



**w w w . p m c t e l e c o m . c o . u k**

### **Help & Support**

Whilst we will do our best to help out with customer queries and technical support issues to the best of our ability, we would always recommend that customers speak to the manufacturer of their product first as they will be more likely to have detailed technical information about individual products.

Below you'll find a list of UK web addresses and telephone numbers for most of the main manufacturers:

#### **Brother**

[www.brother.co.uk](http://www.brother.co.uk) - Support page is linked from home page

Hardware issues **0870 830 4000**

Software or Networking issues **0870 830 4010**

#### **British Telecom - BT**

[www.shop.bt.com/page/technicalhelp](http://www.shop.bt.com/page/technicalhelp)

Contains a list of support phone numbers (too many to list here) for various products and links to just about every BT product manual available

#### **Canon**

[www.canon.co.uk/Support](http://www.canon.co.uk/Support)

Canon's technical support page

**08705 143 723**

#### **Epson**

[www.epson.co.uk](http://www.epson.co.uk)

Support is linked to from the front page

**0870 443 7766**

#### **GN Netcom Headsets (Includes Jabra Headsets)**

[www.gnnetcom.co.uk](http://www.gnnetcom.co.uk)

**01784 220 140**

#### **Hewlett Packard**

<http://welcome.hp.com/country/uk/en/welcome.html>

Inkjet **0870 010 4320**

Laser/PDA **0870 842 2339**

#### **JPL Headsets**

**01258 822 517**

[www.pmctelecom.co.uk](http://www.pmctelecom.co.uk)

**0161 737 9898**

**Lexmark**

www.lexmark.co.uk  
Inkjet/Multifunction **0207 365 2496**  
Laser/Network **0870 733 7100**

**LG Electronics**

http://uk.lge.com/index.do  
**01753 491 500**

**Logitech**

http://www.logitech.com/  
**0207 309 0126**

**Onetel**

**0845 226 5553** (Local rate)

**Panasonic**

www.panasonic.co.uk

Cordless phones **0870 010 0076**  
Fax **0870 158 0560**  
Audio Visual **0870 5357 357**

**Philips**

www.support.philips.com  
Cordless phones **0870 900 9070**  
Fax **0870 124 3737**

**Plantronics**

www.plantronics.co.uk  
**0800 410 014** (Free phone)

**Polycom Conference Phones**

www.polycom.com  
**0800 00 33 44 55**

**Retell Recorders**

www.retell.co.uk  
**0871 42 42 444**

**Samsung**

www.samsung.com/uk/  
Phone / Fax **0870 242 0303**

**Sanyo**

www.sanyo.co.uk  
**01923 477 162**  
**01923 477 163**

**Sharp**

www.sharp.co.uk  
**0161 205 2333** (local rate)

[www.pmctelecom.co.uk](http://www.pmctelecom.co.uk)  
0161 737 9898

**Sony Ericsson**  
www.sonyericsson.com  
08705 23 7237 (£0,10/m)

**Sony**  
www.sony.co.uk  
08705 111 999

**Siemens Gigaset**  
http://gigaset.siemens.com/  
0845 36 70812

**Xerox**  
www.xerox.com  
0870 873 4519

[www.pmctelecom.co.uk](http://www.pmctelecom.co.uk)  
0161 737 9898