



PowerTel 57



At a glance



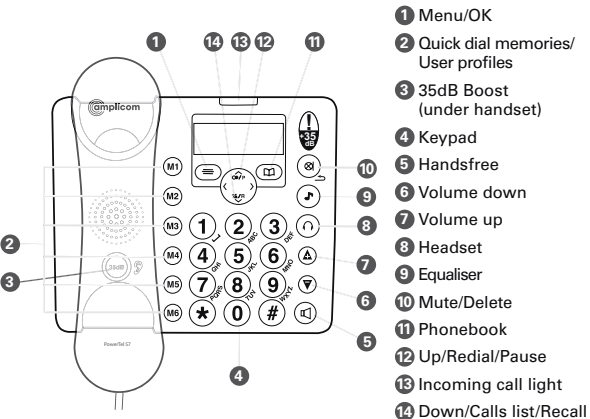
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User Guide

Please open this page for an 'At a glance' guide to your PowerTel 57

PowerTel 57 corded phone base



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Getting started

Getting started

Important: please make sure you've read the safety information on page 50 before you set up your phone system.

Check box contents



You should have:

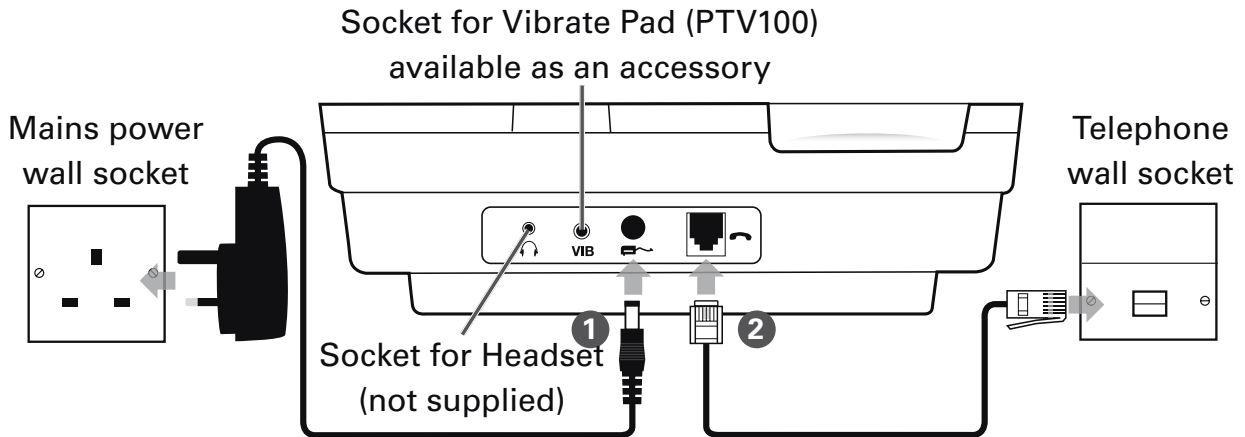
- 1 corded phone base
- 1 handset and handset cable
- 1 power adapter
- 1 telephone cable

Important: use only the power adapter and telephone line cord supplied with your PowerTel 57 otherwise your phone may not work.

Set up your phone

Connect your corded phone base

1. Plug the power adapter into the socket marked  on the back of your phone base and the other end into the mains power wall socket and switch on.
2. Plug the telephone cable into the socket marked  on the back of your phone base and the other end into the phone wall socket.
3. Plug one end of the handset cable into the handset and the other end into the side of the base.



Important: use only the power adapter and telephone line cord supplied with your PowerTel 57 otherwise your phone may not work.

Private exchanges: if your phone is going to use a private exchange (for example, if you have to dial '9' to get an outside line, please follow the steps on page 42).

Your PowerTel 57 phone is now ready for use!

Display icons explained

The following icons appear in your corded base display to indicate:



Phone book mode



Ringer off



Handsfree mode



Call in progress



Boost receiver volume is on (Icon will flash)



Mute handset microphone



You have new calls



New calls in the calls list



Old calls in the calls list

Phone menu guide



Use this section to find your way around the menu display on your phone.

How to use your phone menu display



When you've set up your phone and everything's connected, use your menu display to do things with your phone – from making and receiving calls to setting up user profiles and saving phone numbers.




Basic guide

Open main menu: press .

Browse sub menu: open your main menu and then press /P or ?/R.

Select sub menu item: scroll using /P or ?/R until the item you're looking for is highlighted and then press .

Browse a function: open your sub menu and then press /P or ?/R.

Select a function: scroll using /P or ?/R until the function you're looking for is highlighted and then press .

Enter digits or letters: use your keypad.

Confirm or save an entry or action: press .

Cancel and return to standby: press .



Note: if you don't do anything, your phone will automatically go on standby after 20 seconds.

Making and receiving calls

Making and receiving calls

Make a call

As you enter each number to be dialled it will be announced to you. For this feature to work you must have the Read number feature set to On, see page 28.

1. Enter the number you wish to call using your base keypad.
2. If you make a mistake, press  to delete the last digit.
3. Dial the number by picking up the handset or pressing .
4. End your call by putting the handset back in its cradle.

End a call





Simply put the handset back in its base cradle.

Take a call

Simply lift the handset or press  to answer in handsfree mode.

Redial a number







Your phone stores the last five numbers you've dialled (max. 24 digits each).

1. Open the redial list by pressing /P.
2. Scroll through the redial list using the /P or /R buttons until the number you wish to redial is highlighted. To dial the number simply lift the handset or press  to dial in handsfree mode.

Note: each phone number will be announced as you scroll through the redial list provided the Read Number feature is enabled. See page 28, "Read number" for details.

Call back a previous caller







Your phone stores the last 30 incoming calls.

1. Open the incoming calls list by pressing .
2. Scroll to find the number you want to call back using    or  then lift your handset or press  to call in handsfree mode.

Note: each phone number will be announced as you scroll through the incoming calls list provided the Read Number feature is enabled. See page 28, "Read number" for details.

Dial a number in your phone book








To store a phone number in your phone book, see page 33.

1. Open your phone book by pressing .
2. Scroll to find your number using    or  then lift your handset or press  to dial in handsfree mode.

Note: each phone number will be announced as you scroll through your phone book provided the Read Number feature is enabled. See page 28, “Read number” for details.

Dial a number using the quick dial buttons



To store phone numbers under your quick dial memory buttons, see page 36.

1. Choose your quick dial number by pressing , , , , , or .
2. Lift your handset or press  to dial in handsfree mode.



Note: the quick dial number you’ve selected will be announced when you press the quick dial button provided the Read Number feature is enabled. See page 28, “Read number” for details.

Adjust the earpiece volume

Your handset earpiece volume is louder than a standard phone. But you can still increase or decrease the volume to suit you.

To adjust the volume while you’re making a call, press  or .

Boost the handset earpiece volume


To boost the handset earpiece volume while you’re making a call, press  .



An image of an ear will flash in the display to show that boost is on.

Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset or to let other people in the room listen to the conversation.


Use handsfree calling

To switch handsfree mode on and off, simply press .

To adjust handsfree volume, press  or  (there are 5 levels).

Note: you can't boost volume using   when using handsfree calling.

Adjust the tone



To adjust the tone while you're making a call, press  then use the < or > buttons until it's right for you.

Note: adjusting the tone can affect volume level – you may need to adjust the volume level after you've adjusted the tone.

See call length


You can see the call time on your display.

Use a headset (not included)

Simply plug your headset into the headset socket marked  on the back of the base and press the  button.

Mute

During a call you can mute the microphone so your caller cannot hear you.







To switch off the microphone, simply press . **Mute** will be displayed.

To switch it on again, simply press  again. The display will show **Unmute**.

Power failure – what to do

If your mains power fails, you can still use your phone to make and receive calls – though the incoming call light won't work, your caller's details won't be stored, and the display will only show when you lift the handset.

You can still also:

- View and dial numbers using your phone book or the , , , ,  and  keys
- Dial out using **Recall** (Flash) and pause
- Adjust the earpiece volume
- Mute the microphone

Using your menu

Using your menu

For information on your phone book, please go to page 32.

Priority/Default Setting








If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.







The user profile feature can be used by others in the household whose preferences for volume, boost and equaliser will also be memorised and applied as indicated below.

User Profiles

You can store 6 different user profiles, each with different settings for the 'Volume', 'Boost' and 'Equaliser' features. You can also personalise each Profile by naming it (Max 10 letters).


















Change the profile name

1. Open your menu by pressing , then scroll using /P or /R until you highlight **Profile** and press .
2. Scroll using /P or /R until you highlight **Profile 1, 2, 3, 4, 5 or 6** and press .






3. Scroll using  /P or /R until you highlight **Name** and press .
4. Delete the current name by pressing .
5. Enter a new name (up to ten letters) and press .










Change a profile's handset volume

You have a choice of five volume levels.














1. Open your menu by pressing , then scroll using  /P or /R until you highlight **Profile** and press .
2. Scroll using  /P or /R until you highlight **1, 2, 3, 4, 5 or 6** and press .
3. Scroll using  /P or /R until you highlight **Volume** and press .
4. You'll see the current volume level (e.g. 4).
5. Change the volume level using  /P or /R and press .


Change a profile's boost setting

1. Open your menu by pressing , then scroll using  /P or /R until you highlight **Profile** and press .







2. Scroll using  **P** or  **/R** until you highlight **Profile 1, 2, 3, 4, 5** or **6** and press .
3. Scroll using  **P** or  **/R** until you highlight **Boost** and press .
4. You'll see the current boost setting (i.e. **On** or **Off**).
5. Change the boost setting using  **P** or  **/R** and press .

Change a profile's tone ('equaliser') setting







1. Open your menu by pressing , then scroll using  **P** or  **/R** until you highlight **Profile** and press .
2. Scroll using  **P** or  **/R** until you highlight **Profile 1, 2, 3, 4, 5** or **6** and press .
3. Scroll using  **P** or  **/R** until you highlight **Equaliser** and press .
4. You'll see the current tone setting.
5. Change the tone setting using  **P** or  **/R** and press .

Note: when you finish changing any profile settings, press  to put the base back to standby.

Choosing which profile to use

Before you answer an incoming call, press , , , ,  or  – depending on which profile you want to use. The display will confirm your choice and you can answer the call as normal.











Note: you can't choose a profile using handsfree mode.

When you want to make a call and before you dial the number, press and hold , , , ,  or  – depending on which profile you want to use. The display will confirm your choice and you can now make your outgoing call as normal.

Note: once you've selected a profile to use when making a call, you have about 30 seconds to dial the call under that profile before the system will return to its default settings.



Change ringer melody

You have a choice of ten ringer melodies.

1. Open your menu by pressing , then scroll using  or  until you highlight **Ringer Tone** and press .
2. Scroll  or  to highlight **EXT Melody** and press .
3. You'll see and hear the current setting (i.e. **Melody 8**).
4. Scroll using  or  until you highlight and hear the ringer tone you want to use and press .








Change ringer volume

You have a choice of five volume levels plus **Ring Off**.

1. Press the  or  buttons to adjust the ringer volume level. You'll hear and see the volume levels on the display (e.g. **Ring Vol 5**) as you press the buttons. If you want to switch the ringer volume off choose the **Ring off** option.











Switch key tone on or off

This is the tone you hear when you press a button.

1. Open your menu by pressing , then scroll using  or  until you highlight **Key Tone** and press .
2. You'll see the current key tone setting (i.e. **On** or **Off**).
3. Change the key tone on or off using  or  and press .











Change display contrast

You have a choice of five screen contrast levels.


1. Open your menu by pressing , then scroll using  or  until you highlight **Display** and press .
2. Scroll using  or  until you highlight **Contrast** and press .
3. You'll see the current contrast setting (e.g. 4).
4. Change the contrast setting using  or  and press .











Change display language

You have a choice of five languages to use on your handsets: **English, German, French, Spanish and Italian.**

1. Open your menu by pressing , then scroll using  or  until you highlight **Display** and press .
2. Scroll using  or  until you highlight **Language** and press .
3. You'll see the current language setting (e.g. **English**).
4. Change the language setting using  or  and press .








Remember boost




When this feature is set to **On** and you use the  button, the handset you're using will remember and use your last boost setting for each of your calls.

1. Open your menu by pressing , then scroll using /P or /R until you highlight **Settings** and press .
2. Scroll using /P or /R until you highlight **Boost Mem** and press .
3. You'll see the current boost memory setting (e.g. **Off**).
4. Change the boost memory setting using /P or /R and press .











Read number

When this feature is set to **On**: as you enter each number or press a quickdial button to make a call, or when you scroll through your phonebook entries, your redial list or calls list (if you subscribe to a Caller Display/Caller ID service) the telephone numbers will be announced to you. A quarterly fee may be payable for Caller Display/Caller ID. See page 38 for further information.

1. Open your menu by pressing , then scroll using /P or /R until you highlight **Settings** and press .
2. Scroll using /P or /R until you highlight **Read number** and press .

3. You'll see the current read number setting (e.g. **On**).
4. Change the read number setting using  or /R and press .








Change to upper or lower case

1. Open your menu by pressing , then scroll using  or /R until you highlight **Settings** and press .
2. Scroll using  or /R until you highlight **Change case** and press .
3. You'll see the case setting (e.g. **ABC**).
4. Change the case setting using  or /R and press .

For information on dial mode, please go to page 43.








For information on recall, please go to page 42.

Change date/time

1. Open your menu by pressing , then scroll using /P or ?/R until you highlight **Time** and press .
2. Scroll using /P or ?/R until you highlight **Date & Time** and press .
3. Enter the day, month and year and press .
4. Enter the hours (your handset has a 24-hour clock) and press .

Note: it's also possible to use the < and > keys to move backward and forward to make changes.







Change clock hours to 12- or 24-hour format display

1. Open your menu by pressing , then scroll using /P or ?/R until you highlight **Time** and press .
2. Scroll using /P or ?/R until you highlight **Format** and press .
3. You'll see the current time format setting (e.g. **24 hour**).
4. Change the time format using /P or ?/R and press .

Reset to default settings

You can easily reset your phone to its default settings. The default settings are listed on page 54.

Note: your phone book, calls and redial lists and any answering machine messages and memos will be deleted if you do this.

1. Open your menu by pressing , then scroll using /P or /R until you highlight **Reset** and press .
2. Enter the system PIN (default = **0000**) and press  to confirm or  to cancel.

Using your phone book

You can store, alphabetically, up to 200 names and their phone numbers in your phone book. To quickly find a phone book entry, simply enter the first letter of the name you've stored.




Note: each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.

Important: please remember to also enter the area code for each phone number you enter in your phone book.

How to use the keypad when using your phone book







You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it'll show you all the numbers and letters it represents.

Here are some keys you may find useful when entering names and phone numbers in your phone book:








- press  for a space
- press  to delete a number or letter you've entered
- press  for certain special characters






Note: to enter the same letter twice, simply enter the letter and then wait until the cursor moves to after the letter you've entered, before entering it again.

Enter a name and number in your phone book










1. Press and hold  for about 2 seconds until the display shows **Enter Name** and a flashing cursor.
2. Enter the name you want to store using the keypad and press .
3. Enter the phone number you want to store and press .
4. Scroll using  or  to choose a ringer melody for this name and number and press . The display will show **Saved**.

Edit a phone book entry








1. Press .
2. Scroll using  or  to find the entry you want to edit.
3. Open options by pressing  and then scroll using  or  until you highlight **Edit** and press .

4. Edit the name using \langle or \rangle to move the cursor and enter the new letters and press .
5. Edit the phone number using \langle or \rangle to move the cursor and enter the new digits and press .
6. Scroll using  or  to choose a ringer melody for this name and number and press . The display will show **Saved**.

Delete a phone book entry







1. Press .
2. Scroll using  or  to find the entry you want to delete.
3. Open options by pressing  and then scroll using  or  until you highlight **Delete** and press .
4. You'll see **Delete?** on your display. Press  to confirm the deletion or  to cancel.

Delete all phone book entries













1. Press .
2. Open options by pressing  and then scroll using  or  until you highlight **Delete All** and press .
3. You'll see **Delete All?** on your display. Press  to confirm the deletion or  to cancel.

Using your quick dial memory









You can store a name (max. 16 characters) and telephone number






(max. 24 digits) under each of the quick dial memory buttons: , , , ,
,  and .

Store a quick dial name and number












1. Choose the quick dial button under which you want to store a name and number by pressing either , , , ,  and .
2. Press  twice.
3. Enter the name you want to store using the keypad and press .
4. Enter the phone number you want to store and press .
5. Scroll /P or ?/R  to choose a ringer melody for this name and number and press . The display shows **Saved**.

Edit a quick dial entry

1. Choose the quickdial entry you want to edit by pressing either , , ,
,  or .
2. Press . **Edit** is displayed, press  again.


3. Edit the name using < or > to move the cursor and enter the new letters and press .
4. Edit the phone number using < or > to move the cursor and enter the new digits and press .
5. Scroll using  or  to choose a ringer melody for this name and number and press . The display will show **Saved**.




Delete a quick dial entry

1. Choose the quick dial entry you want to delete by pressing either , , , ,  or .
2. Press . Press /R to highlight **Delete** and press .
3. You'll see **Delete?** on your display. Press  to confirm or  to cancel.

Using your calls list

Note: you must subscribe to your network provider's Caller Display/Caller ID service for this feature to work. A quarterly fee may be payable.

Incoming call telephone numbers should appear in your calls list. If you have the caller's number stored in your phonebook the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing  icon. If the number doesn't appear, this is because the caller's identification (Call Line ID) has been withheld by the caller.

You can open and view your calls list by pressing . To scroll through your calls list simply press  or .

Here are some things you may see on your calls list display:

- **WITHHELD NUMBER** – caller has withheld their number, or this information isn't available
- **INTERNATIONAL** – caller is calling from another country or using an internet service
- **PAYPHONE** – caller is calling from a public payphone
- **OPERATOR** – caller is a telephone network operator

Store numbers from your calls list to the phonebook or quick dial memory (M1, M2, M3, M4, M5, M6)






It's easy to store incoming call numbers to your phone book or quick dial list.

1. Press /R to open your calls list at the most recent entry.
2. Scroll using P or /R to find the entry you want to store.
3. Open options by pressing and then scroll using P or /R until you highlight **Save to PB** or **M1, M2, M3, M4, M5** or **M6** and press .
4. Using your keypad, enter a name for this stored number and press .
5. Edit the number for this name, if needed, and press .
6. Scroll using P or /R to choose a ringer melody for the entry and press .

Delete a single calls list entry

1. Press /R to open your calls list at the most recent entry.
2. Scroll using P or /R to find the entry you want to delete.
3. Open options by pressing and then scroll using P or /R until you highlight **Delete** and press .
4. You'll see **Delete?** on your display. Press to confirm or to cancel.

Delete all calls list entries











1. Press /R to open your calls list at the most recent entry.
2. Scroll using ▲ or ▼ to select an entry.
3. Open options by pressing  and then scroll using ▲ or ▼ until you highlight **Delete All** and press .
4. You'll see **Delete All?** on your display. Press  to confirm or  to cancel.

Use on a private branch exchange

Use on a private branch exchange


If your phone's on an exchange (e.g. you need to dial 9 to get an outside line), you can transfer calls and use call back by using the **R** button. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (**Short**) and 300ms (**Long**).

To set the recall time

1. Open your menu by pressing , then scroll using  **P** or  **R** until you highlight **Settings** and press .
2. Scroll using  **P** or  **R** until you highlight **Recall** and press .
3. You'll see the current recall timing setting (e.g. **Short**).
4. Choose the recall timing setting you want (Short or Long) using  **P** or  **R** and press .

Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone.

To insert a dialling pause, simply enter the number you usually dial for an outside line and then press  **P**. A **P** on your display will show dialling pause is active.











Note: you can also insert a dialling pause with a phone number in your phone book.

Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.

Set the dial mode

You have a choice of two dialling modes: tone and pulse. The default setting is **TONE** and this is the correct setting for use within Europe.

1. Open your menu by pressing , then scroll using  or /R until you highlight **Settings** and press .
2. Scroll using  or /R until you highlight **Dial Mode** and press .
3. You'll see the current dial mode setting (e.g. **Tone**).
4. Choose the dial mode setting you want (Tone or Pulse) using  or /R and press .

Help and support

Help and support

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't, please call us on 0844 800 6503 (using a UK landline, at the time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays. If you've a claim on your 2-year guarantee, please contact your supplier.

Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the main base station should be switched off for about 20 minutes. After which reconnect everything to determine if this has resolved the issue.

Troubleshooting guide

I can't make phone calls

1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
2. Check the power's plugged in, switched on and working.
3. Test the phone line and socket by using another phone.

The phone system isn't responding

You may need to reset to default settings. Please see page 31.

Caller's identification (Call Line ID) isn't working

1. Check you have this service on your phone line. Please call your network provider.
2. The caller may have withheld their phone number.

My phone doesn't ring

Check that the ringer is on. See page 26.

There is interference in the earpiece and/or internet connection is very slow when using the phone

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

General information

Safety information

Please make sure you read this User Guide carefully.

Intended use

This phone is suitable for use on a public telephone network. Any other use is considered unintended use. Unauthorised modification or reconstruction isn't permitted. **Do not** open the device and attempt any repair work yourself.

Phone location

Make sure your phone:

- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- isn't obstructed by furniture
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Power supply

Important: use only the power adapter supplied with your PowerTel 57.

If you have a mains power failure you can still use your phone to make and receive calls, see page 20.

Energy efficient power adapter



- Energiesparend
- Économisant l'énergie
- A risparmio di energia
- Energy efficient

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.

Medical equipment

Do not use your phone:

- near emergency or intensive care medical equipment
- during an electrical storm

It is recommended that if you have a pacemaker fitted you check with a medical expert or your health adviser before using this product


Hearing aid compatibility

Your phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

Important: your phone can produce very high sound when Boost is switched on. Please take care if the phone is used by others.

Disposal

You are obliged to dispose of consumable goods properly in accordance with the applicable legal regulations.

The  symbol on this product indicates that electrical and electronic apparatus and batteries must be disposed of **separately** from domestic waste at suitable collection points provided by the public waste authorities. Batteries can also often be disposed of at the point of sale. Packaging materials must be disposed of according to local regulations.



Technical details

Power supply (base station)

Input: 230VAC 50Hz

Output: 12VDC 670mA

Dialling mode

Tone (DTMF)

Pulse

Optimum ambient temperature

0°C to 45°C

Optimum relative humidity

20% to 80%

Recall

100, 300 ms

Default settings

To reset to default settings, please see page 31.

Language	English
Time format	24 Hour
Ringling volume	5
Ringer melody	8
Key tone	On
Contrast	4
Boost memory	Off
Read number	On
Recall time	100ms
Dialling mode	Tone
PIN code	0000

Maintenance and guarantee

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

AMPLICOM equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material or production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.

Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the AMPLICOM equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive:
1999/5 EU directive on radio equipment and telecommunications
terminal equipment and the mutual recognition of their conformity.



Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our website **www.amplicom.eu**

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