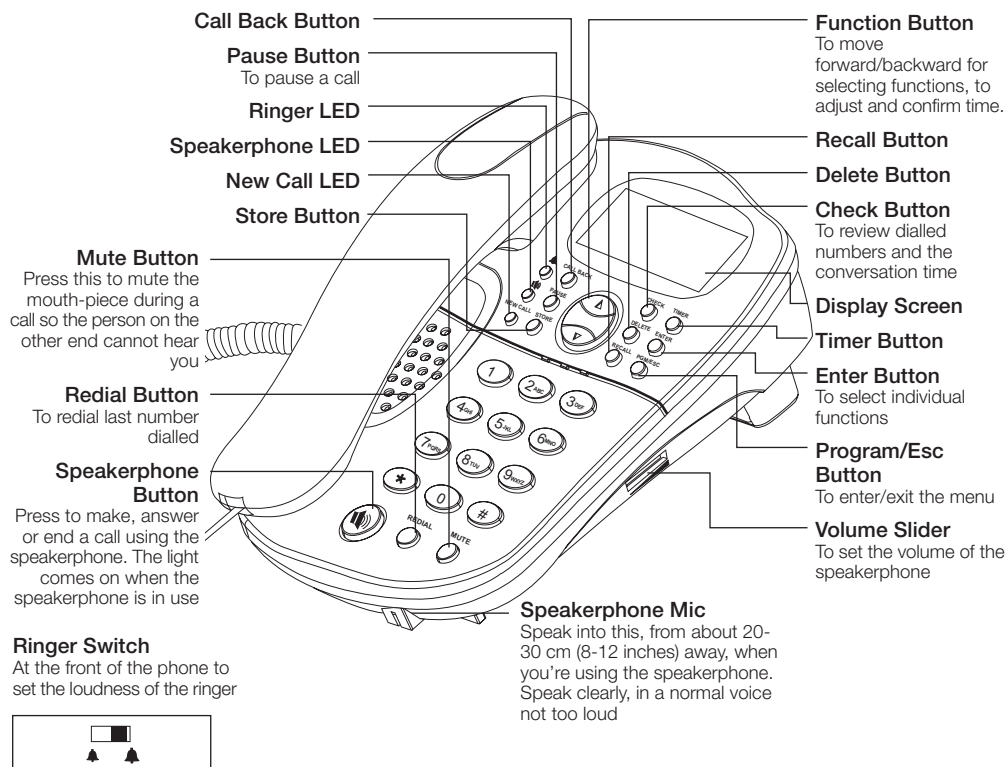
- The telephone
- A telephone line cable

Keep packaging materials in a safe place in case you later need to transport the unit.

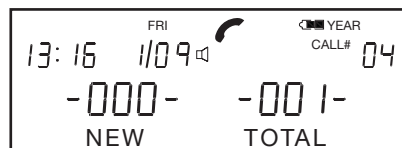
Keep your sales (till) receipt which is your guarantee.

Before operating this set, please read these instruction carefully.

Where To Find It



Information on the Display



Speakerphone

Appears when the speakerphone is on.



Off Hook

Appears when you have a connection to the telephone line.



Low/No Batteries

Empty level when you have not fitted backup batteries, or the batteries are low and need to be replaced.

CALL #

Caller Display

Appears when you have Caller Display records (not just new ones). The number to the right represents the quantity of Caller Display records. CID disappears when you have deleted all records from memory.

NEW

New Call(s)

Shows the number of new calls.

Binatone Help Line : 0845 345 9677 (Local Call Rate)

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Read These Notes First

The Binatone Caprice 500 can be wall mounted (using the template supplied) or placed on a level surface, where:

- The telephone cable will reach your phone line socket or extension socket
- It is not close to a **sink, bath or shower**, or anywhere else where it might get wet

Electrical Safety

- **DON'T** let the Binatone Caprice 500 get wet. Electrical equipment can cause serious injury if used while you are wet or standing in water.
- If the Binatone Caprice 500 ever falls into water, **DON'T** retrieve it until you have unplugged the telephone line plug from the telephone socket; then pull it out by the unplugged cable.

Connection and Conditions for Use

You can connect your Binatone Caprice 500, to public networks in the UK; or to an approved PBX using DTMF signalling.

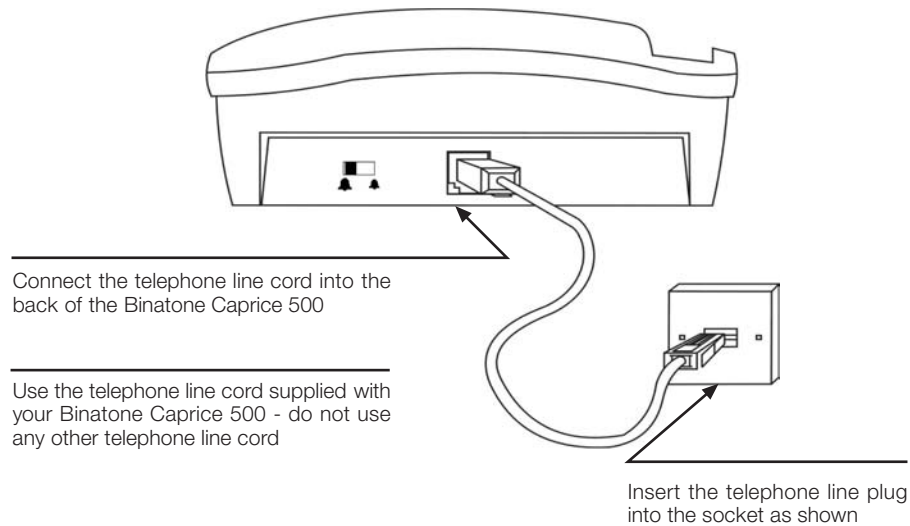
Each item of telephone equipment (phones, fax machines, etc.) has a ringer equivalence numbers (REN).

The RENs of all equipment connected to an exchange line **must not add up to more than 4** otherwise, one or more phones may not ring and/or answer calls correctly. Caprice 500 has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

Note :

Subscription to the Caller ID Service is required for the phone to display the caller's number. Please contact your line Provider. If you do not subscribe to Caller ID, the Caller Display will not work but the phone will work.

Installation



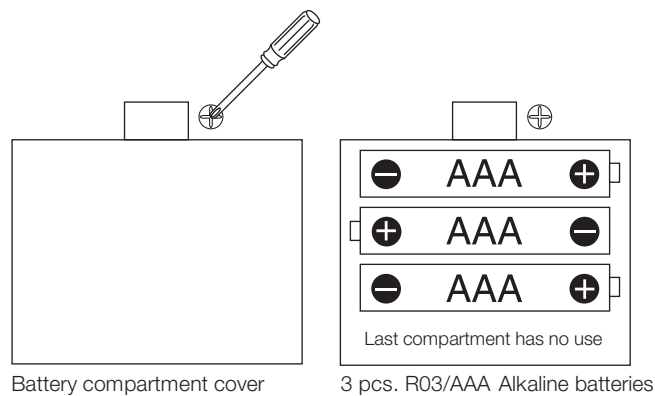
Installing (or Replacing) the Battery

IMPORTANT - Before removing the battery compartment cover, always make sure the base unit is disconnected from the telephone line.

*Install 3 Alkaline AAA batteries into the battery compartment and re-fit the cover before use. **Note that the last compartment has no use.**

Warning : The unit will not work without batteries fitted.

Use a screwdriver to remove the screw in the battery compartment cover on the bottom of the base unit.










Binatone Help Line : 0845 345 9677 (Local Call Rate)

Making and Answering Calls

Using the Speakerphone

The speakerphone lets you make and answer calls hands-free, without lifting the handset. You'll hear the call through the loudspeaker.

When you are using the speakerphone, speak clearly into the microphone from about 20–30 cm (8-12 inches) away.

To Make a Call	1	 OR 	Lift the handset or press the SPEAKERPHONE button and wait for dial tone
	2		Dial the telephone number using the keypad
Mute	1		While you are on a call, to mute the mouthpiece so that your voice cannot be heard.
			Press and hold the MUTE button
Redial	1	 OR 	Lift up the handset or press the SPEAKER-PHONE button to get a dial tone
	2		Press the REDIAL button
Timer	1		Press the TIMER button to count the call time after lifting up the handset or press SPEAKERPHONE button dial numbers. If you don't press the TIMER button, the call timer will be auto-counted after 8 seconds.

Use on a PBX








If you are using your Binatone Caprice 500 on a PBX, and the PBX User Guide tells you to press **RECALL**, press the **RECALL** button on your Binatone Caprice 500.

When making calls on some PBXS, you need to wait for a second dial tone after dialling the outside line access digit (e.g. "9"). If your PBX is of this type, you can use the "Pause" function (3 seconds) when making calls, so that Redial will work later.








Phone Directory

The Phone Directory can store 20 numbers (up to 16 digits) and 20 names (up to 16 characters).




Add a Number and Name to the Phone Directory







- 1  Press the **STORE** button
- 2  Press **▲** or **▼** to go to the last entry
- 3  Press the **ENTER** button, the LCD will display a flashing ‘_’
- 4  Input the number
- 5  Press the **ENTER** button to confirm, the LCD will display a flashing ‘_’ under the number
- 6  Input the name via the numerical buttons with letters
- 7  Press the **ENTER** button to confirm

Modify a Number and Name from the Phone Directory

- 1  Press the **STORE** button
- 2  Press **▲** or **▼** to find the number and name you want to modify
- 3  Press the **ENTER** button. The last digit of the number will be flashing
- 4  Press **▲** to modify the flashing number or press the **DELETE** button to delete the flashing number or press the number key you wish to add
- 5  Press the **ENTER** button to confirm. The last letter of the name will be flashing
- 6  Press the **DELETE** button to delete the flashing letter or press the keypad digit for the letter you wish to add
- 7  Press the **ENTER** button to confirm

Delete a Number and Name from the Phone Directory



- 1  Press the **STORE** button
- 2  Press **▲** or **▼** to find the number you want to delete
- 3  Press the **DELETE** button for 1 second, the LCD will display ‘-EMPTY-’ when there is no number

Dial from the Phone Directory	1		Under On-Hook status, press the STORE button, the Phone Directory reviewing status has been entered
	2		Press ▲ or ▼ to find the number you want to dial out. The LCD will display the number and name
	3		Press the CALL BACK button and the number will be dialled
Copy a Number from the Call Log to the Phone Directory	1		Press ▲ or ▼ to select the number you wish to copy to the phonebook
	2		Press the STORE button, the LCD will display 'COPY TOP'
	3		Press "0 - 9" to store the number to the memory

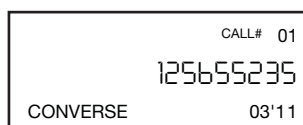
You must contact your line provider and subscribe to Caller Display with them, before the Caller ID function on this phone will work.

Outgoing Calls Log




Review the Dialed Numbers

- 1  Under On-Hook status press the **CHECK** button
- 2  Press **▲** or **▼** to review the dialed numbers and the conversation time, the LCD will display '-EMPTY-' when there is no number in the memory





Note: No.01 is the last number dialed out and No.30 is the oldest number dialed out.







To Delete the Outgoing Call

- 1  Press the **CHECK** button
- 2  Press **▲** or **▼** to find the number you want to delete
- 3  Press the **DELETE** button for 1 second, the LCD will display '-EMPTY-' when there is no number

To Dial from the Outgoing Call Log

- 1  Press the **CHECK** button
- 2  Use the **▲** or **▼** to select dialed number
- 3  Press the **CALL BACK** button, the number will be dialed
- 4  Press the **CALL BACK** button again if the dialling is not successful

Copy a Dialed Number to the Phone Directory

- 1  Press the **CHECK** button
- 2  Select number you want to copy by pressing **▲** or **▼** key
- 3  Press the **STORE** button, the LCD will display 'COPY TOP'
- 4  Press 0 - 9 to store the number to the memory

CLI Log (Incoming Calls Log)

This Phone can store up to 175 incoming numbers with time which can be reviewed, restored to Phone Directory and dialed out.

Reviewing the Incoming Calls



Under On-Hook status press ▲ or ▼, enter into reviewing status. The LCD will display '-NO CALL-' when there is no message. When reviewing the first or last number, the LCD will display '-END OF LIST-'

Deleting the Number from the Caller ID Log

1



Select number by pressing ▲ or ▼ key

2



Press and hold the **DELETE** button for 1 second, the number will be deleted. The LCD display will show the next number and the total of calls will decrease

3



Press and hold the **DELETE** button for 3 seconds, all the numbers will be deleted

Dialling from the Caller ID Log

1



Press ▲ or ▼ to find the entry you want to dial

2



Press the **CALL BACK** button or the **ENTER** button, and the number will be dialed. If the dialling is not successful, press the **CALL BACK** button to try again.

Memory Full

When the called ID log is full, the next incoming number is added but the oldest stored number is removed from the list. The LCD display will display '-MEMORY FULL-' until you delete some numbers in the caller ID log.

Low Battery Indicator Function

When the battery is low, the LCD will display the low battery symbol.

System Menu

1. Under On-Hook status press the **PGM/ESC** button to enter into the menu

2. Press **▲** or **▼** to select one of the functions below that you wish to change and then press the **ENTER** button

Set the LCD Contrast

1. Press **▲** or **▼** to adjust the LCD contrast from 1 to 8
2. Press the **PGM/ESC** button or the **ENTER** button to set and exit menu

Please note, if the display is faint, try adjusting the contrast as explained in Troubleshooting.

Set Off Time - To Limit the Call Duration

1. Press **▲** or **▼** to set off time from 00 minute to 99 minutes
2. If you use this function we suggest you set it to more than 5 minutes.
Emergency calls are also affected by this function.
3. Press the **PGM/ESC** button or the **ENTER** button to set exit menu

Set the Date and Time

1. Press **▲** to modify the flashing number
2. Press **▼** to change the flashing digit
3. Press the **PGM/ESC** button or the **ENTER** button to set and exit menu

Note: If you subscribe to Caller Display you don't need to set the date and time. When you receive an incoming call, your Binatone Caprice 500 will automatically take the correct settings from the public network.

Set the Area Code

Set this to your local area code. When you receive a local call, your Caller ID will log the full number including the area code. When phoning back from the Caller ID log, the local area code will not be dialled.

1. Input the area code
2. Press the **ENTER** button

Long Prefix

Not used

Browse the Dialed Numbers

Allows you to view and dial previously dialled numbers.

Press **▲** or **▼** key to select the number

Press the **ENTER** button whenever dialling out

Press the **DELETE** button to delete the number

Set the Display Language

Press **▲** or **▼** to choose the language of the LCD among English, Dutch, German, French, Swedish, Spanish, Italian or Danish

Press the **PGM/ESC** button or the **ENTER** button to set and exit menu

Wallmounting Instructions

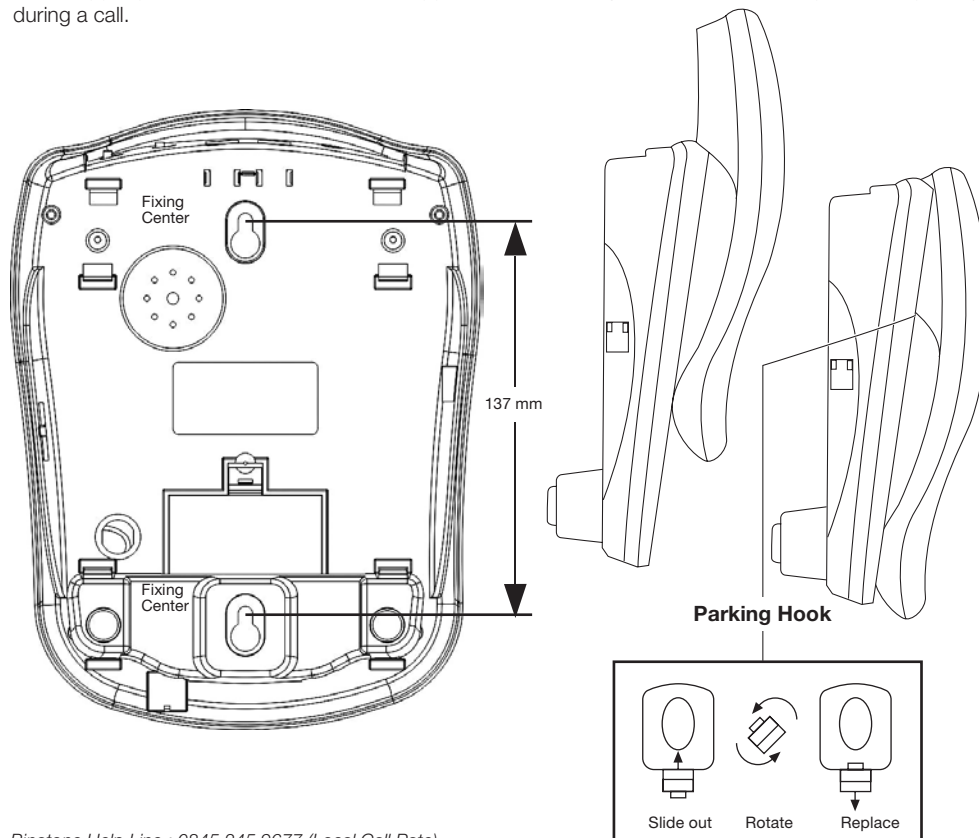
Please read the instructions on this template carefully before you start to wallmount your telephone. If you prefer, you can stand your telephone on a level surface.

BE CAREFUL to check that there are no electrical wires hidden in the wall.

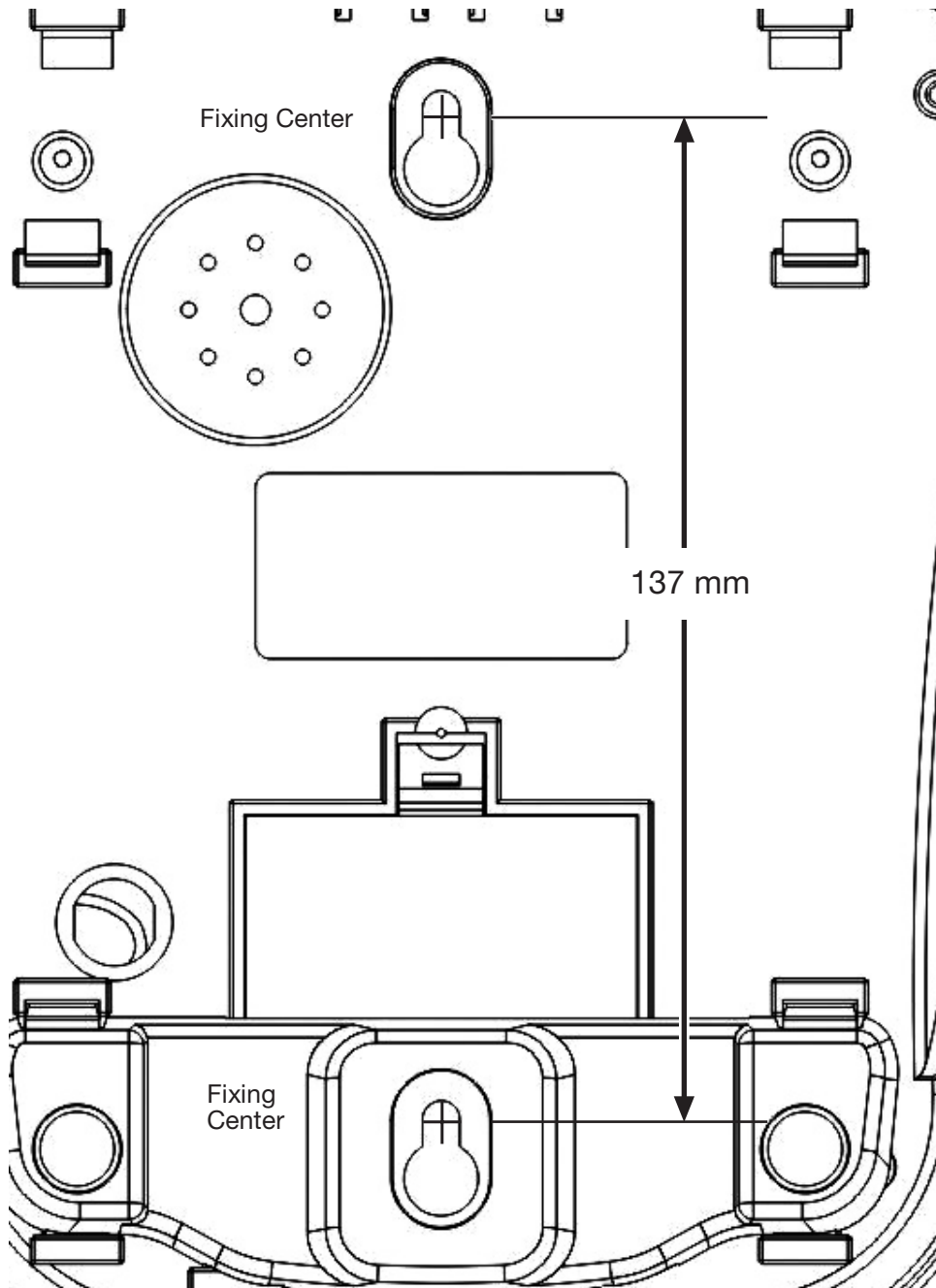
1. Use this template for wallmounting, marking the wall at the fixing centers. The marks should be 137mm apart.
2. Using screws supplied with the unit, screw in at the two marked locations, leaving approx. 7 mm (1/4") between the wall and underside of screw head.
3. Tuck the telephone line cord into the grooves on the cradle.
4. Hang the cradle unit on the screws using the wallmounting slots on the underside of the unit. You may need to remove the telephone from the wall and tighten the screws so that the cradle is securely together and does not wobble.
5. Rest the handset on the cradle, using the parking hook on the cradle and the parking recess under the earpiece on the handset.

Reset the Hook on the Cradle.

This hook is designed to keep the handset in place when the telephone is vertical on the wall. The hook on the upper part of the cradle is there to support the handset if you need to leave the phone temporarily during a call.



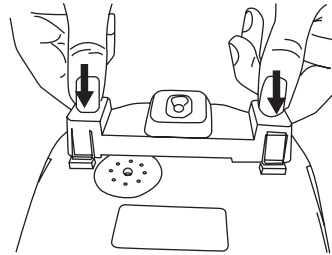
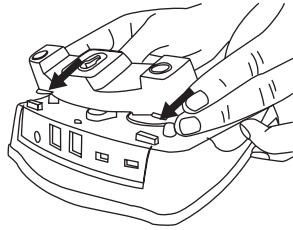
Wallmounting Instructions, *continue*



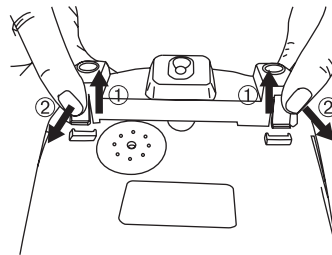
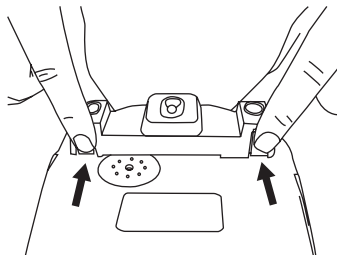
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Desktop Foot-Stand – Wallmount Bracket

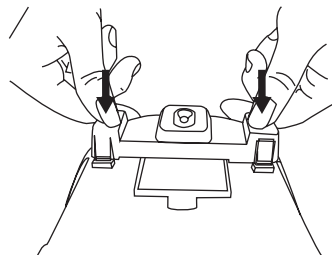
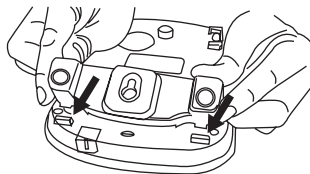
Desktop Foot-Stand Assembly



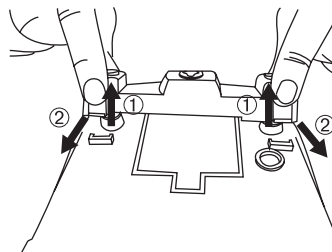
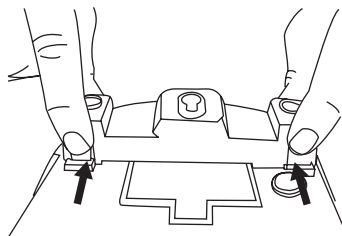
Desktop Foot-Stand Dismantle



Wallmount Bracket Assembly



Wallmount Bracket Dismantle



Troubleshooting

! The Binatone Caprice 500 must be serviced by trained engineers. **NEVER** attempt any repairs or adjustments yourself you could make the problem worse and invalidate the Guarantee.

ALWAYS check first that:

- You have followed the steps listed on pages 4 and 5 to install and set up your Binatone Caprice 500
- All connectors are firmly inserted in their sockets
- Main power is switched on at the socket

If you cannot make calls...

Make sure your Binatone Caprice 500 is fully plugged into the telephone line socket.

Disconnect all other instruments connected to the same line as the Binatone Caprice 500 and see whether you can make a call.

Disconnect the Binatone Caprice 500 from the telephone line and plug a different phone into the socket. Try making a call. If this works, the line is OK.

If you are using a two-way socket adapter, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

If you think the fault may be on the exchange line, contact the service provider (the BT engineers on 151 or your cable company).

If the phone does not ring...

Make sure your Binatone Caprice 500 is fully plugged into the telephone line socket.

Adjust the volume of the loudspeaker, using the sliding switch at the side of the unit.

Check that the total REN value of the equipment connected to your telephone line is no more than 4.

Disconnect one or more telephones and see whether that helps.

If the volume in the earpiece is low when you are on a call...

Make sure you're holding the handset earpiece correctly over your ear.

Adjust the volume of the loudspeaker, using the sliding switch at the side of the unit.

If you can't hear the other person when you're using the speakerphone...

Adjust the volume of the loudspeaker, using the sliding switch at the side of the unit.

If you still cannot identify the cause of the problem, contact the Binatone Help Line (Local Call) on 0845 345 9677. The Help Line is opened from 9:00 am to 5:00 pm, Monday to Friday.

**The Caller Display
feature isn't
working...**

You need to **subscribe** to the Caller Display feature from BT or your service provider.

The caller may have **withheld** their number by dialling 141, or they may be calling from a network that does not transmit the caller's number (for example, it may be an international call).

**The 'battery' symbol
is flashing on the
display...**

Either you have not fitted backup batteries, or the batteries are running low. Fit or replace the batteries.

Display shows
□□□□□□□□□□

The display contrast is set too high and you can no longer see the Menu selections on the display.

Please follow these key presses.

- Press and release the **PGM/ESC** button
- Press and release the **ENTER** button
- Press and release the **▲** or **▼** arrow button until the desired contrast is displayed and then,
- Press and release the **ENTER** button.

Display is blank...

The display contrast may be set too low so that you can no longer see the menu selections on the display.

Please follow these key presses.

- Press and release the **PGM/ESC** button
- Press and release the **ENTER** button
- Press and release the **▲** or **▼** arrow button until the desired contrast is displayed and then,
- Press and release the **ENTER** button.

While the Unit is Under Guarantee

Repair after the Guarantee has Expired

Guarantee and Service

The Binatone Caprice 500 is guaranteed for 12 months from the date of purchase shown on your sales receipt. The Guarantee does not cover damage by misuse or negligence, or by excessive voltages - for example, faults on the telephone line, or lighting. Please keep your sales (till) receipt - this is your guarantee. You should also keep the original packaging material.

This does not affect your statutory rights.

In the unlikely event that you need to return your Binatone Caprice 500 to our Repair Center while it is under guarantee, there will be a £5 handling charge.

1. Disconnect the base unit from the telephone line.
2. Pack up all parts of your Binatone Caprice 500, using the original packaging. Remember to include the mains adapter.
3. Return the unit to the shop where you bought it, making sure you take your sales receipt.

If the unit is no longer under Guarantee, first follow steps **1** and **2** as for repair under Guarantee. Then...

1. Call our Service Department on 0845 345 9677 and ask for a quotation of the repair charge and details of where to send your Binatone Caprice 500 for repair
2. Make sure you include with your Binatone Caprice 500:
 - Your name and address
 - A cheque or postal order for the value of the repair charge
3. Return your Binatone Caprice 500 to the address given by the Service Department.

Technical Details

Temperature rage Operating 0°C to 40°C
 Storage - 20°C to 60°C

PBX compatibility Timed break recall : 100 ms.

Pause length (using the LNR/P button): 3 seconds.

Signalling type: DTMF (dual-tone multifrequency), also called tone dialling.

Network connection This equipment is intended to be used in the UK only. Operation on other countries' PSTN termination points cannot be guaranteed.

Binatone operates a policy of continuous product improvement, and so reserves the right to make changes to the product and functions without notice.

Waste electrical products must not be disposed of with household waste. This equipment should be taken to your local recycling centre for safe treatment.



Declaration of Conformity

We Binatone Electronics International Limited, Ponders End Industrial Estate, East Duck Lees Lane Enfield, Middlesex EN3 7SP, United Kingdom, declare under our sole responsibility that the following product(s):

Kind of Product : **Telephone with Caller Display Facility**

Type Designation : **Caprice 500**

is (are) in conformity with the following relevant harmonised standards:

- EN 55022 : 1998
- EN 55024 : 1998
- EN60950
- CTR38
- iCTR37

following the provisions of Council Directive 1999/5/EC on radio equipment and the mutual recognition of their conformity.

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