

BT Freestyle 750 User Guide



Bringing it all together



Welcome...

to your BT Freestyle 750 Digital Cordless Telephone Answering Machine

- Answering machine with up to 15 minutes digital recording time and helpful voice prompts.
- 50 Name and number phonebook to store all your contact numbers for easy dialling.
- Store a phonebook entry then copy it – or the entire phonebook – to another BT Freestyle 750 handset.
- Inductive coupler (for use with digital hearing aids).
- Quick access to a range of BT Services including directory enquiries and call divert.
- Caller Display lets you see who's calling and your phone stores details of the last 20 callers in a Calls list.¹
- Register up to 5 handsets to the base without the need for additional wiring.
- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors (in ideal conditions).

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

- 1 You must subscribe to your network provider's Caller Display or Call Waiting service for these features to work. A fee may be payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?

If you have any problems setting up or using your BT Freestyle 750 please call the Helpline on 0800 218 2182*.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

IMPORTANT

Only use the telephone line cord supplied.

Got everything?

- BT Freestyle 750 handset
- BT Freestyle 750 base
- 2 x AAA rechargeable batteries (pre-installed)
- Mains power adaptor (item code 043649)
- Telephone line cord (pre-installed)

If you have purchased a BT Freestyle 750 multiple pack you will also have the following items for each handset:

- BT Freestyle 750 additional handset
- BT Freestyle 750 charger
- 2 x AAA rechargeable batteries (pre-installed)
- Small mains power adaptor for charger (item code 043650)

* Calls made within the UK mainland network are free. Mobile and International call costs may vary.

In this guide

Getting started

Location	7
Setting up	7
Setting up for multiple packs	9
Set time and date	10

Getting to know your phone

Handset buttons	11
Handset display	12
Base	13
Navigating the menus	14
Menu map	15

Using the phone

Switch handset on or off	16
Make an external call	16
Preparatory dialling	16
End a call	16
Receive a call	17
Call Waiting	17
Earpiece / handsfree volume	18
Secrecy (Mute)	18
Handsfree	18
Make a handsfree call	18
Answer a call handsfree	19
Switch to handsfree during a call	19
Redial the last number called	19

Redial a number from the redial list	20
Save a number from the redial list to the phonebook	20
Delete a redial number	20
Delete all redial numbers	21
Keypad lock	21
Find handset (Paging)	22
New calls and messages alert	22

Phonebook

Store a name and number	23
View an entry	24
View phonebook capacity	24
Dial an entry	24
Edit a name and number	25
Copy an entry	25
Copy all entries	26
Delete an entry	27
Delete entire phonebook	27
Speed dial	28
To copy a phonebook entry to a Speed dial ..	28
To delete a Speed dial	29
To edit a Speed dial	29
To dial using a Speed dial	30

Settings

Handset ringtone	31
Handset ringer volume	31
Handset tones	32
Select base	32
Auto answer	33
Contrast	33
Handset name	34
Base ringtone and volume.	35
System PIN	35
System reset	36
Set time and date.	36
Set alarm call	37
Stop alarm ring.	37

Calls lists

Caller Display	38
Calls list.	38
View call details	38
Dial from the Calls list	39
Copy a Calls list number to the phonebook	39
Calls list settings.	40
Delete an entry.	41
Delete entire Calls list.	41

BT Network Services

Pre-stored BT Services numbers	42
Helpdesk.	42
BT 118 500 (Directory Enquires)	42
Call Divert on/off/check	43
Call Waiting on/off/check	43

Answering machine

Using the answering machine	
from the handset	44
Switch the answering machine on / off	44
Outgoing messages	45
Record your own outgoing message	45
Check or delete your outgoing message	45
Answer settings	46
Call screening	47
Message playback	48
Delete all old messages	49
Using the answering machine at the base	49
Switch on / off	49
Message playback	49
Remote access	50
To enable / disable remote access.	50
If you forget to switch on your answering machine	51
Operating your answering machine remotely	51

Using additional handsets

Registering an additional handset	54
Select base	54
De-register a handset	55
Internal calls	55
Call another handset	55
Transfer a call	56
3-Way conference call	56

Help	57
-----------------------	----

General information

Replacing the handset batteries	61
Safety information	61
Cleaning	62
Environmental	62
Product disposal instructions	62
Guarantee	63
Technical information.	64
R&TTE	64
Declaration of Conformance	64
Connecting to a switchboard.	64
Inserting a pause	64
Recall	64

Getting started

Location

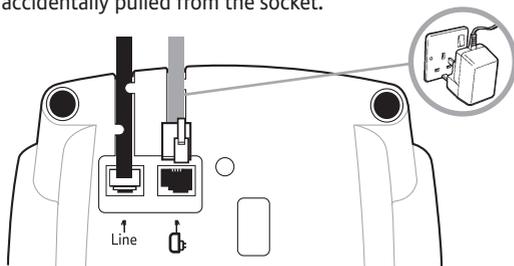
Place your BT Freestyle 750 within 2 metres of the mains power socket and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Freestyle 750 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up

1. Plug the mains power cable into the socket marked  on the underside of the base and plug the other end into the mains power wall socket and switch the power on. You can place the cable behind the retaining clip to prevent the plug being accidentally pulled from the socket.



WARNING

Do not place your BT Freestyle 750 in the bathroom or other humid areas.

Handset range

The BT Freestyle 750 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

IMPORTANT

The base station must be plugged into the mains power socket at all times. Do not connect the telephone line until the handset is fully charged. Only use the power and telephone cables supplied with the product.

Battery low warning

If the  icon flashes in the handset display you will need to recharge the handset before you can use it again. During a call you will hear a low battery warning beep once every 60 seconds. During charging, the  icon will scroll in the display.

Battery performance

In ideal conditions, a fully charged batteries should give up to 10 hours talk time or 100 hours standby time on a single charge.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

To keep the batteries in the best condition, leave the handset off the base for a few hours at a time. Running the batteries right down at least once a week will help it last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced. New batteries are available from the BT Freestyle 750 Helpline on 0800 218 2182*.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

The base indicator lights up. The answering machine is switched on.

2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries.
3. Place the handset on the base to charge for at least 20 hours. When the handset is fully charged the  icon will be displayed.
4. When the batteries are fully charged, plug the end of the telephone line cord into the telephone wall socket.

Note: Battery removal

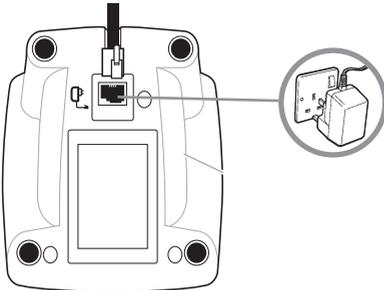
If you ever need to remove the batteries, simply slide open the battery compartment cover and insert your finger nail under the end of the batteries to pull them out.

Setting up for multiple packs

If you have purchased a BT Freestyle 750 multiple pack, you will need to prepare any additional handsets and chargers for use.

For each additional handset and charger:

1. Insert the cable through the channel at the rear of the charger and insert the plug into the power socket. Plug the other end into the mains wall power socket and switch on.



2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries. Charge the battery for at least 20 hours.

Any additional handsets supplied as part of a multipack are pre-registered to the base so, once charged, are ready for use. The handset number is shown in the display.

Using your BT Freestyle 750 on a Broadband line?

If this product is to be used on a broadband line then you must ensure that it is connected via an ADSL microfilter. Using this product on a Broadband line without an ADSL microfilter may cause problems with this product and your Broadband service.

Additional BT ADSL microfilters can be purchased from www.shop.bt.com

Date and time

Providing you have subscribed to your network's Caller Display service, the date and time is set automatically for all handsets when you receive your first call.

The date and time is recorded with each answering machine message you receive.

If you do not have a Caller Display service you can set the date and time manually.

Set time and date

1. Press **✓Menu**. Using the buttons on the side of the handset scroll **↓** to **Settings** and press **✓Menu**.
2. Scroll **↓** to **Time/Date** and press **✓Menu**.
3. To change the Time format, press **✓Menu** and scroll **↑** or **↓** to select 12 hour or 24 hour. Press **✓Menu**.
4. To change the Date format, scroll **↓** to **Date format** and press **✓Menu**. Scroll **↑** or **↓** to select **dd/mm** or **mm/dd** and press **✓Menu**.
5. To enter the time, scroll **↓** to **Enter time** and press **✓Menu**. Use the keypad to enter the time then press **✓Menu**.
6. To set the date, scroll **↓** to **Enter date** and press **✓Menu**. Use the keypad to enter the date then press **✓Menu**.
7. Press **✕Back** to return to the previous menu level.

Your BT Freestyle 750 is ready for use.

Getting to know your phone

Handset buttons

Back/Clear/Mute

Delete numbers and characters.

When on a call, press once to mute the handset and again to switch the handset microphone back on, page 18.

When in a menu, press to cancel and return to previous menu level.

Phonebook

Press to open the phonebook. Press again to start scrolling through the entries, page 23.

Talk/Handsfree

Press to make and receive calls.

In talk mode, press to switch handsfree speaker on and off, page 18.

1 BT Helpline

In standby, press and hold to dial the BT Helpline, 0800 218 2182.*

2-9

Store a speed dial number for each button. When in standby, press and hold to dial the stored number, page 28.

0

When storing an entry in the phonebook, press and hold to enter a Pause, page 23.

Ringer off/on

Press and hold to switch the handset ringer off or on.

Recall

For use with switchboard/PBX and BT Calling Features.

Menu/OK

In standby, press to open the main menu.

Press to select menu options displayed.

Use to screen calls to the answering machine, page 47.

(UP) Redial (on side of handset)

In standby, press to open and scroll through the Redial list, page 19.

In talk mode, press to adjust volume, page 18.

In menu mode, press to scroll up through the options.

Use to scroll up through the phonebook.

When entering text, press to move the cursor left.

(DOWN) Calls (on side of handset)

In standby, press to open and scroll through the Calls list, page 38.

In talk mode, press to adjust volume, page 18.

In menu mode, press to scroll down through the options.

Use to scroll down through the phonebook.

When entering text, press to move the cursor right.

End call/Handset Off or On

Press to end a call.

In standby, press and hold to switch the handset off/on, page 16.

In menu mode, press to return to standby.

#/Lock

Press and hold to lock/unlock the keypad, page 21.

When entering text, press to switch between upper and lower case letters.

Intercom

Use to make internal calls between handsets, page 55.



Handset display



Base

Green Power light

On: power on.

Flashes: when the phone rings, during a call, during handset registration.

Red Charging light

On: when the handset is on the base.

Find

Press to ring all registered handsets, helpful for finding a missing handset, page 22.

Also used during the registration process, page 53.

<< Skip

Press once to repeat the current message, twice to play the previous message.

Answering machine display

When TAM is off:

- - Steadily lit

F/-- F and -- flash alternately when the message memory is full

1-99/-- --

and the number of messages flash alternately when you have new messages

When TAM is on:

M/F Flashes when the message memory is full and there are new messages

F On when the message memory is full and there are no new messages

∅ No messages

1-99 Total number of messages.

Flashes when you have new messages or 0n when there are no new messages.

00,01,02,03,04,05 Call screening speaker level when you pressing Vol+/-

AO Answer Only mode is selected

P1 Playing Answer & Record outgoing message

P2 Playing Answer Only outgoing message

rE Recording an incoming message

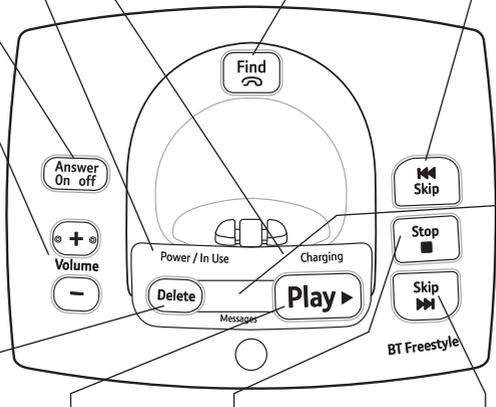
rA Handset or remote access

On/Off

Switch answering machine on or off.

Vol + / Vol -

Increase or decrease speaker volume during play back.



Delete

Press once to delete the current message.

At the end of all message play back, press once within 8 seconds to delete all messages.

Play

Play messages.

Stop

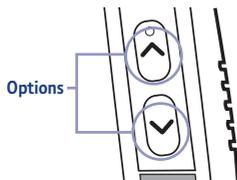
Stop play back.

Skip >>

Skip forward to the next message.

Up and Down buttons

Press the  and  buttons on the side of the handset to scroll through the menu options.



If no buttons are pressed for 30 seconds the handset returns to standby automatically.

Navigating the menu

Your BT Freestyle 750 has an easy to use menu system.

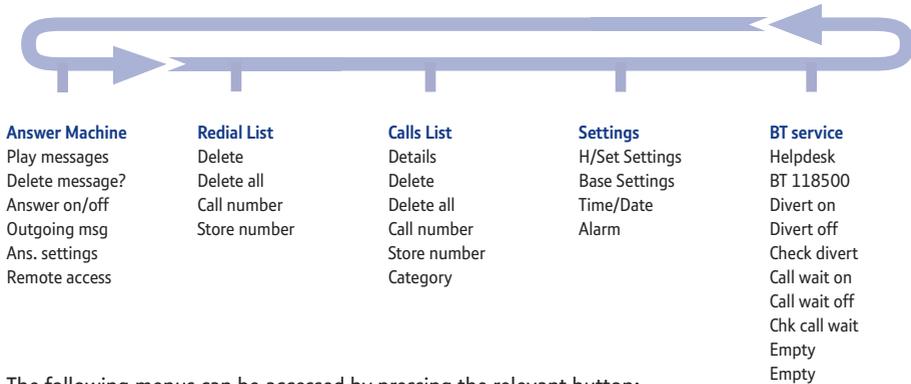
Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is switched on and in standby:

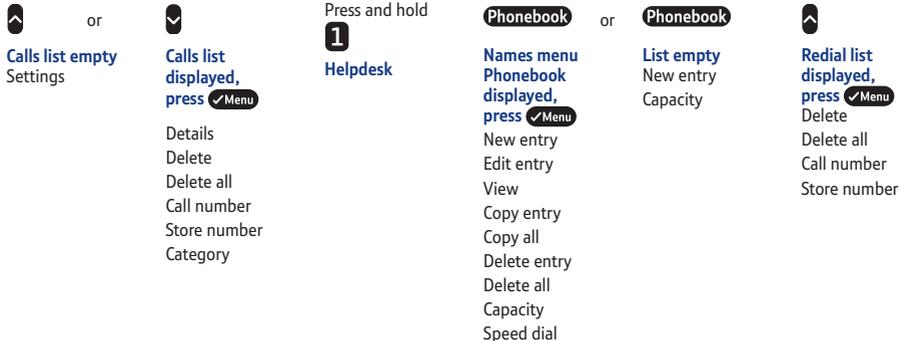
1. Press  to open the main menu.
2. Then use  or  buttons to scroll through the available options.
3. Press the  option button to select a menu option or the  button to return to the previous screen.

To exit a menu and return to standby, press .

Menu map



The following menus can be accessed by pressing the relevant button:



Using the phone

When you make a call, the Power/In use light on the base flashes.

Call timer

Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after your call.

Switch handset on or off

To switch off

1. Press and hold .
2. Switch off? is displayed, press  to confirm.

To switch on

1. Press and hold .
2. Search? (searching) is displayed, then the screen will return to standby.

Make an external call

1. Press .
2. When you hear the dial tone, dial the number.

Preparatory dialling

1. Dial the number first. If you make a mistake press  to delete the last digit.
2. Press  to dial.

End a call

1. Press .

Receive a call

When you receive a call, the phone rings. The display shows the caller's number if available or the caller's name if it matches an entry in the phonebook.

1. Press .

Call Waiting

Providing you have subscribed to your network's Call Waiting service and it is switched on, your BT Freestyle 750 will alert you to a second incoming call while you are already engaged on an external call.

1. You will hear the call waiting tone and the display will show the number of the caller, or the name if it matches an entry in your phonebook.
2. Press **R** to answer the new call and your first caller is put on hold.
3. Press **R** to toggle between the two callers.
4. Press  to hang up the current call.

Auto answer

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press  as well. Auto answer ON is the default setting. See page 33.

To switch your call waiting service on or off, see page 43.

The  and  buttons can be found on the side of the handset.

During a handsfree call, press  or  to change the volume.

Earpiece / handsfree volume

During a call you can adjust the volume of the earpiece or loudspeaker. There are 5 levels.

1. Press  or  to increase or decrease the volume.

Secrecy (Mute)

During a call, you can talk to someone nearby without your caller hearing.

1. Press . The display shows Mute on and your caller cannot hear you.
2. Press  again to return to your caller.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

Make a handsfree call

1. Dial the number then press . You hear your call over the handset loudspeaker. Press  to switch the call between the earpiece and the loudspeaker.
2. Press  to end the call.

Answer a call handsfree

When the phone rings:

1. Press  button to answer the call then press it again to switch to loudspeaker.

Switch to handsfree during a call

1. During a call: press  to put the call on the loudspeaker. To switch handsfree off and return the call to the earpiece, press  again.

Redial

Up to the last 5 telephone numbers called are saved in the redial list. You can then select any of the numbers to redial, delete or copy to the phonebook.

Redial the last number called

1. Press  the last number you called is displayed.
2. Press  to dial.

Store numbers up to 24 digits long and names up to 8 characters.

Press **XBack** to delete any unwanted digits and then enter new ones using the keypad.

If the phonebook is full, the display shows **MEMORY FULL** and the number will not be saved. You will need to delete a number in the phonebook first, see page 27.

Redial a number from the redial list

1. Press **↶**, the last number you called is displayed.
2. Press **↶** or **↷** to scroll to the number you want.
3. Press **☎** to dial.

Save a number from the redial list to the phonebook

1. Press **↶**. Scroll **↶** or **↷** to the number you want.
2. Press **✓Menu** and scroll **↷** to **Store Number**.
3. Press **✓Menu**. Use the keypad to enter a name.
4. Press **✓Menu** twice. Scroll **↶** or **↷** to select a **GROUP** if required.
5. Press **✓Menu** to save. Press **XBack** to return to the previous menu level.

Delete a redial number

1. Press **↶**. Scroll **↶** or **↷** to the number you want.
2. Press **✓Menu** and scroll **↷** to **Delete**.
3. Press **✓Menu** twice to confirm or **XBack** to cancel.

Delete all redial numbers

1. Press .
2. Press  and scroll  to Delete All.
3. Press  twice to confirm or  to cancel.

Keypad lock

You can lock the keypad so that it cannot be used accidentally while carrying it around.

To lock the keypad:

1. Press and hold . The handset beeps and Keypad locked is displayed.

To unlock the keypad:

1. Press and hold . The handset beeps and Keypad unlocked is displayed for 2 seconds before returning to standby.

WARNING

If the keypad is locked you will be able to dial the emergency numbers 999 and 112.

When the keypad is locked you can still answer incoming calls and operate the handset as normal. When the call is ended, the keypad lock comes on again.

Paging calls cannot be answered by a handset.

Find handset (Paging)

You can ring a handset to help locate it.

1. Press  on the base. All handsets registered to the base will ring for up to 60 seconds.
2. Press  on the base again to stop the ringing on all handsets or press  or  to stop an individual handset ringing.

New calls and messages alert

When you have new answering machine messages or calls, your BT Freestyle 750 displays details to access.

New call alert

The screen shows **NEW CALL**.

New message alert

The screen shows **NEW MESSAGE**.

You can store up to 50 names and numbers in the phonebook. Names can be up to 8 characters long and numbers up to 24 digits.

Store a name and number

1. From standby, press **Phonebook**. The phonebook menu is displayed.
2. When storing the first entry: **NEW ENTRY** is highlighted. Press **Menu**.
When storing further entries: The phonebook list is displayed, with the first entry highlighted. Press **Menu**. **NEW ENTRY** is highlighted. Press **Menu**.
3. Enter the name.
4. Press **Menu** and enter the number.
5. Press **Menu**. If you don't want to store the number in a group, press **Menu**. If you want to add the entry to a group, scroll **Down** to the group you want then press **Menu**.
6. Press **Back** to return to the previous menu level.

Entering names

Use the keypad letters to enter names, e.g. to store Tom:

Press **3** once to enter T.

Press **6** three times to enter o.

Press **6** once to enter m.

Writing tips

Press **Left** or **Right** to move the cursor.

Press **Shift** to switch between upper and lower case. Only one character is changed at a time.

Press **0** to enter punctuation characters.

Press **1** to insert a space.

Press **Back** to delete the last character or digit.

You must enter a name to go with a number.

To enter a pause in a phonebook number

When storing a number press and hold **0** and a P will be displayed.

For more information on pauses, see page 64.

Phonebook empty

If the phonebook is empty and you press **Phonebook**, the display shows **LIST EMPTY** for 2-3 seconds and then phonebook option **NEW ENTRY**. Once an entry has been stored the full menu is displayed.

To search alphabetically

Press the relevant keypad button, e.g. for the entries beginning with T press **8** once then scroll  or  through the entries.

Call groups

Your options are:

General
Family
Work
Friends
Util's (Utilities)
VIP
Others
No Group

View an entry

1. Press **Phonebook**. The first entry is displayed.
2. Press  **Menu** and scroll  to **View**.
3. Press  **Menu**. The first entry is displayed. Press  to display the number. Press  again to display the Group.
4. Press  to dial the number or  **Back** to return to the previous menu level.

View phonebook capacity

1. Press **Phonebook**. The first entry is displayed.
2. Press  **Menu** and scroll  to **Capacity** and press  **Menu**. The number of entries stored out of 50 is displayed.
3. Press  **Back** to return to the previous menu level.

Dial an entry

1. In standby, press **Phonebook**. The first entry is displayed.
2. Scroll  or  to the entry you want or search alphabetically.
3. Press  to dial.

Edit a name and number

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **↓** to **Edit Entry**.
3. Press **✓Menu** and edit the name. Press **✓Menu** and edit the number.
4. Press **✓Menu**. If required, scroll **↓** to the Group you want.
5. Press **✓Menu** to confirm then **✕Back** to return to the previous menu level.

Copy an entry

1. Press **Phonebook**. Scroll **↑** or **↓** to the entry you want.
2. Press **✓Menu** and scroll **↓** to **Copy entry**.
3. Press **✓Menu** and select the handset you want to copy to and press **✓Menu**.

At the receiving handset:

4. Display shows **Receive dir**. Press **✓Menu** to confirm or **✕Back** to cancel.
5. When successful the display shows **Copied**.
6. Press **Back** to return to the previous menu level.

When editing a name or number, press **✕Back** to delete characters and digits.

You can copy an entry to another handset registered to the base.

If you copy an entry that already exists in the receiving handset it will create a duplicate entry.

You can copy the entire phonebook to another handset registered to the base.

If the phonebook becomes full during copying the display shows **MEMORY FULL**.

If copying is not successful the display shows **Dir. COPY failed**.

If you copy an entry that already exists in the receiving handset it will create a duplicate entry.

Copy all entries

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▼** to **COPY ALL**.
3. Press **✓Menu** and select the handset you want to copy to and press **✓Menu**.

At the receiving handset:

4. Display shows **Receive dir?** Press **✓Menu** to confirm or **✗Back** to cancel.
5. When successful the display shows **COPIED**.
6. Press **✗Back** to return to the previous menu level.

Delete an entry

1. Press **Phonebook**. Scroll  or  to the entry you want.
2. Press  **Menu** and scroll  to **Delete entry**.
3. Press  **Menu** twice to confirm or  **Back** to cancel.
4. Press  **Back** to return to the previous menu level.

Delete entire phonebook

1. Press **Phonebook**.
2. Press  **Menu** and scroll  to **Delete All**.
3. Press  **Menu**. Display shows **Delete All?**
4. Press  **Menu** to confirm or  **Back** to cancel.

Speed dial

You can allocate a name and number from the phonebook to each of the Speed dial buttons **2** to **9**.

Button **1** has the BT Freestyle Helpline number stored already. To ask BT for help with using your phone, press and hold **1** to ring the number.

To copy a phonebook entry to a Speed dial

1. Press **Phonebook** then press **Menu**.
2. Scroll **Up** to **Speed dial** and press **Menu**.
3. Scroll **Up** or **Down** to the button number where you want to store the speed dial entry. Press **Menu**.
4. Scroll **Up** or **Down** to the entry you want to store and press **Menu** to confirm.
5. Press **Back** to return to the previous menu level.

To delete a Speed dial

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▲** or **▼** to **Speed dial** and press **✓Menu**.
3. Scroll **▲** or **▼** to the **Speed dial** you want to delete and press **✓Menu**.
4. The name and number is displayed, press **✓Menu** and scroll **▼** to **Delete**.
5. Press **✓Menu** to confirm, **Deleted** is displayed.
6. Press **Back** to return to the previous menu level.

To edit a Speed dial

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▲** or **▼** to **Speed dial** and press **✓Menu**.
3. Scroll **▲** or **▼** to the **Speed dial** you want to edit and press **✓Menu**.
4. The name and number is displayed, press **✓Menu** and **Edit entry** is displayed.
5. Press **✓Menu** to confirm, and then scroll **▲** or **▼** to the entry you want and press **✓Menu** to save.

6. This new name and number will replace the old name and number in the Speed dial.
7. Press **X Back** to return to the previous menu level.

To dial using a Speed dial

1. Press and hold the Speed dial button (**2** to **9**) with the number you wish to dial.
2. The display shows **Calling** and the number being dialled.

Handset settings

Handset ringtone

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Display shows Ringær. Press .
4. Scroll  or  to select External or Internal. Press .
5. Scroll  or  to the ringtone you want. A sample is played.
6. Press  to save.
7. Press  to return to the previous menu level.

Select the ringtone for External or Internal calls. There are 10 ringtones to choose from.

Handset ringer volume

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Display shows Ringær. Press .
4. Scroll  to Ring Volume. Press .
5. Scroll  or  to the level you want.
6. Press  to save.
7. Press  to return to the previous menu level.

There are five volume levels plus Off. You can press and hold the  button to switch the handset ringer off or on.

Switch Key Beeps, Confirmation tones, Low Battery and Out of Range Warning tones on or off.

The default setting is On.

Your handset can be registered to up to 4 base stations. Select which base station you use.

Handset tones

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Scroll  to Tones. Press .
4. Scroll  or  to the tone you want. Press .
5. Scroll  or  to On or Off.
6. Press  to save.
7. Press  to return to the previous menu level.

Select base

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Scroll  to Select Base. Press .
4. Scroll  or  to the Base you want. Press .
5. Press  to return to the previous menu level.

Auto answer

1. Press **✓Menu**. Scroll **▼** to Settings and press **✓Menu**.
2. Display shows H/Set Settings. Press **✓Menu**.
3. Scroll **▼** to Auto answer. Press **✓Menu**.
4. Scroll **▲** or **▼** to select On or Off. Press **✓Menu**.
5. Press **✕Back** to return to the previous menu level.

Display

Contrast

1. Press **✓Menu**. Scroll **▼** to Settings and press **✓Menu**.
2. Display shows H/Set Settings. Press **✓Menu**.
3. Scroll **▼** to Display. Press **✓Menu**.
4. Display shows Contrast. Press **✓Menu**.
5. Scroll **▲** or **▼** to select the contrast. Press **✓Menu**.
6. Press **✕Back** to return to the previous menu level.

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press **☎** as well. Auto answer ON is the default setting.

Adjust the display contrast to suit different lighting conditions. There are 5 levels.

Set a name for your handset, e.g.
Donna or Office.

Handset name

1. Press **✓Menu**. Scroll **↓** to Settings and press **✓Menu**.
2. Display shows H/Set Settings. Press **✓Menu**.
3. Scroll **↓** to Display. Press **✓Menu**.
4. Scroll **↓** to Handset name. Press **✓Menu**.
5. Use the keypad to enter a name for your handset then press **✓Menu** to save.
6. Press **✕Back** to return to the previous menu level.

Base settings

Base ringtone and volume

1. Press **✓Menu**, scroll **▲** to Settings and press **✓Menu**.
2. Scroll **▼** to Base Settings. Press **✓Menu**.
3. Ringer is highlighted. Press **✓Menu**.
4. Ringtone is highlighted, press **✓Menu** and scroll **▲** or **▼** to the ringtone you want and press **✓Menu**.
5. Scroll **▼** to Ring volume and press **✓Menu**. Press **▲** or **▼** to select the volume, or off.
6. Press **✓Menu** to save.
7. Press **✕Back** to return to the previous menu.

System PIN

1. Press **✓Menu**, scroll **▲** to Settings and press **✓Menu**.
2. Scroll **▼** to Base Settings. Press **✓Menu**.
3. Scroll **▼** to System PIN. Press **✓Menu**.
4. Enter the old PIN (original setting 0000) and press **✓Menu**.
5. Enter the new PIN and press **✓Menu**.
6. Re-enter the new PIN and press **✓Menu**.
7. Press **✕Back** to return to the previous menu level.

Choose from 5 base ringtones.

There are 5 volume levels and Off.

The System PIN is used when changing certain settings and registration / de-registration. The default setting is 0000. You can change this to your own preferred 4-digit number.

If you make a mistake, press **Clear** to delete digits.

System reset

This resets your BT Freestyle 750 to its original settings.

1. Press **Menu**, scroll **↓** to Settings and press **Menu**.
2. Scroll **↓** to Base Settings. Press **Menu**.
3. Scroll **↓** to System reset. Press **Menu**.
4. Enter the system PIN (0000) and press **Menu**.
5. Press **Menu** to confirm or **Back** to cancel.

If you confirm the handset returns to standby.

Time and Date

Set time and date

1. Press **Menu**. Scroll **↓** to Settings and press **Menu**.
2. Scroll **↓** to Time/Date and press **Menu**.
3. To change the Time format, press **Menu** and scroll **↑** or **↓** to select 12 hour or 24 hour. Press **Menu**.
4. To change the Date format, scroll **↓** to Date format and press **Menu**. Scroll **↑** or **↓** to select dd/mm or mm/dd and press **Menu**.
5. To enter the time, scroll **↓** to Enter time and press **Menu**. Use the keypad to enter the time then press **Menu**.

6. To set the date, scroll  to Enter date and press  Menu. Use the keypad to enter the date then press  Menu.
7. Press  Back to return to the previous menu level.

Set alarm call

1. Press  Menu. Scroll  to Settings and press  Menu.
2. Scroll  to Alarm and press  Menu.
3. To enter the Time for the call, press  Menu and use the keypad to enter the time. Press  Menu.
4. To set the alarm On or Off, scroll  to Alarm On/Off and press  Menu. Scroll  or  to select Off, Once or Daily, then press  Menu.
5. To set the ringtone, scroll  to Alarm tone and press  Menu. Scroll  or  to the Ringtone you want and press  Menu.
6. Press  Back to return to the previous menu level.

Stop alarm ring

When the alarm rings, the display shows (Alarm). The alarm rings for 30 seconds.

1. Press any button to stop the alarm.

Calls lists

IMPORTANT

To use Caller Display you must first subscribe to the service from your network provider. A fee may be payable. For more information on BT Calling Features call BT free on 0800 800 150.

To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the dialling code in the phonebook.

When a new call is received in the Calls list **New call** is displayed.

If the number is unavailable, **Unavailable** is displayed.

If the number has been withheld by the caller, **Withheld** is displayed.

If the call is from the operator, **Operator** is displayed.

If the call is from a payphone, **Payphone** is displayed.

If the call is from a callback request, **Callback** is displayed.

If the call is from an international number, **International** will be displayed.

If you do not have a Caller Display service, an external call is displayed as **External call**.

When there are no calls in the calls list, the display shows **Empty** then will offer the **Category** option.

Caller Display

If you have subscribed to a Caller Display Service, you will be able to see your caller's number on your handset display (provided it is not withheld) prior to answering the call.

If your caller's name is stored in the phonebook and a number match is found, you will see the caller's name on the display instead.

Calls list

The Calls list holds up to 20 numbers. The date and time of the call is also stored if available.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

The Calls list can hold numbers up to 14 digits and names up to 15 characters.

View call details

1. Press  the most recent entry is at the top of the list.
2. Press  or  to scroll through the list.
3. Press . **Details** is highlighted. Press .
4. Press  or  to display details about the next call.
5. Press  to return to the previous menu level.

Dial from the Calls list

1. Press  the most recent entry is at the top of the list.
2. Press  or  to scroll through the list.
3. Press  to call the number.

Copy a Calls list number to the phonebook

1. Press .
2. Press  or  to scroll through the list to the entry you want.
3. Press  **Menu**. Scroll  to **Store number** and press  **Menu**.
4. Enter the name and press  **Menu** to select the number and then edit the number if required.
5. Scroll  to **Select group** and press  or  to set the call group you want.
6. Press  **Menu** to save.
7. Press  **Back** to return to the previous menu level.

When a Calls list is open, press  to scroll from the newest call to the oldest, or press  to scroll from the oldest call to the newest.

If you need to edit the number or name, press **Clear** to delete any unwanted characters, then enter new ones using the keypad.

All calls will list answered and missed calls in the Calls list.

Missed calls will only list unanswered calls.

Calls list settings

1. Press **↓**.
2. Press **✓Menu**. Scroll **↑** to **Category** and press **✓Menu**.
3. Press **↑** or **↓** to select **All calls** or **Missed calls**.
4. Press **✓Menu** to save.
5. Press **✕Back** to return to the previous menu level.

Delete an entry

1. Press .
2. Press  or  to scroll through the list to the entry you want.
3. Press . Scroll  to **Delete** and press . Display shows **Delete?** Press  to confirm. Display shows **Deleted**.
4. Press  **Back** to return to the previous menu level.

Delete entire Calls list

1. Press .
2. Press . Scroll  to **Delete all** and press .
3. Press  to confirm or  **Back** to cancel.
4. Press  **Back** to return to the previous menu level.

BT Network Services

IMPORTANT

To use BT Services and BT Calling Features you must first subscribe (if required) to the relevant service from your network provider. A fee may be payable.

For more details on BT's Calling Features, call BT free on 0800 800 150.

If you are not connected to the BT network, some of these services may not be available. Please contact your network provider. Call Diversion services may allow other divert options. Check with your network provider for details.

For further information, see the BT Calling Features user guide supplied when you subscribe to the services of your choice.

Call Divert will divert all incoming calls to another number of your choice.

By selecting the BT Services menu you can access a range of useful pre-stored numbers and further BT Calling Features.

Pre-stored BT Services numbers:

- Helpdesk
- BT 118500 (directory enquiries)
- Call divert on
- Call divert off
- Check call divert
- Call waiting on
- Call waiting off
- Check call waiting

Helpdesk

1. Press . Scroll  to BT service and press .
2. Helpdesk is displayed. Press  to call.

BT 118500 (Directory Enquiries)

1. Press . Scroll  to BT service and press .
2. Helpdesk is displayed. Scroll  to BT 118500 and press  to call.

Call Divert on/off/check

1. Press . Scroll  to BT service and press .
2. Scroll  to Divert on, Divert off or Check divert.
3. Press  to call. Follow the spoken instructions, or listen for confirmation/status of your instructions.

Call Waiting on/off/check

1. Press . Scroll  to BT service and press .
2. Scroll  to Call wait on, Call wait off or Chk call wait.
3. Press  to call. Follow the spoken instructions, or listen for confirmation/status of your instructions.

Call Waiting lets you know if another person is trying to contact you while you are on a call. If a second caller rings you will hear a beep in the handset. Providing you have also subscribed to Caller Display, the screen will show the caller's details.

Answering machine

You will need to set the day, date and time (if you have not already done so) so that you will know when each message was received. If you have subscribed to your network's Caller Display service, the date and time is set automatically when you receive your first call. To set the time and date manually, see page 10.

The default time and date settings is 01.01.08, 12:01 (24 hour clock)

Voice prompts

Your BT Freestyle 750 answering machine has voice prompts to help you use its settings and features.

Your BT Freestyle 750 can digitally record up to 15 minutes of messages or up to 99 messages. Each incoming message can last up to a maximum of 1 minute.

You can operate your answering machine from:

- the handset.
- the base.
- remotely, from any other Touchtone™ telephone, see page 50.

Your BT Freestyle 750 comes with two pre-recorded outgoing messages, Answer and Record or Answer Only, alternatively you can record your own.

Using the answering machine from the handset

Switch the answering machine on / off

1. Press . Answer machine is displayed, press .
2. Scroll  to Answer on/off. Press .
3. Scroll  or  to highlight On or Off and press .
4. Press  to return to the previous menu level.

Outgoing messages

The outgoing message is the message a caller first hears when the answering machine picks up their call. There are 2 pre-recorded outgoing messages to choose from (see note left) or you can record your own.

Record your own outgoing message

1. Press **Menu**. Answer machine is displayed, press **Menu**.
2. Scroll to **Outgoing mes** and press **Menu**.
3. Record message is highlighted. Press **Menu**.
4. Use the or buttons to select **Answer & Record** or **Answer Only** and press **Menu**.
5. Speak your announcement after the long beep. Press **Menu** to stop recording.
6. Your message is then played back. If you want to delete it, press **Back** during playback. Or press **Menu** to save.

Check or delete your outgoing message

1. Press **Menu**. Answer machine is displayed, press **Menu**.
2. Scroll to **Outgoing messages** and press **Menu**.
3. Scroll to **Play message**. Press **Menu**.

Answer and Record

The pre-set Answer and Record outgoing message, that allows your caller to leave a message, is "Hello, your call cannot be taken at the moment, so please leave your message after the tone".

Your Answer and Record outgoing message can be up to 2 minutes long and will replace the pre-recorded message.

Answer Only

The pre-set Answer Only outgoing message, where callers hear an announcement but cannot leave a message, is "Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later".

When recording your Answer Only message, remember to advise your caller that they will not be able to leave a message.

Your own Answer Only message can be up to 2 minutes long and will replace the pre-recorded message.

To reinstate the pre-recorded messages, delete your own recorded outgoing message, see opposite.

You cannot delete a pre-recorded message. If you delete your Personal OGM the pre-recorded OGM will be automatically reinstated as your outgoing message.

Answer mode

Choose which outgoing message you want played to callers.

Answer delay

Answer delay sets the number of times your BT Freestyle 750 will ring before the answer machine picks up your call and starts playing the outgoing message. You can change the Answer Delay setting to between 2, 4, 6, 8 rings or Time Saver. The default setting is for your machine to answer after 6 rings.

For compatibility with BT 1571 (or another voicemail service) do not set the ring delay to more than 6 rings.

Time saver

When you ring in to access your messages remotely, if your answering machine is set to time saver and you have new messages it will answer after 2 rings, if you do not have any new messages, it will answer after 6 rings. This means you can hang up knowing you have no new messages, saving you time and the cost of the call.

Recording time

The default setting is 60 seconds. Set the maximum message length: 30s, 60s, 120s or No Limit.

Message alert

Set your BT Freestyle 750 to beep regularly to alert you when you have new messages on your answering machine.

4. Scroll  to Ans & Rec or Answer only and press  Menu.
5. Your message is then played back. If you want to delete it, press  Back during playback. Or press  Menu to save.

Answer settings

1. Press  Menu. Answer machine is displayed, press  Menu.
2. Scroll  to Ans. settings and press  Menu.
3. Answer Mode is highlighted. Press  Menu. Scroll  or  to select Ans & Rec or Answer only. Press  Menu to confirm.
4. Scroll  to Answer delay and press  Menu. Scroll  or  to select the setting you want and press  Menu to confirm.
5. Scroll  to Record time and press  Menu. Scroll  or  to select the maximum recording time for each message and press  Menu to confirm.
6. Scroll  to Call Screen and press  Menu. Scroll  or  to select On or Off and press  Menu to confirm.
7. Scroll  to Alert tone and press  Menu. Scroll  or  to switch the message alert tone On or Off.
8. Press  Back to return to the previous menu level.

Call screening

When the answering machine is on and takes a call, you can listen to the caller leaving a message. You can then identify the caller and decide whether to take the call in person.

The call can be heard through the base speaker, or the handset as follows:

1. When your BT Freestyle 750 rings, wait for the answering machine to take the call. When the caller begins leaving a message, the display shows **Screen?** Press  to hear the caller.
2. To interrupt and speak to the caller directly, press .

While screening, you can adjust the volume by pressing  or .

Each message is played back with the day and time of the call announced as well as the caller's number (if available) and name if stored in the phonebook.

If there are no messages the display shows `No messages`.

New (unplayed) messages cannot be deleted.

Message playback

1. Press `Menu`. `Answer machine` is displayed, press `Menu`.
2. `Play messages` is highlighted. Press `Menu`.
3. The handset displays the number or name of the caller if available, and the date and time it was received.

During playback you have the following options:

Using the menu:

Press `Menu`, then scroll or to `Stop` `Next` `Repeat` `Delete` and press `Menu` to select.

When the last message has been played back, the screen shows `End of messages`.

Using the keypad, press:



to play messages over the handset speaker



or to adjust the volume



to stop playback



to repeat current message or twice to play the previous message



to delete the current message



to skip forward to the next message

At the end of playback the handset will return to standby. The messages are renumbered to take account of any deleted messages.

Delete all old messages

1. Press **✓Menu**. Answer machine is displayed, press **✓Menu**.
2. Scroll **▼** to **Delete message?** and press **✓Menu**.

If there are no old (unplayed) messages, the display shows **No old messages** and a voice prompt will announce this. If there are old messages the display shows **Delete all?** Press **✓Menu** to confirm or **✗Back** to cancel.

3. Press **✗Back** to return to the previous menu level.

Using the answering machine at the base

Switch on/off

1. Press **Answer On off**. The setting is announced.

Message playback

1. Press **Play ▶**. New messages are played first.

During playback:

Delete to delete the current message.

Answering machine messages that are not deleted are automatically saved.

Memory full

If the caller's still talking when the memory becomes full the caller hears "Memory full, thank you for calling" and the machine will hang up.

You must delete messages before your machine will be able to record new ones. To delete old (played) messages, see page 48 or opposite for instructions.



once to repeat the message.



twice to play the previous message.



to play the next message.



to play message.



to stop playback.



adjust the speaker volume + or – during playback.

At the end of playback press **Delete** and follow the voice prompt to press **Delete** again to delete all old messages.

Remote access

When enabled, you can call in from another phone to listen to your messages and operate your answering machine. You are asked to set a Remote Access PIN so that other people cannot ring up and listen to your messages.

When **Disable** is selected on the Remote access settings, the PIN is automatically re-set to 0000.

Remote access

You can operate your answering machine from any Touchtone™ phone by calling your BT Freestyle 750 and entering a 4 digit security code.

To enable/disable remote access

1. Press **Menu**. **Answer machine** is displayed, press **Menu**.
2. Scroll **▲** or **▼** to **Remote access** and press **Menu**.
3. Press **▲** or **▼** to select **Enable** or **Disable** and press **Menu** to confirm.

4. If you want to change the PIN, scroll  to Set PIN and press . Enter the old PIN (original setting 0000) and press .
5. Enter the new PIN and press .
6. Re-enter the new PIN and press .
7. Press  to return to the previous menu level.

If you forget to switch on your answering machine

1. Call your number from another phone and let it ring. After 20 rings the machine will switch on and answer your call.
2. Enter your remote access PIN. Play back your messages as shown below in 'Operating your answering machine remotely'. If you do not choose to switch your answering machine On, it will switch off when the call is ended.

Operating your answering machine remotely

1. Dial your phone number. When you hear your outgoing message, press . You will hear, "Please enter your security code".
2. Enter your 4 digit Remote Access PIN. You will hear, "You have X new messages". If you only have old messages you will hear "You have no new messages" followed by "To hear main menu press 1".

IMPORTANT

You should change the security PIN from the original setting of 0000.

It is advisable to make a note of your new PIN code and keep it somewhere safe.

If you enter the incorrect PIN code you will be allowed one further attempt, if it is still incorrect you will hear, "Thank you for calling", and your BT Freestyle 750 will hang up.

If no button is pressed for 8 seconds or more, your BT Freestyle 750 will hang up.

When you have accessed your BT Freestyle 750, you can use the keypad to operate your answering machine. Follow the announcements and instructions you hear.

- 1** Play main menu
- 2**_{REC} Play all messages
- 3**_{DEF} Play new messages only
- 4**_{GRF} Skip back to previous message (Press once to repeat current message, press twice to go back to the previous message)
- 5**_{DEL} Delete current message
- 6**_{MRG} Skip forward to next message
- 7**_{OPR} Set answer mode – this lets you select the outgoing message to Answer & Record or Answer Only
- 8**_{TOV} Play outgoing message
- 9**_{WXTZ} To record a new outgoing message
- #**_{LOC} Ends outgoing message recording

Using additional handsets

You can use up to five BT Freestyle 750 additional handsets with your BT Freestyle 750 base to extend your phone system without needing to install extension sockets for each new phone.

Your BT Freestyle 750 handset can also be registered to up to four other bases. You can then select the base you would prefer to use.

If you have purchased a BT Freestyle 750 multiple pack any additional handsets come pre-registered to the base.

If you have purchased an additional handset separately you must register it to your BT Freestyle 750 base before it can be used.

Registering another make of handset to your Freestyle 750 base

If you want to register another make of handset (i.e. not a Freestyle 750 handset) to your Freestyle 750 base then you will need to follow the Registration instructions that came with the handset first and then continue with the base part of the registration procedure (as shown on page 54, 'At the base'). Please note that registering other types of handset will only provide limited compatibility i.e. you may only be able to make and receive calls on the additional handset.

You have 60 seconds to complete the registration process.

If registration is not successful first time, please repeat the process again in case the base registration period ran out of time.

If there are already 5 handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one.

If your BT Freestyle 750 handset is registered to more than one base, you can select which base to use.

If you have a handset registered to more than one base and then de-register it from one of them you will need to re-select which base to use. Until the base is selected the handset will display *Register*.

Registering an additional handset

At the base:

1. Press and hold **Find**.

At the handset:

2. Press **✓Menu**, scroll **▲** to *Settings* and press **✓Menu**.
3. *H/Set Settings* is highlighted. Press **✓Menu**.
4. Scroll **▲** or **▼** to *Register* and press **✓Menu**.
5. Press **▲** or **▼** to select the base you want and press **✓Menu**.
6. Enter the system PIN (original setting=0000) then press **✓Menu**. The display shows *Resist³...*

When the registration has succeeded, the handset is automatically assigned the next available handset number.

Select base

1. Press **✓Menu**, scroll **▲** to *Settings* and press **✓Menu**.
2. *H/Set Settings* is highlighted. Press **✓Menu**.
3. Scroll **▼** to *Select base* and press **✓Menu**.
4. *Base 1* is highlighted. Scroll **▲** or **▼** to the base you want and press **✓Menu**.
5. Display shows *Saved* followed by the standby screen.

De-register a handset

1. Press **✓Menu**, scroll **▲** to **Settings** and press **✓Menu**.
2. **Handset Settings** is highlighted. Press **✓Menu**.
3. Scroll **▼** to **De-register** and press **✓Menu**.
4. Enter the system PIN (original setting = 0000) and press **✓Menu**.
5. Scroll **▲** or **▼** to the handset you want and press **✓Menu**.
6. Display shows **Deleted** to confirm the handset has been de-registered.
7. Press **✕Back** to return to the previous menu level.

Internal calls

Call another handset

If you have more than one handset registered to the base, you can make internal calls between two handsets.

1. Press **Intercom** and if you have one other handset it will ring.
If you have extra handsets, press **▲** or **▼** to select the handset (1-5) you want to call, then press **✓Menu**.

This feature is only available if you have more than one handset registered to the base.

If the other handset does not answer after 100 seconds, you will return to your original caller.

Transfer a call

You can transfer an external call to another handset registered to the base.

1. During your call, press **Intercom**. Your external caller is put on hold.
2. If you have one other handset it will ring. If you have extra handsets, press **▲** or **▼** to select the handset (1-5) you want, then press **Menu**.
3. When the other handset answers you can announce the caller.
4. Press **Menu** and scroll **▲** or **▼** to select **Transfer** to switch between the two callers.

3-Way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller

1. During your call, press **Intercom**. Your external caller is put on hold.
2. If you have one other handset it will ring. If you have extra handsets press **▲** or **▼** to select the handset (1-5) you want, then press **Menu**.
3. When the other handset answers, you can announce the call. Press **Menu** and then scroll **▲** or **▼** to select **Conf** to join all callers.

Phone does not work

- Have you installed the batteries correctly? See page 8.
- Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

- If you are connected to a switchboard, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off. You can press and hold the  button to switch the handset ringer on or off, or see page 31.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base, see page 54.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries



icon not scrolling

- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.

You hear the busy tone when you press

- Make sure the handset is in range of the base.
- Another handset registered to your BT Freestyle 750 base may be on the line.

Answering machine does not record any messages

- The memory may be full. Play and delete old messages, see page 48-50.

Answering machine messages have the wrong date and time

- Have you set the time and date? See page 10.

Cannot access your messages from another phone

- Has Remote access been disabled? To enable Remote access, see page 50.

No Caller Display number/name displayed

- Have you subscribed to a Caller Display service from your network provider, see page 38.
- The caller may have withheld their number.
- An exact name/number match was not found in your phonebook. Check that you have stored the full STD dialling code.

Cannot register a handset to a base

- You can register a total of 5 handsets to your BT Freestyle 750 base and you can register your BT Freestyle 750 handset to up to 4 bases. Check that you have not exceeded the limits.
- Check that you have entered the correct PIN number (default PIN 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

Base unit does not ring, but the lights are on

- Have you connected the telephone line correctly?
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket or line. Call BT on 151 if you still experience problems.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your BT Freestyle 750 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your BT Freestyle 750 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

Customer Helpline

If you are still experiencing difficulties please call the BT Freestyle 750 Helpline on 0800 218 2182*.

General sales enquiries

- BT Residential lines – call 150. BT Business lines – call 152.
- For non BT line customers, call 0800 800 150 (residential) or 0800 800 152 (business).
- Additional handsets are available from the Helpdesk on 0800 218 2182*.

Billing enquiries

- Refer to the telephone number shown on your telephone bill.

You keep hearing an error beep

- You have pressed the wrong button in a sequence. Check the prompts in the display or refer to instructions in this user guide.

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and they will need replacing.

1. Slide open the battery compartment cover.
2. Insert your finger nail under the end of the batteries to take them out and replace with 2 x new AAA Ni-MH 600mAh rechargeable batteries.
3. Push the battery compartment cover back on until it clicks into place.

WARNING

Do not immerse batteries in water or throw them into a fire, or dispose of them with ordinary domestic refuse. Please dispose of batteries as instructed.

BT accepts no responsibility for damage caused to your BT Freestyle 750 by using any other types of batteries.

There is a risk of explosion if incorrect batteries are fitted.

Safety information

- Only use the power supply suitable for the BT Freestyle 750 range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the base mains power supply is 043649. If you have purchased a multiple pack the item code for the charger mains power supply is 043650.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Freestyle 750 Helpline on 0800 218 2182*.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline on 0800 218 2182* for all repairs.
- If the keylock is switched on, it is NOT possible to make calls, except to the emergency numbers (999/112).
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.

- It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.

Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.

- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.



The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Freestyle 750 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Freestyle 750 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

Prior to returning your product, please read the Help section beginning on page 57 or contact the BT Freestyle 750 Helpline on Freephone 0800 218 2182*. Additional answers to Frequently Asked Questions are available from www.bt.com/producthelp

In the unlikely event of a defect occurring, the helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network.

If you require technical assistance outside of the 12 month guarantee period, call BT's approved technical support agent Discount Communications Ltd on 0800 980 8999.

Returning your phone

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

Technical information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Freestyle 750 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, VTech declares that this BT Freestyle 750 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

If you would like a copy of the Declaration of Conformance, please visit www.bt.com/producthelp

Connecting to a switchboard

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone and pulse dialling and timed break recall. If in doubt please consult your service provider.

Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

Press and hold **0** to insert a pause (P) before entering the telephone number.

You may also need to enter a pause when storing international numbers or charge card numbers.

Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information. The recall function is set to timed break recall and is also used for BT Calling Feature.

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2011.
Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.

Designed and produced by The Art & Design Partnership Ltd.
Printed in China.

BT Freestyle 750 (06/11) Issue 7

